# Title: Sales360 Master Board

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| **High level Items** | **Decisions Taken** | | **Decisions Pending** | |
|  | **Beta** | GA | Beta | GA |
| Sales360 General | Mocks for Beta of Sales360 is here:-  <https://freshworks.invisionapp.com/d/main#/projects/prototypes/19368443> |  |  | Org + Bundle :-  Can one org have more than one bundle?  Can one org have one standalone account + bundle?  How do freshconnect , MCR, freshid, billing, reports, search, unified notifications work with the above? |
| Migration of existing customers |
| Upgrade path |
| MCR Integration | Complete set of MCR decisions for beta scope is here:-  <https://confluence.freshworks.com/display/MCR/3.1+Decisions>    MCR master field list:- | Decision to support 350 fields in GA. | MCR open items:-    [MCR - Open Items](https://confluence.freshworks.com/pages/viewpage.action?pageId=230089696) | 1. i2p wth MCR & product team to understand how we can support 500 fields.  2. Build support for Segmentation & Scale of fields in MCR & products. |
| Aloha 2.0/Freshid | [UFX scope for beta](https://confluence.freshworks.com/display/PLAT/%5BBeta%5D+UFX%3A+Unified+Signup%2C+User+Management%2C+Role+Management) | Support domain "[Freshworks.com](http://Freshworks.com)". eg :- "[acme.freshworks.com](http://acme.freshworks.com)" url taken in sales360 will be unavailable for products when they buy desk etc.  If the other products they buy need to be available in the same org/URL, they have to buy the product from only within sales360 bundle. | Sales360 <> UFX Open for Beta scope items:-  [UFX<>Sales 360 Open Items](/pages/createpage.action?spaceKey=PLAT&title=UFX%3C%3ESales+360+Open+Items) | Auto provisioning in other DC’s |
| Roles & Permissions for Sales360 |  | Things to be discussed:-  Custom Roles  Feature to role mapping in freshid  Field level Permissions in Sales |
| User Management | 1. GA currently decided to support:-    1. One Org & multiple bundles + other products (No Sharing) | Other use-cases that need to be understood better to see if they can be accommodated in GA:-   1. One Org & multiple bundles + other products (Sharing) 2. Upgrade from existing products to bundles    1. Upgrade of existing    2. User has accounts in more than one product (includes migration of accounts) - i2p required |
| Unified Freshworks left nav bar | Mocks for Unified Left Nav Bar: <https://freshworks.invisionapp.com/d/main#/projects/prototypes/19324552>    Static Roles only for beta scope :- |  |  |  |
| Unified Experience (Sales 360) | Sales360 beta mocks has all the scope for products that contribute to the unified experience |  |  |  |