# Title: Sprint 20191009 Retrospective

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| Date | 22 Oct 2019 |
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### What did we do well?

* We got better at sprint planning and estimates
* Freshrelease tickets updates have improved
* Were able to adapt to urgent requests

### What should we have done better?

* Feature mocks should have been frozen (Landing page customisation)
* Time/bandwidth allocated for L2 is lesser than needed
* Collate the frequent L2 tasks and empower the support team to resolve themselves
* Tickets for testing piles up
* Estimation to improve
* Availability estimates to improve (external team dependencies to be considered)
* Unplanned items are increasing
* Tickets lack updates (comments informing of progress)
* Blockers were not called out during standup
* All work items were not captured in sprint

**Appreciations**

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