M. Mohaiminul Islam

ISTQB ® Certified Tester (CTFL)

Quality Assurance Professional | API Tester | Automation Enthusiast

Phone: +8801680990911

E-mail: mi.shovon23@gmail.com Linkedin | Github | Medium | Website



Professional Summary

ISTQB-certified software testing professional with over 5 years of industry experience, holding a bachelor's degree in **Computer Science & Engineering**. My career has been marked by versatility, having worked on a wide range of products across various domains. I excel in **web** and **mobile** application testing, with a strong ability to create comprehensive test plans and test cases. Additionally, I have expertise in developing automation scripts for **APIs**, streamlining testing processes for efficiency. My mission is twofold, elevate product quality to its zenith and catalyze exponential growth for both my employer and myself. With a keen eye for detail and a commitment to excellence, I consistently deliver results that exceed expectations.

Skills

- > Experienced in test automation using framework like **Playwright**.
- > Skilled in programming and scripting with TypeScript, JavaScript, Java, Bash and SQL.
- > Proficient in API testing and automation using Postman, Newman, REST Assured and Karate DSL.
- > Experienced in database testing using MySQL for data validation and integrity checks.
- > Knowledgeable in CI/CD and DevOps tools like **GitHub Actions**, Jenkins.
- > Experienced in manual and exploratory testing, test planning, execution, defect tracking and reporting.
- > Familiar with **Agile** and **Scrum** practices, **Jira**, **Bitbucket**, **Clickup** and collaborating with remote teams.
- > Skilled in defining and implementing test **strategies** to ensure long-term software quality.
- > Experienced in **cross-browser** and **cross-platform** testing for compatibility across multiple devices.
- > Strong **communication** skills for structured reporting of test results, bugs, and insights.
- > Experienced in **mentoring** and **training** junior QA engineers to enhance team capabilities.

Work Experience

Software Engineer (QA)

Cefalo Bangladesh Ltd.

Dhanmondi, Dhaka Nov 2022 - Present

Responsibilities:

- > Designed and implemented an end-to-end test automation framework using Playwright and TypeScript.
- > Developed an API automation test suite with Spring Boot and Karate DSL to validate system functionality through API calls and chaining for continuous monitoring.
- > Integrated API tests into CI/CD pipelines, ensuring automated execution at regular intervals.
- ➤ Utilized tools like Bitbucket and Octopus for seamless deployment of test features, enhancing test coverage in production.
- > Led API monitoring efforts to proactively detect issues and maintain system reliability.
- > Conducted detailed test planning, execution, and defect tracking to improve software quality.
- > Collaborated with overseas teams to enhance automation strategies and streamline test execution.
- > Led manual testing efforts for a startup project, ensuring functional and usability standards were met.
- > Created comprehensive test plans, monitored test progress, and executed test cases systematically.
- > Documented system requirements in detail to support development and quality assurance processes.

Quality & Operation Engineer

Truck Lagbe Ltd.

Mohakhali DOHS, Dhaka Aug 2021 - Oct 2022

Responsibilities:

- > Conducted requirement analysis and reviewed design specifications to ensure alignment with testing objectives.
- > Developed a comprehensive test plan and designed detailed test cases to ensure thorough test coverage.
- > Executed manual tests and performed in-depth analysis to identify issues and ensure quality.
- ➤ Led software debugging and bug tracking, utilizing tools to ensure efficient issue resolution.
- > Troubleshoot daily operational problems, ensuring swift resolution to minimize disruptions.
- > Performed API testing for both local and live APIs, ensuring functional integrity across environments.
- > Conducted performance testing using JMeter and developed automation scripts for API testing using JAVA and Rest assured, improving efficiency and reliability.

SOA Engineer (R&D)

Walton Digi-Tech Industries Ltd.

Chandra, Gazipur Nov 2019 - Jul 2021

Responsibilities:

- > Documented and reviewed requirements, ensuring alignment with testing goals and project scope.
- > Implemented and executed a detailed test plan, ensuring thorough coverage of all test scenarios.
- > Analyzed and optimized test cases, ensuring efficient test execution and comprehensive coverage.
- > Conducted performance analysis and execution, identifying key performance metrics and ensuring optimal system functionality.
- > Performed manual testing in a live environment, ensuring real-time system stability and functionality.
- > Conducted field testing of network parameters and implemented optimization strategies for improved performance.
- > Compiled and presented comprehensive test and analysis reports, summarizing findings and recommendations.
- > Researched and evaluated mobile camera performance improvements, developing testing measures for enhanced functionality.

Software QA Intern (Cell Phone)

Walton Group

Bashundhara R/A, Dhaka Jul 2019 - Oct 2019

Responsibilities:

- > Executed manual tests on multiple software products based on developed test cases, ensuring functional accuracy.
- > Generated test cases for software applications, ensuring alignment with product specifications.
- > Participated in design reviews with the product owner, providing feedback to improve product functionality.
- ➤ Contributed to automation test code development for mobile software testing, enhancing test efficiency and coverage.

Education

East West University

Dhaka, Bangladesh 2015-2019

B.Sc. (Hons)

Computer Science & Engineering

Govt. Science College

Dhaka, Bangladesh 2011-2013

Higher Secondary School Certificate (H.S.C)

Science

Motijheel Govt. Boys' High School

Secondary School Certificate (S.S.C)

Science

Dhaka, Bangladesh 2005-2011

Projects

E2E Test Automation project for Property booking site

- Designed and Implemented a comprehensive E2E test automation framework using Playwright and Typescript.
- > Integrated a third-party reporter, Monocart-Reporter for visualizing test results and insights.
- > Also added custom functions to fetch errors and send to reports.
- > Integrated slack to notify about the hourly run report with the stakeholders.

API Automation & Monitoring for a Norwegian Digital Media Asset management project

- > Designed and implemented a robust API automation test suite to ensure the reliability of core services.
- > Developed role-specific API test cases for both user and administrative functionalities, improving test coverage.
- > Established continuous API monitoring with automated daily test execution, enabling rapid detection of issues.
- ➤ Integrated automated test reports with Slack for real-time status updates and improved team collaboration.

Quality Assurance For a Health Care Debt Management Platform

- Conducted exploratory testing to uncover critical system issues and ensure optimal product quality.
- > Developed and executed detailed test plans and strategies, aligning with project requirements.
- ➤ Automated system tests with custom scripts to improve test efficiency and reliability.
- ➤ Managed bug tracking and defect resolution using Jira and GitHub, ensuring smooth software releases.
- > Implemented API testing and automated monitoring solutions using Postman, ensuring system stability and seamless integration.

Quality Assurance & Test Automation for Truck Lagbe (Mobile Apps & Web Portal)

- Conducted manual testing and designed test cases to validate core functionalities of the mobile and web applications.
- ➤ Developed an API test automation suite using Rest Assured, TestNG, and Java for seamless backend validation.
- ➤ Performed API data validation using Postman and executed load and stress testing on Truck Lagbe APIs with JMeter.

Certification

Certified Tester Foundation Level (CTFL)

Issued by: International Software Testing Qualification Board (ISTQB)

Advanced Certified Management Professional (ACMP 4.0)

Issued by: IBA, DU

Issue Date: 2024

Running...

Issue Date: 2019

E2E Test Automation with Playwright & Typescript

Issued by: Cefalo School

References

Md. Monirul Hoque

General Manager, Product Development RFL Election, Pran-RFL Group

Email: rfl1371@rflgroupbd.com

Ferdous Mahmud Shaon
Managing Director
Cefalo Bangladesh Ltd.
Email: fmshaon@cefalo.com