



Mohamed Irshad Mohamed Irfan

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Address & Contacts

Continent & Ocean Travel
1A Unity Place
Colombo 03
Sri Lanka

Personal Details

Age : 34
DOB : 23rd October 1981
Nationality : Sri Lankan
Marital Status : Married

CAREER OBJECTIVE

To pursue a career in TRAVEL CONSULTANT OR SENIOR TRAVEL CONSULTANT ROLE with focus on Ticketing with special emphasis on client & customer services & needs assessment.

EDUCATION

BA/AL- IRSHAD MAHA VIDYALAYA

Studied up to G.C.E ordinary Level

WORK EXPERIENCE

Continents & Oceans Travels [Pvt] Ltd - Colombo Sri Lanka

May 2015 to PRESENT

TRAVEL CONSULTANT

Assigned to handling corporate operations

Achievements: received very good customer feedback in helping Corporate customers by working out special fares.

Nov 2014 – Mar2015

Khoory Travel & Tourism- Abu Dhabi , UAE,

TRAVEL CONSULTANT

Handling all implant Ticketing and reservation and strong knowledge of Corporate handling.

Sep 2013 – Jan2014

Mosafer Travel & Tourism- Doha , Qatar

SENIOR TRAVEL CONSULTANT

Assigned to handling corporate Implant Operations

Achievements: received very good customer feedback in helping Corporate customers by working out special fares.

SEP 2009 – JAN 2013

Khonaini Travel &Tourism Agency- Dammam, Saudi Arabia

TRAVEL CONSULTANT

Issuing Tickets. (Amadeus - Galileo -Saber) I was dealing with major Industrial Corporate clients.

2007 – SEP 2009

Continents & Oceans Travels [Pvt] Ltd - Colombo Sri Lanka

TRAVEL CONSULTANT

: I have worked as a Travel Consultant and I make Reservation in Amadeus GDS systems & make for clients while providing excellent effective travel Arrangements

2006 – JUL 2007

Lanka Travel Operator - Colombo , Sri Lanka

TRAVEL CONSULTANT

Duties including such as Issuing Tickets. (Amadeus)

2004 -JUN 2007

The Travel Counter - Colombo , Sri Lanka

TRAVEL EXECUTIVE

Duties including such as making reservation.
(Amadeus)

**COMPUTER & GDS
SKILLS**

- IT Competency - proficient in MS Word, PowerPoint, Excel
- Expert in issuing and re issuing tickets from AMDEUS.
- Working Knowledge in Galileo / Sabre

**OVERSEAS
INDUSTRIAL
EXPERIENCE**

Worked in DUBAI /QATAR / SAUDI ARABIA /

Executive Profile

Highly focused, result oriented, multi-disciplined professional offering 12 years of broad based experience in Airline Ticketing Corporate and Implant operation in ticketing..

Background involves marketing a large portfolio of Corporate and Travel Agents. An excellent negotiator with a proven track record in attracting clients towards full scale financial portfolios. I maintain a top clientele without any chronic arrears and litigation

A dedicated individual, who has built up a reputation for unwavering accuracy and credibility proven to deliver high quality work and meet the company's objectives in due time frames.

**PROFESSIONAL
COURSE**

Successfully completed DIPLOMA IN AIRLINE
TICKETING & RESERVATION COURSE.

Diploma in Computer Studies

(Management Information and Computer course)

Diploma in Galileo Document Production

(Travel port Saudi Arabia L.L.C)

I have successfully completed Certificate in
**SABRE Air Reservation, Pricing, Ticketing &
OREX** at Airline Centre, Al-Khobar Saudi Arabia.

Core Competency

- Outgoing personality and proven leadership skills which inspires others
- Firm Team Player
- Strong understanding business process
- Motivate staff to achieve company objectives with higher productivity
- Self starter performs best under pressure
- Achieving set goals while meeting deadlines
- Provides good customer service under and circumstances
- Implementation of procedures to increase productivity & efficiency

LANGUAGE PROFICIENCY

Good Working and handling knowledge of English & Sinhala, Tamil, Arabic, Hindi & Malayalam

REFERENCES

**M.A.MOHAMED AZAAM
MANAGER -BCD TRAVELS INC.
NO 323 GALLE ROAD
COLOMBO -04**

**TELEPHONE - +94766770744
EMAIL -azaam-shif@hotmail.com**

**MR.MOHAMED QADIR SALEEMs
PROPRITOR
TRAVEL COUNTER
2ND FLOOR MAIN STREET
COLOMBO -11**

**TELEPHONE - +94777331786
EMAIL - qadirsaleem786@gmail.com**

I, do hereby declare that the particular given above are true, and correct to the best of my Knowledge should I be selected for suitable position in your esteemed organization. I assure you that I will perform all my duties entrusted to me to the utmost satisfaction of the management.

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Date

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M.I.M.Irfan