# Title: Squad 3 - Mid Q1 2018 Aspirations



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| **Aspirations - Mid Q4 2018** Freshsales, Squad 3 19 Nov 2018 |
| Mission:  Continue evolving integrated email as USP of Freshsales  Improving Search and Filter |

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## **Success metrics - KPIs (Key Performance Indicators)**

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| --- |
| 1. Features shipped 2. Number of Jira items resolved 3. Test cases automated - RSpec coverage 4. Number of UI test cases automated |

# **Previous Aspirations Link:**

[**Squad 3 - Mid Q1 2018 Aspirations**](https://confluence.freshworks.com/pages/viewpage.action?pageId=206577069)

## **Results: How did we do since last Aspirations? (Planned vs Delivered - Summarise the results and provide applicable links)**

|  |  |  |
| --- | --- | --- |
| Goal (from previous Aspirations) | Results | Deliverables |
| **Email** |  |  |
|  |  |  |
| Multiple email address to lead/contact - Release1 | Done | Unable to render Jira issues macro, execution error. |
| Moving to email platforms for Outbound emails | Done | Unable to render Jira issues macro, execution error. |
| Audit Log - V1 | Done | Unable to render Jira issues macro, execution error. |
| Multiple email address to lead/contact - Release2 | In Testing | Unable to render Jira issues macro, execution error. |
| Support for RTL languages | Done | Unable to render Jira issues macro, execution error. |
|  |  |  |
| **Search and Filter** |  |  |
| Search on-boarding | In Testing | Unable to render Jira issues macro, execution error. |
|  |  |  |
| Devops |  |  |
| SSH Key replaced in all stacks | Done | Unable to render Jira issues macro, execution error. |
| Custom Ebs recipe updated so that it will reuse the existing volume itself | Done | Unable to render Jira issues macro, execution error. |
| Subscription caching | Done | Unable to render Jira issues macro, execution error. |
| Files input provided for Fsbot platform | Done | Unable to render Jira issues macro, execution error. |
| Admin Console Vulnerable Gems update | Done | Unable to render Jira issues macro, execution error. Unable to render Jira issues macro, execution error. |
| Australia Stack Creation | In Progress | [Sivakumar Muthuchamy](https://confluence.freshworks.com/display/~sivakumar.muthuchamy) |
| Staging Stack Creation | In Progress | [Madhava Sanikommu](https://confluence.freshworks.com/display/~madhava.sanikommu) |
|  |  |  |
| **Other** |  |  |
|  |  |  |
| Upgrade Ember to 2.8 | In Progress | Unable to render Jira issues macro, execution error. |
| Freshsales Gmail Addon | In review | Unable to render Jira issues macro, execution error. |

## **Success metric trend (over the past 3 months)**

|  |  |  |  |
| --- | --- | --- | --- |
| Metric | Since last Aspirations | August 2018 | July 2018 |
| Features shipped | 3 | 1 | 1 |
| Number of Jira items resolved | 28 | 23 | 53 |
| RSpec coverage | 45% | 28% |  |
| Test cases automated - In Progress | 10 |  |  |
| Automation coverage (High & critical) | 40% |  |  |

## **Top contributors (since** **last Aspirations - please leave this section blank if data not available)**

|  |  |
| --- | --- |
| Name | Contribution |
| [Tholkappiyan](https://confluence.freshworks.com/display/~tholkappiyan) [arun infant ignatius](https://confluence.freshworks.com/display/~arunm@freshdesk.com) [Bhuvanesh Babu](https://confluence.freshworks.com/display/~bhuvanesh.babu) [Guruprasath V](https://confluence.freshworks.com/display/~guruprasath.v) | Audit Log |
| [Uma Baskaran](https://confluence.freshworks.com/display/~uma.baskaran) [Amerrnath Murugan](https://confluence.freshworks.com/display/~amerrnath.murugan) | RTL |
| [Thoppe Dwarakanath](https://confluence.freshworks.com/display/~thoppe.dwarakanath) [Athish Pranav Sethuram](https://confluence.freshworks.com/display/~athishpranav.sethuram) | Multiple Email |

## **Top Issues (faced since last Aspirations)**

|  |  |  |
| --- | --- | --- |
| Issue | Root cause | Recurring |

## **Plan for next month (or) Aspirations**

|  |  |
| --- | --- |
| Goal | Deliverables |
| Sync email alias from gmail, Outlook for custom mailbox  [Sivakumar Muthuchamy](https://confluence.freshworks.com/display/~sivakumar.muthuchamy) |  |
| Providing account level SMTP to control their email sending related events and limits  [Kalaivasakan Kalaiarasan](https://confluence.freshworks.com/display/~kalaivasakan.kalaiarasan) |  |
| User preferred Fonts for email  [Amerrnath Murugan](https://confluence.freshworks.com/display/~amerrnath.murugan) |  |
| Email limit redesign  [Thoppe Dwarakanath](https://confluence.freshworks.com/display/~thoppe.dwarakanath) |  |
| Provide an option to mark an email as private |  |
| Australia stack in prod and Staging stack creation  [Sivakumar Muthuchamy](https://confluence.freshworks.com/display/~sivakumar.muthuchamy) [Madhava Sanikommu](https://confluence.freshworks.com/display/~madhava.sanikommu) |  |
| Mysql Version update to 5.7.23  [Madhava Sanikommu](https://confluence.freshworks.com/display/~madhava.sanikommu) |  |
| Redis labs migration  [Sivakumar Muthuchamy](https://confluence.freshworks.com/display/~sivakumar.muthuchamy) |  |

## **Identified risks**

|  |  |  |
| --- | --- | --- |
| Risk | Mitigation strategy | Recurring |
|  |  |  |

## **Do you have any specific asks? (any help needed to address constraints, unblocking, ...)**

**(Please keep this list engineering related - this section is optional)**

|  |  |  |
| --- | --- | --- |
| Ask | Impact | Recurring |
|  |  |  |

## **Tech Debts**

|  |  |  |
| --- | --- | --- |
| Name | Status | Deliverables |
| Kalaivasakan | In Progress | Unable to render Jira issues macro, execution error. |
| Hari | In Progress | Unable to render Jira issues macro, execution error. |

## **Plan/Roadmap/Vision - that extends beyond one month**

* Email historical import of emails, suggested leads
* Search functionality for email content
* Folders for email templates
* Audit log - Track import/export, workflow config
* Redis labs migration, Mysql Version update to 5.7.23

## **Demo/Deep dives/Miscellaneous items/...**