# Title: Dashboard

# Introduction

Dashboard module is to provide the overall view for an agent for that particular day. Current scope is to show only for that particular user.

## Resources

[Invision Mock](https://freshworks.invisionapp.com/d/main#/projects/prototypes/18107372)

[Freshrelease](https://freshworks.freshrelease.com/FSALES/issues/FSALES-11446)

# Analysis

|  |  |  |
| --- | --- | --- |
| Metric\* (Production per account) | Maximum Count | Average Count(Rounded to nearest number) |
| Sales Activity type | 35 | 6 |
| Task outcome | 32 | 5 |
| Task type | 20 | NA |
| Task | 2,409,219 | 87 |
| Appointment | 633,536 | 52 |
| Sales Activities | 2,417,226 | 87 |

\*- Only nondeleted entries

Direct query from Table

|  |  |
| --- | --- |
| Query with limit of 20 in freshdesk account | Time |
| Task | 1.23s |
| Appointments | 6.98s |
| Sales Activity | 0.5s |
| Union of all 3 queries(fetching id alone,Since the column is different, after that we need to fetch individually) | 7.3s |
|  |  |