# Title: Sales 360 - CRM BU - Weekly Status Report - 21st Jan 2020 - (Program Bugatti)

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| Date Updated | 20 Jan 2020 | |
|  | **Owners** | **Escalation Matrix** |
| FreshSales | PM - [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan)  Arch - [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath)  EM - [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam)  TPM - [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) | [Mariappan Vaithilingam](https://confluence.freshworks.com/display/~mariappan.vaithilingam) |
| FreshMarketer | PM - [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj)  Arch/EM - [Thirumalai Raj](https://confluence.freshworks.com/display/~thirumalai.raj)  TPM - [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) | [Mariappan Vaithilingam](https://confluence.freshworks.com/display/~mariappan.vaithilingam) |

### Program Summary

Program Bugatti is the code name for CRM BU's(FreshSales and FreshMarketer) integration into the Sales 360 program.  The objective of this program is to deliver high quality Customer Preview  release version of Sales 360 using FreshSales as the anchor product by 31st March 2020.  This program has been split into  4 tracks namely MCR , UFX, Unified Experience and Product Impact areas and we have come up with the timelines and dependencies.

Current Status for Milestone 1 (MCR Integration) by March 13th for FreshSales- RED

Current Status for Milestone 1 (MCR Integration) by Jan 24th for FreshMarketer - RED

**Key callouts:** -

                            Internal grooming/discussions started for a few key components on Jan 13th. Post that squads have to groom the stories and that can lead to

                            additional dev/test efforts

                            On the first week of January ,the FSales Engg team prepared a Sales 360 Execution plan and presented it to all stake holders. In that plan we had called out that FSales

                            has scoped 51 User Stories for the March 31st deadline

                            Post that , a scope discussion with PMs took place and the current user story count is 60 and growing. Also additional 13 user stories will be added for no longer holding local fields.

                            This would affect the deadlines that we had earlier proposed

                            Plan is to execute Sales 360 with  5 squads from FSales (comprising of 1 mobile squad)

                            Link to operational doc -

**Path to Green -** Daily internal discussion/grooming has been kickstarted from Jan 13th with key stake holders

                            Dependencies discussion has been kickstarted with respective teams  and ETA s are bring tracked

                            Started holding daily scrum of scrums between FSales and FMarketer to go over status/ blockers/dependencies

                            Started grooming with individual squads to pick up the stories in their upcoming sprints

### Tracks and Current Status :

***FreshMarketer***

| # | Tracks | Sub-Tracks | ETA (QA complete) | Last Week  ( 13-Jan-2020) | This Week  ( 20-Jan-2020) | Comments |
| --- | --- | --- | --- | --- | --- | --- |
| M1 | MCR |  | 24 Jan 2020 | RED | RED | Estimation is done. Squads have started working on the actual items  MCR final list is not yet obtained  Open items which are not blockers to start:   1. Anonymous visitors 2. Merge use case 3. Subscription type - Options we need to share to Freshsales 4. List sync with Freshsales 5. Notifications for changes in the Formserv 6. Timeline activities |
| M2 | UFX   1. User Management 2. Role Management 3. Billing |  | Yet to come up with ETA.  ETA for ETA : 27 Jan 2020 | RED | RED |  |
| M3 | Unified Experience |  | Yet to come up with ETA  ETA for ETA : 27 Jan 2020 | RED | RED | i2p in progress. |
| M4 | Product Impact areas |  | Yet to come up with ETA  ETA for ETA : 27 Jan 2020 | RED | RED | * i2p for the Merge use case * List sync with Freshsales * API key authentication for Freshsales block * Merge use case * Use cases for Primary email & Secondary email * Impact on Readonly & Hidden fields configured in Freshsales |
| M5 | Unified LeftNav bar web component |  | Yet to come up with ETA.  ETA for ETA : 27 Jan 2020 | RED | RED | i2p in progress |

### **FreshSales**

**Items for Customer Preview -**[**https://freshworks.freshrelease.com/FSALES/issues/filter/30297**](https://freshworks.freshrelease.com/FSALES/issues/filter/30297)

| # | Tracks | Sub-Tracks | ETA | Last Week  ( 13-Jan-2020) | This Week  ( 20-Jan-2020) | Comments |
| --- | --- | --- | --- | --- | --- | --- |
| M1 | MCR |  | 13 Feb 2020 | RED | RED |  |
|  |  | MCR Sync |  |  |  | 1. Internal grooming/discussion started on 13 Jan 2020 2. Teams started working on 6 user stories 3. Forms related sync cases to be discussed with Formserv team |
|  |  | Fields Revamp |  |  |  | 1. Internal grooming/discussion started |
|  |  | Forms Sync |  |  |  | 1. Internal grooming started on 17 Jan 2020 |
|  |  | Event and Timelines |  |  |  | 1. Dependency on MCR team. MCR to complete their development by Jan 31st 2. Before that FSales has to provide  all the Freshsales events and make sure they are published to central with the required properties to MCR Information about the queue to which all the events are published and the event schema needs to be shared with MCR |
| M2 | UFX |  | 21 Feb 2020 | RED | RED | 1. Internal Discussions within FSales and grooming has not yet started 2. Dev and test plan could change post the discussion 3. Dependency on FreshID/Aloha team |
| M3 | Unified Product Experience |  | 13 Mar 2020 | RED | RED | 1. Unknown area for the team 2. ETA for Unified NAV bar is not yet known 3. Once unified NAV bar is integrated, need to plan for Integration Testing and it requires co-ordination of plans and timelines from all products |
| M4 | Product Impact Areas |  | 27 Mar 2020 | RED | RED | 1. Internal grooming is pending 2. Any spillover of above 3 tracks will affect the timeline for this |

### **Action Items**

| [S.no](http://s.no/) | Team | Action Item | Owner | ETA | Current Status | Comments |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | FSales | Plan on keeping their calendars free from 11 am to 1.30 pm for grooming starting Jan 13th | [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) | 17 Jan 2020 | Closed | Sudharshan , Venkat , Vijay and Prem to meet daily to groom/internally discuss the pending stories |
| 2 | FSales | Sales related product impact areas - 4th swim lane. To be reviewed | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 14 Jan 2020 | Closed | <https://freshworks.freshrelease.com/FSALES/issues/filter/30297> is updated with latest 'beta only' user stories. |
| 3 | FSales | Provide the list of stories that need to be ready of grooming by Jan 13th. If any exception involve PM. | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 13 Jan 2020 | Closed | Jan 13, 14 → entities sync of MCR  Jan 17, 18 → forms related user stories of MCR |
| 4 | FSales | Rephrase /Internal grooming ETA in the operational doc | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 13 Jan 2020 | Closed | Done on Jan 8 |
| 5 | FSales | To provide ETA on External dependencies | [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman)  [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) |  | In Progress |  |
| 6 | FSales | Run through all FSales user stories and clearly call out Beta scope items | [Srivatsan Venkatesan](https://confluence.freshworks.com/display/~srivatsan.venkatesan) | 13 Jan 2020 | Closed | Done on Jan 10 |
| 7 | FSales | Plan for Integration test suite. | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 21 Jan 2020 | In Progress |  |
| 8 | FSales | To talk to Aishwerya and check if any resources from other teams are interested for QA activities for Sales 360 | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 17 Jan 2020 | In Progress | Communicated with Aishwerya.  She will send the mail post pongal holidays. |
| 9 | FSales | To prepare a Timeline chart for Sales/Marketer milestones | [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) | 17 Jan 2020 | Closed |  |
| 10 | FSales | Call out demo dates and items - For every month's milestone | [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) | 14 Jan 2020 | Closed | Preethi to work with Amrita/Vijay and come up with demo dates |
| 11 | FSales | To provide the list of asks to FSales from other teams | [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman)  [Preethi Mahalingam](https://confluence.freshworks.com/display/~preethi.mahalingam) | 21 Jan 2020 | In Progress | Ongoing |
| 12 | FSales | Provide a high level number of test case count for Freshsales | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 21 Jan 2020 | Closed |  |
| 13 | FMarketer | Provide a high level number of test case count for Freshmarketer | [Santhosh Kumar](https://confluence.freshworks.com/display/~santhosh.kumar) | 22 Jan 2020 | In Progress |  |
| 14 | FSales | Confirm if FSALES-16565, FSALES-16566 are beta items | [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 17 Jan 2020 | Closed |  |
| 15 | FSales | Local fields that are to be deleted | [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) | 17 Jan 2020 | Closed | Functionality of these will not exist in Beta  Venkat to update the MCR ticket |
| 17 | FSales | Number of selected choices in UI dropdown and that can be displayed is 20. Sri's expectation is 100. Sudharshan and Venkat to discuss and decide on this. | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 22 Jan 2020 | In Progress | Venkat to talk to MCR and close it |
| 18 | FSales | Few user stories are yet to be created | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 17 Jan 2020 | In Progress | New user stories will increase beta timelines  Few US - Webemail , anonymous |
| 19 | FMarketer | Decisions with respect to unified experiences to be taken. - Settings - Individual contact view in segments - Folders in list/segment | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan)  [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) | 21 Jan 2020 | In Progress | [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj)  -More clarity is needed |
| 20 | FMarketer | CustomField names should be similar to Sales and Marketer | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 17 Jan 2020 | Closed | To share the details to Amrita |
| 21 | FMarketer | UFX:- roles & permissions - UI should not be configurable for beta.Venkat to provide privileges added to a role | [Premkumar Nandagopal](https://confluence.freshworks.com/display/~premkumarn) | 17 Jan 2020 | Closed | Meeting scheduled on 20 Jan 2020 |
| 22 | FMarketer | Fmarketer - . Visitor to contact association- pending (waiting for Naveen and Santa on this) | [Santhosh Kumar](https://confluence.freshworks.com/display/~santhosh.kumar) |  | In progress |  |
| 23 | FSales | Freshsales is yet to finalize the fields in master list- | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 21 Jan 2020 | In progress | Venkat is presenting to all PMs on 20 Jan 2020  and will update the review details |
| 24 | FSales | Freshsales to come up with ETA for MCR in order for other products to consume it and test. | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 21 Jan 2020 | In progress |  |
| 25 | FSales | Timeline to include contact property updates | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 24 Jan 2020 | Closed | To close by Monday after discussing with Sri  Not for BEta |
| 27 | FSales | Share all the Freshsales events and make sure they are published to central with the required properties:  Freshsales to publish raw custom events instead of aggregated custom events | [Bhagirath Goud](https://confluence.freshworks.com/display/~bhagirath.goud) | 21 Jan 2020 | In progress |  |
| 28 | FSales | Information about the queue to which all the events are published and the event schema needs to be shared with MCR | [Bhagirath Goud](https://confluence.freshworks.com/display/~bhagirath.goud) | 21 Jan 2020 | In progress |  |
| 29 | FSales | Create fields deletion user stories | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) |  | In progress |  |
| 30 | FSales | FreshConnect Widget related user stories to be created  USer unsubscription stories to be added  Stories to honour meta added by MCR to be added | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | 20 Jan 2020 | In progress | Fconnect -  FSALES-17195 |
| 31 | FSales | Lists implementation technicalities to be discussed between FSA and FM | [Bhagirath Goud](https://confluence.freshworks.com/display/~bhagirath.goud) | 21 Jan 2020 | In progress |  |
| 32 | FSales | Schedule discussion for <https://freshworks.freshrelease.com/FSALES/issues/FSALES-16569> | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) |  | In progress | To set up technical discussion  Meeting is set up for Jan 24th. Vijay is trying to see if it can be preponed |
| 33 | Fsales | Does MCR do data validation  <https://freshworks.freshrelease.com/FSALES/issues/FSALES-16710> | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 20 Jan 2020 | Closed | Venkat to confirm with Muthu |
| 34 | FSales | <https://freshworks.freshrelease.com/FSALES/issues/FSALES-16551>  Does MCR have it as text area or text field | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 20 Jan 2020 | In progress | Will be finalised post PM's meeting on 20 Jan 2020 |
| 35 | FSales | MCR field internal name = Form internal name = Freshsales internal name?  If yes for then we need to transform field internal names while producing and consuming.  MCR Limit on multiselect fields is currently at 100. We need to review and decide on count. | [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) | 20 Jan 2020 | In progress |  |
| 36 | FSales | MCR. Dropdown choices - should we send Primary ID of freshsales or Freshsales form choice ID? | [Sudharshan Jayasampath](https://confluence.freshworks.com/display/~sudharshan.jayasampath) |  | In progress |  |
| 37 | FSales | ETA for MergeAPI | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 21 Jan 2020 | Closed | Venkat to talk to Muthu and get back  ETA for this is Feb 1st week |
| 38 | FMarketer | Meeting reg unsubscription status  Email status | [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | 21 Jan 2020 | In progress | To set up meeting on 21 Jan 2020 |

### Dependencies:

MCR - [MCR - Open Items](https://confluence.freshworks.com/pages/viewpage.action?pageId=230089696)

UFX - [UFX<>Sales 360 Open Items](/pages/createpage.action?spaceKey=PLAT&title=UFX%3C%3ESales+360+Open+Items)

| # | Dependencies | Ask from | Ask to | ETA | Status | Comments |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Central payload required from freshID | FMarketer | FreshID | 14 Jan 2020 | Closed | [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj)  - Will verify with FreshID by 14th jan on whether what is available in the json can be consumed |
| 2 | List sync between Sales and marketer | FMarketer | Fsales | ETA for ETA 14 Jan 2020 | Open | To be discussed on 14 Jan 2020 s meeting  Follow up meeting on 21 Jan 2020  Decided to go through with central. To be followed up with [Bhagirath Goud](https://confluence.freshworks.com/display/~bhagirath.goud)  [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam)  - Do we have a story in our board to implement lists |
| 3 | Readonly and Hidden fields handling | FMarketer | FormServ | 17 Jan 2020 | Closed | Read only fields- will not be updated by FM  Hidden fields touch points- It affects only in their smart forms, it s displayed in their email and workflows, so it can be displayed in ours too. |
| 4 | CustomField names should be similar to Sales and Marketer | FMarketer | FSales | ETA for ETA 14 Jan 2020 | Closed | To be discussed on 14 Jan 2020 s meeting  Venkat to provide the list |
| 5 | Translate List entity to a multi choice field inside contacts. Whenever a list is associated to a contact, we will be updating the subscribers table. This also needs to be pushed to the new contact field. - List associate - List dis-associate | FMarketer | FSales | ETA for ETA 14 Jan 2020 | Open | To be discussed on 21 Jan 2020 s meeting  Decided to go through with central. To be followed up with [Bhagirath Goud](https://confluence.freshworks.com/display/~bhagirath.goud) |
| 6 | Timelines and Events | FMarketer | MCR | 14 Jan 2020 | Open | [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj)  to provide list of events to MCR by 14 Jan 2020 |
| 7 | Make Int environment for  dev->int->staging->sandbox(int)->prod | FMarketer | FSales | 17 Jan 2020 | Open | [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) to follow up |
| 8 | UFX:- roles & permissions - UI should not be configurable for beta | FMarketer | FSales | ETA for ETA 14 Jan 2020 | Closed | Venkat to provide privileges added to a role |
| 9 | Add a new custom field/  Update/Delete and existing form field  Add/Update/Delete a choice to dropdown /multislect | FMarketer | FormServ | 17 Jan 2020 | Open | [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) to follow up |
| 10 | To decide on common form for Sales 360 | FreshSales | FormServ | 17 Jan 2020 | Open |  |
|  | MCR Form Sync | FreshSales | FormServ |  | Open | Dependency with Sudharshan and Vijay Lakshminarayanan. |
|  | MergeAPI required from MCR | FreshSales | MCR | 17 Jan 2020 | Open |  |
| 11 | For Events and Timeline , we require data from MCR team | FreshSales | MCR | 31 Jan 2020 | Open |  |
| 12 | For UFX , dependency with FreshID/Aloha team | FreshSales | FreshID | 17 Jan 2020 | Open |  |
| 13 | Availability of Unified NAV Bar | FreshSales | FMarketer | 24 Jan 2020 | Open |  |
| 14 | Co ordination for Integration Testing | FreshSales | All teams | TBD | Open |  |

### Risks & Mitigation

| # | Team | Risk | State | Mitigation |
| --- | --- | --- | --- | --- |
| 1 | FSales | 16 user stories are not scoped for Beta. If decided to be done for Beta, then this ETA and dev/test plan will vary. | Mitigated | Scope discussed with PM team and 'Sales-360-Beta' tag added. |
| 2 | FSales | MCR-Fields Revamp: Internal grooming not yet completed and post grooming might increase scope/user stories | Mitigated | Daily sync ups with stake holders in place.  Currently, planning to finish entities sync and then start this |
| 3 | FSales | MCR - Forms Sync : Internal grooming not yet completed for this feature | Mitigated | Daily sync ups with stake holders in place. Currently, planning to finish entities sync. Post that, we will start Forms sync/Fields revamp. |
| 4 | FSales | MCR-Events and Timeline : Without clarity from MCR on when they will give their deliverable, the timelines for this  feature cannot be determined | Open | MCR-Fsales meeting scheduled. Action items from the meeting need to be closed by Fsales on 17 Jan 2020 |
| 5 | FSales | UFX - Internal discussion and grooming not yet started for this feature | Mitigated | Daily meetings are blocked in calendar starting 13 Jan 2020  with stakeholders |
| 6 | FSales | UFX - Estimates/ETA provided are tentative and bound to change post discussion/grooming |  |  |
| 7 | FSales | Unified Product Experience and Product Impact areas - Internal discussion/grooming to be completed by Jan 24th else dates might slip | Mitigated | Daily meetings are blocked in calendar starting 13 Jan 2020  with stakeholders |
| 8 | FSales | Post discussion with PM team, we have a list of 60 asks that are marked for 'Customer Preview'. Also, this number will increase based on the discussion with PM on existing swimlanes. | Open | Need to discuss a plan on action on how to scope this for the Mar 31st deadline |
| 9 | Fsales | Form serv sync  not yet discussed with all stake holder teams | Open | To host a meeting next week to discuss this out |
| 10 | FSales | Merge API from MCR will be available only from Feb 1st week which will delay our MCR sync ETA of 13 Feb 2020 | Open |  |

### MileStones and Demo Dates

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| S.No | Team | Milestone | Feature Complete/Demo Date | Owner | Comments |
| 1 | FMarketer | **MCR** - Contact Field Changes | 15 Jan 2020 | [Santhosh Kumar](https://confluence.freshworks.com/display/~santhosh.kumar)  [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj) |  |
| 2 | FMarketer | **MCR** -  MCR to FMarketer | 24 Jan 2020 | [Santhosh Kumar](https://confluence.freshworks.com/display/~santhosh.kumar)  [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj) | INT environment required from Formserv and MCR. Communicated to [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) |
| 3 | FMarketer | **MCR** -   FMarketer to MCR | 24 Jan 2020 | [Santhosh Kumar](https://confluence.freshworks.com/display/~santhosh.kumar)  [Amrita Ethiraj](https://confluence.freshworks.com/display/~amrita.ethiraj) | NT environment required from Formserv and MCR. Communicated to [Janani Jayaraman](https://confluence.freshworks.com/display/~janani.jayaraman) |
| 4 | FSales | **MCR**-  MCR Sync | 14 Feb 2020 | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | Granular milestones can be called out after grooming with the squads |
| 5 | FSales | **MCR** - Fields Revamp | 13 Mar 2020 | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam)  [Venkataraman Natarajan](https://confluence.freshworks.com/display/~venkataraman.natarajan) | Granular milestones can be called out after grooming with the squads |
| 6 | FSales | **MCR** - Forms Sync | 06 Mar 2020 | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | Granular milestones can be called out after grooming with the squads |
| 7 | FSales | **MCR -**  Events and Timelines | 13 Mar 2020 | [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan.venkatarathinam) | Granular milestones can be called out after grooming with the squads |

### Work Breakdown Status   - FSales

| S.No | FreshRelease | Description | Squad | ETA | Last Week  ( 6-Jan-2020) | This Week  ( 13-Jan-2020) | Comments |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | [FSALES-16419](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16419) | Create MCR Contact ID version | Alpha | 21 Jan 2020 |  | In Progress |  |
| 2 | [FSALES-16706](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16706) | Create MCR Company Account | Alpha | 21 Jan 2020 |  | In Progress |  |
| 3 | [FSALES-16543](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16543) | Change FB to handle from URL | Alpha | 21 Jan 2020 |  | In Progress |  |
| 4 | [FSALES-16544](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16544) | Change Twitter to handle from URL | Alpha | 21 Jan 2020 |  | In Progress |  |
| 5 | [FSALES-16545](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16545) | Change LinkediN to handle from URL | Alpha | 21 Jan 2020 |  | In Progress |  |
| 6 | [FSALES-16708](https://freshworks.freshrelease.com/FSALES/issues/FSALES-16708) | Disable uniqueness for Custom fields | Byebuggers | 21 Jan 2020 |  | In Progress |  |