# Title: Freshsales help docs for on call engineers:

# Elasticsearch:

IndexMissingException  
create\_index -

def alias\_check(acc)  
 client = Search::EsSearch.new(acc)  
 Search::EsSearch::ES\_INDICES.each do |model|  
 p model  
 unless client.alias\_exist?(model)  
 loop do  
 begin  
 client.create\_alias(model)  
 p 'created alias - ' + model  
 break  
 rescue StandardError => e  
 sleep 0.5  
 p 'retry'  
 end  
 end  
 end  
 end  
end

Reindex -

rake elasticsearch:reindex\_account[account\_id]

# Search Service:

Search::Strategies::SearchService::Errors::AccountNotFoundException: unknown error occurred in search

Reindex Search Service:

Search::Strategies::SearchService::Reindex.reindex\_accounts(index\_account\_id: account\_id) if Search::Strategies::SearchService::Response.reindex\_required?(account\_id)

# Freshcaller

   1. **Remove freshcaller integration  script**

  def unlink\_freshcaller(account\_id)

      fc\_account = FreshcallerAccount.find\_by\_account\_id(account\_id)

      Sharding.select\_shard\_of(account\_id) do

        account = FdMultitenant::Account.find(account\_id).make\_current

        fc\_users = FreshcallerUser.where(account\_id: account\_id)

        fc\_users.each do |fc\_user|

        fc\_user.destroy

      end

    end

    fc\_account.destroy

  end

2. **Change Freshcaller domain:**

def change\_freshcaller\_domain(account\_id, new\_domain)

  fc\_account = FreshcallerAccount.find\_by\_account\_id(account\_id)

  Sharding.select\_shard\_of(account\_id) do

    account = FdMultitenant::Account.find(account\_id).make\_current

    fc\_account.domain = new\_domain

    fc\_account.save

  end

end