# Title: User - payload

**USER - create** Expand source

{  
 "account\_id": "47",  
 "organisation\_id": "163667518850691149",  
 "bundle\_id": "",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "user\_create",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "User",  
 "actor": {  
 "id": 1000005533,  
 "name": "rpa bot",  
 "email": "rpabot@freshworks.com",  
 "job\_title": null,  
 "work\_number": null,  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Pacific Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 2,  
 "is\_forgotten": false,  
 "created\_at": "2021-09-15T08:04:10Z",  
 "updated\_at": "2021-09-15T08:06:24Z",  
 "uuid": "328066598540291824",  
 "reports\_to\_id": null,  
 "type": "user"  
 },  
 "action": "create",  
 "action\_epoch": 1706005881.6398485,  
 "uuid": "8d1a7f22b9da11eebf22aa96aba61eb6",  
 "account\_full\_domain": "freshdesk.freshsales.io",  
 "event\_timestamp": "2024-01-23T10:31:21.639Z",  
 "product\_push\_timestamp": "2024-01-23T10:31:23.664Z",  
 "mcr\_account\_id": "",  
 "bundle\_status": "",  
 "bundle\_id": "",  
 "event\_info": {  
 "ip\_address": "182.73.13.166"  
 },  
 "model\_properties": {  
 "id": 1000011192,  
 "name": "Anass Al Fellt",  
 "email": "anass.alfelly@gorillaservices.nl",  
 "job\_title": null,  
 "work\_number": null,  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Pacific Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 2,  
 "is\_forgotten": false,  
 "created\_at": "2024-01-23T10:31:19Z",  
 "updated\_at": "2024-01-23T10:31:19Z",  
 "uuid": "669851653925749077",  
 "reports\_to\_id": null,  
 "type": "user"  
 },  
 "associations": {  
 "deal\_pipeline": {  
 "id": 2,  
 "name": "Default Pipeline",  
 "position": 1,  
 "is\_default": true  
 },  
 "teams": [],  
 "territories": [],  
 "user\_role": {  
 "\_association\_id": 1000011390,  
 "role\_id": 1000000049  
 }  
 }  
 }  
}

**USER - update** Expand source

{  
 "account\_id": "47",  
 "organisation\_id": "163667518850691149",  
 "bundle\_id": "",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "user\_update",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "User",  
 "actor": {  
 "id": 1000005533,  
 "name": "rpa bot",  
 "email": "rpabot@freshworks.com",  
 "job\_title": null,  
 "work\_number": null,  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Pacific Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 2,  
 "is\_forgotten": false,  
 "created\_at": "2021-09-15T08:04:10Z",  
 "updated\_at": "2021-09-15T08:06:24Z",  
 "uuid": "328066598540291824",  
 "reports\_to\_id": null,  
 "type": "user"  
 },  
 "action": "update",  
 "action\_epoch": 1706077958.24169,  
 "uuid": "5e1b23a4ba8211eeafc00e32208eea07",  
 "account\_full\_domain": "freshdesk.freshsales.io",  
 "event\_timestamp": "2024-01-24T06:32:38.241Z",  
 "product\_push\_timestamp": "2024-01-24T06:32:38.439Z",  
 "mcr\_account\_id": "",  
 "bundle\_status": "",  
 "bundle\_id": "",  
 "event\_info": {  
 "ip\_address": "182.73.13.166"  
 },  
 "model\_properties": {  
 "id": 1000010735,  
 "name": "Sourav Kumar Das",  
 "email": "sourav.kumardas@freshworks.com",  
 "job\_title": null,  
 "work\_number": null,  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Pacific Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 2,  
 "is\_forgotten": false,  
 "created\_at": "2023-09-27T18:21:51Z",  
 "updated\_at": "2023-10-03T12:33:49Z",  
 "uuid": "626271232529765932",  
 "reports\_to\_id": 1000004355,  
 "type": "user"  
 },  
 "associations": {  
 "deal\_pipeline": {  
 "id": 2,  
 "name": "Default Pipeline",  
 "position": 1,  
 "is\_default": true  
 },  
 "teams": [],  
 "territories": [],  
 "user\_role": {  
 "\_association\_id": 1000010933,  
 "role\_id": 1000000046  
 }  
 },  
 "changes": {  
 "model\_changes": {  
 "user\_role": {  
 "changed": [  
 [  
 {  
 "\_association\_id": 1000010933,  
 "role\_id": 1000000061  
 },  
 {  
 "\_association\_id": 1000010933,  
 "role\_id": 1000000046  
 }  
 ]  
 ]  
 }  
 },  
 "system\_changes": {},  
 "misc\_changes": {}  
 }  
 }  
}

**USER - delete** Expand source

{  
 "account\_id": "1563437805",  
 "organisation\_id": "153121941765544503",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "user\_update",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "FdMultitenant::User",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user",  
 "uuid" : "2143657686"  
 },  
 "action": "update",  
 "action\_epoch": 1569334641.9544508,  
 "uuid": "062dcf98ded611e9bc86645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-24T14:17:21.954Z",  
 "product\_push\_timestamp": "2019-09-24T14:17:22.344Z",  
 "event\_info": {  
 "ip\_address": "127.0.0.1"  
 },  
 "model\_properties": {  
 "id": 59,  
 "name": "Sample User 51",  
 "email": "sampleuser51@gmail.com",  
 "job\_title": "SDR",  
 "work\_number": "4422330243",  
 "mobile\_number": "+919020101020",  
 "language": "en",  
 "time\_zone": "Chennai",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": true,  
 "created\_at": "2019-09-24T14:16:31Z",  
 "updated\_at": "2019-09-24T14:16:31Z",  
 "type": "user",  
 "uuid" : "78070877878"  
 },  
 "associations": {  
 "deal\_pipeline": {  
 "id": 1,  
 "name": "Default Pipeline",  
 "position": 1,  
 "is\_default": false  
 },  
 "teams": [  
 {  
 "id": 4,  
 "name": "sample new team"  
 }  
 ],  
 "territories": [  
 {  
 "id": 3,  
 "name": "south india",  
 "position": 1  
 }  
 ],  
 "user\_role": {  
 "\_association\_id": 47,  
 "role\_id": 46  
 }  
 },  
 "changes": {  
 "model\_changes": {  
 "is\_forgotten": [  
 false,  
 true  
 ],  
 "updated\_at": [  
 "2019-09-24T14:17:12Z",  
 "2019-09-24T14:17:21Z"  
 ]  
 },  
 "system\_changes": {},  
 "misc\_changes": {}  
 }  
 }  
}

**USER - destroy** Expand source

{  
 "account\_id": "1563437805",  
 "organisation\_id": "153121941765544503",  
 "pod": "useast1-pod1",  
 "region": "us-east-1",  
 "payload\_type": "user\_destroy",  
 "payload\_version": "2.0",  
 "payload": {  
 "model": "FdMultitenant::User",  
 "actor": {  
 "id": 1,  
 "name": "Sales Agent",  
 "email": "prakash.thiyagarajan@freshworks.com",  
 "job\_title": null,  
 "work\_number": "+919999999999",  
 "mobile\_number": null,  
 "language": "en",  
 "time\_zone": "Central Time (US & Canada)",  
 "is\_active": true,  
 "deal\_pipeline\_id": 1,  
 "is\_forgotten": false,  
 "created\_at": "2019-07-18T08:16:46Z",  
 "updated\_at": "2019-07-31T09:24:53Z",  
 "type": "user",  
 "uuid" : "2143657686"  
 },  
 "action": "destroy",  
 "action\_epoch": 1569335415.6652548,  
 "uuid": "d358b4faded711e9b3e1645aede8d797",  
 "account\_full\_domain": "prakash.freshsales-dev.com",  
 "event\_timestamp": "2019-09-24T14:30:15.665Z",  
 "product\_push\_timestamp": "2019-09-24T14:30:15.693Z",  
 "event\_info": {  
 "ip\_address": null  
 },  
 "model\_properties": {  
 "id": 36,  
 "user\_role\_id": 28  
 }  
 }  
}