

Contact

www.linkedin.com/in/gary-qualitycontrol
gary-qcmanager.portfolio.com/ (Portfolio)

Top Skills

- Quality Control Management
- Statistical Process Control (SPC)
- ISO 9001 & Regulatory Compliance

Languages

- English (Native or Bilingual)
- Cantonese (Professional Working Proficiency)
- Mandarin (Professional Working Proficiency)

Gary Gibson

Operations Manager | Quality Control Expert at United Services Automobile Assn.
Macao SAR, China

Experience

United Services Automobile Assn.

Quality Control Manager

September 2022 - Present (8 months)

Macao SAR, China

- Establishing and enforcing quality control standards and procedures across the company.
- Conducting quality audits and implementing corrective actions to maintain service excellence.
- Collaborating with production teams to ensure continuous improvement in quality processes.

Macao Manufacturing Inc.

Quality Assurance Supervisor

June 2016 - August 2022 (6 years 3 months)

Macao

- Developed and maintained quality control processes.
- Led the team in routine inspections and quality testing.

Education

University of Macau

PhD, Quality Management Systems

Macao Polytechnic Institute

Bachelor's Degree, Industrial Engineering