

# ShakerECommerce – Store Policies

## Shipping Policy

Orders are processed within 24 hours on business days.

Standard delivery time is 2–5 business days depending on location.

Shipping fees are calculated at checkout.

## Returns & Refunds Policy

Items can be returned within 14 days of delivery if unused and in original packaging.

Refunds are issued to the original payment method within 5–10 business days after approval.

Certain items may be non-returnable for hygiene or safety reasons.

## Payments & Billing

Payments are securely processed using Stripe.

Supported methods include credit and debit cards.

Payment statuses include Pending, Paid, Failed, and Refunded.