MOHAMED FASEEH

Cloud & DevOps Engineer

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PROFESSIONAL SUMMARY

Cloud and DevOps Engineer with 2 years of hands-on experience in managing and optimizing cloud environments, application deployments, and monitoring. Proficient in AWS services, Docker containerization, and Elastic Stack for logging and monitoring. Skilled in resolving incidents, optimizing infrastructure, and ensuring high system reliability. Experienced in 24/7 on-call support and Linux system administration.

TECHNICAL SKILLS

- Amazon Web Services (AWS)
- Splunk
- Liquibase
- Docker
- Elastic Stack
- Prometheus
- Grafana
- Kubernetes
- GitLab (CI/CD)
- Github
- Linux
- Blackbox Exporter

PROFESSIONAL EXPERIENCE

Chargebee   **Apr 2024 - Aug 2025**

- Spearheaded monitoring of cloud infrastructure, tracking errors and job executions across AWS services.
- Investigated and resolved issues, escalating critical matters to module owners or third-party teams for prompt resolution.
- Supported application deployments, enabling seamless rollouts while maintaining reliability.
- Conducted pre-checks, reviewed and approved PRs, and deployed artifacts to EC2 or ECS tasks.
- Addressed build issues like 5xx errors and performed root cause analyses for failures.
- Resolved incidents, service requests, and user concerns related to cloud resources.
- Participated in 24/7 on-call rotations, ensuring rapid response and resolution of critical production issues

Avasoft   **Feb 2023 - Aug 2023**

- Orchestrated the setup and management of EC2 instances on AWS, optimizing resource allocation and performance.
- Hosted serverless applications using AWS Lambda, achieving ecient and cost-effective deployment.
- Managed the deployment of static webpages with Amazon S3, enhancing web content delivery.
- Integrated APIs through AWS API Gateway, streamlining communication between services.
- Implemented precise IAM policies, adhering to secure access management and least privilege principles.
- Collaborated on WAF congurations to protect applications from a range of web-based attacks.
- Rolled out and managed Liquibase with GitLab CI/CD, ensuring precise version control and ecient database schema changes.
- Prociently containerized applications with Docker, ensuring consistency between development and production environments.
- Deployed and customized Elastic Stack (Elasticsearch, Logstash, Kibana, Beats) for monitoring and logging.
- Utilized Prometheus and Grafana for performance monitoring and visualization.
- Incorporated Blackbox Exporter for monitoring endpoints.
- Gained expertise in Linux environments for system administration and deployment tasks.

EDUCATION

B.E Computer science and Engineering   **Aug 2019 - May 2023**

Dhaanish Ahmed College of Engineering

Anna University   CGPA: 8.28 (82%)