

# AR. MOHAMED RIMSAN

IT Undergraduate | Cybersecurity Enthusiast (SOC Analyst) |  
Internship Candidate in Cybersecurity & IT Support

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## EXECUTIVE SUMMARY

Results-driven 3rd-year IT undergraduate with a strong foundation in systems administration, networking, and cybersecurity principles. Proven experience in technical troubleshooting, service request management, and user access support through professional Help Desk experience. Complemented by hands-on exposure to SOC labs, SIEM monitoring, log analysis, and incident response aligned with the MITRE ATT&CK framework. Eager to contribute to IT operations and security initiatives while continuously strengthening technical expertise and delivering reliable, solution-oriented support in a professional environment.

## EDUCATION

### • Bachelor of Science (Honours) in Information Technology

The Open University of Sri Lanka (OUSL)

Expected Graduation: November 2027

## EXPERIENCE

### 1. Help Desk Representative (Remote)

Tech Bridge Solutions Ltd, United Kingdom (February 2025 – Present)

- Resolved 5+ technical support tickets weekly, achieving a high first-call resolution rate.
- Documented incidents and resolutions in ticketing systems, ensuring compliance with ITIL service desk standards.
- Identified potential security-related issues and escalated incidents following established procedures.

### 2. Inventory Manager and Cashier (On-site)

Bilaal Kidz Sri Lanka (January 2022 – January 2024)

- Optimized an existing ERP-based inventory system to improve stock accuracy and reduce operational errors.
- Maintained accurate financial and inventory records and generated routine management reports using ERP systems.

## TECHNICAL SKILLS

- Security:** SIEM Monitoring, Alert Triage, Incident Response Fundamentals, MITRE ATT&CK
- Systems:** Windows, Linux
- Networking:** TCP/IP, DNS, HTTP
- Scripting:** Python, PowerShell, Bash
- Blue Team:** Log Analysis (Windows & Linux), SOC Operations

## SOFT SKILLS

- Communication
- Problem Solving
- Analytical Thinking
- Attention to Detail

- Documentation
- Adaptability

## CERTIFICATIONS

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- (ISC)<sup>2</sup> Candidate – Certified in Cybersecurity (CC) (In Progress)
- Google Cybersecurity Professional Certificate
- System Administration and IT Infrastructure Services – Google
- Junior Cybersecurity Analyst – Cisco Networking Academy
- Security Operations Center (SOC) – Cisco
- Automate Cybersecurity Tasks with Python – Google
- Practical Help Desk – TCM Security
- **Additional certifications:** Cyber Threat Management, Endpoint Security, Network Defense (Cisco); Cyber Kill Chains (Cybrary); Python Programming (GeeksforGeeks)

## PROJECTS

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### 1. SOC Home Lab (Defensive Cybersecurity)

- Designed and deployed a virtual SOC lab using virtual machines, SIEM, and IDS tools.
- Automated repetitive security tasks using Python scripts, reducing manual triage time.
- Documented workflows and incident reports, ensuring structured Blue Team operations.

### 2. Mastercard Cybersecurity virtual experience program on Forage

- Completed a job simulation as a Security Analyst within Mastercard's Security Awareness Team.
- Helped identify and report security threats such as phishing.
- Analyzed and identified which areas of the business needed more robust security training and applied training courses and procedures for those teams.

### 3. Deloitte Australia Cyber Job Simulation on Forage

- Completed a job simulation involving reading web activity logs.
- Supported a client in a cyber security breach
- Answered questions to identify suspicious user activity

### 4. LetsDefend - Blue Team Training Platform

- Completed real-world SOC analyst simulations on the LetsDefend Blue Team Training platform.
- Investigated alerts, examined malicious activities, and leveraged incident response procedures.

## LANGUAGE PROFICIENCY

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- English (Proficient)
- Tamil (Native)
- Sinhala (Conversational)

## REFERENCES

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### 1. Gayeshan Hewa Mithige

Managing Director, **TECH BRIDGE SOLUTIONS LTD.**

**Address:** Bartle House, 9 Oxford Court, Manchester, M2 3WQ, United Kingdom.

**Email:** info@techbridgehub.co.uk

**Tel:** +447951710913

### 2. Mohamed Sajah Sheriff Ali

Head of Productions, **Fourth Milling Company**

**Address:** Battoor Tower-14th Floor, As-Safa District, Dammam, Saudi Arabia

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