# Title: Audit Log V1 - Account and Plans & Billing

## **Subscription**

Track the payload\_type: subscription\_update

The message["payload"]["changes"]["model\_changes"] should have one of the following keys

* state
* subscription\_plan\_name
* renewal\_period
* subscription\_currency\_name
* agent\_limit
* phone\_credits

**Sample Payload**

**susbcription\_update payload** Expand source

{  
 "account\_id":"1",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"subscription\_update",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"Subscription",  
 "actor":{  
 "id":1,  
 "name":"Sales Agent",  
 "type":"user"  
 },  
 "action":"update",  
 "action\_epoch":1536732802.522538,  
 "uuid":"f3986502b65211e89e42186590cc6def",  
 "account\_full\_domain":"localhost.freshsales-dev.com",  
 "event\_info":{  
 "ip\_address":"127.0.0.1"  
 },  
 "model\_properties":{  
 "id":1,  
 "amount":"3792.0",  
 "state":"active",  
 "free\_agents":null,  
 "renewal\_period":12,  
 "subscription\_plan\_id":12,  
 "next\_renewal\_at":"2019-09-12T06:12:00Z",  
 "card\_number":"\*\*\*\*",  
 "subscription\_currency\_id":1,  
 "agent\_limit":4,  
 "active\_users":1,  
 "scheduled\_downgrade":null  
 },  
 "changes":{  
 "model\_changes":{  
 "subscription\_plan\_id":[  
 11,  
 12  
 ],  
 "amount":[  
 "2352.0",  
 "3792.0"  
 ],  
 "updated\_at":[  
 "2018-09-12T11:42:05+05:30",  
 "2018-09-12T11:43:22+05:30"  
 ],  
 "subscription\_plan\_name":[  
 "Estate",  
 "Forest"  
 ]  
 },  
 "system\_changes":{  
  
 },  
 "misc\_changes":{  
  
 }  
 }  
 }  
}

## **Account**

Track the payload\_type: account\_create, account\_update, account\_destroy

For account\_create and account\_destroy there is no restriction on payload data.

For account\_update the message["payload"]["changes"]["model\_changes"] should have one of the following keys

* name
* admin\_first\_name
* admin\_last\_name
* admin\_email
* admin\_phone
* time\_zone
* currency
* date\_format
* time\_format
* locale
* api\_limit
* do\_not\_disturb
* implicit\_scoring\_enabled
* full\_contact\_enabled
* request\_cancellation

**Sample Payload**

**account\_create payload** Expand source

{  
 "account\_id":"11",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_create",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":10,  
 "name":"Sales Agent",  
 "type":"user"  
 },  
 "action":"create",  
 "action\_epoch":1537189934.850139,  
 "uuid":"4baf3d7aba7b11e89b09186590cc6def",  
 "account\_full\_domain":"test9.freshsales-dev.com",  
 "event\_info":{  
 "ip\_address":null  
 },  
 "model\_properties":{  
 "id":11,  
 "name":"Test Account",  
 "full\_domain":"test9.freshsales-dev.com",  
 "admin\_email":"tholkappiyan.velavan@freshworks.com",  
 "admin\_first\_name":"Sales",  
 "admin\_last\_name":"Agent",  
 "admin\_phone":"+919999999999",  
 "subscription\_plan\_name":"Estate"  
 }  
 }  
}

**account\_update payload** Expand source

{  
 "account\_id":"1",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_update",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":1,  
 "name":"Sales Agent",  
 "type":"user"  
 },  
 "action":"update",  
 "action\_epoch":1536757440.868284,  
 "uuid":"5131981cb68c11e8acc1186590cc6def",  
 "account\_full\_domain":"localhost.freshsales-dev.com",  
 "event\_info":{  
 "ip\_address":"127.0.0.1"  
 },  
 "model\_properties":{  
 "id":1,  
 "name":"Local Dev Account",  
 "full\_domain":"localhost.freshsales-dev.com",  
 "time\_zone":"Chennai",  
 "features\_list":[  
 "phone",  
 "email",  
 "lead\_score",  
 "deal\_funnel\_view",  
 "territories",  
 "lead\_assignment\_rules",  
 "imap",  
 "priority\_inbox",  
 "email\_bulk",  
 "custom\_email\_templates",  
 "email\_tracking",  
 "email\_scheduling",  
 "real\_time\_notifications",  
 "profile\_enrichment",  
 "website\_event\_tracking",  
 "integration\_google\_calendar",  
 "integration\_segment",  
 "custom\_reports",  
 "manual\_call\_log",  
 "deal\_landing\_page",  
 "user\_columns",  
 "document",  
 "restricted\_user",  
 "fs\_email",  
 "integration\_mailchimp",  
 "paid\_goodies",  
 "multi\_pipeline",  
 "workflow\_automation",  
 "dashboards",  
 "integration\_hubspot",  
 "parent\_child\_account\_relationship",  
 "integration\_freshchat",  
 "sales\_sequence",  
 "call\_transfer",  
 "sales\_activities",  
 "workflow\_automation\_periodic",  
 "integration\_office365\_calendar",  
 "call\_masking",  
 "ip\_whitelisting",  
 "basic\_reports",  
 "integration\_quickbooks\_invoice",  
 "web\_forms",  
 "marketplace",  
 "freshconnect",  
 "google\_contacts",  
 "custom\_error\_codes"  
 ],  
 "currency":"USD",  
 "date\_format":"ddd DD MMM, YYYY",  
 "time\_format":"HH:mm",  
 "locale":"en",  
 "document\_size":0,  
 "api\_limit":1000,  
 "bounce\_rate":"0.0",  
 "web\_form\_limit":50,  
 "do\_not\_disturb":true,  
 "implicit\_scoring\_enabled":true,  
 "full\_contact\_enabled":true,  
 "admin\_email":"tholkappiyan.velavan@freshworks.com",  
 "admin\_first\_name":"Local Sales",  
 "admin\_last\_name":"Agent 1",  
 "admin\_phone":"+919199999999",  
 "invoice\_emails":[  
 "tholkappiyan.velavan@freshworks.com"  
 ]  
 },  
 "changes":{  
 "model\_changes":{  
 "name":[  
 "Local Account",  
 "Local Dev Account"  
 ],  
 "updated\_at":[  
 "2018-09-12T17:48:08+05:30",  
 "2018-09-12T18:33:59+05:30"  
 ],  
 "admin\_last\_name":[  
 "Agent",  
 "Agent 1"  
 ]  
 },  
 "system\_changes":{  
  
 },  
 "misc\_changes":{  
  
 }  
 }  
 }  
}

**account\_destroy payload** Expand source

{  
 "account\_id":"3",  
 "pod":"useast1-pod1",  
 "region":"us-east-1",  
 "payload\_type":"account\_destroy",  
 "payload\_version":"1.1",  
 "payload":{  
 "model":"FdMultitenant::Account",  
 "actor":{  
 "id":0,  
 "name":"system",  
 "type":"system"  
 },  
 "action":"destroy",  
 "action\_epoch":1537266531.857266,  
 "uuid":"a311bc5cbb2d11e89741186590cc6def",  
 "account\_full\_domain":"test1.freshsales-dev.com",  
 "event\_info":{  
 "ip\_address":null  
 },  
 "model\_properties":{  
 "id":3,  
 "name":"Test Account",  
 "full\_domain":"test1.freshsales-dev.com"  
 }  
 }  
}