# Title: Program Review Meeting - 22nd Jan 2020

Attendees -

Date - 22 Jan 2020

# Agenda

|  |  |
| --- | --- |
| Date | Attendees |
| 22 Jan 2020 |  |

### *Wins/Misses*

|  |  |
| --- | --- |
| Wins | On track for the Freports integration milestone 1 |
| Misses | Freports Integration GA date was revised to Jan 21st from Jan 14th  Production issue |
| Key Callouts | Fsales - Freports Integration scope was updated for milestone 1 - Rolling out only to users who have field permissions disabled  Decided on adopting story pointing using Fibonacci series (Planning Poker) for all squads  Tags, Fields to track Planned/Adhoc work discussed and shared with Venkat Devarayan |

### *Program Status*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Program Name | Milestone | ETA/GA | Last Week | Current Week | Comments |
| Freshreports | Roll out to existing Forest/Estate customers who have field permissions disabled | 27 Jan 2020 | YELLOW | YELLOW | FSales QA raised a few defects during testing in staging. Also new config issues and porting existing config changes had to be deployed in staging from production. Hence planned QA sign off could not take place on 09 Jan 2020 .  Tickets - <https://freshworks.freshrelease.com/FV/issues/FV-6347>  <https://freshworks.freshrelease.com/FV/issues/FV-5659>  2. Fixing of all config issues will take till EOD 14 Jan 2020 after which few folks are off for Pongal holidays |
| Sales 360/Project Bugatti | Ship a high quality Beta version of Sales 360 | 31 Mar 2020 | RED | RED | <https://freshworks.freshrelease.com/FSALES/issues/filter/30297>  Internal grooming started on Jan 13th.  Grooming with 3 squads is in progress. We have groomed 16 user stories so far. There are 12 items in development/review  There are 69 user stories which are needed for Customer Preview. But we might be adding following user stories based on internal discussions   1. Anonymous contacts 2. List sync between FSA and FM 3. Admin settings page for Subscription type and status 4. New field - User Unsubscription types 5. Admin settings page for Lists? 6. Internal names syncing and Internal names transformation while producing/consuming events. 7. Dropdown choices - should we send Primary ID of freshsales or Freshsales to form choice ID? If we decide on Freshsales form choice ID, then we need to transform while producing and consuming. 8. New field - Work email   Dependencies on MCR, UFX teams  We need Mobile team to start figuring out and work on impact areas |
| Corcoran UAT |  |  |  |  | [Manikandan Subramaniam](https://confluence.freshworks.com/display/~manikandan.subramaniam)  <https://freshworks.freshrelease.com/FSALES/issues/FSALES-15301> - frontend review has taken the time and those reviews are yet to be addressed by the dev. Expected ETA - 24th  <https://freshworks.freshrelease.com/FSALES/issues/FSALES-15297> - some design and requirement changes needs to be clarified  [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) - YELLOW  Other items are green. Only these items will slip the timeline -  <https://freshworks.freshrelease.com/FSALES/issues/FSALES-16056> - Formserv dependency. We have some open bugs which are going to and fro between them and us. By today, evening, we will be having clarity to tell the revised ETA.  <https://freshworks.freshrelease.com/FSALES/issues/filter/29818> - Testing is in progress. Product, Design, Code review comments came last week and few design comments are expected by Jan 21. Few slips in ensuring consistency with mock by developers. Also there is Formserv bug → [FSERV-838](https://freshworks.freshrelease.com/FSERV/issues/FSERV-838). We will slip the committed timeline of Jan 24. By Jan 30(this item is in Jan 30 bucket), this will be pushed to production. |
| CPQ | Product creation demo. | 28 Jan 2020 | YELLOW | GREEN | The demo is planned for 28 Jan 2020 . This is on track. |

### *Individual Program Updates*

CPQ  - [Weekly status report 20 Jan 2020](https://confluence.freshworks.com/pages/viewpage.action?pageId=237142719)

FreshReports - [FreshSales-Fresh Reports Integration - Weekly Status Report -( 20th Jan 2020) - Program Tesla](https://confluence.freshworks.com/pages/viewpage.action?pageId=230096240)

Corcoran - <https://freshworks.freshrelease.com/FSALES/issues/filter/21249>

Sales 360 - [Sales 360 - CRM BU - Weekly Status Report - 21st Jan 2020 - (Program Bugatti)](https://confluence.freshworks.com/pages/viewpage.action?pageId=230096057)

### *Customer Experience*

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Squad | Last Week | | | This Week | | |
| Open | Incoming | Resolved | Open | Incoming | Resolved |  |
| Piped piper |  |  |  |  |  |  |
| Mobile |  |  |  |  |  |  |
| Sleeper cells |  |  |  |  |  |  |
| Hacker hostel |  |  |  |  |  |  |

### *DevOps Metrics (Fortnightly)*

*Items to fill up - Response time*

[*DevOps Phase-I Maturity Levels*](https://confluence.freshworks.com/pages/viewpage.action?pageId=210024920)

### *Engineering* ***Excellence (Fortnightly)***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Squad | Week1 | | Week2 | |
| Rspec | Automation | Rspec | Automation |  |
| Sleeper cells | 93.07 | 58 | 93.15 | 58.62 |
| Alpha | 83.63 | 31.26 | 83.76 | 31.26 |
| Petta | 83.34 | 39.14 | 83.32 | 37.58 |
| Usual suspects | 66.47 | 89 | 66.47 | 89.44 |
| Hacker Hostel | 80.57 | 62.46 | 80.63 | 68.54 |
| Pied Piper | 80.82 | 80.03 | 81.84 | 82.12 |
| Bye buggers | 79 | 49.41 | 78.89 | 49.41 |
|  |  |  |  |  |

Ember coverage as on 13 Jan 2020

|  |
| --- |
| 59.79% Statement Coverage  46.77% Branch Coverage |

Ember coverage as on 20 Jan 2020

59.81% Statement Coverage 46.82% Branch Coverage

### *Talent Management  as on 20-Jan-2020 <Monthly >*

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **#** | **Job Role** | **Recruiting POC** | **Quarter** | **Job Level** | **New/Backfill** | **Count** | **Hiring Manager** | **Status** | **Comments** |
| 1 | Backend | Charu | Q1 2020 | IC3 | New | 1 | Mani | Open | Deepak Mohandas - E2 is scheduled on 23/01.  Hiring Event is planned on 08/02. |
| 2 | Backend | Charu | Q1 2020 | IC4 | New | 1 | Mariappan | Open |
| 3 | SET | Bindiya | Q1 2020 | IC3 | New | 1 | Mariappan | Yet to join | Gopal Krishna - DOJ: 27th Jan'20 Offer Accepted on 28th Nov'19 |
| 4 | SET | Bindiya | Q1 2020 | IC4 | New | 1 | Mariappan | Open | Hiring Event is planned on 07/02 |
| 5 | Frontend | Richard | Q1 2020 | IC3 | Backfill New | 1 | Vijay | Open | Hiring Event is planned on 07/03 |
| 6 | Backend | Charu | Q1 2020 | IC2 | Backfill | 1 | Mani | Yet to join | Mohammed Arfaz - DOJ: 24th Feb'20 Offer Accepted on 17th Jan'20 |
| 7 | Engineering Manager | Indu | Q1 2020 | PM4 | New | 1 | Mariappan | Open | Hiring Event is planned on 22/02 |

### ***Engineering Cost <Monthly>***

*Infrastructure cost*

### ***Action Items***

|  |  |  |  |
| --- | --- | --- | --- |
| S.No | Item | Owner | Status |
|  |  |  |  |
|  |  |  |  |