

MOHAMED SHAMLIK THANDATH

Network Engineer

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☎ 0542769826

📍 Riyadh, Saudi Arabia

🛂 Iqama No: 2503759876
(Transferrable)



👤 PROFILE

Technical experience of more than three years and having strong knowledge within the domain of installation and configuration of IT networks, maintenance and troubleshooting, and network user management. Experienced in NOC operations – Network Operation and maintenance; Design, implement and deploy network infrastructure.

👜 PROFESSIONAL EXPERIENCE

06/2023 – present
Riyadh, Saudi Arabia

Sublime Wireless (swius) Company

Network engineer

Routing & switching

- Planning, designing, and implementing network infrastructure solutions using routers and switches.
- Configuring Routing Protocols – EIGRP, OSPF, VPN, NAT, and DHCP.
- Designing IP Addressing schemes for different topologies.
- Configuring VLANs, VTPs on Cisco Switches, Inter VLAN Routing, Advanced Switching Protocols

01/2023 – 03/2023
Riyadh, Saudi Arabia

Esnad contracting company

Network Engineer

- Installing new LAN points
- Terminating of splicing
- Fiber optical cables and testing included
- User support
- ISD

01/2021 – 12/2022
Riyadh, Saudi Arabia

Mokalasah Debit Collection Clearance Insurance Company

Network Engineer

Routing & switching

- Planning, designing and implementing network infrastructure solution using routers and switches.
- Configuring Routing Protocols – EIGRP, OSPF, VPN, NAT and DHCP.
- Designing IP Addressing scheme for different topologies.
- Configuring VLANs, VTPs on Cisco Switches, Inter VLAN Routing, Advanced Switching Protocols

01/2020 – 11/2020
Riyadh, Saudi Arabia

NovaTECH IT

Network Engineer

Routing & Switching Management

- Planning, designing, and implementing network infrastructure solutions using routers and switches.
- Configuring Routing Protocols – EIGRP, OSPF, VPN, NAT, and DHCP. Δ Designing IP Addressing schemes for different topologies.
- Configuring VLANs, VTPs on Cisco Switches, Inter VLAN Routing, Advanced Switching Protocols.

System Management

- Knowledge of Windows 2016 server.
- Installation and configuration of Windows O/S.

- Planning and optimizing a TCP/IP Physical & logical Network
- Administer multiple disjoint Active Directory Forests, Domains, and various other Infrastructure services.

SKILLS

VMware ADMINISTRATION

Scripting Languages

HTML, JavaScript

Databases

MySQL

Programming Languages

Python, JAVA

Libraries

ReactJs

Tools

Auto CAD, Visual Studio Code, Xampp Server, GitHub, Platforms Linux, Window

CERTIFICATES

- Cisco Certified Network Professional – Enterprise
- Cisco Certified Network Associate
- Cyber security experts
- F5 Big-IP LTM

NETWORKING CAREER PROGRESSION

- Experience in configuration and troubleshooting of Cisco Routers, Switches, CCTV Systems & IP Phone.
- Design, Implement, Deploy, and ensure delivery of network infrastructure.
- Reporting as necessary for IT infrastructure leads on projects/solutions implementation and progress.
- Urgent response to telephone repairs, fire alarm calls, and related telecom matters.
- Investigate and help to resolve issues on the customer's network and IT Infrastructure system.
- Overseeing the safe installation of hardware and cabling system
- Assist the presales team with preparing commercial proposals based on RFQ and other technical drawings.
- Installing new LAN points, terminating splicing, fiber optical cables, and testing.
- Have good feedback on the OTDR test.
- Installing new telephone Points & terminating.
- Repairing the faults in the lines and devices.
- Programming and installing wireless access points in the network.
- Installing PowerPoints for the computers.

NETWORKING TECHNICAL SUPPORT SKILLS

- Operation and maintenance of network devices in a 24*7 regional command control center.
- Monitor network status and data center components performance and provide support for issues related to the network infrastructure, hardware, and applications.
- Create and update trouble tickets as required, Diagnose, and resolve incident tickets.
- Responding to user requests and providing network training upon request from the SANG.
- Responsible for proactively maintaining the Company's network environment; utilize all provided utilities and tools.
- Provided utilities, tools, and applications; ensured a high level of service availability in all hub locations of SANG.
- Perform day-to-day network maintenance including backup, monitoring, and upgrades of network infrastructure and VoIP equipment.
- Respond to network alarms; take appropriate action to classify, prioritize, and resolve network issues.
- Provide critical service outage notification and escalate issues for timely resolution; notify appropriate Company personnel as appropriate.
- Communicate and liaise with all other Company departments; notify appropriate parties
- immediately aware of any issues that may affect efficient operations including, but not limited to, outages, service disruptions, etc.
- Identifying, troubleshooting, assembling, installing, and replacing faulty devices parts and network devices including the RMA process.

- Management of all incidents on a daily basis by creating detailed incident closure reports and completing regular preventive maintenance cards.
- Managed electronic records database and handled file requests as per the severity.
- Compile, verify accuracy, and sort according to prepared source data for Database entry.
- Generate reports, store completed work in designated locations, and perform backup operations.
- Provide first-line technical support to computer users and ensure smooth functioning of various applications: Microsoft Office, Antivirus Software, Bullhorn Database, etc.

LANGUAGES

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| • English | • Arabic | • Urdu |
| • Hindi | • Malayalam | |