# Title: LCAD - v1 Payload from Freshsales to Central [Deprecated. Not recommend for use]

### Note: v1 payload is deprecated and not recommend for use. If you are interested in consuming Freshsales events from central, please refer this - [v2 payload](https://confluence.freshworks.com/display/freshsales/LCAD+-+v2+Payload+from+Freshsales+to+Central).

### Lead create

**Lead Create Payload** Expand source

{  
 "payload": {  
 "model": "lead",  
 "action": "create",  
 "model\_id": 32,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_stages": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Contacted",  
 "position": 2  
 }  
 ],  
 "lead\_source": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "Email",  
 "position": 3  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "lead\_reasons": [],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "sales",  
 "position": 3  
 }  
 ],  
 "lead": {  
 "id": 32,  
 "job\_title": "CEO",  
 "department": "Sales",  
 "email": "freshsales@gmail.com",  
 "work\_number": "1234512345",  
 "mobile\_number": "5432154321",  
 "address": "RR Constructions",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "time\_zone": "Alaska",  
 "do\_not\_disturb": true,  
 "display\_name": "James Sampleton",  
 "avatar": null,  
 "keyword": "Bulk",  
 "medium": "Blog",  
 "last\_seen": null,  
 "last\_contacted": null,  
 "lead\_score": 0,  
 "lead\_quality": "Cold",  
 "stage\_updated\_time": "2018-01-11T03:07:32+05:30",  
 "first\_name": "James",  
 "last\_name": "Sampleton",  
 "company": {  
 "id": 32,  
 "name": "Freshworks",  
 "address": "Sp infocity",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "number\_of\_employees": 1001,  
 "annual\_revenue": 10000000,  
 "website": "www.freshworks.com",  
 "phone": "1212121212",  
 "industry\_type\_id": 49,  
 "industry\_type": {  
 "partial": true,  
 "id": 49,  
 "name": "Other",  
 "position": 49  
 },  
 "business\_type\_id": 3,  
 "business\_type": {  
 "partial": true,  
 "id": 3,  
 "name": "Customer",  
 "position": 3  
 }  
 },  
 "deal": {  
 "id": 32,  
 "name": "Freshdesk",  
 "amount": "19999.0",  
 "expected\_close": "2018-01-09",  
 "deal\_product\_id": 2,  
 "deal\_product": {  
 "partial": true,  
 "id": 2,  
 "name": "Freshdesk",  
 "position": 2  
 }  
 },  
 "links": {  
 "conversations": "/leads/32/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "timeline\_feeds": "/leads/32/timeline\_feeds",  
 "document\_associations": "/leads/32/document\_associations",  
 "notes": "/leads/32/notes?include=creater",  
 "tasks": "/leads/32/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/leads/32/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field": {  
 "cf\_text": "text field value",  
 "cf\_text\_area": "Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged",  
 "cf\_number": 234,  
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 "cf\_checkbox": true,  
 "cf\_radio": "Interested",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_multiselect": "Gun;AK47"  
 },  
 "created\_at": "2018-01-11T03:07:32+05:30",  
 "updated\_at": "2018-01-11T03:07:32+05:30",  
 "last\_contacted\_sales\_activity\_mode": null,  
 "has\_authority": true,  
 "email\_status": null,  
 "last\_contacted\_mode": null,  
 "recent\_note": null,  
 "last\_contacted\_via\_chat": null,  
 "last\_contacted\_via\_sales\_activity": null,  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "owner\_id": 1,  
 "lead\_stage\_id": 2,  
 "lead\_source\_id": 3,  
 "updater\_id": null,  
 "territory\_id": 1,  
 "lead\_reason\_id": null,  
 "campaign\_id": 3,  
 "creater\_id": 1  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515620252.367448,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "lead\_create",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Lead update

**Lead Update Payload** Expand source

{  
 "payload":{  
 "model": "lead",  
 "action": "update",  
  
 "model\_id":26,  
 "model\_properties":{  
 "users":[  
 {  
 "id":2,  
 "display\_name": "test",  
 "email": "buden@freshdesk.com",  
 "is\_active": true,  
 "work\_number": "\*\*\*\*\*\*\*\*\*\*",  
 "mobile\_number": "\*\*\*\*\*\*\*\*\*\*"  
 }  
 ],  
 "lead\_stages":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "Contacted",  
  
 "position":2,  
 "choice\_type":2  
 }  
 ],  
 "lead\_source":[  
 {  
 "partial": true,  
 "id":3,  
 "name": "Email",  
 "position":3  
 }  
 ],  
 "territories":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "Us",  
 "position":2  
 }  
 ],  
 "lead\_reasons": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Unable to reach",  
 "position": 1  
 }  
 ],  
 "campaigns":[  
 {  
 "partial":true,  
 "id":1,  
 "name":"sample campgain",  
 "position":1  
 }  
 ],  
 "lead":{  
 "id":26,  
 "job\_title": "Administrator",  
 "department": "IT",  
 "email": "sample@sample1.com",  
 "work\_number": "8888888888",  
 "mobile\_number": "8888888888",  
 "address": "vpk",  
 "city": "chennai",  
 "state": "Tamilnadu",  
 "zipcode": "600096",  
 "country": "India",  
 "time\_zone": "Kolkata",  
 "do\_not\_disturb": false,  
 "display\_name": "sample lead test",  
 "avatar": "https://sampleleadurl",  
 "keyword": "sample1",  
 "medium": "internet or web",  
 "last\_seen": "2018-08-06T11:24:58+05:30",  
 "last\_contacted": "2018-08-06T10:45:00+05:30",  
 "lead\_score":79,  
 "lead\_quality": "Hot",  
 "stage\_updated\_time": "2018-08-06T11:24:58+05:30",  
 "first\_name": "sample",  
 "last\_name": "lead test",  
 "company":{  
 "id":26,  
 "name": "test company 1",  
 "address": "vpk",  
 "city": "chennai",  
 "state": "Tamilnadu",  
 "zipcode": "600096",  
 "country": "India",  
 "number\_of\_employees":1,  
 "annual\_revenue":200,  
 "website": "sampletest.com",  
 "phone": "8888888888",  
 "industry\_type\_id":1,  
 "industry\_type":{  
 "partial": true,  
 "id":1,  
 "name": "Accounting",  
 "position":1  
 },  
 "business\_type\_id":1,  
 "business\_type":{  
 "partial": true,  
 "id":1,  
 "name": "Analyst",  
 "position":1  
 }  
 },  
 "deal":{  
 "id":26,  
 "name": "sample deal 1",  
 "amount": "2000.0",  
 "expected\_close": "2018-08-10",  
 "deal\_product\_id":2,  
 "deal\_product":{ "partial": true,  
 "id":2,  
 "name": "product 2",  
 "position":2  
 }  
 },  
  
 "links":{  
 "conversations": "/leads/26/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser&per\_page=3",  
 "timeline\_feeds": "/leads/26/timeline\_feeds",  
 "document\_associations": "/leads/26/document\_associations",  
 "notes": "/leads/26/notes?include=creater",  
 "tasks": "/leads/26/tasks?include=creater,owner,updater,targetable,users,task\_type",  
 "appointments": "/leads/26/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field":{  
 "cf\_text\_field": "sampe text test",  
 "cf\_text\_area": "paragraph test",   
 "cf\_dropdown": "choice 2",  
 "cf\_checkbox": false,  
 "cf\_number\_field":24,  
 "cf\_datepicker": "2018-08-07T00:00:00+05:30",   
 "cf\_multiselect": "choice 1;choice 2",  
 "cf\_radio": "choice 2"  
 },  
 "created\_at": "2018-08-02T17:48:19+05:30",  
 "updated\_at": "2018-08-06T11:24:58+05:30",  
 "last\_contacted\_sales\_activity\_mode": "follow-up",  
 "has\_authority": true,  
 "email\_status": "Active",  
 "last\_contacted\_mode": "Sales Activity",  
 "recent\_note": "sample note",  
 "last\_contacted\_via\_chat": "2018-08-07T00:00:00+05:30",  
 "last\_contacted\_via\_sales\_activity": "2018-08-06T10:45:00+05:30",  
 "completed\_sales\_sequences": ";sequence1;",  
 "active\_sales\_sequences": ";sequence2;",  
 "web\_form\_ids": ";1;",  
 "facebook": "sample facebook profile",  
 "twitter": "twitter profile",  
 "linkedin": "linkedin profile",  
 "owner\_id":2,  
 "lead\_stage\_id":2,  
 "lead\_source\_id":3,  
 "updater\_id":2,  
 "territory\_id":2,  
 "lead\_reason\_id": "1",  
 "campaign\_id": "1",  
 "creater\_id":2,  
 "changes":{  
 "last\_name":[  
 "lead",  
 "lead test"  
 ],  
 "owner\_id":[  
 1,  
 2   
 ],  
 "lead\_stage\_id":[  
 1,  
 2  
 ],  
 "job\_title":[  
  
 "manager",  
 "Administrator"  
 ],  
 "territory\_id":[  
 1,  
 2   
 ],  
 "time\_zone":[  
 "Chennai",  
 "Kolkata"  
 ],  
 "lead\_source\_id":[  
 1,  
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 ],  
 "medium":[  
 "internet",  
 "internet or web"  
 ],  
 "keyword":[  
 "sample",  
 "sample1"  
 ],  
 "active\_sales\_sequences":[  
 "1",  
 "1"  
 ],  
 "updated\_at":[  
 "2018-08-06T11:09:37+05:30",  
 "2018-08-06T11:24:58+05:30"  
 ],  
 "company":{  
 "name":[  
 "test company",  
 "test company 1"  
 ]  
 },  
 "primary\_email":{  
 "email":[  
 "sample@sample.com",  
 "sample@sample1.com"  
 ]  
 },  
 "deal":{  
 "name":[   
 "sample deal",  
 "sample deal 1"  
 ],  
 "amount":[  
 200.0,  
 2000.0  
 ],  
 "expected\_close":[  
 "2018-08-09",  
 "2018-08-10"   
 ],  
 "deal\_product\_id":[  
 1,  
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 ]  
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 "cf\_text\_field":[  
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 ],  
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 "paragraph",  
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 ],  
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 24.0  
 ],  
 "cf\_datepicker":[  
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 "2018-08-07T00:00:00+05:30"   
 ],  
 "cf\_multiselect":[  
 ";choice 2;",  
 "choice 1;choice 2"  
 ],  
 "cf\_radio":[  
 "choice 1",  
 "choice 2"  
 ]  
 }  
 }  
 },  
 "account\_id":1,  
 "action\_epoch":1533534898.714972,   
 "account\_full\_domain": "buden.freshsales-dev.com"  
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 "payload\_type": "lead\_update",  
 "account\_id": "1"  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Lead delete

**Lead Delete Payload** Expand source

{  
 "payload": {  
 "model": "lead",  
 "action": "delete",  
 "model\_id": 32,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_stages": [  
 {  
 "partial": true,  
 "id": 6,  
 "name": "Unqualified",  
 "position": 6  
 }  
 ],  
 "lead\_source": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "Email",  
 "position": 3  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "lead\_reasons": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Unable to reach",  
 "position": 2  
 }  
 ],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "sales",  
 "position": 3  
 }  
 ],  
 "lead": {  
 "id": 32,  
 "job\_title": "CEO",  
 "department": "Support",  
 "email": "freshsales@gmail.com",  
 "work\_number": "1234512345",  
 "mobile\_number": "5432154321",  
 "address": "RR Constructions",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "time\_zone": "Alaska",  
 "do\_not\_disturb": true,  
 "display\_name": "James Sampleton",  
 "avatar": null,  
 "keyword": "Bulk",  
 "medium": "Blog",  
 "last\_seen": null,  
 "last\_contacted": null,  
 "lead\_score": 58,  
 "lead\_quality": "Warm",  
 "stage\_updated\_time": "2018-01-11T03:13:02+05:30",  
 "first\_name": "James",  
 "last\_name": "Sampleton",  
 "company": {  
 "id": 32,  
 "name": "Freshworks",  
 "address": "Sp infocity",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "number\_of\_employees": 1001,  
 "annual\_revenue": 10000000,  
 "website": "www.freshworks.com",  
 "phone": "1212121212",  
 "industry\_type\_id": 49,  
 "industry\_type": {  
 "partial": true,  
 "id": 49,  
 "name": "Other",  
 "position": 49  
 },  
 "business\_type\_id": 3,  
 "business\_type": {  
 "partial": true,  
 "id": 3,  
 "name": "Customer",  
 "position": 3  
 }  
 },  
 "deal": {  
 "id": 32,  
 "name": "Freshdesk",  
 "amount": "19999.0",  
 "expected\_close": "2018-01-09",  
 "deal\_product\_id": 2,  
 "deal\_product": {  
 "partial": true,  
 "id": 2,  
 "name": "Freshdesk",  
 "position": 2  
 }  
 },  
 "links": {  
 "conversations": "/leads/32/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "timeline\_feeds": "/leads/32/timeline\_feeds",  
 "document\_associations": "/leads/32/document\_associations",  
 "notes": "/leads/32/notes?include=creater",  
 "tasks": "/leads/32/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/leads/32/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field": {  
 "cf\_text": "text field value",  
 "cf\_text\_area": "Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged",  
 "cf\_number": 234,  
 "cf\_dropdown": "Fiesta",  
 "cf\_checkbox": true,  
 "cf\_radio": "Interested",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_multiselect": "Gun;AK47"  
 },  
 "created\_at": "2018-01-11T03:07:32+05:30",  
 "updated\_at": "2018-01-11T03:13:02+05:30",  
 "last\_contacted\_sales\_activity\_mode": 5,  
 "has\_authority": true,  
 "email\_status": "Active",  
 "last\_contacted\_mode": 3,  
 "recent\_note": "This customer has responded really nicely.",  
 "last\_contacted\_via\_chat": "2018-01-11T03:16:02+05:30",  
 "last\_contacted\_via\_sales\_activity": "2018-01-11T03:16:02+05:30",  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "owner\_id": 1,  
 "lead\_stage\_id": 6,  
 "lead\_source\_id": 3,  
 "updater\_id": 1,  
 "territory\_id": 1,  
 "lead\_reason\_id": 2,  
 "campaign\_id": 3,  
 "creater\_id": 1  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515621033.707165,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "lead\_delete",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Contact create

**Contact Create Payload** Expand source

{  
 "payload": {  
 "model": "contact",  
 "action": "create",  
 "model\_id": 24,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_source": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "Email",  
 "position": 3  
 }  
 ],  
 "contact\_status": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Qualified Lead",  
 "position": 1  
 }  
 ],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "blog",  
 "position": 2  
 }  
 ],  
 "sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1079,  
 "name": "test",  
 "avatar": null,  
 "website": "web"  
 }  
 ],  
 "contact": {  
 "id": 24,  
 "first\_name": "Jane",  
 "last\_name": "Sampleton",  
 "display\_name": "Jane Sampleton",  
 "avatar": null,  
 "job\_title": "Manager",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "email": "freshdesk@gmail.com",  
 "do\_not\_disturb": true,  
 "has\_authority": true,  
 "time\_zone": "International Date Line West",  
 "department": "Support",  
 "work\_number": "2222222222",  
 "mobile\_number": "3333333333",  
 "address": "Sp infocity",  
 "last\_seen": null,  
 "lead\_score": 0,  
 "lead\_quality": "Cold",  
 "last\_contacted": null,  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "links": {  
 "conversations": "/contacts/24/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "timeline\_feeds": "/contacts/24/timeline\_feeds",  
 "document\_associations": "/contacts/24/document\_associations",  
 "notes": "/contacts/24/notes?include=creater",  
 "tasks": "/contacts/24/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/contacts/24/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "last\_contacted\_sales\_activity\_mode": null,  
 "custom\_field": {  
 "cf\_lead\_convert\_carry\_forward\_text": null,  
 "cf\_text": "Flexible",  
 "cf\_text\_aread": "A variation of the ordinary lorem ipsum text has been used in typesetting since the 1960s or earlier",  
 "cf\_number": 234,  
 "cf\_dish": "Veg",  
 "cf\_fasting": true,  
 "cf\_food\_choice": "Mexican",  
 "cf\_dinner\_date": "2018-01-16T00:00:00+05:30",  
 "cf\_dinner\_timings": "Monday;Wednesday"  
 },  
 "created\_at": "2018-01-11T03:33:28+05:30",  
 "updated\_at": "2018-01-11T03:33:28+05:30",  
 "keyword": "Connected",  
 "medium": "Blog",  
 "email\_status": null,  
 "last\_contacted\_mode": null,  
 "recent\_note": null,  
 "last\_contacted\_via\_chat": null,  
 "last\_contacted\_via\_sales\_activity": null,  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "owner\_id": 1,  
 "lead\_source\_id": 3,  
 "contact\_status\_id": 1,  
 "updater\_id": null,  
 "campaign\_id": 2,  
 "creater\_id": 1,  
 "sales\_account\_id": 1079  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515621808.992639,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "contact\_create",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Contact update

**Contact Update Payload** Expand source

{  
 "payload":{  
 "model": "contact",  
 "action": "update",  
 "model\_id":16,  
 "model\_properties":{  
 "users":[  
 {  
 "id":2,  
 "display\_name": "te\*\*\*\*\* \*\*\*\*\*\*\*\*\*\* \*\*\*\*\*st",  
 "email": "buden@freshdesk.com",  
 "is\_active": true,  
 "work\_number": "\*\*\*\*\*\*\*\*\*\*",  
 "mobile\_number": "\*\*\*\*\*\*\*\*\*\*"  
 }  
 ],  
 "lead\_source":[  
 {  
 "partial": true,  
 "id":1,  
 "name": "Web",  
 "position":1  
 }  
 ],  
 "contact\_status":[  
 {  
 "partial": true,  
 "id":5,  
 "name": "Partner",  
 "position":5  
 }  
 ],  
 "campaigns":[  
 {  
 "partial":true,  
 "id":1,  
 "name":"sample campgain",  
 "position":1  
 }  
 ],  
 "sales\_accounts":[  
 {  
 "partial": true,  
 "id":4,  
 "name": "width",  
 "avatar": "https://samplesalesaccounturl",  
 "website": "samplewebsite.com",   
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "owner\_id":1,  
 "last\_contacted": "2018-08-06T11:30:00+05:30"  
 }  
 ],  
 "contact":{  
 "id":16,  
 "first\_name": "sample contact name",  
 "last\_name": "test",  
 "display\_name": "sample contact name test",  
 "avatar": "https://samplecontacturl",  
 "job\_title": "Manager",  
 "city": "chennai",  
 "state": "Tamilnadu",  
 "zipcode": "600096",  
 "country": "India",  
 "email": "test@test1.com",  
 "do\_not\_disturb": false,  
 "has\_authority": true,  
 "time\_zone": "Kolkata",  
 "department": "IT",  
 "work\_number": "8888888888",  
 "mobile\_number": "8888888888",  
 "address": "vpk",  
 "last\_seen": "2018-08-06T11:30:00+05:30",   
 "lead\_score": 0,  
 "lead\_quality": "Cold",  
 "last\_contacted": "2018-08-06T11:30:00+05:30",   
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "links":{  
 "conversations": "/contacts/16/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser&per\_page=3",  
 "timeline\_feeds": "/contacts/16/timeline\_feeds",  
 "document\_associations": "/contacts/16/document\_associations",  
 "notes": "/contacts/16/notes?include=creater",  
 "tasks": "/contacts/16/tasks?include=creater,owner,updater,targetable,users,task\_type",  
 "appointments": "/contacts/16/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "last\_contacted\_sales\_activity\_mode": "follow-up",  
 "custom\_field":{  
 "cf\_text\_field": "sample text changed",  
 "cf\_text\_area": "sample information changed",  
 "cf\_number":47,   
 "cf\_dropdown": "choice 2",  
 "cf\_radio": "choice 2",  
 "cf\_multiselect": "choice1;choice2",  
 "cf\_date\_picker": "2018-08-08T00:00:00+05:30",  
 "cf\_checkbox": false  
 },  
 "created\_at": "2018-08-06T11:51:29+05:30",  
 "updated\_at": "2018-08-06T11:54:19+05:30",  
 "keyword": "text",  
 "medium": "Internet",  
 "email\_status": "Active",  
 "last\_contacted\_mode": "Sales Activity",  
 "recent\_note": "sample note",  
 "last\_contacted\_via\_chat": "2018-08-06T11:54:19+05:30",  
 "won\_deals\_count":0,  
 "last\_contacted\_via\_sales\_activity": "2018-08-06T11:30:00+05:30",  
 "completed\_sales\_sequences": ";sequence1;",  
 "active\_sales\_sequences": ";sequence2;",  
 "web\_form\_ids": ";1;",  
 "open\_deals\_count":0,  
 "facebook": "facebook profile url",  
 "twitter": "twitter profile url",  
 "linkedin": "linkedin profie url",  
 "owner\_id":2,  
 "lead\_source\_id":1,  
 "contact\_status\_id":5,  
 "updater\_id":2,  
 "campaign\_id":1,  
 "creater\_id":2,  
 "sales\_account\_id":4,  
 "changes":{  
 "first\_name":[  
 "sample contact",  
 "sample contact name"  
 ],  
 "sales\_account\_id":[  
 3,  
 4  
 ],  
 "job\_title":[  
 "Administrator",  
 "Manager"  
 ],  
 "territory\_id":[  
 1,  
 2  
 ],  
 "contact\_status\_id":[  
 3,  
 5  
 ],  
 "primary\_email":{  
 "email":[  
 "sample@sample.com",  
 "sample@sample1.com"  
 ]   
 },  
 "time\_zone":[  
 "Chennai",  
 "Kolkata"  
 ],  
 "updated\_at":[  
 "2018-08-06T11:51:29+05:30",  
 "2018-08-06T11:54:19+05:30"  
 ],  
 "cf\_text\_field":[  
 "sample text",  
 "sample text changed"  
 ],  
 "cf\_text\_area":[  
 "sample information",  
 "sample information changed"  
 ],  
 "cf\_number":[  
 46.0,  
 47.0  
 ],  
 "cf\_dropdown":[  
 "choice 1",   
 "choice 2"  
 ],  
 "cf\_radio":[  
 "choice 1",  
 "choice 2"  
 ],  
 "cf\_multiselect":[  
 ";choice1;",  
 "choice1;choice2"  
 ],  
 "cf\_date\_picker":[  
 "2018-08-07T00:00:00+05:30",  
 "2018-08-08T00:00:00+05:30"  
 ],  
 "cf\_checkbox":[  
 true,  
 false  
 ]  
 }  
 }  
 },  
 "account\_id":1,  
 "action\_epoch":1533536723.518891,   
 "account\_full\_domain": "buden.freshsales-dev.com"  
 },  
 "payload\_type": "contact\_update",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Contact delete

**Contact Delete Payload** Expand source

{  
 "payload": {  
 "model": "contact",  
 "action": "delete",  
 "model\_id": 24,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 3,  
 "display\_name": "dong lee",  
 "email": "irfu572@gmail.com",  
 "is\_active": true,  
 "work\_number": null,  
 "mobile\_number": null  
 },  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_source": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "Email",  
 "position": 3  
 }  
 ],  
 "contact\_status": [  
 {  
 "partial": true,  
 "id": 4,  
 "name": "Lost",  
 "position": 4  
 }  
 ],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "blog",  
 "position": 2  
 }  
 ],  
 "sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1079,  
 "name": "test",  
 "avatar": null,  
 "website": "web"  
 }  
 ],  
 "contact": {  
 "id": 24,  
 "first\_name": "Jane",  
 "last\_name": "Sampleton",  
 "display\_name": "Jane Sampleton",  
 "avatar": null,  
 "job\_title": "Manager",  
 "city": "Chennai",  
 "state": "Tamil Nadu",  
 "zipcode": "600096",  
 "country": "India",  
 "email": "freshdesk@gmail.com",  
 "do\_not\_disturb": true,  
 "has\_authority": true,  
 "time\_zone": "International Date Line West",  
 "department": "Sales",  
 "work\_number": "2222222221",  
 "mobile\_number": "3333333332",  
 "address": "Sp infocity",  
 "last\_seen": "2018-01-11T03:49:28+05:30",  
 "lead\_score": 0,  
 "lead\_quality": "Cold",  
 "last\_contacted": "2018-01-11T03:47:28+05:30",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "links": {  
 "conversations": "/contacts/24/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "timeline\_feeds": "/contacts/24/timeline\_feeds",  
 "document\_associations": "/contacts/24/document\_associations",  
 "notes": "/contacts/24/notes?include=creater",  
 "tasks": "/contacts/24/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/contacts/24/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "last\_contacted\_sales\_activity\_mode": 3,  
 "custom\_field": {  
 "cf\_lead\_convert\_carry\_forward\_text": null,  
 "cf\_text": "Flexible",  
 "cf\_text\_aread": "A variation of the ordinary lorem ipsum text has been used in typesetting since the 1960s or earlier",  
 "cf\_number": 234,  
 "cf\_dish": "Veg",  
 "cf\_fasting": true,  
 "cf\_food\_choice": "Mexican",  
 "cf\_dinner\_date": "2018-01-16T00:00:00+05:30",  
 "cf\_dinner\_timings": "Monday;Wednesday"  
 },  
 "created\_at": "2018-01-11T03:33:28+05:30",  
 "updated\_at": "2018-01-11T03:36:03+05:30",  
 "keyword": "Connected",  
 "medium": "Blog",  
 "email\_status": "active",  
 "last\_contacted\_mode": 5,  
 "recent\_note": "This is a high paying customer.",  
 "last\_contacted\_via\_chat": "2018-01-11T03:46:03+05:30",  
 "last\_contacted\_via\_sales\_activity": "2018-01-11T03:46:03+05:30",  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "owner\_id": 3,  
 "lead\_source\_id": 3,  
 "contact\_status\_id": 4,  
 "updater\_id": 1,  
 "campaign\_id": 2,  
 "creater\_id": 1,  
 "sales\_account\_id": 1079  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515622174.568393,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "contact\_delete",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### SalesAccount create

**SalesAccount Create Payload** Expand source

{  
 "payload": {  
 "model": "sales\_account",  
 "action": "create",  
 "model\_id": 1094,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "industry\_types": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Advertising",  
 "position": 2  
 }  
 ],  
 "business\_types": [  
 {  
 "partial": true,  
 "id": 4,  
 "name": "Integrator",  
 "position": 4  
 }  
 ],  
 "parent\_sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1079,  
 "name": "test",  
 "avatar": null,  
 "website": "web"  
 }  
 ],  
 "sales\_account": {  
 "id": 1094,  
 "name": "Freshservice",  
 "address": "Hussain Nagar",  
 "city": "Guntur",  
 "state": "Andhra Pradesh",  
 "zipcode": "522003",  
 "country": "India",  
 "number\_of\_employees": 11,  
 "annual\_revenue": 234,  
 "website": "www.freshservice.com",  
 "owner\_id": 1,  
 "phone": "3424232323",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "last\_contacted": null,  
 "last\_contacted\_mode": null,  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "links": {  
 "conversations": "/sales\_accounts/1094/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "document\_associations": "/sales\_accounts/1094/document\_associations",  
 "notes": "/sales\_accounts/1094/notes?include=creater",  
 "tasks": "/sales\_accounts/1094/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/sales\_accounts/1094/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field": {  
 "cf\_lead\_convert\_existing\_data\_overridden\_account\_text": null,  
 "cf\_number": 456,  
 "cf\_text\_area": "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.",  
 "cf\_drop": "Marbles",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_check": true,  
 "cf\_text": "Nice customer",  
 "cf\_radio": "5star",  
 "cf\_multi": "Gems;Snickers"  
 },  
 "created\_at": "2018-01-11T03:45:30+05:30",  
 "updated\_at": "2018-01-11T03:45:30+05:30",  
 "avatar": null,  
 "parent\_sales\_account\_id": 1079,  
 "recent\_note": null,  
 "last\_contacted\_via\_chat": null,  
 "last\_contacted\_via\_sales\_activity": null,  
 "last\_contacted\_sales\_activity\_mode": null,  
 "territory\_id": 1,  
 "creater\_id": 1,  
 "updater\_id": null,  
 "industry\_type\_id": 2,  
 "business\_type\_id": 4  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515622530.207114,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "sales\_account\_create",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### SalesAccount update

**SalesAccount Update Payload** Expand source

{  
 "payload":{  
 "model": "sales\_account",  
 "action": "update",  
 "model\_id":1,  
 "model\_properties":{  
 "users":[  
 {  
 "id":1,  
 "display\_name": "Sales Agent",  
 "email": "buden.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
  
 "mobile\_number": "+919999999999"  
 },  
 {  
 "id":2,  
 "display\_name": "te\*\*\*\*\* \*\*\*\*\*\*\*\*\*\* \*\*\*\*\*st",  
 "email": "buden@freshdesk.com",  
 "is\_active": true,  
 "work\_number": "\*\*\*\*\*\*\*\*\*\*",  
 "mobile\_number": "\*\*\*\*\*\*\*\*\*\*"  
 }  
 ],  
 "territories":[  
 {  
 "partial": true,  
 "id":1,  
 "name": "India",  
 "position":1  
 }  
 ],  
 "industry\_types":[  
 {  
 "partial": true,  
 "id":37,  
 "name": "Insurance",  
 "position":37  
 }  
 ],  
 "business\_types":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "Competitor",  
 "position":2  
 }  
 ],  
 "parent\_sales\_accounts":[  
 {  
 "partial": true,  
 "id":4,  
 "name": "width",  
 "avatar": "http://samplesalesaccounturl",  
 "website": "sample.sample.com",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "owner\_id":1,  
 "last\_contacted": "2018-08-06T11:30:00+05:30"  
 }  
 ],  
 "sales\_account":{  
 "id":1,  
 "name": "Widgetz.io (sample)",  
 "address": "160-6802 Aliquet Rd.",  
 "city": "New Haven",  
 "state": "Connecticut",  
 "zipcode": "68089",  
 "country": "United States",  
 "number\_of\_employees":1,  
 "annual\_revenue":210,  
 "website": "widgetz.io",  
 "owner\_id":1,  
 "phone": "503-615-3947",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "7000.0",  
 "last\_contacted": "2018-08-06T12:13:11+05:30",  
 "last\_contacted\_mode": "Call Outgoing",  
 "facebook": "facebook profile url",  
 "twitter": "twitter profile url",  
 "linkedin": "linkedin profile url",  
 "links":{  
 "conversations": "/sales\_accounts/1/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser&per\_page=3",  
 "document\_associations": "/sales\_accounts/1/document\_associations",  
 "notes": "/sales\_accounts/1/notes?include=creater",  
 "tasks": "/sales\_accounts/1/tasks?include=creater,owner,updater,targetable,users,task\_type",  
 "appointments": "/sales\_accounts/1/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field":{  
 "cf\_text\_field": "sample text updated",  
 "cf\_text\_area": "sampl paragraph updated",  
 "cf\_checkbox": true,  
 "cf\_dropdown": "choice 1",  
 "cf\_date\_picker": "2018-08-09T00:00:00+05:30",  
 "cf\_multi": "choice 22",  
 "cf\_radio": "option1",  
 "cf\_number":101  
 },  
 "created\_at": "2018-07-16T12:31:07+05:30",  
 "updated\_at": "2018-08-06T12:14:59+05:30",  
 "avatar": "https://samplesalesaccounturl",  
 "parent\_sales\_account\_id":4,  
 "recent\_note": "sample note",  
 "last\_contacted\_via\_chat": "2018-08-06T12:13:11+05:30",  
 "last\_contacted\_via\_sales\_activity": "2018-08-06T12:13:11+05:30",  
 "last\_contacted\_sales\_activity\_mode": "follow-up",  
 "completed\_sales\_sequences": ";sequence1;",  
 "active\_sales\_sequences": ";sequence2;",  
 "territory\_id":1,  
 "creater\_id":1,  
 "updater\_id":2,  
 "industry\_type\_id":37,  
 "business\_type\_id":2,  
 "changes":{  
 "annual\_revenue":[  
 205.0,  
 210.0  
 ],  
 "updated\_at":[  
 "2018-08-06T12:14:10+05:30",  
 "2018-08-06T12:14:59+05:30"  
 ],  
 "cf\_text\_field":[  
 "sample text changed",  
 "sample text updated"  
 ],  
 "cf\_text\_area":[  
 "sampl paragraph changed",  
 "sampl paragraph updated"  
 ],  
 "cf\_checkbox":[  
 false,  
 true  
 ],  
 "cf\_dropdown":[  
 "choice 2",  
 "choice 1"  
 ],  
 "cf\_date\_picker":[  
 "2018-08-08T00:00:00+05:30",  
 "2018-08-09T00:00:00+05:30"  
 ],  
 "cf\_multi":[  
 ";choice 22;choice 23;",  
 "choice 22"  
 ],  
 "cf\_radio":[  
 "option2",  
 "option1"  
 ],  
 "cf\_number":[  
 100.0,  
 101.0  
 ]  
 }  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1533537899.543463,  
 "account\_full\_domain": "buden.freshsales-dev.com"  
 },  
 "payload\_type": "sales\_account\_update",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### SalesAccount delete

**SalesAccount Delete Payload** Expand source

{  
 "payload": {  
 "model": "sales\_account",  
 "action": "delete",  
 "model\_id": 1094,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 3,  
 "display\_name": "dong lee",  
 "email": "irfu572@gmail.com",  
 "is\_active": true,  
 "work\_number": null,  
 "mobile\_number": null  
 },  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "industry\_types": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Advertising",  
 "position": 2  
 }  
 ],  
 "business\_types": [  
 {  
 "partial": true,  
 "id": 4,  
 "name": "Integrator",  
 "position": 4  
 }  
 ],  
 "parent\_sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1079,  
 "name": "test",  
 "avatar": null,  
 "website": "web"  
 }  
 ],  
 "sales\_account": {  
 "id": 1094,  
 "name": "Freshservice",  
 "address": "Hussain Nagar",  
 "city": "Guntur",  
 "state": "Andhra Pradesh",  
 "zipcode": "522003",  
 "country": "India",  
 "number\_of\_employees": 201,  
 "annual\_revenue": 2343,  
 "website": "www.freshservice.com",  
 "owner\_id": 3,  
 "phone": "3424232324",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "0.0",  
 "last\_contacted": "2018-01-11T03:45:30+05:30",  
 "last\_contacted\_mode": 4,  
 "facebook": "https://www.facebook.com/test123",  
 "twitter": "https://twitter.com/irfantest123",  
 "linkedin": "https://www.linkedin.com/in/irfan-shaik-test123/",  
 "links": {  
 "conversations": "/sales\_accounts/1094/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "document\_associations": "/sales\_accounts/1094/document\_associations",  
 "notes": "/sales\_accounts/1094/notes?include=creater",  
 "tasks": "/sales\_accounts/1094/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/sales\_accounts/1094/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "custom\_field": {  
 "cf\_lead\_convert\_existing\_data\_overridden\_account\_text": null,  
 "cf\_number": 456,  
 "cf\_text\_area": "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.",  
 "cf\_drop": "Marbles",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_check": true,  
 "cf\_text": "Nice customer",  
 "cf\_radio": "5star",  
 "cf\_multi": "Gems;Snickers"  
 },  
 "created\_at": "2018-01-11T03:45:30+05:30",  
 "updated\_at": "2018-01-11T03:48:09+05:30",  
 "avatar": null,  
 "parent\_sales\_account\_id": 1079,  
 "recent\_note": "A reasonable deal",  
 "last\_contacted\_via\_chat": "2018-01-11T03:46:30+05:30",  
 "last\_contacted\_via\_sales\_activity": "2018-01-11T03:46:30+05:30",  
 "last\_contacted\_sales\_activity\_mode": 2,  
 "territory\_id": 1,  
 "creater\_id": 1,  
 "updater\_id": 1,  
 "industry\_type\_id": 2,  
 "business\_type\_id": 4  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515623002.295729,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "sales\_account\_delete",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Deal create

**Deal Create Payload** Expand source

{  
 "payload": {  
 "model": "deal",  
 "action": "create",  
 "model\_id": 16,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_sources": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Web",  
 "position": 1  
 }  
 ],  
 "deal\_pipelines": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Default Pipeline",  
 "position": 1,  
 "is\_default": true  
 }  
 ],  
 "deal\_stages": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Follow-up",  
 "position": 2,  
 "forecast\_type": "Open",  
 "updated\_at": "2017-12-19T18:23:02+05:30",  
 "deal\_pipeline\_id": 1,  
 "choice\_type": 2  
 }  
 ],  
 "deal\_types": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "New Business",  
 "position": 1  
 }  
 ],  
 "deal\_reasons": [],  
 "deal\_payment\_statuses": [  
 {  
 "partial": true,  
 "id": 2,  
 "name": "Online",  
 "position": 2  
 }  
 ],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 4,  
 "name": "mail",  
 "position": 4  
 }  
 ],  
 "deal\_products": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Freshsales",  
 "position": 1  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1089,  
 "name": "asdfgj",  
 "avatar": null,  
 "website": null  
 }  
 ],  
 "deal": {  
 "id": 16,  
 "name": "Product Deal",  
 "amount": "0.0",  
 "expected\_close": "2018-01-30",  
 "closed\_date": null,  
 "stage\_updated\_time": "2018-01-10T18:58:30+05:30",  
 "custom\_field": {  
 "cf\_xt": "this is a dummy deal",  
 "cf\_area": "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.",  
 "cf\_nu": 6757,  
 "cf\_drop": "Swiss",  
 "cf\_check": true,  
 "cf\_radio": "2",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_multi": "coke;fanta;sprite"  
 },  
 "probability": 77,  
 "updated\_at": "2018-01-10T18:58:30+05:30",  
 "created\_at": "2018-01-10T18:58:30+05:30",  
 "deal\_pipeline\_id": 1,  
 "age": 0,  
 "links": {  
 "conversations": "/deals/16/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "document\_associations": "/deals/16/document\_associations",  
 "notes": "/deals/16/notes?include=creater",  
 "tasks": "/deals/16/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/deals/16/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "recent\_note": null,  
 "owner\_id": 1,  
 "creater\_id": 1,  
 "updater\_id": null,  
 "lead\_source\_id": 1,  
 "deal\_stage\_id": 2,  
 "deal\_type\_id": 1,  
 "deal\_reason\_id": null,  
 "deal\_payment\_status\_id": 2,  
 "campaign\_id": 4,  
 "deal\_product\_id": 1,  
 "territory\_id": 1,  
 "sales\_account\_id": 1089  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515590910.234914,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "deal\_create",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Deal update

**Deal Update Payload** Expand source

{  
 "payload":{  
 "model": "deal",  
 "action": "update",  
 "model\_id":22,  
 "model\_properties":{  
 "users":[  
 {  
 "id":2,  
 "display\_name": "te\*\*\*\*\* \*\*\*\*\*\*\*\*\*\* \*\*\*\*\*st",  
 "email": "buden@freshdesk.com",  
 "is\_active": true,  
 "work\_number": "\*\*\*\*\*\*\*\*\*\*",  
 "mobile\_number": "\*\*\*\*\*\*\*\*\*\*"  
 }  
 ],  
 "deal\_pipelines":[  
 {  
 "partial": true,  
 "id":1,  
 "name": "Default Pipeline",  
 "position":1,  
 "is\_default": true  
 }  
 ],  
 "deal\_stages":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "Follow-up",  
 "position":2,  
 "forecast\_type": "Open",  
 "updated\_at": "2018-07-16T12:30:12+05:30",  
 "deal\_pipeline\_id":1,  
 "choice\_type":2  
 }  
 ],  
 "deal\_types":[  
 {  
 "partial": true,  
 "id":1,  
 "name": "New Business",  
 "position":1 }  
 ],  
 "deal\_reasons":[],  
 "deal\_payment\_statuses":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "Online",  
 "position":2  
 }  
 ],  
 "campaigns":[  
 {  
 "partial":true,  
 "id":1,  
 "name":"sample campgain",  
 "position":1  
 }  
 ],  
 "deal\_products":[  
 {  
 "partial": true,  
 "id":2,  
 "name": "product 2",  
 "position":2  
 }  
 ],  
 "territories":[  
  
 {  
 "partial": true,  
 "id":2,  
 "name": "Us",  
 "position":2  
 }  
 ],  
 "sales\_accounts":[  
 {  
 "partial": true,  
 "id":1,  
 "name": "Widgetz.io (sample)",  
 "avatar": "http://samplesalesaccounturl",  
 "website": "widgetz.io",  
 "open\_deals\_amount": "0.0",  
 "won\_deals\_amount": "7000.0",  
 "owner\_id":1,  
 "last\_contacted": "2018-08-06T12:13:11+05:30"  
 }  
 ],  
 "deal":{  
 "id":22,  
 "name": "sample deal name",  
 "amount": "120.0",  
 "expected\_close": "2018-08-09",  
 "closed\_date": "2018-08-06T12:27:38+05:30",  
 "stage\_updated\_time": "2018-08-06T12:27:38+05:30",  
 "custom\_field":{  
 "cf\_number":120,  
 "cf\_checkbox": false,  
 "cf\_radio": "choice II",  
 "cf\_multi\_select\_field": "choice A;choice B",  
 "cf\_date\_picker": "2018-08-08T00:00:00+05:30",  
 "cf\_dropdown": "option II",  
 "cf\_text\_area": "sample paragraph modified",  
 "cf\_text\_field": "sample text modified"  
 },  
 "probability":50,  
 "updated\_at": "2018-08-06T12:27:38+05:30",  
 "created\_at": "2018-08-06T12:24:24+05:30",  
 "deal\_pipeline\_id":1,  
 "age":0,  
 "links":{  
 "conversations": "/deals/22/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser&per\_page=3",  
 "document\_associations": "/deals/22/document\_associations",  
 "notes": "/deals/22/notes?include=creater",  
 "tasks": "/deals/22/tasks?include=creater,owner,updater,targetable,users,task\_type",  
 "appointments": "/deals/22/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "recent\_note": "sample note",  
 "completed\_sales\_sequences": ";sequence1;",  
 "active\_sales\_sequences": ";sequence2;",  
 "web\_form\_id": ";1;",  
 "upcoming\_activities\_time": "2018-08-06T12:27:38+05:30",  
 "owner\_id":2,  
 "creater\_id":2,  
 "updater\_id":2,  
 "lead\_source\_id":1,  
 "deal\_stage\_id":2,  
 "deal\_type\_id":1,  
 "deal\_reason\_id":1,  
 "deal\_payment\_status\_id":2,  
 "campaign\_id":1,  
 "deal\_product\_id":2,  
 "territory\_id":2,  
 "sales\_account\_id":1,  
 "changes":{  
 "name":[  
 "sample deal",  
 "sample deal name"  
 ],  
 "deal\_stage\_id":[  
 1,  
 2  
 ],  
 "deal\_product\_id":[  
 1,  
 2  
 ],  
 "amount":[  
 100.0,  
 120.0  
 ],  
 "deal\_payment\_status\_id":[  
 1,  
 2  
 ],  
 "expected\_close":[  
 "2018-08-07",  
 "2018-08-09"  
 ],  
 "territory\_id":[  
 1,  
 2  
 ],  
 "updater\_id":[  
 1,  
 2  
 ],  
 "updated\_at":[  
 "2018-08-06T12:24:24+05:30",  
 "2018-08-06T12:27:38+05:30"  
 ],  
 "stage\_updated\_time":[  
 "2018-08-06T12:24:24+05:30",  
 "2018-08-06T12:27:38+05:30"  
 ],  
 "contacts":{  
 "added":[  
 {  
 "id":16,  
 "display\_name": "sample contact name test",  
 "email": "test@test1.com"  
 }  
 ]  
 },  
 "cf\_number":[  
 100.0,  
 120.0 ],  
 "cf\_checkbox":[  
 true,  
 false  
 ],  
 "cf\_radio":[  
 "choice I",  
 "choice II"  
 ],  
  
 "cf\_multi\_select\_field":[  
 ";choice A;",  
 "choice A;choice B"  
 ],  
  
 "cf\_date\_picker":[  
 "2018-08-07T00:00:00+05:30",  
 "2018-08-08T00:00:00+05:30"  
 ],  
 "cf\_dropdown":[  
 "option I",  
 "option II"  
 ],  
 "cf\_text\_area":[  
 "sample paragraph",  
 "sample paragraph modified"  
 ],  
 "cf\_text\_field":[  
 "sample text",  
 "sample text modified"  
 ]  
 }  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1533538658.223007,  
 "account\_full\_domain": "buden.freshsales-dev.com"  
 },  
 "payload\_type": "deal\_update",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### Deal Delete

**Deal Delete Payload** Expand source

{  
 "payload": {  
 "model": "deal",  
 "action": "delete",  
 "model\_id": 18,  
 "model\_properties": {  
 "users": [  
 {  
 "id": 1,  
 "display\_name": "Sales Agent",  
 "email": "irfan.shaik@freshworks.com",  
 "is\_active": true,  
 "work\_number": "+919999999999",  
 "mobile\_number": null  
 }  
 ],  
 "lead\_sources": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Web",  
 "position": 1  
 }  
 ],  
 "deal\_pipelines": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Default Pipeline",  
 "position": 1,  
 "is\_default": true  
 }  
 ],  
 "deal\_stages": [  
 {  
 "partial": true,  
 "id": 3,  
 "name": "Under review",  
 "position": 3,  
 "forecast\_type": "Open",  
 "updated\_at": "2017-12-19T18:23:02+05:30",  
 "deal\_pipeline\_id": 1,  
 "choice\_type": 2  
 }  
 ],  
 "deal\_types": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "New Business",  
 "position": 1  
 }  
 ],  
 "deal\_reasons": [],  
 "deal\_payment\_statuses": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Offline",  
 "position": 1  
 }  
 ],  
 "campaigns": [  
 {  
 "partial": true,  
 "id": 4,  
 "name": "mail",  
 "position": 4  
 }  
 ],  
 "deal\_products": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "Freshsales",  
 "position": 1  
 }  
 ],  
 "territories": [  
 {  
 "partial": true,  
 "id": 1,  
 "name": "test",  
 "position": 1  
 }  
 ],  
 "sales\_accounts": [  
 {  
 "partial": true,  
 "id": 1089,  
 "name": "asdfgj",  
 "avatar": null,  
 "website": null  
 }  
 ],  
 "deal": {  
 "id": 18,  
 "name": "Product Deal",  
 "amount": "1230.0",  
 "expected\_close": "2018-01-30",  
 "closed\_date": null,  
 "stage\_updated\_time": "2018-01-10T22:24:19+05:30",  
 "custom\_field": {  
 "cf\_xt": "this is a dummy deal",  
 "cf\_area": "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.",  
 "cf\_nu": 6757,  
 "cf\_drop": "Swiss",  
 "cf\_check": true,  
 "cf\_radio": "2",  
 "cf\_date": "2018-01-23T00:00:00+05:30",  
 "cf\_multi": "coke;fanta;sprite"  
 },  
 "probability": 77,  
 "updated\_at": "2018-01-11T02:55:54+05:30",  
 "created\_at": "2018-01-10T22:23:18+05:30",  
 "deal\_pipeline\_id": 1,  
 "age": 0,  
 "links": {  
 "conversations": "/deals/18/conversations/all?include=email\_conversation\_recipients%2Ctargetable%2Cphone\_number%2Cphone\_caller%2Cnote%2Cuser\\u0026per\_page=3",  
 "document\_associations": "/deals/18/document\_associations",  
 "notes": "/deals/18/notes?include=creater",  
 "tasks": "/deals/18/tasks?include=creater,owner,updater,targetable,users",  
 "appointments": "/deals/18/appointments?include=creater,owner,updater,targetable,appointment\_attendees"  
 },  
 "recent\_note": null,  
 "owner\_id": 1,  
 "creater\_id": 1,  
 "updater\_id": 1,  
 "lead\_source\_id": 1,  
 "deal\_stage\_id": 3,  
 "deal\_type\_id": 1,  
 "deal\_reason\_id": null,  
 "deal\_payment\_status\_id": 1,  
 "campaign\_id": 4,  
 "deal\_product\_id": 1,  
 "territory\_id": 1,  
 "sales\_account\_id": 1089  
 }  
 },  
 "account\_id": 1,  
 "action\_epoch": 1515619554.619899,  
 "account\_full\_domain": "localhost.freshsales-dev.com"  
 },  
 "payload\_type": "deal\_delete",  
 "account\_id": "1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

### User Delete (Hard delete)

**User Delete Payload** Expand source

{  
 account\_id: "1",  
 pod: "poduseast1",  
 region: "us-east-1",  
 payload\_type: "user\_destroy",  
 payload\_version: "1.0",  
 payload: {  
 model: "User",  
 actor: {  
 id: 0,  
 name: "system"  
 },  
 action: "destroy",  
 event\_timestamp: "2018-01-11T02:55:54+05:30",  
 uuid: "b1c02e2e074211e89d53186590d131cf",  
 account\_full\_domain: "sample.freshsales-dev.com",  
 model\_properties: {  
 id: "1",  
 name: "Sample user",  
 account\_id: "1",  
 created\_at: "2017-01-10T01:45:54+05:30",  
 updated\_at: "2018-01-11T02:55:51+05:30"  
 }  
 }  
}

### Account Delete (Hard delete)

**Account Delete Payload** Expand source

{  
 account\_id: "1",  
 pod: "poduseast1",  
 region: "us-east-1",  
 payload\_type: "account\_destroy",  
 payload\_version: "1.0",  
 payload: {  
 model: "Account",  
 actor: {  
 id: 0,  
 name: "system"  
 },  
 action: "destroy",  
 event\_timestamp: "2018-01-11T02:55:54+05:30",  
 uuid: "c2c02e2e074211e89d53186590d231cf",  
 account\_full\_domain: "sample.freshsales-dev.com",  
 model\_properties: {  
 id: "1",  
 name: "Sample Account",  
 full\_domain: "sample.freshsales-dev.com"  
 }  
 }  
}

#### Lead Delete ( Hard Delete )

**Lead delete ( Hard delete )** Expand source

{  
 "payload":{  
 "model":"lead",  
 "action":"destroy",  
 "model\_id":14,  
 "model\_properties":{  
 "lead": nil  
 },  
 "account\_id":1,  
 "action\_epoch":1533123520.88272,  
 "account\_full\_domain":"sample.freshsales-dev.com"  
 },  
 "payload\_type":"lead\_destroy",  
 "account\_id":"1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

#### Contact Delete ( Hard Delete )

**Contact Delete ( Hard delete )** Expand source

{  
 "payload":{  
 "model":"contact",  
 "action":"destroy",  
 "model\_id":14,  
 "model\_properties":{  
 "contact": nil  
 },  
 "account\_id":1,  
 "action\_epoch":1533123520.88272,  
 "account\_full\_domain":"sample.freshsales-dev.com"  
 },  
 "payload\_type":"contact\_destroy",  
 "account\_id":"1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

#### SalesAccount Delete ( Hard Delete )

**SalesAccount Delete ( Hard delete )** Expand source

{  
 "payload":{  
 "model":"sales\_account",  
 "action":"destroy",  
 "model\_id":14,  
 "model\_properties":{  
 "sales\_account": nil  
 },  
 "account\_id":1,  
 "action\_epoch":1533123520.88272,  
 "account\_full\_domain":"sample.freshsales-dev.com"  
 },  
 "payload\_type":"sales\_account\_destroy",  
 "account\_id":"1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}

#### Deal delete ( Hard delete )

**Deal delete ( Hard delete )** Expand source

{  
 "payload":{  
 "model":"deal",  
 "action":"destroy",  
 "model\_id":14,  
 "model\_properties":{  
 "deal": nil  
 },  
 "account\_id":1,  
 "action\_epoch":1533123520.88272,  
 "account\_full\_domain":"sample.freshsales-dev.com"  
 },  
 "payload\_type":"deal\_destroy",  
 "account\_id":"1",  
 "pod": "poduseast1",  
 "region": "us-east-1"  
}