# MOHAMAD AHMADI

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#### **PROFILE**

Highly motivated data scientist specialized in developing sophisticated end-toend machine learning models to uncover patterns from complex data. Strong mathematical background with a passion for leveraging advanced technologies to drive data-driven decision-making. Proven track record of successful projects.

#### **EXPERIENCE**

 Machine Learning Engineer Bluecouch Al Jan 2022 – Present Vancouver, Ca

- Designed and developed a virtual assistant powered by GPT-3 language models to provide expert-level answers and advice to insurance customers.
- Employed query engineering to optimize the language model input and improve the relevance and accuracy of responses provided by the virtual assistant by 30%.
- Collaborated with cross-functional teams to integrate the virtual assistant seamlessly into the company's customer support infrastructure.
- Contributed to improving customer satisfaction and engagement by providing timely and informative responses to insurance inquiries.
- Developed and deployed fraud detection algorithms to identify suspicious activities and potentially fraudulent claims in insured data.
- Leveraged machine learning techniques, such as anomaly detection and predictive modeling, to detect patterns indicative of fraud.

Artificial Intelligence Researcher
 Al for Public Health

Sep 2022 – Sep 2023 Toronto, Ca

- Curated a balanced multi-class dataset for cyberbully detection by applying self-training to existing limited labeled data.
- Addressed data imbalance and scarcity challenges in cyberbullying datasets, providing insights and recommendations for future research.
- Modified self-training algorithm to be compatible with powerful language models such as BERT
- Pioneered a novel two-phase multi-label classification approach that yielded a remarkable 10% enhancement in accuracy over conventional multi-label classification methods.
- Collaborated with social media experts for data verification, resulting in a highly reliable labeled dataset.
- Machine Learning Researcher
   Parhoon Nouandish Pars (Naptech)

May 2018 - July 2021 Tehran, Iran

- Designed and implemented machine learning models to predict customer behavior in the banking industry, including churn prediction, customer lifetime value, and cross-selling opportunities.
- Utilized clustering analysis techniques to segment customers and products in the market, enabling targeted marketing and personalized product recommendations.
- Developed a scalable and efficient market segmentation system, enabling the company to optimize marketing campaigns and increase customer engagement by 10%.
- Designed and implemented an unsupervised fraud detection system using anomaly detection algorithms to identify suspicious activities in customer
- Evaluated and validated the performance of the unsupervised fraud detection system, achieving high precision in identifying fraudulent claims and minimizing false positives.
- Developed a neural network-based fraud detection model to detect fraudulent Medicare claims in healthcare data.
- Engineered the neural network architecture and hyperparameters to optimize the model's performance on imbalanced Medicare datasets.

#### **EDUCATION**

MSc in Computer Science University of Regina

GPA: 4/4

BSc in Computer Science

Amirkabir University GPA: 3.65/4

## **EXPERTISE**

- Machine Learning and Deep Learning Algorithms: Decision Trees, Random Forest, XGBoost, CNNs, RNNs, GANs, LSTM
- NLP Algorithms: Word Embeddings, Named Entity Recognition, Sentiment Analysis, Text Classification, Topic Modeling, Text Generation, Transformer Models

### **SKILLS**

• Languages: Python SQL C/C++

Java

Python Packages: Pandas Torch
 Tensorflow Keras Transformers
 Scikit-Learn PySpark OpenCV
 Matplotlib Plotly Dash

• Developer Tools: Git PowerBI

Jira Docker Kubernetes Apache

• Cloud Services: Azure AWS

• Language Models: OpenAl GPT

BERT LaMDA LLaMA

• Image Models: Stable Diffusion

DreamBooth Realistic Vision

## **PUBLICATION**

- "Bandwidth Prediction in 5G Mobile Networks Using Informer", 2022 13th International Conference on Network of the Future (NoF), Ghent, Belgium, 2022, pp. 1-9
- "5G Network Slice Type Classification using Traditional and Incremental Learning", NOMS 2023-2023 IEEE/IFIP Network Operations and Management Symposium, Miami, FL, USA, 2023, pp. 1-5
- "Self-Training for Cyberbully Detection: Achieving High Accuracy with a Balanced Multi-Class Dataset", (Accepted)