# Title: Squad 1 - June 2018 Aspirations

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| **Aspirations - June 2018** Freshsales, Squad 1 - 05 Jun 2018 |
| Mission:   * Build and roll out integration faster. * Build features on core objects and associated ones. * Evolve and Maintain CSV import, Migration from other CRMs |

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| --- | --- | --- | --- |
|  | **Name** | **Email** | **Git home (if applicable)** |
| **Tech Lead** | Vijayaragavan V | vijayaragavan.venkatarathinam | <https://github.com/vijayaragavanv> |
| **Product Owner** | Sujitha R  Swati Sharma  Vinay K  Siddharth | sujitha.ravi  swati.sharma  vinay.yevatkar  siddharth.gopalasundaram |  |
| **Members** | Irfan Shaik | irfan.shaik | <https://github.com/irfu572> |
|  | Shaik Buden Saheb | buden.shaik | <https://github.com/buden1> |
|  | Aravinth Chandran | aravinth.chandran | <https://github.com/aravinth-chandran> |
|  | Arun Ignatius Infant | arun.ignatius | <https://github.com/arun-ignatius> |
|  | Praveen Kumar V | praveenkumar.varadan | <https://github.com/praveenv92> |
|  | Esaki Raja | esaki.raja | <https://github.com/ezaki001> |

## **Success metrics - KPIs (Key Performance Indicators)**

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| 1. Features shipped 2. Number of Jira items resolved |

## **Previous Aspirations Link:**

[Squad 1 - May 2018 Aspirations](https://confluence.freshworks.com/display/freshsales/Squad+1+-+May+2018+Aspirations)

## **Results: How did we do since last Aspirations? (Planned vs Delivered)**

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| Goal (from previous Aspirations) | Results | Deliverables |
| Integration - Marketplace Onboarding R1  [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Ezaki](https://confluence.freshworks.com/display/~esaki) | Done | Unable to render Jira issues macro, execution error. |
| Core - GDPR Compliance  [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) | Done | Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error. |
| Integration - Convert email as ticket  [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) | In Staging | Unable to render Jira issues macro, execution error. |
| Notification - IRIS ember add on + JWT | In QA | Unable to render Jira issues macro, execution error. |
| Integration - Marketplace Onboarding R2  [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Ezaki](https://confluence.freshworks.com/display/~esaki) | In QA | Unable to render Jira issues macro, execution error. |
| Integrations - Google contact sync [Irfan Shaik](https://confluence.freshworks.com/display/~irfan.shaik) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) | QA ready | Unable to render Jira issues macro, execution error. |
| Integration - Xero  [Smita Singh](https://confluence.freshworks.com/display/~smita.singh) [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) [arun infant ignatius](https://confluence.freshworks.com/display/~arunm@freshdesk.com) | QA ready | Unable to render Jira issues macro, execution error. |
| Automation - Complete the pending cases for the squad (18 cases) | Completed | [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan) |
| Automation - Integration POC and complete the automation for FD-FS Integration | POC completed (for FD-FS Integration); Yet to start with automation for the same | [Ezaki](https://confluence.freshworks.com/display/~esaki) |

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| Freshpipe L2 issues [Irfan Shaik](https://confluence.freshworks.com/display/~irfan.shaik) | **May 2018 aspiration** | **April 2018 aspiration** | **March 2018 aspiration** | **Feb 2018 aspiration** | **Jan 2018 aspiration** |
| **Total tickets** | 37 | 31 | 46 | 48 | 29 |
| **Resolved** | 31 | 26 | 35 | 35 | 22 |
| **Pending** | 6 | 5 | 11 | 13 | 7 |

## **Success metric trend (over the past 3 months)**

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| Metric | May 2018 | April 2018 | March 2018 | Feb 2018 | Jan 2018 | Dec 2017 |
| Features shipped | 1 | 2 | 3 | 4 | 3 | 1 |
| Number of JIRA items resolved | 20 | 28 | 33 | 28 | 34 | 10 |
| Number of Testcases automated | 18 | 4 | 4 | 71 |  |  |

* Contribution to Automation is lesser for the current month, since the QAs were working on GDPR items and Marketplace Onboarding

## **Plan for next month (or) Aspirations**

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| Goal | Deliverables |
| Urgent - Small features + Bug fixes in Churn list - 17 items  [Aravinth Chandran](https://confluence.freshworks.com/display/~aravinthchandran) [Vijayaragavan Venkatarathinam](https://confluence.freshworks.com/display/~vijayaragavan) [Shaik Buden Saheb](https://confluence.freshworks.com/display/~shaikb) [Praveenkumar Varadan](https://confluence.freshworks.com/display/~praveenkumar.varadan)[Ezaki](https://confluence.freshworks.com/display/~esaki) | |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  |  |  |  |  |  |  |  |  |  |  | | type | key | summary | assignee | reporter | priority | status | resolution | created | updated | due | | JQL and issue key arguments for this macro require at least one Jira application link to be configured | | | | | | | | | | | |
| Revamp the pre-requisites for the current automation suite - to remove the dependency on existing accounts |  |
| FD-FS Integration automation |  |

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| Stretch goal | Deliverables |
| Automation - Complete automation for all the Integrations available in Freshsales (as Applicable) |  |

## **Identified risks**

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| Risk | Mitigation strategy | Recurring |
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## **Do you have any specific asks? (any help needed to address constraints, unblocking, ...)**

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| Ask | Impact | Recurring |
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## **Peer appreciation**

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| Name | Appreciated by | Impact |
| Team |  | We divided our team into two 3 member squad to work on GDPR items. We pulled several all nighters and weekends to be GDPR ready. |

## **Plan/Roadmap/Vision - that extends beyond one month**

* Trello Integration with Marketplace
* Enabling Frontend app development through Marketplace
* Integration - Documents - Pandadoc, Dropbox
* Integration - E-Signature - Docusign, Echosign, GetAccept