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Summary

Accomplished, growth-focused professional with 2+ years of dynamic experience in telecom industries. Equipped a steadfast commitment to customer service excellence to enhance customer experience, maximize satisfaction, proper retention, achieve/ exceed sales goals. Possess superb abilities to develop and maintain a high level of product knowledge to persuasively promote them to existing and potential customers

Experience

Retail Sales Associate

Samsung SmartCafe
Nov2019 to Oct 2021

- **Offering out wide range of accessories to customers.**
- **Achieving established sales targets.**
- **Maintaining an orderly appearance throughout the store.**
- **Working with the team to help the company achieve its sales targets.**
- **Ensuring total customer satisfaction and outstanding customer service is provided to every customer**
- **Providing solution to the customer's problems.**
- **Ensuring accuracy in all transactions, inventory and procedures**

Dairy/Frozen Associate

Walmart
Dec 2022 to Present

- **Assisting customers and providing solutions to their problems**
- **Zoning the department.**
- **Rotating stock and checking for expired products.**
- **Ensuring the merchandise is properly signed and priced.**
- **Stocking the dairy/frozen products**

Education

Advance Diploma

Computer Programming/Analysis

Seneca College

High School

MGN Public School

Skills

- Ability to Work Under Pressure
- Customer Service Communication Skills
- Complex Problem Solving
- Extensive knowledge of mobiles and accessories
- Excellence in MS office, Mysql, and C language
- Customer focused mindset