Susith Bandara

Application support engineer/associate manager - IT and Enterprise Projects

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My Skills:

Team and Cilents Management:

➤ Have some experience to managing and resource allocation for any type of special moment for the British Telecom event such as Premier League live events.

➤ Have some experience to managing and resource allocation for any time when the leads and PM not in the office. Also having some good experience work with our client for many project management process also got some good feedback from them.

➤ Willing to do work with any team and it is my skill to adhear with any team and project withing short time.

➤ Last 2.5 years work with UK client in day to day work via mails,Service requests,incident managment and change managment area.

Linux

➤ Having some level of the linux Knowledge and working experinced have 2+ years in linux platform as Support engineer.also RHCE7 Certification started at 07/2015 from onwards.

➤ My Linux knowledge Provide me to support my job that is application support role for BT(British Telecom PLC) do the changes,monitoring,Deployements in daily basis.

➤ Completed RHEL7 RHCSA academic course.

➤ Having some level of troubleshooting knowelede and the experices in RHEL5 also RHEL7

Oracle Web Logic

➤ Have some level of knowledge and experinced work with Oracle Weblogic web application.

➤ My Weblogic knoweldge help me to do the daily taks as a support engineer /manage servers monitoring/restarting troubleshooting like wise.

Oracle Web Center site

➤ Have some level of knowledge and experince work eith this application as admin.

➤ I'm using my knowledge to do the support for the CMS users/CMS changes/Configaration and troubleshooting

Employment Experience

Virtusa (Pvt) Ltd.

➤ Project –British Telecom

➤ Address:Dr .Danister De Silva Road Colombo 09 Sri Lanka

➤ Designation: Engineer – Technology Services (Application Support engineer)

➤ Period: 2013 June 08 to now

Education

- ➢ Advance level in 2008
- ➢ Dip in Computer science -2010/11
- ➢ Bsc in IT -2013
- ➢ RHCSA -2015 pending (Completed Academic part)
- ➢ MBA in university of Kelaniya - 2015/17- Pending

About What my 4th year Research in the Degree:

In the 4th year research Project in my Degree was automate +high technology system for the local Security Force. It Call MCMS (Multifunctional Criminal Manage system) this system based on C# and .net technologies and there has many functionality such a Desktop application for Police stations all around the country ,Prisons management system, Android app for identification any Criminals from the crime site with matching with founding fingerprint via Mobile app and other mobile app is for Police officer getting all the update related to Criminals/crime news.

Personal Details:

Date of Birth :04/04/1989
Age :26
Nationality :Sri Lankan
Mother Tongue :Sinhala
Languague Known:Sinhala.English,Tamil

About What I have doing in Virtusa as Application support Engineer

 I have over 2 year of experience as a support engineer for British telecom. Virtusa is the third party company that Support many project of BT. I have worked as system support engineer for their main production two sites. One home.bt.com this is all the product that BT introduce to his customers and they can order through that site. So my duty was maintain that web page without issue and support new releases which delivery team need to address from their customers. In here we have many production application stingray traffic manager, apache web servers, Content delivery network (CDN), I have experience access those application in live and management and trouble shooting. Also the other site is sport.bt.com this is the site where English football language live broadcasting to UK. My role was monitoring the servers during the match time and do needful changes when it requires to protect and give best service without issue from BT platform. This is my first job which I very like to do. All the time of experience what I learn is whatever technical knowledge we have but we need to have good communication knowledge to communicate the customers. If we can that we can solve many issue which can't to do using technical knowledge. I have got some high stand experience work with System architects, platform directors, senior technical architects, consultants and also end users.

Non-related referees :

Mr M.Manuja Somarathne

Manager of PDP

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