


# MOHAMED SHAMLIK THANDATH

ADDRESS	RIYADH, KINGDOM OF SAUDI ARABIA RIYADH	CELL  OR EMAIL	+966505438262  mohamedshamlikthandath@gmail.com	
IQAMA NO	2503759876 Transferrable			

## OBJECTIVE:

Technical experience of more than three years and having strong knowledge within the domain of installation and configuration of IT networks, maintenance and troubleshooting, and network user management. Experienced in NOC operations – Network Operation and maintenance; Design, implement and deploy network infrastructure.

## Technical Certifications and Training

- Cisco Certified Network Professional – Enterprise
- Cisco Certified Network Associate
- Red Hat Linux Certified
- Cyber security experts
- F5 Big-IP LTM

## Career Progression

**Mokalasah Debit Collection Clearance Insurance Company : 1 year exp-Saudi Arabia**

**NovaTECH IT Experience The Expert Technical Company : 1 year exp-Saudi Arabia**

- Experience in configuration and troubleshooting of Cisco Routers, Switches, CCTV System & IP Phone.
- Design, Implement, Deploy, and ensure delivery of network infrastructure
- Reporting as necessary for IT infrastructure leads on projects/solutions implementation and progress.
- Urgent respond to telephone repairs, fire alarm call and related telecom matters.

- Investigate and help to resolve issues on customer's network and IT Infrastructure system.
- Overseeing the safe installation of hardware and cabling systems
- Assist presales team with preparing commercial proposal based on RFQ and other technical drawings.
- Installing new LAN points, terminating of splicing, fiber optical cables and testing.
- Have good feedback of OTDR test.
- Installing new telephone Points & terminating.
- Repairing the faults in the lines and devices.
- Programming and installing wireless access points in the network.
- Installing Power points for the computers.

**Working till now in MOKALASAH Debt collection clearance co. installing new LAN points, terminating of splicing, fiber optical cables and testing included user support ISD in MOKALASAH Debt collection clearance. Address: Riyadh - Al-Khazan - Khalidiyah Towers**

## **Technical Skills & Core Competencies**

- Operation and maintenance of network devices in 24\*7 regional command control center.
- Monitor network status, Data center components performance and provide support for issues related to the network infrastructure, hardware, and applications.
- Create and update trouble tickets as required, Diagnose, and resolve incident tickets.
- Responding to user requests and providing network training upon request from the SANG.
- Responsible for proactively maintain the Company's network environment; utilize all provided utilities, tools.
- provided utilities, tools, and applications; ensure a high level of service availability in all hub location of SANG.
- Perform day to day network maintenance including backup, monitoring and upgrades of network infrastructure and VoIP equipment.
- Respond to network alarms; take appropriate action to classify, prioritize and resolve network issues.
- Provide critical service outage notification and escalate issues for timely resolution; notify appropriate Company personnel as appropriate.
- Communicate and liaise with all other Company departments; notify appropriate parties immediately of any issues which may affect efficient operations including, but not limited to, outages, service disruptions etc.
- Identifying, troubleshooting, assembling, installation, and replacement of faulty devices parts and network devices including RMA process.
- Management of all incidents in daily basis by creating detailed incident closure reports and completing regular preventive maintenance cards.

**Data Processing Engineer at Morgan McKinley Services Pvt.Ltd, Mahe. Kerala India,  
07/03/2019-07/03/2020**

- Managed electronic records database and handled file requests as per the severity.
- Compile, verify accuracy and sort according to prepare source data for Database entry.
- Generate reports, store completed work in designated locations and perform backup operations.
- Provide first line technical support to computer users and ensure smooth functioning of various applications: Microsoft office, Antivirus Software, Bullhorn Database etc.

## Vmware Administrator Skills

- Design, develop and maintain automation of VMWARE infrastructure management.
- Design installation, management and routine upgrades of VMWARE infrastructure.
- Provide 3rd support of VMWARE infrastructure.
- Provide key technical consultation with major migration and transition programs.
- Design and develop operation procedures of VMWARE infrastructure for Operations team.
- Deliver Global standard installation guidelines for VMWARE environment implementation.
- Document the architecture and all procedures; prepare guidelines for other teams working with the platform.
- technical consultancy to DHL ITS customers to support an application on virtual platform.
- Use VMware update manager to create or edit baselines and baseline groups.
- Perform upgrades to operating systems and layered software packages (ie. VDI components, Windows services, or other enterprise apps) as necessary.
- Performing backups, troubleshooting and problem resolution for servers associated with a VMware virtual infrastructure.
- Maintain, upgrade, and implement improvements to the VMWare ESXi infrastructure.
- Assists in the evaluation, recommends negotiations and contracts for the purchases of system software products.
- Performs technical analysis, installation, maintenance and modification of operating system software.
- Troubleshoots and resolves problems and monitors system performance while simultaneously support staff engaged in similar efforts.

## TECHNICAL SKILLS

- Programming Languages      **Python, JAVA**
- Scripting Languages          **HTML, JavaScript**
- Libraries                        **ReactJs**
- Databases                        **MySQL**
- Tools                              **Auto CAD, Visual Studio Code, Xampp Server,**  
**GitHub, Platforms Linux, Window.**

## PERSONAL INFORMATION

Marital status	:	Single
Date of Birth	:	28-05-1999
Religion	:	Islam
Nationality	:	Indian

## LANGUAGES (Speaking and Writing)

- English (Working knowledge)
- Arabic (Working knowledge)
- Urdu (Working knowledge)
- Hindi (Working knowledge)

## EXPECTED POSITION

**Networking and Communication**

**Preferred Location: RIYADH**

- **Education :-Higher Secondary Computer Science & Engineering 20/04/2017**