# Title: Sales360 Pending i2p

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Theme | i2p items | Priority | Scope | Date | Status | Decision makers |
| Sales360 General | * One Org & multiple bundles + other products (Sharing) |  | GA | 7/1/2019  8/1/2019 |  | Chief stakeholders of Sales360 & UFX |
| Sales360 General | * Upgrade from existing products to bundles   + Upgrade of existing     - User has accounts in more than one product (includes migration of accounts) - i2p required     - Migration of existing customers upgrade path |  | GA | February |  | Chief stakeholders of Sales360 & UFX |
| MCR | Uniqueness - multiple email problem | High | Beta | 24/12/2019 | Done | All (Desk) |
| Formserv Choices | High | Beta |  |  | Discussion with MCR., chief stakeholders of Sales360 & Vijay(platform team) |
| Company ? | High | Beta |  |  | MCR & products, Sri , Marketer |
| Company Timeline |  | Beta |  |  |  |
| Events & Timelines. Pending items? | Medium | Beta |  |  | MCR & products |
| Anonymous contacts - Chat,Marketer, Sales | Medium | Beta | 2/1/2019 |  | MCR, Chat, Marketer, Sales |
| Chat - Device properties | Medium | Beta | 24/12/2019 | Done | Chat & MCR |
| Merge | Low | Beta |  |  | MCR & products |
| i2p for GA scope :-  how we can support 350 fields. In particular Chat needs to scale beyond workaround to support 350 fields. Build support for Segmentation & Scale of fields in MCR & products. |  | GA | 6/1/2019 |  | MCR & products |
| Role Mgmt | i2p with products for architecture alignment |  | Beta |  | Done | UFX & products |
| UFX should offer an API to create custom roles with selection of permissions under this role |  | GA |  |  | UFX & chief stakeholders of Sales360 |
| i2p for GA scope:  Need product side alignment to discuss & agree on the expected experience for GA  (Applicable for User Management as well) |  | GA | 7/1/2019  8/1/2019 |  | UFX & products |
| i2p for GA scope:  Technical discussion with all product architects to solution the agreed GA scope  (Applicable for User Management as well) |  | GA | ETA: Post 6th Jan'20 |  |  |
| User Mgmt | Discuss all the error cases for handling preferred domain in products |  | Beta | Mail thread to be started by [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) ? | Done | All products |
| Auto provisioning in other DC’s |  |  |  |  |  |
| Unified Experience | Double down on the experience & open items <https://docs.google.com/spreadsheets/d/1YvdYk0k-yAGmsvOijUg8PtCxhYPRA8zkRNUtMCp1_QU/edit#gid=0> |  | GA |  |  | All products |
| Unified Left Nav Bar | i2p with products |  | Beta |  |  | All products |
| FSA Admin Setting | Changes to accommodate Sales 360 in FSales |  | Beta |  |  | FSales team |
| Unified Billing | i2p |  | GA | 7/1/2019  8/1/2019 |  | Chief stakeholders of Sales360 & UFX |
| Unified URL | * Unified URL scheme in case we have multiple bundles in a Org |  |  | 7/1/2019  8/1/2019 |  | Chief stakeholders of Sales360 & UFX |
| Product Implementation |  | GA |  |  | Chief stakeholders of Sales360 & architects of products |
| Reports | i2p |  | GA | 3/1/2019 |  | Tejas & Chief stakeholders of Sales360 |
| Freshid/Aloha | Account provisioning - User onboarding experience. |  | GA | 7/1/2019  8/1/2019 |  | Chief stakeholders of Sales360 & UFX |
| Global search in Sales360 | clarity on :-   1. R&D on GA use-cases from all products |  | GA | Finish in January. Kick start an email thread [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) |  | Tejas & Chief stakeholders of Sales360 |
| Global search in Sales360 | i2p |  |  | Feb |  |  |
| Notification | i2p |  | GA | Feb |  | Tejas & Chief stakeholders of Sales360 |
| Other platform service like email | i2p |  | GA | Feb |  | Tejas & Chief stakeholders of Sales360 |
| Sales 360 pricing + free trial | i2p |  | GA | Feb |  | Sri |
| Marketplace | i2p |  | GA | Feb |  | Tejas & Chief stakeholders of Sales360 |
| Unified tracking js | clarity on   1. R&D on GA use-cases from Freshmarketer [Naveen Venkat](https://confluence.freshworks.com/display/~naveen.venkat)and Chat [Shanmuga (Shyam) Anandaraman](https://confluence.freshworks.com/display/~shanmuga.anandaraman)and [Sudhir Babu](https://confluence.freshworks.com/display/~sudhir.babu) |  | GA | Finish in January |  | Chief stakeholders of Sales360 & MCR |
| Unified tracking js | i2p |  | GA | Feb |  |  |