# Title: Freshrelease for Freshsales

[Freshrelease APIs (Internal)](https://confluence.freshworks.com/pages/viewpage.action?pageId=206575115) (for reference)

# Issue Types

|  |  |  |  |
| --- | --- | --- | --- |
| **Issue type** | **Who Creates** | **Description** | **Ideal workflow** |
| Epic | PM | Epic | Open → In Progress → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Closed |
| Userstory | PM/ GTM | Feature or Enhancement | Open → In Ideation → In Design → Ready for Dev → In Progress → PM Review → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Closed |
| Bug | Anyone | Bug (mostly backlogs) | Open → In Progress → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Closed |
| Security Bug | Security team | Bug created for reporting security vulnerabilities in the product | Open → In Progress → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Security Verification In Progress → Security Verified → Closed |
| Technical Story | Dev | Tech stories/ Tech debts | Open → In Progress → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Closed |
| Iteration Bug | QA | Bugs created during the testing cycle of a feature/ enhancements | Open → In Progress → In Review → Ready  to Test → In Testing (Branch)/ In Testing (Staging) → Closed |
| Task | Dev | Task | Open → In Progress → In Review → Ready  to Test → In Testing (Branch) → Ready for Staging merge → In Testing (Staging) → Done → Closed |
| Sub-task | Dev | Granular level tasks for a user story | Open → In Progress → In Review → Ready  to Test → In Testing (Branch)/ In Testing (Staging) → Closed |
| Mobile Bug | Anyone | Bugs in mobile | Open → In Progress → Ready  to Test → In Testing (Branch) → Done → Closed |
| Mobile User Story | Anyone | Features/ Enhancements for mobile | Open → In Progress → Ready  to Test → In Testing (Branch) → Done → Closed |

\* The transitions marked in orange will be done by the Security team

# Test Cases

Test Cases

* The fields - Title, Severity, Section, Test case status, Automation status, and Owner are mandatory while adding a new test case.
* Use the below sample csv for importing new test cases into Freshrelease

[TC\_upload\_freshrelease.c…](/display/freshsales/Freshrelease+for+Freshsales?preview=%2F219349958%2F219349981%2FTC_upload_freshrelease.csv)

* Make sure the mandatory fields are filled in the csv, before importing the cases
* The "Linked work item" column to contain the work item "FSALES-...." for which the test cases are written
* For test case updates, enter the corresponding test case ID in the first column, and select "Match records by ID" while importing the csv

Test Runs

* Test run to be created for every feature testing cycle, and to be assigned to the corresponding QA
* Test cases are added to the test run, by applying the "linked work item" filter
* Select test cases within the test run, and add results for the same
* For 'Failed' test cases, link the corresponding iteration bugs
* Overall run progress can be tracked inside the corresponding work item

