

SERFILCO°

SERIES 'HF' PLASTIC HORIZONTAL PUMP

OPERATION AND SERVICE GUIDE 0-0990A SEPT 2008 Page 1 of 6



SAFETY PRECAUTIONS BEFORE STARTING PUMP

- Read Operating Instructions and Instructions supplied with chemicals to be used.
- 2. Refer to a chemical resistance data chart for compatibility of materials in pump with solution to be used.
- 3. Note temperature and pressure limitations.
- 4. Personnel operating pump should always wear suitable protective clothing: face mask or goggles, apron and gloves.
- 5. All piping must be supported and aligned independently of the pump.
- 6. Always close valves slowly to avoid hydraulic shock.
- Ensure that all fittings and connections are properly tightened.



BEFORE CHANGING APPLICATION OR PERFORMING MAINTENANCE

- Wear protective clothing as described in Item 4 above.
- 2. Flush pump thoroughly with a neutralizing solution to prevent possible harm to personnel.
- 3. Verify compatibility of materials as stated in Item 2 above.
- 4. Shut off power to motor at disconnect switch.



IMPORTANT

- Pump is constructed entirely of plastic, all fasteners are stainless steel. Shafts are stainless steel protected by a plastic sleeve. The plastic may be chemically compatible with the solution being pumped, but care should be taken to protect the pump components against unnecessary wear and abuse. Confirm seal material compatibility.
- 2. Record all model and serial numbers for future reference. Always specify model number and serial number when ordering parts.
- 3. Pump flow curves are based on pumping water. Increased motor horsepower may be necessary for pumping other liquids or reduced motor horsepower may be permissible when pumping at higher discharge head. Refer to pump curve.
- Impellers are designed to offer maximum pump output and the motors are sized for non-overloading at maximum flow conditions. Impellers may be trimmed to reduce flow and discharge head, if desired. See Parts List for impellers of various diameters.
- NOTE: Pump inlet piping should be one to two sizes larger than pump suction size for long suction lines operating near vaporization temperature and low atmospheric pressure (high elevation). Refer to

Refer to Bulletin P-208 and Parts List P-8785

Bulletin for pipe, fittings, etc. Be aware of the high rate of thermal expansion of plastic pipe when piping to a pump. Refer to PRE START-UP instruction No.10.

- 6. Review Parts List and maintain an emergency inventory of replacement items to assure that pump is returned to service with the least delay.
- 7. Maximum pressure produced by pumps when pumping water -



A. 75 PSI on 60 Hz - 3450 RPM motors B. 410 KPa on 50 Hz - 2850 RPM motors

When recirculating, use syphon breaker to prevent solution loss due to malfunction.

PRE START-UP

Read items 1-12 below and cavitation supplement page, before starting pump.

- 1. Verify that operating temperature is not in excess of pump design temperature.
- 2. Before attaching suction line to pump, turn the impeller slightly to verify free rotation of seal faces.
- 3. Connect electrical supply to motor starter. If starter is furnished, verify that starter and motor are wired for the correct operating voltage and correct overload heaters. It is recommended that a motor starter be installed for overload protection, if one was not provided with the pump assembly. Wire in accordance with local codes.
- 4. Wire for counter clockwise rotation when facing the pump suction. DO NOT start a motor to check rotation before liquid is in the pump body. Dry rotation of the mechanical seal can cause immediate failure of the seal components. Check pumps rotation only with liquid in the pump by jogging motor. If pump rotation is incorrect, the motor should be stopped and properly wired. Incorrect rotation causes a reduction in flow rate and can cause pump failure.
- All units are factory tested to meet published or specified flow rates and to confirm that the seal assembly functioned properly at time of shipment.
- Some models require a shim under the motor base so that the pump suction casing is above the motor mounting surface. Do not fasten the motor in place without a shim if one is required.
- 7. Install a strainer on the pump suction line to prevent foreign material from entering the pump and possibly causing impeller damage. The pump is constructed of plastic for chemical resistance and does not have the shock resistance of cast steel.
- Do not over-tighten suction and discharge connections to the pump body. To prevent leakage at these points, it is suggested that TFE tape be used on the threads rather than a pipe compound.
- 9. Do not use double water flushed seal with solutions that have high 'heat of solutions' such as concentrated sulfuric

acid which will have an exothermic reaction when mixed with water

- IMPORTANT: Suction pipe or hose should never be less than diameter of suction. For long suction lines in excess of 15 ft. of hose or 10 ft. of straight pipe, the next larger hose or pipe should be used. This is especially important for 2850/3450 RPM models, when pumping at elevated temperature, high elevation, or when the suction line includes several elbows. The preceding conditions contribute to pump cavitation which results in underperformance and premature failure of pump components. Suction pipe velocities should be as low as possible. An increase in suction pipe size will accomplish this. Suction pipe or hose should be as short and straight as possible with a minimum of pipe fittings. This is especially true when liquid being pumped is above ambient temperature. Refrain from using elbows or tees in the suction. Do not install any elbows within 10 pipe diameters of the suction. Using pipe or hose smaller than the suction port size increases the velocity of the fluid and friction loss in the suction line, thereby negatively affecting pump performance or service life.
- Do not install valve on suction line for throttling/controlling pump flow. Control valve should only be installed on pump discharge.

IMPORTANT: Considerable damage will result from the rapid temperature rise which will occur if the pump is run against a closed discharge valve. A valve in the suction line should only be used as a stop valve when the pump is removed for servicing. A ball valve is recommended for this application.

12. A Dri-Stop pump protector is recommended for prevention of pump damage during abnormal operation.

See Bulletin A-105 or A313 and Operation and Service Guides O-1680, O-1685 & O-1690.

START-UP

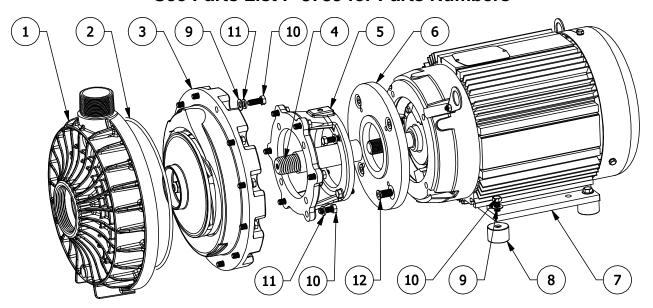
- If pump is installed with a liquid head at the suction line, it will not be necessary to prime the pump. It is only necessary to make sure that liquid is in the suction line and pump body before energizing the motor.
- 2. If the pump is installed without a positive suction head, proper priming procedure should be followed. It is absolutely necessary that the suction line and pump be completely filled with liquid. If piped in place, liquid for priming may be introduced through the discharge line. If hose connected, liquid for priming may be introduced through the suction hose. Be sure that air is not trapped in the hose.
- 3. Operate pump for 2 4 minutes, then de-energize motor. With bare fingers and after rotation stops, feel metal spring and retainer of seal assembly (only applicable on single seal pumps). If hot to the touch, pump is cavitating and corrective action should be taken before energizing motor. If seal area is not hot, motor may be energized. Refer to supplement.

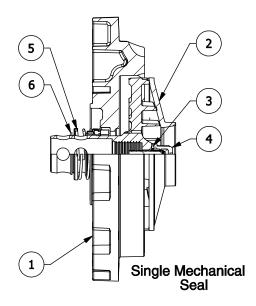
PUMP SERVICE

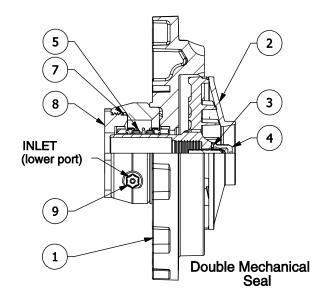
TO REPLACE SUCTION CASING OR O-RING SEAL

- Remove the (12) hex head bolts that are holding the suction casing to the support casing. Rotate the suction casing in the direction opposite of the arrow which is on the front of the suction casing to break the o-ring seal. Remove casing o-ring. Replace casing o-ring into corner of support casing and lubricate o-ring and suction casing with a suitable rubber lubricant.
- 2. Place lock washer and flat washer onto each hex head bolt. Line up discharge port of suction casing to support casing and fasten hex head bolt 18 ft-lbs.

See Parts List P-8785 for Parts Numbers







TO REPLACE SINGLE MECHANICAL SEAL AND IMPELLER

- 1. Remove suction casing as previously described.
- 2. Remove the (6) hex head bolts that connect the motor connecting bracket to the support casing.
- 3. Remove motor fan cover and fan.
- 4. Grip end of motor shaft with vise grips.
- 5. Remove impeller cap nut stud from center of impeller.
- Remove impeller by turning counterclockwise with a strap wrench.
- Impeller and support casing will come off the motor together.
- Remove the spiral retaining ring by inserting a screwdriver behind the removal notch and pry out the first end of the ring. Manually spiral the ring around until it is free from the groove. Carefully slide retaining ring and spring from impeller sleeve.
- 9. To remove mechanical seal bellow, pull impeller sleeve through the support casing.
- 10. Mechanical seal seat can be removed from counterbore at end of support casing by using a piece of plastic pipe that will fit into the end of the support casing. Push the ceramic seat to force it out of its seat.
- 11. Lubricate mechanical seat cup before installing: Viton: vegetable oil or water. Use of non-petroleum products (silicone etc.) may cause problems with chemical solution. EPDM: glycerine or water. Use of petroleum product will react with EPDM and prevent proper sealing. Insert mechanical seat cup into bottom of support casing. Use a piece of plastic pipe to push the mechanical seat cup to bottom of recess. Do not use metal or objects that will scratch the lapped face of the seat. Check for squareness.
- 12. Lubricate impeller sleeve as indicated in previous step. Slide impeller sleeve through mechanical seal seat. Slide bellows assembly over impeller sleeve and slide down to

- mechanical seal seat. Place spring and spring retainer on top of bellows assembly. Place the spiral retaining ring on top of the shaft sleeve and press it into the groove by using a 2" schedule 80 pipe.
- 13. Clean shaft and thread impeller onto shaft until it bottoms out. Replace cap nut stud and o-ring.
- 14. Rotate support casing until discharge is pointing up. Place lock washer onto the (6) hex head bolts and fasten support casing to motor connecting bracket 18 ft-lbs.
- 15. Replace fan and fan cover. Insure fan does not rub.
- 16. Replace suction casing as described above.
 NOTE: It is recommended that a new seal be installed whenever the impeller has been removed from the pump.

TO REPLACE DOUBLE MECHANICAL SEAL AND IMPELLER

- Remove water line fittings which are threaded into the inlet and outlet of the double mechanical seal chamber.
- 2. Remove suction casing as previously described.
- 3. Remove the (6) hex head bolts that connect the motor connecting bracket to the support casing.
- 4. Remove motor fan cover and fan.
- 5. Grip end of motor shaft with vise grips.
- 6. Remove impeller cap nut stud from center of impeller.
- Remove impeller by turning counterclockwise with a strap wrench.
- Impeller and support casing with mechanical seal chamber and mechanical seals will come off the motor together.
- 9. Remove the double mechanical seal chamber plug by turning counterclockwise.
- 10. Remove impeller from support casing by placing end of impeller sleeve on table. Grasp the support casing by the outer edge and push the impeller sleeve through the mechanical seal bellows that is in the seal housing.
- 11. Mechanical seal seats can be removed from counterbore at end of support casing and also the mechanical seal

- chamber plug by using a piece of plastic pipe that will fit into the end of the support casing and plug. Push the seal seat to remove it from the counterbore.
- 12. Lubricate mechanical seat cup before installing: Viton: vegetable oil or water. Use of non-petroleum products (silicone etc.) may cause problems with chemical solution. EPDM: glycerine or water. Use of petroleum product will react with EPDM and prevent proper sealing. Insert mechanical seat cup into bottom of support casing and also mechanical seal chamber plug. Use a piece of plastic pipe to push the mechanical seat cup to bottom of recess. Do not use metal or objects that will scratch the lapped face of the seat. Check for squareness.
- 13. Lubricate impeller sleeve as indicated in previous step. Slide impeller sleeve through support casing. Slide bellows assembly over impeller sleeve and slide down to mechanical seal seat. Place spring on top of bellows assembly and water side bellows on top of spring.
- 14. Place o-ring into mechanical seal chamber groove which is just below the threads. Lubricate o-ring as described in step 12.
- 15. Compress spring and bellows with mechanical seal chamber plug. Thread plug into mechanical seal chamber.
- 16. Clean shaft and thread impeller onto shaft until it bottoms out. Replace cap nut stud and o-ring.
- 17. Rotate support casing until discharge is pointing up. Place lock washer onto the (6) hex head bolts and fasten support casing to motor connecting bracket 18 ft-lbs.
- 18. Replace fan and fan cover. Insure fan does not rub.
- 19. Replace suction casing as described above.

NOTE: It is recommended that a new seal be installed whenever the impeller has been removed from the pump.

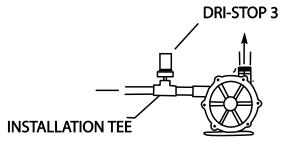
TO REPLACE PUMP SHAFT

- 1. Remove suction casing, impeller and support casing as previously described.
- 2. Remove the 3/8"-16 x 1" long hex head machine screws holding the motor connecting bracket to the motor end bell.
- 3. Attach pipe wrench to fan end of motor shaft and use another pipe wrench on shaft. Remove pump shaft by turning counterclockwise.
- 4. Apply medium strength thread locker to motor shaft and insert pump drive shaft onto motor shaft. Attach pipe wrench to fan end of motor shaft and use another pipe wrench on shaft. Tighten shaft until shaft bottoms out on motor's rotor.
- 5. Check runout of shaft (eccentricity) using a dial indicator.
- a. Put dial indicator on end of shaft.
- b. Turn shaft to find high spot.
- c. Using a 2 ft. pipe, press downward on the high spot of the shaft until run-out is within .005" Total Indicator Runout (TIR) maximum.

6. Reassemble support casing, impeller, and suction casing as previously described.

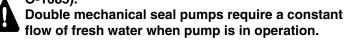
INSTALLATION OF DRI-STOP PUMP PROTECTOR - SINGLE MECHANICAL SEAL PUMP (See Bulletin A-105 and Operation and Service Guide O 1680)

- A. Dri-Stop 3 Pressure Switch Pump Protector assembly should be assembled to a tee fitting installed in the pump discharge pipework.
- B. The unit is designed to operate from a 24V-115V-230V-1/50-60 supply.
- C. Switch contacts are pressure sensitive and close at approximately 4 PSI. These contacts should be wired in series with the coil of a suitable push button motor starter equipped with a set of contacts which are momentarily made when start button is pressed. These contacts are connected such that they short out the Dri-Stop Switch contacts to enable the motor to be energized.



- D. Head/pressure of liquid generated at the pump discharge keeps the Dri-Stop contacts closed and the motor energized until such time that the absence of liquid allows the switch contacts to open and de-energize the motor.
- E. The Dri-Stop pressure switch provides effective protection in circumstances where the supply of liquid to the pump is instantaneously interrupted, eg. tank is empty; suction pipe leaks.

INSTALLATION OF DRI-STOP PUMP PROTECTOR DOUBLE WATER FLUSHED MECHANICAL SEAL PUMP (See Bulletin A-105 and Operation and Service Guide O-1685).



- A. Dri-Stop 2 Flow Switch should be installed in the water outlet line from the seal housing.
- B. It is recommended that a valve be fitted to the outlet of the switch unit to enable adjustment of flow rate.
- C. The unit is designed to operate from a 24V or 115V or 230V/1/50-60 supply. It has a relay with open contacts when the rotor is stationary. Flow of water through the unit causes the rotor to rotate and close the contacts which are connected in series with the coil of the motor starter.
- D. The motor can only be energized when water is flowing through the seal housing causing closure of the switch contacts. Interruption of the water supply will cause the starter to trip, de-energizing the motor.

E. For optimum seal performance and longevity, an incoming flow of 8 GPH@15 PSI above pump operating pressure must be provided to the seal chamber. The seal will operate with lower incoming water pressure under certain conditions. Provide the following operating conditions to SERFILCO'S Application Engineering Department to confirm suitability of the application with lower water pressure to the seal chamber:

- NPSH available - Pump operating PSI

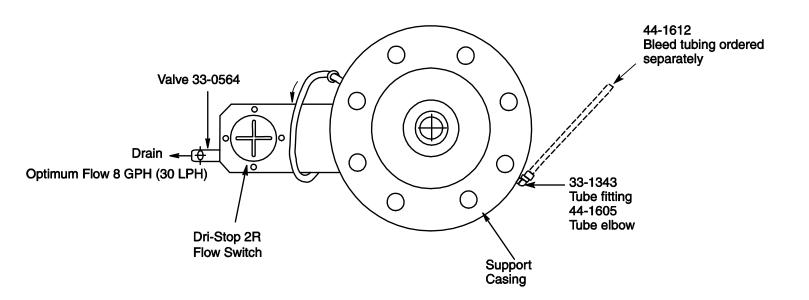
- Motor HP - Solution S.G.

- Motor RPM- Solution temperature- Operating flow- Solution content

TROUBLESHOOTING

 MOTOR STOPS: Check for correct voltage, wiring and proper overload heaters in motor starter. Take an ammeter reading at operating conditions and compare to value shown on motor nameplate. Measured value should be equal to or less than rated value. Check for friction free rotation of pump by manually turning fan blade.

- PUMP DOES NOT DELIVER CORRECT FLOW: Check suction strainer and pump inlet to be sure neither is plugged with debris. Compare required flow conditions to original specifications and pump curve which is based on water. Check motor running direction. It should be clockwise from motor fan end
- 3. FREQUENT SEAL FAILURE can be caused by the following: Abrasives in solution, crystallization on seal components, chemical attack on seal components (see available alternates), improper priming and pump operation while dry, pump sucking air or undersized suction piping causing cavitation and vibration. Worn motor bearings or bent pump shaft may also be causes of failure. Always flush pump with clean liquid after pumping solutions that could crystallize during pump shut-down.
- Review parts list and maintain an inventory of recommended spare parts for replacement. This will assure that the pump is returned to operation with minimum delay.



CAVITATION OR 'STARVATION' OF SINGLE MECHANICAL SEAL SERIES 'HF' PUMPS

Dry operation and cavitation can cause seal failure in an identical manner, "burning" of plastic seal plate. It is the duration of these operating conditions which determines the degree of burning. A charred impeller sleeve is the result of short duration of dry operation or cavitation. A charred impeller sleeve and charred seal support plate is the result of longer dry operation or cavitation.

It is imperative that all users are alerted to the conditions which cause cavitation and make sure they are avoided. A pump can operate with some degree of cavitation and apparently not fail.

CAVITATION - STARVATION

A review of the 'HF' pump flow curve shows that for all combinations of flow and TDH, there is a required NPSH. If the "available" is less than the "required NPSH", the pump will cavitate. This does not necessarily imply that the pump will immediately fail, or that it will not function to apparent stated performance. Cavitation means that the pump is operating inefficiently and at less than minimum design conditions. Premature wear or failure can occur and the duration of inefficient operation is not necessarily accompanied by excessive noise and/or vibration.

Cavitation is usually the result of a restricted inlet, such as undersized or long suction pipe or an excess of fittings and flow restrictions on the pump suction line. Conversely, if no inlet restriction, then the pump will perform exactly to the flow curve. Unfortunately it is usually difficult to determine or know if or when a pump is performing "under spec" caused by cavitation because of the difficulty in accurately determining flow and TDH under field conditions. The sound of cavitation is much like pumping gravel.

It has been verified by test that cavitation can cause seal failure within 30 seconds and failure is **identical** to that of dry operation . . . while pumping 50-60 GPM! The restricted inlet is causing limited flow into the pump and a partial vacuum or a "void of solution" now exists at the seal face. Heat is rapidly generated and radiated from the ceramic-carbon face. Temperatures between the faces and the adjacent plastic reach 450°F. The plastic gets hot and continued operation causes seal failure and charring of the plastic. Note that lowering the pump flow with a valve on the discharge will not affect the pump as being described above.

DAMAGE TO SEAL SUPPORT PLATE

This is caused by the convection of some of the heat which is rapidly generated at the seal face, through the air space to the support plate itself.

DAMAGE TO IMPELLER SLEEVE

Some of the rapidly generated heat at the seal face is transmitted by convection from the face to the impeller sleeve.

DRY OPERATION

When the pump has been operated dry or has lost its prime and continues to run, seal failure will occur due to excessively high temperatures generated on the mating carbon and ceramic seal faces. Cause of failure can easily be verified by black charring of the plastic sleeve of the impeller assembly and the plastic around the stationary seal area and distortion at rear of seal support plate. Failure can occur within 30 seconds and the degree of failure is strictly dependent upon duration of pump operation. Trying to stop burning (excessive heat) by liquid cooling will thermal shock the ceramic. This can be seen by a ceramic cracked in 2 - 6 places.

The above problem conditions can be avoided. Refer to Page 2, Pre Start-Up Instructions No. 10 and 11.