

# ShakerECommerce – Customer FAQ

## Orders & Tracking

Orders can be tracked from the My Orders section.

If tracking does not update for more than 48 hours, contact support.

Delivered but not received orders should be reported within 24 hours.

## Products & Availability

Product specifications and size guides are available on product pages.

Stock availability may change based on demand.

Defective or incorrect items can be reported through order details.

## Accounts & Security

Users can register using email and password.

Password resets are available through the Forgot Password option.

Users are advised to log out from shared devices.