



TELEKOM BILL

Customer Name : MASTURA BINTI ABDUL AZIZ

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1002722187

10 NOV 2014

01 DEC 2014

000608724662

0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	137.10	Recurring Charges	149.00
		Usage Charges	0.22
		Service Tax (6%)	0.01
Total Amount Outstanding	137.10	Total Current Charges	149.23
		Total Amount	286.33
		Rounding Amount	0.02
		Total Amount to be Paid	286.35

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.

You have outstanding due. Please settle the dues immediately to avoid any service interruption.

For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP



MASTURA BINTI ABDUL AZIZ
34-3 FLR -
JLN AMANSIARA 2/5
TAMAN AMANSIARA
68100 BATU CAVES
SELANGOR

Account No	1002722187
Bill No	000608724662
Bill Date	10 NOV 2014
Revenue Code	751
Total Amount Due	RM 286.35
Paid Amount	RM
Bank/Cheque No	

R40 10
OFF

BT:CP



ACCOUNT NO: 1002722187

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BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS**INTERNET**

- | | | |
|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| • myUniFi https://occ.unifi.my | • MyTM https://mytm.tm.com.my | • Alliance Bank |
| • Ambank
https://ambank.amonline.com.my | • Bank Muamalat
www.i-muamalat.com.my | • www.alliancebank.com.my |
| • CIMB www.cimbclicks.com.my | • Hong Leong Bank www.hlb.com.my | • Bank Rakyat www.irakyat.com.my |
| • Maybank www.maybank2u.com.my | • MBF Cards www.mbfcards.com | • HSBC www.hsbc.com.my |
| • Public Bank www.pbebank.com.my | • RHB www.rhb.com.my | • Pos Malaysia www.posonline.com.my |
| | | • UOB https://payonline.uob.com.my |

AUTOPAY

- | | | |
|-------------------------------------|--------------------------------------|-----------------------------------------------------------------------|
| • Credit Card (Visa and MasterCard) | • Charge Card (AMEX and Diners Club) | • Register at https://occ.unifi.my |
|-------------------------------------|--------------------------------------|-----------------------------------------------------------------------|
- *Note: Locally Issued

COUNTER

- | | |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| • TMpoint | – Cash, Kiosk, Credit Card or selected Debit Card |
| | – Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad). |
| • TM Authorised Dealer (TAD) | – Cash or Credit Card |
| • POS Malaysia | – Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable) |
| • Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only) | – Cash, Credit Card or selected Debit Card |

ATM

- | | | |
|-------------------|---------------|--------------------------|
| • Ambank | • Bank Rakyat | • Bank Simpanan Nasional |
| • Hong Leong Bank | • Maybank | • Public Bank |
| • RHB | | |

PHONE BANKING

- | | | |
|-------------------|-----------|-------|
| • Hong Leong Bank | • Maybank | • MBF |
| • RHB | | |

MOBILE

- | | |
|----------|-------|
| • Ambank | • RHB |
|----------|-------|

TERMINAL

- | | |
|-----------|--------|
| • CIMB M1 | • Epay |
|-----------|--------|

MAIL

Mail a crossed cheque made payable to "Telekom Malaysia Berhad" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

PENINSULAR MALAYSIA

TELEKOM MALAYSIA BERHAD
Peti Surat 13232
50804 Kuala Lumpur

SABAH (Including WP Labuan)

TMpoint Sadong Jaya
Telekom Sales & Services Sdn Bhd
88672 Kota Kinabalu
Sabah

SARAWAK

TMpoint Batu Lintang
Telekom Sales & Services Sdn Bhd
Jalan Batu Lintang
93200 Kuching, Sarawak

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my



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TM REWARDS:

Membership No: 70205012. Total points as at 06-07-2014: 3685.
For details, visit www.tm.com.my

ACCOUNT DETAIL**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : masaziz82@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	0.10
SPECIAL NUMBERS / OTHERS	0.12
TOTAL	0.22

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.22	0.01
		0.01

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO.** : masaziz82@unifi**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	10/11/2014	09/12/2014	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

SERVICE TOTAL **149.00****Residential Voice****SERVICE NO.** : 03-61273600**USAGE CHARGES****NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
15/10/2014	22:17:19	60102203917	MOBILE 010	00:00:21	0.05	0.00	0.05
02/11/2014	10:34:15	601133575116	MOBILE 011	00:00:14	0.05	0.00	0.05



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TOTAL	0.10	0.00	0.10
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SPECIAL NUMBERS / OTHERS

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
26/10/2014	14:13:57	1300882525	TM SPECIAL NUMBER	00:02:48	0.12	0.00	0.12

TOTAL	0.12	0.00	0.12
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USAGE TOTAL	0.22
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SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.22	0.01

	0.01
SERVICE TOTAL	0.23



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STATEMENT OF OUTSTANDING

STATEMENT DATE : 10 NOV 2014

ACCOUNT NO : 1002722187

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000582841631	10/10/2014	149.25	-12.15	0.00	137.10
TOTAL OUTSTANDING					137.10

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

RESET PASSWORD

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services. We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats. For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.

Change of Bill Payment Period

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM UniFi Centre at 1300-88-1221.