



Thanks for your interest in Rento!

Please read the Terms of Service carefully as they contain important information regarding your legal rights, undertaking procedures and obligations.

Introduction:

Rento offers an online sharing platform that connects car owners with travelers and local residents who are seeking to book these vehicles. You can download the app through Apple Store or Google Play to access our services, including communicating with us or with other Rento users.

- If you submit a Membership request, you agree to be bound by the Terms of Service and agree to be legally bound in the event of any problem that conflicts with Rento's policy. These Terms constitute a legal agreement between you and Rento.

Rento reserves the right to modify the Services or modify the Terms at any time. If we modify the terms, we will post the amendment. We will also update the "Last Review" date at the top of these terms. If you continue to use our Services after posting the amendment, you agree to be bound by the modified terms. If the modified terms are not acceptable to you, the only solution is to stop using the Application Services and close your account within 30 days, in this case the effective previous version of the Terms of Service will be applied to you.

- The new Terms of Service will apply to you if you use the Services within a period of 30 days.

If you have questions regarding this agreement or Rento in general, please contact us at rentoco.ksa@gmail.com

General Conditions

Eligibility: Our services are only for people aged 21 and above. The use of the Services is prohibited by anyone under the age of 21.

Registration. To access certain features of the services, you must register for your account by providing us with your email address and creating a password.

verification: When you register on any of your listings or car reservations, you will provide us with certain information of your own to enable us to verify your identity until you become "Certified Driver".

- You promise to provide a complete and accurate information to Rento about yourself and your vehicle (s) if any. Rento has the right to perform checks, and processes designed to assist in verifying the identity of users and vehicles, including driving history and driving

license, but we do not commit to a specific inspection of a vehicle or user. Rento reserves the right, at its own discretion, to use third party services to verify the information you provide to us and to obtain additional relevant information and corrections as appropriate, and hereby authorizes Rento to request, receive, use and store such information. Rento may accept or reject your request to become a certified driver at its own discretion.

Consumer Report Authorization: When you apply to become a certified driver, you provide Rento with information about your Credit Report Act or applicable consumer reporting laws or similar laws to obtain personal car insurance and / or business credit and / or credit Background checks, including forensic background checks where permitted by applicable law. You also authorize Rento to obtain personal car insurance points and / or your business or credit report or conduct a background check at any time Rento reasonably believes that there might be an increase level of risk associated with your Rento account.

Updates for ongoing information: You promise to update the information you provided to Rento in the event of any changes to your driving record, contact information or background. Specifically your contact information, Rento may send notices to you at the most recent email address, telephone or billing address provided by you, and these notices will be considered valid even if you no longer retain your e-mail account or phone number or receive mail at the same address Unless you provide us with your updated contact information. You will also be responsible for all activities that occur through your account, so please keep your password and account information secure.

- You agree that you will not disclose your password to any third party and that you will be fully responsible for any activities or actions under your Rento account, whether you have authorized such activities or actions. You must immediately notify Rento of any unauthorized use of your Rinto Account. We are not responsible for your failure to comply with this requirement or for any delay in closing or protecting your account after reporting unauthorized access to us.

Your Obligations: You agree that you will always use your account and services in accordance with the terms and the applicable law and any other policies and standards provided by Rento. As the owner of the vehicle (hereinafter referred to as "the host"), you are committed to providing a safe, legally registered and secure vehicle with clean title and in a good mechanical condition and on time to the passenger, an authorized driver (hereinafter referred to as "guest").

- As a guest, you are committed to being a licensed driver, will handle the car well and will follow all procedures to return the vehicle on time and in the same condition as you received it. With respect to your use of or access to the Services, you agree that you will not encourage, solicit or assist any third party to violate any law,

including:

- breach, violate, and/or circumvent any local, state, provincial/territorial, regional, or national law or other law or regulation, or any order of a court, including, without limitation, airport

regulations and tax regulations, licensing or registration requirements, third party rights or our systems, Policies, or determinations of your account status;

- post false, inaccurate, misleading, defamatory, or libelous content;
- infringe, reproduce, perform, display, distribute, reverse engineer, or prepare derivative works from content that belongs to or is licensed to Rento, or that comes from the Services and belongs to another Rento user or to a third party, including works covered by any copyrights, trademark, patent, or other intellectual property, privacy, publicity, moral, or contractual rights, except with prior express written permission of Rento.

Submit any false information, including:

- submit any false information including name, date of birth, drivers license, credit card, insurance, or other personal information.
- submit a claim, or respond to a claim (for example about damage to a vehicle), with false or misleading information.
- offer, as an owner, any vehicle that you do not yourself own or have authority to share.
- offer, as an owner, any vehicle that may not be shared for compensation pursuant to the terms and conditions of an agreement with a third party, including, but not limited to, a lease or financing agreement.
- offer, as an owner, any vehicle that has a salvaged, branded, washed, or unclean title or that is not safe, legally registered, (and insured) to be driven on public roads.
- book or drive any vehicle without a valid driver's license.
- submit any listing with false or misleading information, or submit any listing with a price that you do not intend to honor.
- register for a Rento account on behalf of an individual other than yourself.
- impersonate any person or entity, or falsify or otherwise misrepresent yourself or your affiliation with any person or entity.

Failure to meet your obligations, including:

- fail to pay your fees or other amounts owed to Rento or another user.
- fail, as either a guest or host, to timely deliver, make available, or return any vehicle, unless you have a valid reason as set out in our Policies.
- use the Services to find a host or guest, and then complete a transaction to share it partially or wholly independent of Rento Services, in order to circumvent the obligation to pay any Rento Fees related to Rento provision of the Services or for any other reasons.
- transfer your Rento account and/or user ID to another party without our consent.
- allow anyone other than an Approved Driver with whom you are traveling to drive the vehicle you have booked.
- list or provide to a guest a vehicle that is subject to a safety recall without first properly addressing the matter subject to the recall.
- "stalk" or harass any other Rento user or collect or store any personally identifiable information about any other user other than for purposes of transacting as a Rento owner or traveler in accordance with these Terms.
- engage in physically or verbally abusive or threatening conduct.

- use our Services to transmit, distribute, post, or submit any information concerning any other person or entity, including without limitation, photographs of others without their permission, personal contact information, or credit, debit, calling card, or account numbers.
- treat anyone differently based on the way they look, who they love, what they believe, how they self-identify, where they're from, or when they were born. Discrimination of any kind is not tolerated in the Rento community.

Use Rento for your own unrelated purposes, including:

- contact a host for any purpose other than asking a question related to a booking or such host's vehicle(s) or listing(s).
- contact a guest for any purpose other than asking a question related to a booking or such traveler's use of Rento Services.
- commercialize any content found on Rento or software associated with our Services, including Reviews.
- harvest or otherwise collect information about users without their and our consent.
- recruit or otherwise solicit any user to join third party services or websites that are competitive to Rento, without Rento's prior written approval.

Interference in the operation of the Services, including:

- interfere with any other user's listings.
- enter into a Rento transaction with a member of your family, household, friend, colleague, or acquaintance.
- distribute or post spam, unsolicited or bulk electronic communications, chain letters, or pyramid schemes.
- distribute viruses or any other technologies such as cancel bots, Trojan horses, harmful code, flood pings, denial-of-service attacks, backdoors, packet or IP spoofing, forged routing or electronic mail address information, or similar methods or technology that may disrupt or interfere with the operation or provision of our Services, or harm Rento or the interests or property of others.
- bypass robot exclusion headers, interfere with the working of our Services, or impose an unreasonable or disproportionately large load on our infrastructure.
- systematically retrieve data or other content from our Services to create or compile, directly or indirectly, in single or multiple downloads, a collection, compilation, database, directory, or the like, whether by manual methods, through the use of bots, crawlers, or spiders, or otherwise.
- use, display, mirror, or frame the Services or any individual element within the Services, Rento's name, any Rento trademark, logo, or other proprietary information, or the layout and design of any page or form contained on a page in the Services, without Rento's express written consent.
- access, tamper with, or use non-public areas of the Services, Rento's computer systems, or the technical delivery systems of Rento's providers.
- attempt to probe, scan, or test the vulnerability of any of Rento's system or network or breach any security or authentication measures.

- avoid, bypass, remove, deactivate, impair, descramble, or otherwise circumvent any technological measure implemented by Rento or any of Rento's providers or any other third party (including another user) to protect the Services.
- forge any TCP/IP packet header or any part of the header information in any email or newsgroup posting, or in any way use the Services to send altered, deceptive, or false source-identifying information.
- attempt to decipher, decompile, disassemble, or reverse engineer any of the software used to provide the Services; or
- endeavor to circumvent a suspension, termination, or closure of your account, including, but not limited to, creating a new account to circumvent an account suspension or closure or giving cars registered to you or a member of your household to other Rento users to List.

Violations. Rento has the right, but not the obligation, to investigate, pursue, and seek to prosecute, litigate, or refer to law enforcement, violations of this Agreement to the fullest extent permissible by the law. Rento may access, preserve, and disclose any of your information if we are permitted or required to do so by law; if we believe in good faith that it is reasonably necessary to respond to claims asserted against Rento or to comply with permissible legal process (for example, subpoenas or warrants); to enforce or administer the Terms; to do so for fraud prevention, risk assessment, investigation, customer support, product development and debugging purposes; and/or to protect the rights, property, or safety of Rento, its employees, its users, or members of the public.

Rento reserves the right, at any time and without prior notice, in accordance with applicable law, to remove or disable access to any content that Rento, at its sole discretion, considers to be objectionable for any reason, in violation of this Agreement or otherwise harmful to the Services or our community. If we believe you are abusing Rento, our users, or employees in any way or violating the letter or spirit of any of this Agreement, we may, in our sole discretion and without limiting other remedies, limit, suspend, or terminate your user account(s) and access to our Services, remove hosted content, deny a claim for coverage, remove and demote your listings, reduce or eliminate any discounts, and take technical and/or legal steps to prevent you from using our Services. Additionally, we reserve the right to refuse or terminate our Services to anyone for any reason at our discretion to the full extent permitted under applicable law.

Policy enforcement: When an issue arises, we may consider the user's performance history and the specific circumstances in applying our Policies. We may choose to be more lenient with policy enforcement in an effort to do the right thing, subject to our sole and absolute discretion.

Fees: The fees we charge for using our Services and other cost structures can be found on our Policy Pages.

Collection of fees: When you provide Rento a payment method, you authorize Rento, or third-party partners acting on Rento's behalf, to store your payment credential for future use in the event you owe Rento any money. You authorize Rento to use stored payment credentials for balances, including but not limited to, Trip Costs, payment, fines and fees and claims costs and related

administrative fees. Rento and its partners will employ all legal methods available to collect the amounts, including the engagements of collection agencies or legal counsel. In addition, you may be subject to late fees. Rento, or the collection agencies we retain, may also report information about your account to credit bureaus, and as a result, late payments, missed payments, or other defaults on your account may be reflected in your credit report. In addition to the amount due, delinquent accounts and/or chargebacks will be charged with fees and/or charges that are incidental to the collection of delinquent accounts and/or chargebacks including, but not limited to, collection fees and/or convenience fees and/or other third parties charges. You hereby explicitly agree that all communication in relation to delinquent accounts may be made by electronic mail or by phone, as provided to Rento by you. Such communication may be made by Rento or by anyone on its behalf, including but not limited to a third party collection agent. If you wish to dispute the information Rento reported to a credit bureau please contact our Collections Dept.

Communicate with you: In order to contact you more efficiently, we may at times contact you using autodialed or prerecorded message calls or text messages at your telephone number(s). We may place such calls or texts primarily to confirm your signup; provide notices regarding your Account or Account activity; investigate or prevent fraud; collect a debt owed to us; or communicate urgent messages. You agree that we, or our service providers, may contact you using autodialed or pre-recorded message calls and text messages to carry out the purposes we have identified above. We may share your phone number(s) with service providers with whom we contract to assist us in pursuing these interests, but will not share your phone number(s) with third parties for their own purposes without your consent. Standard telephone minute and text and data charges may apply. Where Rento is required to obtain your consent for such communications, you may choose to revoke your consent.

You authorize Rento and its partners, without further notice or warning and in our discretion, to monitor or record telephone conversations you or anyone acting on your behalf has with Rento or its agents for quality control and training purposes. You acknowledge and understand that your communications with Rento may be overheard, monitored, or recorded without further notice or warning. If you do not wish to have your call recorded, please contact us instead in writing at rentoco.ksa@gmail.com

Legal disputes for owners and travelers residing outside Saudi Arabia

Please read this section carefully. May affect your rights and will have a significant impact on the special claims between you and Rento, and how they are resolved.

You agree that any claim or dispute of law or property rights has arisen or may arise between you and Rento in respect of any of these terms of reference or earlier Terms of Service or your use of or access thereto or any breach, enforcement or termination of this Agreement Will be resolved in accordance with the provisions of the Legal Disputes Section.

Arbitration Agreement: You and Rento each agree that any and all disputes or claims that have arisen or may arise between you and Rento (including its respective subsidiaries, employees,

officers, directors, and agents) relating in any way to or arising out of this or previous versions of the Terms of Service, your use of, or access to the Service, or any services sold, offered, or purchased through Rento's Services (such as listing or sharing a vehicle) or any breach, enforcement, or termination of this Agreement shall be resolved exclusively through final and binding arbitration, rather than in court, except that each party retains the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents, or other intellectual property rights. The Arbitration Act governs the interpretation and enforcement of this Agreement to Arbitrate.

A party who intends to seek arbitration must first send to the other, by email, a completed form Notice of Dispute ("Notice"). The Notice to Rento should be sent via email to rentoco.ksa@gmail.com. Please provide your name, telephone number, email, mailing address, and briefly describe the nature of your dispute and briefly describe the relief you would like from Rento.

The Parties agree that all communications and evidence related to the dispute will remain confidential, and neither party shall take any action that will harm the reputation of any of the other, or which would reasonably be expected to lead to unwanted or unfavorable publicity to either of the Parties or entities

To unsubscribe, you must send your name, address (including street address, city, zip code) and the email address associated with your Rento account to rentocuo.ksa@gmail.com This is the only way you can unsubscribe.

Future Amendments to the Agreement to Arbitrate Notwithstanding any provision in the Terms to the contrary, you and we agree that if we make any amendment to this Agreement to Arbitrate in the future, that amendment shall not apply to any claim that was filed against Rento prior to the effective date of the amendment. The amendment shall apply to all other disputes or claims governed by the Agreement to Arbitrate that have arisen or may arise between you and Rento. If you do not agree to these amended terms, you may close your account within the 30 days of posting or notification and you will not be bound by the amended terms but will arbitrate any dispute in accordance with the provisions of the "Agreement to Arbitrate" section as of the date you last accepted these Terms (or accepted any subsequent changes to these Terms). Once you have submitted a valid Opt-Out Notice to Rento, you do NOT need to submit another one when the Terms of Service are subsequently updated. Your first Opt-Out Notice will serve as a valid as to future versions of the Terms.

Legal Disputes For Owners And Travelers Residing In Saudi Arabia

Please read this section carefully. it affects your rights and will have a substantial impact on how claims you and Rento have against each other are resolved

Resolution of disputes. If a dispute arises between you and Rento, our goal is to provide you with a neutral and cost effective means of resolving the dispute quickly. Accordingly, you and

Rento agree that we will resolve any claim or controversy at law or equity that arises out of this Agreement or our Services (a “Claim”) in accordance with one of the subsections below or as you and we otherwise agree in writing. Before resorting to these alternatives, we strongly encourage you to first contact us. We will consider reasonable requests to resolve the dispute through alternative dispute resolution procedures, such as mediation or arbitration, as alternatives to litigation.

Other Legal Matters

Rento Photography. Rento may offer hosts the option of having photographers take photographs of their vehicles and/or hosts with their vehicles (“Images”). You alone are responsible for using the Images in connection with your Rento Listing and you warrant that you are the rightful owner of the images and allowed to use them, will cease using the Images if they no longer accurately represent your vehicle. You agree that Rento is the sole and exclusive owner - or exclusive licensee – as allowed by applicable law - of all right, title, and interest in all copyrights, trademark rights, and any and all other intellectual property rights, including right of publicity rights, worldwide, in the Images regardless of whether you include them in your Listing and you shall take no action to challenge or object to the validity of such rights or Rento’s ownership or registration thereof. You hereby acknowledge that Rento may use the Images for advertising, marketing, commercial, and other business purposes in any media or platform, whether in relation to your Listing or otherwise, without further notice or compensation. Further, you hereby waive any and all rights to royalties or moral rights you may have in the Images. If you use the Rento photography program, you agree that you will not use the Images in connection with sharing your vehicle out on any platform, website, or application other than Rento. At Rento’s request, you will execute documents and take such further acts as Rento may reasonably request to assist Rento to acquire, perfect, and maintain its intellectual property rights and other legal protection in the Images.

You understand that if Rento uses the term “Verified Images” the term is intended only to indicate a photographic representation of the vehicle at the time the photograph was taken. Verified Images are therefore not an endorsement by Rento of any user or any vehicle. Likewise, Rento may, but does not commit to, undertake efforts to ensure the safety of vehicles shared through the Services. We do not make any representations about, confirm, or endorse the safety or roadworthiness of any vehicles beyond our policies that require vehicle owners to ensure their vehicles are in safe and operable condition, legally registered to be driven on public roads, have a clean (non-salvaged/non-branded/non-washed) title, not subject to any applicable safety recalls, and otherwise satisfy our eligibility requirements.

Rento Content and User Content License. Subject to your compliance with the provisions of these Terms, Rento grants you a limited, revocable, non-exclusive, non-transferable license, to access and view any Rento content solely for your personal and non-commercial purposes and access and view any user content to which you are permitted access, solely for your personal and non-commercial purposes. You have no right to sublicense the license rights granted in this section. No licenses or rights are granted to you by implication or otherwise under any intellectual property rights owned or controlled by Rento or its licensors, except for the licenses and rights expressly granted in these Terms.

User Content. We may, in our sole discretion, permit you to post, upload, publish, submit or transmit content through our Services such as photographs of you and your vehicle(s), reviews, feedback, and descriptions of your vehicle or trip. By making available any content on or through the Services, or through Rento promotional campaigns, you hereby grant to Rento a worldwide, irrevocable, perpetual (or for the term of the protection), non-exclusive, transferable, royalty-free license, with the right to sublicense, to use, view, copy, adapt, modify, distribute, license, transfer, publicly display, publicly perform, transmit, stream, broadcast, access, view, and otherwise exploit such content on, through, by means of or to promote or market the Services. Rento does not claim any ownership rights in any such content and nothing in these Terms will be deemed to restrict any rights that you may have to use and exploit any such content.

Promotions. You must be a user in good standing (not suspended), comply with our Terms and the promotion rules to qualify for any promotional compensation. Users who attempt to abuse our promotions are subject to cancellation/reversal of the promotion amounts and suspension from the Rento community. Guests and hosts cannot cancel existing reservations to qualify for new promotions. Hosts cannot allow acquaintances, friends, or family to book their vehicle in order to qualify for promotions.

Copyright Protection. We respond to notices of alleged copyright infringement and terminate accounts of repeat infringers according to the Copyright Act. If you think a user is violating your copyright (s) and want to notify us, please contact us through rentoco.ksa@gmail.com.

Termination. You may discontinue your use of the Services at any time and Rento may terminate your access to the Services and remove any listings for any reason or no reason to the maximum extent permissible under applicable law. Termination of access to the Services will not release either party from any obligations incurred prior to the termination and Rento may retain and continue to use any information, including but not limited to photography, previously provided by you. Termination of this Agreement will not have any effect on the disclaimers, waiver or liability limitations, or legal disputes provisions under this Agreement and/or any fees due, and all of those terms will survive any termination of this Agreement.

No Transfer or Assignment. Except as otherwise provided herein, guests and hosts agree that nothing in these Terms constitutes an actual or purported transfer or assignment of any right or interest in a vehicle shared through the Rento Services.

Disclaimers. Rento provides services that enable vehicle sharing between hosts and guests. except as otherwise provided in these terms, Rento does not itself provide vehicle rental services and/or insurance services and is not responsible for any of the acts or omissions of any of the users of its services, the vehicle manufacturer, or any third party provider of services (e.g. in-vehicle gps or other systems). the services are provided “as is”, without warranty of any kind, either express or implied to the extent permitted by applicable law, without limiting the foregoing, Rento explicitly disclaims any warranties of merchantability, fitness for a particular purpose, quiet enjoyment or

non-infringement, and any warranties arising out of course of dealing or usage of trade. Rento makes no warranty that the services, including, but not limited to, the listing and/or any vehicle, will meet your requirements or be available on an uninterrupted, secure, or error-free basis. Rento makes no warranty regarding the quality of any listings, vehicles, hosts, guests, the services, or any content or the accuracy, timeliness, truthfulness, completeness, or reliability of any content obtained through the services. No advice or information, whether oral or written, obtained from Rento or its service providers or through the services or content, will create any warranty not expressly made herein.

Limitation of Liability and Waiver. To the extent permitted by applicable law, you waive any and all rights you have to sue or make claims against Rento and its respective subsidiaries, directors, officers, agents, or employees ("Rento parties") and any Rento user for any damages or losses arising out of or in connection with your use. Including, without limitation, a vehicle not available when it is supposed to be available and / or any defect or deficiency in the vehicle and / or any breach of the warranty or any other obligation by any manufacturer or any third party and / or any damages Personal or property damage incurred by you or any of your employees, and in the case of a host action or exclusion. No other party involved in the creation, production or provision of the Services shall be liable for any incidental, special, incidental or consequential damages, including lost profits, loss of data, loss of the item, service interruption, computer damage, system failure, Services, the use or inability to use the Services, or the listing or booking of any vehicle or services, whether based on warranty, contract, damage (including negligence), product liability or any other legal theory. Except for our obligation to pay amounts to the hosts or guests applicable in accordance with these conditions. Including a claim for payment approved or claimed under a protection package or a valid insurance policy, Rento shall in no circumstances cause its total or associated obligations. If you exceed this agreement or your use of the Services, the amounts you have paid or are liable for bookings through the Services have increased as a guest in the twelve months prior to the event that led to liability or, if you are adding, the amount you received in the 12 months prior to the event, To take responsibility. Limiting the damages set out above are essential elements of the transaction between you and Rento. Some jurisdictions do not allow exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you.

Liquidated damages/Contract penalty. You acknowledge that the actual damages likely to result from engaging in gray market transactions (i.e., using Rento to find a guest or vehicle, and then completing a reservation or related transaction partially or wholly independent of Rento, in order to circumvent the obligation to pay any Rento Fees) are difficult to estimate and would be difficult for Rento to prove. You will pay Rento in Liquidated Damages to compensate Rento for any such conduct.

Rento is not a rental car company. It does not own a fleet of vehicles, and is not, in the business of renting vehicles to the public. Rento is in the business of providing an online platform where vehicle owners and those in need of a vehicle can meet and share vehicles amongst themselves subject to these Terms.

No Agency. Rento does not appoint you or any other user as its employee, mandatory, legal agent, or form any kind of legal partnership or joint venture. You are not authorized to make any commitments on behalf of Rento and Rento will not make commitments on your behalf, except as contemplated by Services or expressly stated in this Agreement.

General. This Agreement states the entire understanding between you and Rento concerning your access to and use of the Rento Services and supersedes any earlier verbal or written communications between us. With the exception of appointing a custodian to manage your vehicles on your behalf, you may not delegate your legal obligations or transfer any of your rights, in whole or in part, to any third party without advance written consent of the Rento. You will remain responsible for your obligations hereunder in any event. If any provision of this Agreement is construed to be unenforceable, the remaining provisions will not be affected and will continue in full force and effect. A Rento Director must agree to any modification or waiver of any term of this Agreement in writing. Rento's failure to exercise any right under this Agreement will not constitute a waiver of any other right Rento may have. There is personal vehicle sharing legislation that may apply to you.

Headings are for reference purposes only and do not limit the scope or extent of such Section. Except as otherwise provided in this Agreement, if any provision of these Terms of Service are held to be invalid, void, or for any reason unenforceable, such provision shall be struck out and shall not affect the validity and enforceability of the remaining provisions.

SPECIFIC TERMS FOR GUESTS

SPECIFIC TERMS FOR GUESTS

Fees. You are responsible for paying all fees when they come due. You authorize Rento to charge any payment methods or stored payment credentials associated with your account for all amounts due, including but not limited to, security deposits, processing fees, fees, fines/penalties, deductibles, and damages, and you furthermore represent and warrant that you have the right to make this authorization. You will be responsible for all of the costs relating to any citations and fines (e.g. tolls, parking tickets, towing fines) incurred during the reservation period.

Your Financial Responsibility Is Primary. With regard to damage, losses, or other liabilities, you acknowledge that, where permissible under applicable law, you are primarily liable, though you may fund that primary liability via any personal insurance you have available to you (e.g., applicable personal auto insurance or insurance from credit cards, etc.) which can be the primary source of funds for your liabilities hereunder. Any protection package you select when booking your vehicle, if one is offered via Rento, will not be available to you until your personal insurance has been exhausted. In addition, Rento's protection package you select when booking your vehicle, if any, may not be available to you in the event you breach your obligations under these Terms or our Policies. Subject to the coverage and protection available to you, you acknowledge that you are fully responsible for any damage, losses, or other liabilities relating to your activities through the Rento. You agree that in the event damage is reported, Rento may immediately charge you up to the

amount stipulated with the protection package that you selected when you booked the vehicle. Nothing in these Terms is intended to limit your responsibilities or Rento's legal rights in connection with your use of the Services. You acknowledge that Rento may require and hold a deposit as part of the reservation of a vehicle.

Use of the Vehicle. When you book a vehicle from an owner through Rento, you must use the vehicle only for your personal use and not for any commercial purposes (e.g. driving other passengers for a fee such as through Uber or Careem) unless you have express written permission from Rento's Legal Department in advance. You may not access a vehicle until the beginning of your reservation period and you must return the vehicle on time and in the correct location. You must exercise reasonable care in your use of the vehicle. You are required at all times to operate the vehicle safely, and in compliance with all applicable laws, including without limitation, speed limits and prohibitions on impaired or distracted driving. In the event Rento has any concern about your use of a vehicle, Rento may terminate your reservation in its discretion at any time and require the return of the vehicle, including recovering the vehicle on behalf of the host. You are required to wear seat belts during the operation of the vehicle and to require that all of your passengers wear seat belts. You are also required to meet any laws or regulations concerning carseats and other protections for children. The Rento Policies on our Services provide a list of "Prohibited Uses" of any vehicle shared through the Services. The list isn't meant to be exhaustive. If you have any concerns about your planned use, please contact rentoco.ksa@gmail.com. You will be fully financially responsible for any claims, loss, or damage related to your misuse of a vehicle, and your protection package may be voided. Guests also acknowledge that using a vehicle in a prohibited manner or otherwise breaching this Agreement may lower the traveler's liability coverage to legal minimum limits, or nullify coverage, and may furthermore nullify any comprehensive or collision protection where allowed by applicable law.

Condition of the Vehicle. You understand that third parties own the vehicles offered through the Services. Each owner is responsible for complying with all legal requirements (including ensuring the vehicle is registered and insured) and maintaining their vehicle(s) in safe and roadworthy condition. Please complete a visual inspection before you begin your use of the vehicle. If you find damage in your initial inspection, you should upload photos of such pre-existing damage at the start of your reservation here to ensure you are not held responsible for pre-existing damage. If you find damage on your initial inspection and fail to report it, Rento, third party claims adjusters, or insurance partners, may assume that the damage occurred during your reservation period. If, after your initial inspection, you believe that the vehicle is not safe to drive, please do not use the vehicle; in that event, please contact the Rento team immediately at rentoco.ksa@gmail.com.

Incident Reporting. you must immediately report any damage to the vehicle you are using to Rento at rentoco.ksa@gmail.com, and if there has been a collision, to the police as well. You will need to use all reasonable efforts to secure evidence from any available witnesses and to provide Rento or third party claims administrators with a written description of the incident and any other information requested, including identity and insurance information of any parties involved in the incident. You are also required to cooperate in any loss investigation conducted by Rento, third

party claims administrators, or insurers. After an incident, you may not continue to use the vehicle unless you have the explicit permission of Rento staff.

State Laws Regarding Rental Car Theft. the fail to return a rental car within a certain period of time after the rental period has expired. A non-exhaustive list of relevant statutes is hereby incorporated by reference. The following conduct may result in the reporting of the vehicle you have booked as stolen to law enforcement, possibly subjecting you and any other driver to arrest, and civil and/or criminal penalties, and the voiding of your insurance coverage and/or protection package:

- If you fail to return the vehicle you have booked at the time and place agreed upon with the host and/or designated in your reservation.
- If you do not return the vehicle by the end of the reservation period and you have not properly obtained an extension of the reservation through the Rento system as set forth.
- If vehicle is returned to any place other than the return location on the reservation or agreed upon with the owner. Any damage to, loss or theft of vehicle occurring prior to the host inspecting the vehicle upon return at the end of the reservation is the guest's responsibility.
- If you misrepresent facts to the host pertaining to booking, use, or operation of vehicle.
- If the vehicle's interior components are stolen or damaged when vehicle is unlocked or keys are not secured during the reservation period;
- If you fail or refuse to communicate in "good faith" with host, police, Rento, or other authorities with a full report of any accident or vandalism involving the vehicle or otherwise fails to cooperate in the investigation of any accident or vandalism.
- If the vehicle is operated by anyone who has given a fictitious name, false address, or a false or invalid driver's license; whose driver's license becomes invalid during the reservation period; who has obtained the keys without permission of the host; or who misrepresents or withholds facts to/from the host or Rento material to the booking, use or operation of vehicle.

The primary guest who books the reservation is responsible for any private investigation costs Rento deems necessary to recover a vehicle that is not returned. In addition, a SR1500 case administration fee will be imposed on the primary guest if Rento and/or the host has to report a vehicle as stolen to law enforcement due to it not being returned.

Repossession. Rento, a hired agent of Rento or the host may repossess any vehicle booked through the Services without demand, at the guest's expense, if the vehicle is not returned by the end of the reservation, is found illegally parked, apparently abandoned, or used in violation of applicable law or these Terms.

Missing Vehicles. If a vehicle you have booked through the Rento Services goes missing and/or is stolen during the reservation period (or extension period), you, must immediately return the original ignition key to the host; file a police report immediately after discovering the vehicle is missing or stolen, but in no event more than 24 hours after discovering it has gone missing; and cooperate fully

with the host, law enforcement, Rento, and other authorities in all matters related to the investigation.

SPECIFIC TERMS FOR OWNERS

The following Sections also apply if you share your vehicle through the Rento Services:

Information Given at Registration. When you sign up for Rento, you will identify passenger vehicle(s) that you want to list for sharing through the Services. Each vehicle must meet the specific requirements. You may only use the Services in connection with vehicles that you own or otherwise have all the necessary rights and permissions to share for compensation.

Vehicle Availability. Once a trip is booked, you must make the vehicle available or deliver the vehicle as expected by the guest. If you offer the guest the option to pick up your vehicle at a persistent specified location, you must supply the location of the vehicle accurately to Rento and ensure that the vehicle is available at that location at the beginning of the reservation period. In order to qualify for available insurance and related protections, before you provide a prospective guest with your vehicle, you must verify that he or she has a current, valid driver's license which matches the name on the reservation and that the person picking up the vehicle appears to match the photograph on a facially valid driver's license.

Trip Fees. You will have the ability to set and revise the vehicle's pricing as you choose.. Rento will pay you the amount collected from those who book your vehicle, less the applicable fees payable to Rento. To the extent you owe Rento money for any reason, Rento also reserves the right to deduct those amounts from your payment.

Taxes & Airport Permitting Fees. You understand and acknowledge that appropriate governmental agencies, departments, or authorities may take the position that you owe taxes in connection with your use of our Services. Please familiarize yourself with the applicable tax regulations and consult with your personal tax advisor. Further, some airports where you offer delivery may take the position that you must have a permit to use airport premises and remit fees. While Rento does not believe that rental car permits should apply to peer-to-peer carsharing, not all airport authorities agree with this position.

Maintenance. You are required to regularly check your vehicle for any defects in its operations or safety. You promise that, at all times, your vehicle will be in safe and roadworthy condition, in good mechanical condition, and in full compliance with all applicable inspection and registration requirements. You will only list vehicles with a clean, non-salvaged, non-washed, and non-branded title. You agree to respond to any applicable recall or similar safety notices and to complete any recommended action before allowing your vehicle to be booked. In addition, if Rento believes that your vehicle does not conform to reasonable standards, Rento may notify you and reserves the right to remove or decline listing your vehicle until its concerns have been resolved. Rento may, but does not commit to, undertake efforts to ensure the safety of vehicles booked through the Services.

Other Insurance and Legal Matters. In addition to the terms set out in the "Vehicles and Personal Protection" you agree to comply with any and all applicable laws and regulations, including registration and minimum insurance requirements for your vehicle. As part of your participation in the services, you must maintain your insurance policy and meet any insurance levels stipulated by law.

Missing Vehicles. If your vehicle goes missing, is not returned and/or is stolen during the reservation period (or extension period), you, as the host, must immediately contact the police, and any other authorities in all related to the investigation of the theft. If you are instructed by Rento to file a police report, you must do so within 24 of receiving those instructions.