# Title: Squad 1 - April 2018 Aspirations

## 

|  |
| --- |
| **Aspirations - March 2018** Freshsales, Squad 1 - 11 Apr 2018 |
| Mission:   * Build and roll out integration faster. * Build features on core objects and associated ones. * Evolve and Maintain CSV import, Migration from other CRMs |

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Name** | **Email** | **Git home (if applicable)** |
| **Tech Lead** | Vijayaragavan V | vijayaragavan.venkatarathinam | <https://github.com/vijayaragavanv> |
| **Product Owner** | Sujitha R  Swati Sharma  Vinay K | sujitha.ravi  swati.sharma  vinay.yevatkar |  |
| **Members** | Irfan Shaik | irfan.shaik | <https://github.com/irfu572> |
|  | Shaik Buden Saheb | buden.shaik | <https://github.com/buden1> |
|  | Aravinth Chandran | aravinth.chandran | <https://github.com/aravinth-chandran> |
|  | Arun Ignatius Infant | arun.ignatius | <https://github.com/arun-ignatius> |
|  | Praveen Kumar V | praveenkumar.varadan | <https://github.com/praveenv92> |
|  | Esaki Raja | esaki.raja | <https://github.com/ezaki001> |
|  | Smita Singh | smita.singh | <https://github.com/smita0902> |

## **Success metrics - KPIs (Key Performance Indicators)**

|  |
| --- |
| 1. Features shipped 2. Number of Jira items resolved |

## **Previous Aspirations Link:**

[Squad 1 - March 2018 Aspirations](https://confluence.freshworks.com/pages/viewpage.action?pageId=140640258)

## **Results: How did we do since last Aspirations? (Planned vs Delivered)**

|  |  |  |
| --- | --- | --- |
| Goal (from previous Aspirations) | Results | Deliverables |
| Core - When a user is assigned a record, give option to transfer all related activities to the user  [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | Done | Unable to render Jira issues macro, execution error. |
| CSV Import - Import history and filtering based on past imports  [Ujjawal Narayan](https://confluence.freshworks.com/display/~ujjawal.narayan) [Ezaki](https://confluence.freshworks.com/display/~esaki) | Done | Unable to render Jira issues macro, execution error. |
| Integration - Sending events on csv import and imap configuration to segment [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | Done | Unable to render Jira issues macro, execution error. |
| Reports - Custom reports for sales activities [Ezaki](https://confluence.freshworks.com/display/~esaki) [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) | Done | Unable to render Jira issues macro, execution error. |
| Integration - Update Freshdesk ticket sync to latest UI  [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) [arun infant ignatius](https://confluence.freshworks.com/display/~arunm@freshdesk.com) | In QA | Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error. |
| Core - Move integrations tab below deals in Account and contact page  [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | In QA | Unable to render Jira issues macro, execution error. |
| Core - Update last activity mode/time based on default sales activities as well [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | In QA | Unable to render Jira issues macro, execution error. |
| Integrations - Google contact sync [Irfan Shaik](https://confluence.freshworks.com/display/~irfan.shaik) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | In QA | Unable to render Jira issues macro, execution error. |
| CRM Migration - Support large files migration from Salesforce  [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) | In QA | Unable to render Jira issues macro, execution error. |
| Integration - Xero  [Smita Singh](https://confluence.freshworks.com/display/~smita.singh) [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) [arun infant ignatius](https://confluence.freshworks.com/display/~arunm@freshdesk.com) | In Progress | Unable to render Jira issues macro, execution error. |
| CSV Import - Provide option to update based on custom fields | Not Done | Unable to render Jira issues macro, execution error. |
| Core - Show notes of related contacts in Deals and Accounts notes section | Not Done | Unable to render Jira issues macro, execution error. |
| Integration - Segment integration - Transform fields from payload to default & custom fields | Not Done | Unable to render Jira issues macro, execution error. |
| Notification - Fetch notification through ember frontend component. | Not Done | Unable to render Jira issues macro, execution error. |

|  |  |  |  |
| --- | --- | --- | --- |
| Freshpipe L2 issues [Irfan Shaik](https://confluence.freshworks.com/display/~irfan.shaik) | **March 2018 aspiration** | **Feb 2018 aspiration** | **Jan 2018 aspiration** |
| **Total tickets** | 46 | 48 | 29 |
| **Resolved** | 35 | 35 | 22 |
| **Pending** | 11 | 13 | 7 |

## **Success metric trend (over the past 3 months)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Metric | March 2018 | Feb 2018 | Jan 2018 | Dec 2017 |
| Features shipped | 3 | 4 | 3 | 1 |
| Number of JIRA items resolved | 33 | 28 | 34 | 10 |

## **Plan for next month (or) Aspirations**

|  |  |
| --- | --- |
| Goal | Deliverables |
| GDPR Compliance | Unable to render Jira issues macro, execution error.  - 5 sub tasks |
| Integration - Marketplace Onboarding |  |

|  |  |
| --- | --- |
| Stretch goal | Deliverables |
|  |  |

## **Identified risks**

|  |  |  |
| --- | --- | --- |
| Risk | Mitigation strategy | Recurring |
|  |  |  |

## **Do you have any specific asks? (any help needed to address constraints, unblocking, ...)**

|  |  |  |
| --- | --- | --- |
| Ask | Impact | Recurring |
|  |  |  |

## **Peer appreciation**

|  |  |  |
| --- | --- | --- |
| Name | Appreciated by | Impact |
| Praveen Kumar V | Vijayaragavan | He started contributing to UI automation. This will enable him to do functional and automation testing at the same time. |
|  |  |  |

## **Plan/Roadmap/Vision - that extends beyond one month**

* Trello Integration with Marketplace
* Enabling Frontend app development through Marketplace
* Integration - Documents - Pandadoc, Dropbox
* Integration - E-Signature - Docusign, Echosign, GetAccept