# Title: Program Review Meeting - 14th Jan 2020

Attendees -

Date - 14 Jan 2020

# Agenda

|  |  |
| --- | --- |
| Date | Attendees |
| 14 Jan 2020 |  |

### *Wins/Misses*

|  |  |
| --- | --- |
| Wins | i2p/requirements doc for Freports milestone 2(parity with FSales) was shared by Aditi. |
| Misses | Demo planned for CPQ on Jan 21st could not be accomplished due to change in priorities  Freports Integration GA date was revised to Jan 21st from Jan 14th |
| Key Callouts |  |

### *Program Status*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Program Name | Milestone | ETA/GA | Last Week | Current Week | Comments |
| Freshreports | Roll out to existing Forest/Estate customers | 27 Jan 2020 | ETA Revised | YELLOW | FSales QA raised a few defects during testing in staging. Also new config issues and porting existing config changes had to be deployed in staging from production. Hence planned QA sign off could not take place on 09 Jan 2020 .  Tickets - <https://freshworks.freshrelease.com/FV/issues/FV-6347>  <https://freshworks.freshrelease.com/FV/issues/FV-5659>  2. Fixing of all config issues will take till EOD 14 Jan 2020 after which few folks are off for Pongal holidays |
| Sales 360/Project Bugatti | Ship a high quality Beta version of Sales 360 | 31 Mar 2020 | RED | RED | Internal grooming started on Jan 13th.  Grooming with 3 squads is pending  Dependencies on MCR , UFX teams |
| Corcoran UAT |  |  |  |  | [Manikandan Subramaniam](https://confluence.freshworks.com/display/~manikandan.subramaniam)  to update the status by 16 Jan 2020  [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam)  's teams are green for the committed items |
| CPQ | Product creation demo. | 28 Jan 2020 |  |  | Demo was planned for 21 Jan 2020 . We will not be able to do it as  Sleeper cells couldn't start the stories allocated due to other priorities. |

### *Individual Program Updates*

CPQ  - [Weekly status report 13th Jan 2020](https://confluence.freshworks.com/pages/viewpage.action?pageId=230095084)

FreshReports - [FreshSales-Fresh Reports Integration - Weekly Status Report -( 6 Jan 2020)](https://confluence.freshworks.com/pages/viewpage.action?pageId=230088603)

Corcoran - <https://freshworks.freshrelease.com/FSALES/issues/filter/21249>

Sales 360 - [Sales 360 -CRM BU - Weekly Status Report - 13th Jan 2020](https://confluence.freshworks.com/pages/viewpage.action?pageId=230093197)

### *Customer Experience*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Squad | LastWeek | | | This Week | | |
| Open | Incoming | Resolved | Open | Incoming | Resolved |  |
| Piped piper | 1 | 1 | 0 | 3 | 4 | 1 |
| Mobile | 1 | 1 | 0 | 0 | 1 | 1 |
| Sleeper cells |  |  |  | 3 | 3 | 0 |
| Hacker hostel |  |  |  | 1 | 1 | 0 |

### *DevOps Metrics (Fortnightly)*

*Items to fill up - Response time*

[*DevOps Phase-I Maturity Levels*](https://confluence.freshworks.com/pages/viewpage.action?pageId=210024920)

### *Engineering* ***Excellence (Fortnightly)***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Squad | Week1 | | Week2 | |
| Rspec | Automation | Rspec | Automation |  |
| Sleeper cells | 93.07 | 58 |  |  |
| Alpha | 83.63 | 31.26 |  |  |
| Petta | 83.34 | 39.14 |  |  |
| Usual suspects | 66.47 | 89 |  |  |
| Hacker Hostel | 80.57 | 62.46 |  |  |
| Pied Piper | 80.82 | 80.03 |  |  |
| Bye buggers | 79 | 49.41 |  |  |
|  |  |  |  |  |

Ember coverage as on 13 Jan 2020

|  |
| --- |
| 59.79% Statement Coverage  46.77% Branch Coverage |

### *Talent Management <Monthly>*

<Recruitment update with table>

<Key people issue and callouts to discuss>

### ***Engineering Cost <Monthly>***

*Infrastructure cost*

### ***Action Items***

|  |  |  |  |
| --- | --- | --- | --- |
| S.No | Item | Owner | Status |
|  |  |  |  |
|  |  |  |  |