# Title: Webforms & Internationalization - May 2018 Aspirations

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| **Aspirations - May 2018** Freshsales - 08 May 2018 |
| Mission:   * Analytics * Internationalization |

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| --- | --- | --- | --- |
|  | **Name** | **Email** | **Git home (if applicable)** |
| **Tech Lead** | Vivekanandan M | vivekanandan.murugesan | [https://github.com/](https://github.com/vijayaragavanv)vivekanandan |
| **Product Owner** | Swati Sharma | swati.sharma |  |
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## **Success metrics - KPIs (Key Performance Indicators)**

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| --- |
| 1. Features shipped 2. Number of Jira items resolved |

## **Previous Aspirations Link:**

[Webforms & Internationalization - April 2018 Aspirations](https://confluence.freshworks.com/pages/viewpage.action?pageId=187500282)

## **Results: How did we do since last Aspirations? (Planned vs Delivered)**

|  |  |  |
| --- | --- | --- |
| Goal (from previous Aspirations) | Results |  |
| Webform: Life cycle events - afterInstall, beforeSubmit, afterSubmit  [Uma Baskaran](https://confluence.freshworks.com/display/~uma.baskaran) | Done | Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error. |
| Webform: Performance Optimization  Web form email template change  [Uma Baskaran](https://confluence.freshworks.com/display/~uma.baskaran) | Done | Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error. |
| User based language support  [Uma Baskaran](https://confluence.freshworks.com/display/~uma.baskaran) | Done | Unable to render Jira issues macro, execution error. |
| 100% translation - new features  UI breaks due to lengthy strings across languages has been addressed.    [Uma Baskaran](https://confluence.freshworks.com/display/~uma.baskaran) | Done | Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error.  Unable to render Jira issues macro, execution error. |
| Freshsales to speak 7 more languages.  1. Finnish 2. Japanese 3. Korean 4. Norwegian 5. Swedish 6. Turkish 7. Vietnamese | Ready To Test | Unable to render Jira issues macro, execution error. |
| Webform:  Multiple Webform in the same page  Enable cache & versioning | In Progress | Unable to render Jira issues macro, execution error. |

## **Success metric trend**

| Metric | May |
| --- | --- |
| Features / Enhancements Shipped | 2 |
| No.of Jira items resolved | 17 |
| Webforms | 1023 |
| Non English Users | 10599 / 99740 = 10.63% |

## **Plan for next month (or) Aspirations**

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| --- | --- |
| Goal | Deliverables |
| Webform GDPR compliance | Unable to render Jira issues macro, execution error. |
| Automate Translation process for new & updated strings | Unable to render Jira issues macro, execution error. |
| Webforms: Dependent dropdown support | Unable to render Jira issues macro, execution error. |
| Tech Debt: Frontend test cases & Tech Doc for Webforms & Internationalization |  |

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| Stretch goal | Deliverables |
|  |  |

## **Identified risks**

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| Risk | Mitigation strategy | Recurring |
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## **Do you have any specific asks? (any help needed to address constraints, unblocking, ...)**

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| --- | --- | --- |
| Ask | Impact | Recurring |
|  |  |  |

## **Peer appreciation**

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| --- | --- | --- | --- |
| Name | Appreciated by | Impact | In their own words |
|  |  |  |  |
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## **Plan/Roadmap/Vision - that extends beyond one month**

Advanced Customizations in Webform & Conversational form