# Title: Migrating an account from US to EUC POD

### New Detailed Steps [POD Migration ( L5 tickets )](https://confluence.freshworks.com/pages/viewpage.action?pageId=476382696) - last Updated on 16 Dec 2023

OLD SCRIPT & STEPS

Make sure to inform the customer that there will be downtime during migration.

1. In US POD
   1. SSH into any one of the background or data-migration instance
   2. Traverse to Rails.root
   3. Run: RAILS\_ENV=production bundle exec rake migrate\_account:dump[<account\_id>]
   4. Wait for the dump to S3 to complete.
2. In EUC POD
   1. SSH into **bastion**
   2. AWS\_ACCESS\_KEY\_ID=<access\_key\_id from s3.yml> AWS\_SECRET\_ACCESS\_KEY=<secret\_access\_key from s3.yml> aws s3 cp s3://cdn.freshsales.io/<reverse-of-account-id>/ s3://cdn-fsales-euc.freshsales.io/<reverse-of-account-id>/ --recursive --sse AES256 --acl private
   3. AWS\_ACCESS\_KEY\_ID=<access\_key\_id from s3.yml> AWS\_SECRET\_ACCESS\_KEY=<secret\_access\_key from s3.yml> aws s3 cp s3://email-content-us-2020/<account\_id>/ s3://email-content-euc-2020/<account\_id>/ --recursive --sse AES256 --acl private  
      and repeat for all other years
   4. SSH into background instance
   5. Run: RAILS\_ENV=production bundle exec rake migrate\_account:load[<account id>,<requester email>]

FYI - [Challenges in Pod Migration](https://confluence.freshworks.com/pages/viewpage.action?pageId=362501129)