

Ruaa Salah International Roaming Specialist

+249912354994 RuaaSalah91@gmail.com Omdurman, Sudan

SUMMARY

I'm excelled in working effectively with a wide variety of clients in order to complete projects successfully and achieve measurable results. I'm grate leader, a strong communicator, strategic planner, and problem solver, and I am quick to learn and apply new professional skills in fast-paced environments.

EXPERIENCE

12/2019 - Present

International Roaming Specialist

Sudanese Mobile Telephone Co. Ltd. (Zain)

- Participates in the strategy, preparation of annual budget/re-forecast and business plan, roadmap ideation, design, evaluation, launch and rollout projects that direct highly complex designed to improve customer experience, implement revenue optimization objectives, cost savings to achieve company metrics improvement related to the following areas:
- 1. Wholesale Roaming,
- 2. National and international SMS business.

03/2019 - 11/2019

Sales Manager

Beshah Trading Co. Ltd

Training of new sales staff, reporting on existing customers, offering services to new customers, coordinating and scheduling visits of engineers for maintenance and surveying of the field, Preparation of price quotations, and Initial and final invoice.

01/2018 - 02/2019

Special Account Officer

U.L.T.R.A

I was preparing reports on existing customers, offering services to new customers, coordinating and scheduling visits of engineers for maintenance, field surveying and technical presentation. Preparation of price quotations. Initial and final invoices

01/2017 - 01/2018

Marketing Representative

AG learning

I was Preparation of Presentations for Companies and Institutions to Attend Language Courses and Field Visits. Preparation Of Electronic And Field Advertisements. Follow-Up Schedule Of Work Within The Institute And Attendance And Departure.

EDUCATION