Alaa Ezzat [in]

Address: Fifth Settlement, New Cairo, Egypt
Mobile: +2 0100 4888 233/+966 58013 1196 | **E-mail**: alaa.a.ezzat@gmail.com
Birth Date: 26/6/1986 | **Nationality:** Egyptian/Saudi Iqama | **Marital Status:** Married | **Military Status:** Exempted

Objective:

- Seeking a managerial position in Delivery, Project Management & Product Management in an applications implementation/software development environment, where I can utilize my unique experience and progress professionally.

Professional Experience:

- **[2020 - Present] ArabDT, Egypt & Tamkeen Technologies, KSA**
  - ✓ *[Nov 2020 – Present] Senior Project Manager/Scrum Master*
    - *Responsible for managing software development teams to develop software projects like:*
      - ➢ VDP (Vison 2030 Digital Platform for KSA)
      - ➢ Moddakir (Website, Dashboard, backend & Native Mobile app Android & iOS)
      - ➢ Shamela Mobile App (Well-known digital books library)

- **[2019 - 2020] A1Softech, Egypt**
  - ✓ *[Nov 2019 – Oct 2020] Service Delivery Manager/Product Manager*
    - *Responsible for managing software development teams to develop products to be delivered to different customers like:*
      - ➢ A1HCM (HR Management System for Retail business)
      - ➢ A1Bot (Chatbot integrated with Facebook & WhatsApp)
      - ➢ A1SmartCam (AI system for face recognition & objects tracking)
      - ➢ Learning Management System for Mohammed bin Rashid Center for Leadership Development (MBRCLD)

- **[2018 - 2019] Advansys ESC, Egypt/KSA/UAE/USA**
  - ✓ *[Jul 2018 - Oct 2019] Senior Project Manager/Scrum Master*
    - *Responsible for managing different projects within Business Automation Team in different domains like RPA, Chatbots, OCR & Odoo ERP with different customers like:*
      - ➢ Saudi Telecom Company (STC, KSA)
      - ➢ Derayah Financial (KSA)
      - ➢ Dr.Soliman Fakeeh Hospital (DSFH, KSA)
      - ➢ Saudi Royal Fleet (SRF, KSA)
      - ➢ Smart Office Solutions (SOS, Egypt)

- **[2016 - 2018] Mivors, Oracle Platinum Partner, Egypt/KSA**
  - ✓ *[Jan 2018 - Jun 2018] Senior Project Manager*
    - *Responsible for managing many Oracle ERP Cloud implementations projects with different customers in different industries like:*
      - ➢ Al Moammar Information Systems Co. (MIS, KSA)
      - ➢ El Seif Engineering Contracting Company (KSA)
      - ➢ Sumou Holding (KSA)
      - ➢ Al Hoda Home Health Care (KSA)
      - ➢ Abdullah Hashim Company LTD (KSA)

- ✓ *[Jul 2017 - Dec 2017] Senior Products Manager*
  - ▪ *Responsible for complete product life cycle for the following products:*
    - ➢ Van Sales Solution integrated with Oracle Cloud ERP
    - ➢ Club Management Solution integrated with Oracle Cloud ERP
    - ➢ Real Estate Management Solution integrated with Oracle Cloud ERP
    - ➢ Dealer Management Solution integrated with Oracle Cloud ERP
    - ➢ Digital Engagement Platform (Portal & Mobile)
    - ➢ Point of Sale integrated with Oracle Cloud ERP
    - ➢ Employees Self Services Solution integrated with Oracle Cloud HCM
    - ➢ Hospitality Budgeting and Planning Oracle Cloud Services
    - ➢ Loyalty Solution using Oracle CX

- ✓ *[Apr 2016 - Jun 2017] PMO Manager*
  - ▪ *Responsibilities:*
    - ➢ Managing many Oracle Cloud implementations projects with different customers in different industries
    - ➢ Create & update project plans
    - ➢ Manage the resources allocation & utilization
    - ➢ Lead the communication with the customers
    - ➢ Handle projects issues
    - ➢ Deliver project within agreed scope, duration, cost & quality
    - ➢ Get customer acceptances on deliverable & payments collections
    - ➢ Prepare periodical status reports
    - ➢ Maintain the delivery process (OUM)
    - ➢ Team planning & budgeting
    - ➢ Hiring PMO Team
    - ➢ Assigning PMs for projects
    - ➢ PMO Target, Forecast, Revenue, Cost, Profit & Cash flow
    - ➢ Setting projects priorities with top management
    - ➢ Handling Resources conflicts between projects
    - ➢ Steering committees meetings
    - ➢ Maintain projects documentation
    - ➢ Travel plans review & approval
    - ➢ PMO taring plan
    - ➢ Track & approve CRs
    - ➢ Evaluate PMO KPIs
    - ➢ Pre-Sales activities (demos, presentations, proposals & contracts)

- - **[2008 - 2016] Softlock, Security Service Provider, Egypt**
  - ✓ *[Jan 2014 - Mar 2016] R&D Project Manager/Product Owner*
    - ▪ *Projects:*
      - ➢ Softlock Secure USB Flash
      - ➢ Softlock OTP Management System
      - ➢ Softlock Identity Provider (IDP) System
      - ➢ Arab Organization for Industrialization (AOI) Workflow System
      - ➢ Softlock Smart Token FIPS 140-2 standard process
      - ➢ Makeen KSA National Smart Token
      - ➢ Softlock NFC Smart Card Mobile Application (Symbian & Android)
      - ➢ Ministry of Defense (MOD) - Egypt Videos Protection
      - ➢ Sphinx Secure Document Management (SDM) System

- ▪ *Process & Support:*
  - ➢ Supporting ITIDA - MCIT - MOF - MCDR - Egypt Trust - eSignature in all smart token issues
  - ➢ Supporting all Softlock Products
  - ➢ Writing & managing many technical proposals for different projects and customers
  - ➢ Pre-Sales activities (demos, presentations, proposals & contracts)
  - ➢ Supporting business teams and top management in daily operations
  - ➢ Created Agile Scrum process definitions and templates and managed their deployment in the company

- ✓ *[Nov 2011 - Dec 2013] R&D Team Leader/Scrum Master*
  - ▪ *Projects:*
    - ➢ Ministry of Higher Education (MOHE) - KSA Mobile Application (Android & iOS)
    - ➢ Protected Microsoft Office
    - ➢ Egyptian General Intelligence Power Builder Token Library & Training
    - ➢ Ministry of Finance (MOF) - Egypt GOV-CA Web Admin Tool for managing smart tokens

- ✓ *[Nov 2008 - Oct 2011] R&D Software Engineer/ Security Solution Engineer*
  - ▪ *Projects:*
    - ➢ Softlock Protection Studio v5.0
      - • Working with SPI (Software Process Improvement) program.
      - • Working as a Configuration Manager with TortoiseSVN source control tool.
      - • Working in Requirements & Design Documents using Enterprise Architect tool.
      - • Developing the database layer in C++ using Microsoft Visual Studio IDE.
      - • Developing Softlock Activation Server in ASP.NET.
      - • Developing the Safe Activation Client side in C++ using HTTP protocol.
      - • Developing the Protection SDK library in C++ with the following interfaces (DLL - COM - JNI - PB).
      - • Responsible for code optimization and performance measurement using AQTime tool.
      - • Integrate the Protection SDK library with the following programming languages (C++ - C# - VB.NET - Java - PL/SQL - Power Script).
      - • Integrate Softlock Smart Token with Softlock Protection Studio v5.0 in Safe Key protection.
      - • Developing the MSI installers for the final package.
      - • Working on user's manuals and developer's guides.
      - • Involved in unit, integration & system testing using BugTracker.NET tool.

    - ➢ Softlock Token Management System
      - • Working in Requirements & Design Documents.
      - • Developing Softlock Web Service in ASP.NET.
      - • Developing DLL libraries in C# for configuring Microsoft CA on both client and server sides.
      - • Developing the MSI installers for the final package.
      - • Working on user's manuals and developer's guides.

    - ➢ Softlock Security Solutions
      - • Participating in Softlock Security Solutions team, for building Secure Software Solutions.
      - • Developing Softlock Smart Token COM library in C++.
      - • Integrate Softlock Smart Token SDK library with following programming languages (C++ - C# - VB.NET - Java - PL/SQL - Power Script).
      - • Integrate Softlock Smart Token for Smartcard Windows login.
      - • Developing images encryption/decryption tool using Softlock Smart Token in C#.
      - • Developing CD protection driver utility.

Education:

- **[2004-2008] Faculty of Engineering - Ain Shams University, Cairo, Egypt**
  - *B.Sc. in Electrical Engineering*
  - *Major: Computer Engineering & Systems Department*
  - *Graduation date: July 2008*
  - *Accumulative graduation grade: Good - 73%*
- **[2002-2003] Abu Zahra Islamic School, Cairo, Egypt**
  - *GSC Grade: 95.7%*

Certification:

- Preparing for PMP certificate (Exam on March 2022)
- Agile Foundation Certification (AFC) by SECC, ITIDA, Egypt
- Acquiring Software Process Improvement Guide (SPIG) which is consulted program for Small and Medium Enterprises (SMEs) to improve their software development process organized by SECC, ITIDA, Egypt
- Oracle Unified Methodology (OUM)

Technical Skills:

- Processes and Technologies

Agile SCRUM Project Management	Software development (Web, Mobile, Desktop)	Information security technologies
Traditional Project Management	Database design	Web service development
Oracle Cloud Products (SaaS/PaaS/IaaS)	Network programming	Windows drivers development using Win DDK
Embedded programming (with C & Assembly	Windows platform development	Active Directory & Microsoft CA on Windows Server
Object Oriented Programming	Documenting using UML	Bluetooth & USB programming
RPA	Chat bots	ISO 9001

- Software Tools

Microsoft Project	Jira	Oracle Planning and Budgeting Cloud	Microsoft Visual Studio IDE	Redmine
Microsoft Azure DevOps	AWS	Oracle E-Business Suite	NetBeans IDE	Jenkins
Eclipse IDE	Oracle 6i/10g	Power Builder	Git	UIPath
Zoho	Microsoft Share Point	VMWare Workstation	Microsoft Visio	BluePrism
Postman	Enterprise Architect	BugTracker.NET	MATLAB	Automation Anywhere
Docker	Swagger	Adobe XD	Google Dialog Flow	IBM Watson

- Programming Languages/ Database Management System

Visual C++ (DLL – COM – MFC – JNI)	VB.NET	HTML, CSS, JS, Angular, React	Embedded C	MySQL
Java SE/ME	Flutter	Oracle PL/SQL	Native Android/iOS	Mongo DB
C#	ASP.NET, .Net Core	Power Script	MS SQL Server	Oracle DB