



- **Fee and Commission Schedule:**

We're building a safe and trusted car sharing community. The fees outlined below are meant to encourage the growth and success of a happy community and discourage any irresponsible behavior. When small issues do arise, it's always best if Members can work them out between themselves. However, if you see anything that looks particularly wrong, we can be contacted at RENTO.

- **Booking Fee:**

A nominal Booking Fee will be charged for every Trip. This Booking Fee is charged to the renter for the reservation of a RENTO car and is required for each trip. Discount codes and promotions cannot be applied to the Booking.

- **Cleaning Fee:**

When a renter returns a car excessively dirty, a Cleaning Fee will be charged at RENTO's sole discretion.

\$100.00

- **Kilometers Fee:**

For all kilometers traveled over the Trip mileage allotment, renters will be charged kilometers Fee.

Standard: SR0.50/kilometer over Trip mileage allotment

Specialty: SR5.00/Kilometer over Trip mileage allotment

- **Damage Fee:**

In the event of any loss or damage to the car, or any personal property or bodily injury claim, that occurs during the Trip period due to any cause regardless of fault, including, but not limited to, collision, rollover, theft, vandalism, seizure, fire, flood, hail or other acts of nature or God, the renter is held responsible, and is required to pay RENTO a Damage Fee. In the event a renter has

violated Terms of Service, the fee does not apply, and the renter may be held responsible for the full amount of the claim.

Standard Damage Fee: SR1,000.00

Specialty Damage Fee: SR2,500.00

- **Improper Return Fee:**

If a Member returns a car improperly resulting in inconvenience for the next driver, an Improper Return Fee may be charged at RENTO's sole discretion. Improper Return Fees may be applied if the car is returned at the incorrect parking space within a garage or lot, a parking card is lost or a garage ticket improperly pulled, lights are left on resulting in a dead battery, or any other instance where a Member returns a car negligently and/or improperly.

- The fees charge differ depending on the damage type.

- **Lost Key Charge:**

If a renter losses or damages a RENTO car key during or after a Trip, the renter is solely responsible for the costs of replacing the lost or damaged key: this includes key replacement, servicing, programming, and any/all other associated costs. An additional Key Fee may also be charged at RENTO's sole discretion.

Cost of key replacement + servicing

(+ SR 500.00 Key Fee)

- **Fuel Charge:**

Renters are responsible to refill the fuel used during a Trip. If a Car is returned with less fuel than at the start of the Trip, the renter will be charged for the missing fuel. An additional Fuel Fee may also be charged at RENTO's sole discretion.

Cost of fuel

(+ SR 15.00 Fuel Fee)

- **Citation Charge:**

Renter agrees to be solely liable for parking tickets, traffic citations, and other infractions and violations that occur during and subsequent to the Trip, and all fees resulting from such violations per RENTO policy. It is the sole responsibility of the renter to pay these fees in a timely manner and

to comply with all legal obligations that arise from such violations. An additional Citation Fee may also be charged at RENTO's sole discretion.

Highest amount on citation

(+ SR 25.00 Citation Fee)

- **Tow Charge:**

Renter agrees to be solely liable for any and all tow and impounding fees that are incurred during and subsequent to the Trip, and all fees resulting from such violations per RENTO policy.

Total amount of tow + impounding fees

- **Fines:**

Fines are punitive charges associated with unacceptable Member behavior.

- **Smoking Fine:**

Smoking in RENTO vehicles is strictly prohibited. If the next driver of a car reports evidence of smoking such as strong odor, ashes, etc, a Smoking Fine will be charged to the offending Member at RENTO's sole discretion.

SR 500.00

- **Late Return Fine:**

If a renter returns a car late resulting in inconvenience to another Member, the renter will be charged the hourly rate of that car plus a Late Return Fine for each hour the car is late. Late Return Fines will be charged at RENTO's sole discretion.

SR 50.00/hour up to SR 500.00

(+ hourly rate of the car)

- **Owner Reimbursements:**

Owner Reimbursements are added to the Owner's monthly earnings payout to reimburse for renter-incurred expenses which the owner shoulders to resolve the issue. Additional earnings

adjustments may also be added to the Owner's monthly payout to compensate for the time and effort of resolving renter-incurred expenses.

- **Fuel Reimbursement:**

Renters are responsible to refill the fuel used during a Trip. If a renter returns a car with less fuel than at the start of the Trip, the Owner may refill the fuel and submit the payment receipt to RENTO to request a Fuel Reimbursement for the expense.

Cost of fuel

(+ SR10.00 earnings adjustment)

- **Citation Reimbursement:**

The Owner is responsible to settle renter-incurred traffic tickets, citations, and violations directly to prevent additional penalties due to late payment. The Owner may then submit a copy of the citation and payment receipt to RENTO to request a Citation Reimbursement for the expense.

Citation Reimbursement requests must be submitted to RENTO within 90 days of the violation issue date. Any and all late or delinquent penalties are the responsibility of the car Owner.

Cost of settling citation

(+ SR 15.00 earnings adjustment)

- **Cleaning Reimbursement:**

If a renter returns a car excessively dirty, the Owner may have the car cleaned and submit a payment receipt to RENTO to request a Cleaning Reimbursement.

The Owner must submit thorough documentation of the incident to RENTO, including photos and payment receipts, to request a Cleaning Reimbursement.

Up to SR 45.00

(+ SR 15.00 earnings adjustment)

- **Smoking Reimbursement:**

If a renter returns a car with evidence of smoking such as strong smoke odor, ashes, etc., the Owner may have the car cleaned and submit a payment receipt to RENTO to request a Cleaning Reimbursement.

The Owner must submit thorough documentation of the incident to RENTO, including photos, payment receipts, and other forms of validation to request a Smoking Reimbursement.

Up to SR 300.00

(+ SR 15.00 earnings adjustment)

- **Improper Return Reimbursement:**

If a renter returns a car improperly, such as blocking a driveway, failing to curb the wheels, losing a garage/parking card, or leaving lights on resulting in a dead battery, the Owner may intervene to prevent a tow, citation, and/or inconvenience to the next renter. The Owner must submit thorough documentation of the incident to RENTO, including photos and payment receipts where applicable, to request an Improper Return Reimbursement.

SR 300.00

- **Kilometers Reimbursement:**

Owners may request a mileage audit for any Trip within 90 days of the Trip end date. If a renter is found to have exceeded the Trip mileage allotment, a Mileage Reimbursement will be issued to the owner in line

with RENTO policy.

Standard: SR 0.30/kilometer over Trip mileage allotment

Specialty: SR 3.00/kilometer over Trip mileage allotment

- **Late Return Reimbursement:**

If a renter returns a car late resulting in inconvenience to another Member, RENTO may remit compensation to the owner for each hour the renter is late returning the car. Late Return Reimbursements are in addition to the hourly rate of the car less RENTO commission.

SR 30.00/hour up to SR 300.00

(+ hourly rate of the car less RENTO commission)

- **Renter Cancellation Reimbursement:**

If a renter cancels a trip over 1 hour after booking the Trip and less than 24 hours before the Trip start time, the Owner may request a renter Cancellation Reimbursement for the time the car was booked and unavailable for other potential renters.

50% of Owner revenue for canceled Trip

- **Deposits:**

Deposits are charges which are eventually refunded if certain conditions are met.

- **Security Authorization:**

As a security measure, RENTO may add a temporary authorization of up to SR 150, usually for first-time renters only. This authorization is immediately voided. Depending on your bank, these funds may take a few days to become available.

SR 150.00

- **Good Faith Deposit:**

The Good Faith Deposit is a charge charged to a Member after one or more community violations at RENTO's sole discretion. The Good Faith Deposit will be refunded to the Member if the Member follows all of RENTO's Terms of Service and community policies for an amount of time to be determined by RENTO.

SR 250.00