

Mohamed Ahmed Ewees

Giza, Shikh Zayed , Egypt.

+2010 64 38 6700

engmohamedewees@gmail.com

Career Objective

- ♣ Seeking a challenging position in the field of IT using latest technologies and to work with organization, which gives me responsibilities, and challenges along with the opportunities to grow.

Work Experience

[10/2020 - Present] Service Owner at **Vodafone shared services**.

♣ SEPA Service :-

- SEPA(Single Euro Payment Area) Service Owner since October 2020.
- maintain and enhance service KPIs.
- derive Performance enhancement project to enhance the overall time processing of the service.
- initiate Automation project to acheive zero touch operation since 2021.

[10/2016 - Present] Senior Operation Engineer at **Vodafone shared services**.

♣ SEPA Service :-

- SEPA(Single Euro Payment Area) Service Owner since October 2020.
- A member of the operation team to operate and manage SEPA (Single Euro Payment Area) service and maintain 99.9% of service availability.
- Handling day to day critical operation tasks (file processing, resolving Incidents, service problems investigation and service availability) within SLAs.
- Monitoring and analysing Logs using Splunk.
- Monthly Deployment for new delivered packages from our Vendor.
- Service Automaion using Bash script and python to enhance the performance and reduce the repetetive day to day tasks.

[11/2015 – 09/2016] OSS/BSS Engineer at **ALKAN(CIT)**.

♣ Linux/UNIX Administration :

- I was assigned to install Solaris 11 on Alkan test environment.
- involved in orange products (probes, Servers, and applications) upgrade.

♣ Vitalisation (Hyper-V & VM-WARE).

- Virtualizes alkan Revenue assurance test server to a virtual machine.

♣ Oracle Database Administration.

- I was a part of oracle database upgrade in orange account.
- Installing oracle database on Alkan test sun Server over Solaris.
- Backup and restore oracle database of Alkan Revenue assurance test server.

♣ **IOT-VAS :-**

- Integration of Smart City project with a brand new sensors (mico-data).
- Presenting the POC during the innovation days onsite in germany (October - 2017).
- Implementing a POC for Astronomical clock to be integrated with Smart Street Lighting and controle the Lights switch ON/OFF Automatically without manual interaction.

Education and Training

[August 2018]

- ♣ Fundamentals of Scalable Data Science Course.
Provided by : IBM
Grade Achieved: 95.0%

[July - 2019]

- ♣ Data Science Orientation Course.
Provided by : IBM
Grade Achieved: 91.0%

[10/2014 - 07/2015]

- ♣ 9-Month Diploma, Information Technology Institute (ITI),
Ministry of Communication and Information Technology (MICT),
Track: Wireless Communication Engineer, Suez Canal Branch, Intake 35.

[9 /2007 - 6 /2012]

- ♣ B.Sc. of Electrical Engineering, Department: Electronics and Communication,
Faculty of Engineering, Fayoum University.
Accumulative Grade: Very Good with High Honors, (82.56%),
Ranked 4th of the class.
Graduation Project: OFDM as a modulation technique based on(FPGA).
Project Grade: (92.7%).

Certificates

- ♣ AWS DevOps Engineer (Certificate of Completion).
- ♣ AWS Cloud Practitioner.
- ♣ Data Science Orientation
- ♣ Agile Foundation.
- ♣ ITIL Foundation Certificate.
- ♣ Redhat Administration I and II. (Certificate of Completion).
- ♣ Apache Spark Essential.
- ♣ Cisco Certified Network Associate (CCNA)
- ♣ ICDL.

Skills

Technical:

- ♣ Very good hands on experience in Splunk.
- ♣ Very good experience in node red.
- ♣ AWS Code Commit , AWS Code Build , AWS Code Deploy.
- ♣ Hands on experience in Jenkins.
- ♣ Excellent in GIT and GitHub.
- ♣ Good Knowledge about AWS DynmoDB.
- ♣ Redhat Administration I and II.
- ♣ Java (SE and EE).
- ♣ JavaScript.
- ♣ Data Base Management: MySQL.
- ♣ Oracle Database Adminstration.
- ♣ Shell scripting (KSH).
- ♣ Strong Knowledge in Unix (Solaris).
- ♣ Apache Spark Fundamentals.
- ♣ Cisco Certified Network Associate (CCNA).
- ♣ Proficient in 'C' programming language.
- ♣ Strong experience in using linux operating system.

Language:

- ♣ Very Good in English.
- ♣ Arabic: Native language.
- ♣ Germany : Basics.

Soft Skills:

- ♣ ITIL Foundation.
- ♣ Lean and Six sigma.
- ♣ Agile Foundation.
- ♣ Very good Presentation skills

Personal:

- ♣ Self motivated.
- ♣ Good communicator.
- ♣ Flexible in learning new technique.
- ♣ I am reliable and hard working.
- ♣ I have the ability to work under pressure and deadlines.
- ♣ I have ability to suggest practical solutions to issues.