# Title: Squad 4 - June 2018 Aspirations



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| **Aspirations - May 2018** FreshSales, Squad 4 - Pied Piper 05 Jun 2018 |
| Mission:   * Enhance Search and Filters. * Improve app performance. * Gmail based browser extension. |

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**Success metrics - KPIs (Key Performance Indicators)**

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| 1. Features shipped. 2. Number of JIRA items resolved. 3. Metrics on FreshSales web extension. 4. % of test cases automated (P1&P2) - Including Backlog and New features |

## **Previous Aspirations Link:**

[Squad 4 - May 2018 Aspirations](https://confluence.freshworks.com/pages/viewpage.action?pageId=189236014)

## **Results: How did we do since last Aspirations? (Planned vs Delivered - Summarise the results and provide applicable links)**

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| --- | --- | --- |
| Goal (from previous Aspirations) | Results | Deliverables |
| Omnibar integration for Freshsales | In Production | Unable to render Jira issues macro, execution error. |
| GET based filtering. - [Rohan Anand](https://confluence.freshworks.com/display/~rohan.anand) [Gayathri Rukmadhavan](https://confluence.freshworks.com/display/~gayathri.rukmadhavan)   * 1. Lead assignment filter view from notifications   2. Lead assignment filter view from system email sent to agent. | In QA | Unable to render Jira issues macro, execution error. |
| Inline edit for landing and listview pages (Churn list item). - [Abhilash Latha Ramesh](https://confluence.freshworks.com/display/~abhilash.ramesh) | In QA | Unable to render Jira issues macro, execution error. |
| Time based banners: All time based banners comes stacked up after signup - [Sai Sriram](https://confluence.freshworks.com/display/~sai.sriram) | In Dev | Unable to render Jira issues macro, execution error. |
| Cross model query in filter was executing slowly - [Amritendu Mondal](https://confluence.freshworks.com/display/~amritendu.mondal) | In QA | Unable to render Jira issues macro, execution error. |
| Removal of TrackJS from Chrome Extension - GDPR - [Abhilash Latha Ramesh](https://confluence.freshworks.com/display/~abhilash.ramesh) | In Production | Unable to render Jira issues macro, execution error. |

## **Success metric trend (over the past 3 months)**

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| --- | --- | --- | --- | --- |
| Metric | Feb 2018 | Mar 2018 | April 2018 | May 2018 |
| Features shipped | 3 | 3 | 2 | 1 |
| Number of Jira items resolved | 28 | 31 | 20 | 4 |
| Number of test cases automated | 71 | 22 | <<24 scripts in maintenance for enhancements>> | 20 |

## **Top contributors (since** **last Aspirations - please leave this section blank if data not available)**

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| --- | --- |
| Name | Contribution |
|  |  |

## **Top Issues (faced since last Aspirations)**

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| Issue | Root cause | Recurring |
| Es job timed out under heavy load. - fixed by [Tholkappiyan](https://confluence.freshworks.com/display/~tholkappiyan) [Amritendu Mondal](https://confluence.freshworks.com/display/~amritendu.mondal) | IO operation was taking time in es cluster. We have replaced all nodes from r3 to i3(Instance store) which is IO optimised. | We are not getting time out now. |

## **Plan for next month (or) Aspirations**

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| --- | --- |
| Goal | Deliverables |
| FreshConnect integration in Freshsales - [Abhilash Latha Ramesh](https://confluence.freshworks.com/display/~abhilash.ramesh) | Unable to render Jira issues macro, execution error. |
| Hovercard on landing and listviews - [Abhilash Latha Ramesh](https://confluence.freshworks.com/display/~abhilash.ramesh) | Unable to render Jira issues macro, execution error. |
| Show progress bar for bulk update, import - [Gonu Krishna](https://confluence.freshworks.com/display/~Gonu.Krishna) | Unable to render Jira issues macro, execution error. |
| Displaying Deal Stage for a Deal during Lead Conversion (Churn list item)- [Gonu Krishna](https://confluence.freshworks.com/display/~Gonu.Krishna) | Unable to render Jira issues macro, execution error. |
| Sync search and filters listview - [Rohan Anand](https://confluence.freshworks.com/display/~rohan.anand) |  |
| AUTOMATION - Revamp Filters cases - [Gayathri Rukmadhavan](https://confluence.freshworks.com/display/~gayathri.rukmadhavan) |  |
| AUTOMATION - Complete update of Lead score cases based on Enhancements - [Senthil vel](https://confluence.freshworks.com/display/~senthilvelp) |  |
| AUTOMATION - Inline Edit (New feature) - @Dheena |  |

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| --- | --- |
| Stretch goal | Deliverables |
| Reduce the 25 Jira backlog bugs | |  |  |  |  | | --- | --- | --- | --- | |  |  |  |  | | key | summary | status | resolution | | JQL and issue key arguments for this macro require at least one Jira application link to be configured | | | | |

## **Identified risks**

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| Risk | Mitigation strategy | Recurring |
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## **Do you have any specific asks? (any help needed to address constraints, unblocking, ...)**

**(Please keep this list engineering related - this section is optional)**

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| Ask | Impact | Recurring |
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## **Peer appreciation**

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| Name | Appreciated by | Impact | In their own words |
|  |  |  |  |

## **Plan/Roadmap/Vision - that extends beyond one month**

* Gmail Extension - Email based features - [Abhilash Latha Ramesh](https://confluence.freshworks.com/display/~abhilash.ramesh) -  Unable to render Jira issues macro, execution error.
* Gmail Addon + GSuite listing

## **Demo/Deep dives/Miscellaneous items/...**