

SONDOS ELGABRY

MEDICAL INTERPRETER
ENGLISH INSTRUCTOR

PROFILE

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EMAIL sondos.elgabry94@gmail.com
ADDRESS Cairo, Egypt

EDUCATION

Ain Shams University 2011-2016
Faculty of Alsun
Spanish Department

Victoria International College 2007 - 2011
American Diploma
SAT1 score: 1700 GPA: 3.9

SKILLS

Presentation Skills
Emotional Intelligence
Active Listening
Content Delivery

WORK EXPERIENCE

2017-
Present

Teleperformance | Interpreter

Simultaneous phone interpretation to Arabic speaking refugees and immigrants living in USA/UK/Canada to assist them with medical and financial needs.

2015-2017

Berlitz/Sinai Uni/Alhossam Integrated School | English Instructor

Delivering/Designing English Language courses to help clients and students improve their listening, speaking, reading and writing skills via individual and group sessions

2013-2015

Convergys | CSR

Assisting potential customers by answering product and service questions, fixing technical issues and ensuring customer satisfaction.

Extracurricular Activities

- AIESEC CU - Talent Management
- Lebaladna - Training
- Language Studying (Spanish/Turkish) Intermediate level.

AQUIRED COURSES/CERTIFICATES

Language Line Solutions

Certified Professional Interpreter
2000 Hours

Dale Carnegie

Effective Communication and
Human Relations

The Trainer

Finished the trainer's program which advances training potential for people choosing this career.