DATA 621 - Homework 5

Fall 2020 - Business Analytics and Data Mining

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12/24/2020

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Introduction

In this homework assignment, we will be exploring, analyzing and model a data set containing information on approximately 12,000 commercially available wines. The variables are mostly related to the chemical properties of the wine being sold. The response variable is the number of sample cases of wine that were purchased by wine distribution companies after sampling a wine. These cases would be used to provide tasting samples to restaurants and wine stores around the United States. The more sample cases purchased, the more likely is a wine to be sold at a high end restaurant. A large wine manufacturer is studying the data in order to predict the number of wine cases ordered based upon the wine characteristics. If the wine manufacturer can predict the number of cases, then that manufacturer will be able to adjust their wine offering to maximize sales.

1. Data Download

```
# download data
path <- "https://raw.githubusercontent.com/mohamedthasleem/DATA621/master/HW5"
df <- read.csv(paste0(path,"/wine-training-data.csv"),header = TRUE)
eval <- read.csv(paste0(path,"/wine-evaluation-data.csv"),header = TRUE)</pre>
```

2. Data Exploration

Previewing the data, We will first look at the summary statistics for the data

head(df)

```
I...INDEX TARGET FixedAcidity VolatileAcidity CitricAcid ResidualSugar
## 1
             1
                                                            -0.98
                                                                             54.2
                    3
                                3.2
                                                1.160
## 2
             2
                    3
                                                0.160
                                                            -0.81
                                                                             26.1
                                4.5
## 3
             4
                    5
                                7.1
                                                2.640
                                                            -0.88
                                                                            14.8
## 4
             5
                    3
                                5.7
                                                0.385
                                                             0.04
                                                                             18.8
             6
## 5
                    4
                                                            -1.26
                                                                              9.4
                                8.0
                                                0.330
## 6
             7
                    0
                                                             0.59
                                                                              2.2
                               11.3
                                                0.320
                                                                    pH Sulphates Alcohol
##
     Chlorides FreeSulfurDioxide TotalSulfurDioxide Density
## 1
        -0.567
                                NA
                                                    268 0.99280 3.33
                                                                           -0.59
                                                                                      9.9
## 2
        -0.425
                                                                            0.70
                                15
                                                   -327 1.02792 3.38
                                                                                       NA
## 3
         0.037
                               214
                                                    142 0.99518 3.12
                                                                            0.48
                                                                                     22.0
## 4
        -0.425
                                22
                                                    115 0.99640 2.24
                                                                             1.83
                                                                                      6.2
## 5
             NA
                               -167
                                                    108 0.99457 3.12
                                                                                     13.7
                                                                             1.77
## 6
         0.556
                               -37
                                                     15 0.99940 3.20
                                                                             1.29
                                                                                     15.4
##
     LabelAppeal AcidIndex STARS
## 1
                0
                                  2
## 2
               -1
                           7
                                  3
## 3
               -1
                           8
                                  3
## 4
                           6
               -1
                                  1
## 5
                0
                           9
                                  2
## 6
                Λ
                          11
                                NΑ
```

glimpse(df)

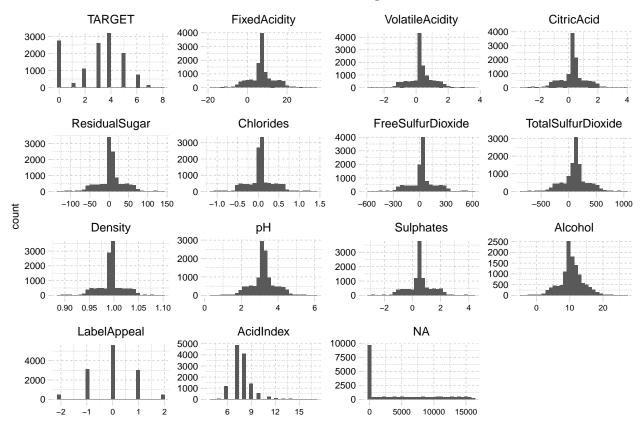
```
## Rows: 12,795
## Columns: 16
## $ i..INDEX
                        <int> 1, 2, 4, 5, 6, 7, 8, 11, 12, 13, 14, 15, 16, 17,...
## $ TARGET
                        <int> 3, 3, 5, 3, 4, 0, 0, 4, 3, 6, 0, 4, 3, 7, 4, 0, ...
## $ FixedAcidity
                        <dbl> 3.2, 4.5, 7.1, 5.7, 8.0, 11.3, 7.7, 6.5, 14.8, 5...
## $ VolatileAcidity
                        <dbl> 1.160, 0.160, 2.640, 0.385, 0.330, 0.320, 0.290,...
                        <dbl> -0.98, -0.81, -0.88, 0.04, -1.26, 0.59, -0.40, 0...
## $ CitricAcid
## $ ResidualSugar
                        <dbl> 54.20, 26.10, 14.80, 18.80, 9.40, 2.20, 21.50, 1...
## $ Chlorides
                        <dbl> -0.567, -0.425, 0.037, -0.425, NA, 0.556, 0.060,...
## $ FreeSulfurDioxide <dbl> NA, 15, 214, 22, -167, -37, 287, 523, -213, 62, ...
## $ TotalSulfurDioxide <dbl> 268, -327, 142, 115, 108, 15, 156, 551, NA, 180,...
## $ Density
                        <dbl> 0.99280, 1.02792, 0.99518, 0.99640, 0.99457, 0.9...
## $ pH
                        <dbl> 3.33, 3.38, 3.12, 2.24, 3.12, 3.20, 3.49, 3.20, ...
## $ Sulphates
                        <dbl> -0.59, 0.70, 0.48, 1.83, 1.77, 1.29, 1.21, NA, 0...
## $ Alcohol
                        <dbl> 9.9, NA, 22.0, 6.2, 13.7, 15.4, 10.3, 11.6, 15.0...
## $ LabelAppeal
                        <int> 0, -1, -1, -1, 0, 0, 0, 1, 0, 0, 1, 0, 1, 2, 0, ...
## $ AcidIndex
                        <int> 8, 7, 8, 6, 9, 11, 8, 7, 6, 8, 5, 10, 7, 8, 9, 8...
## $ STARS
                        <int> 2, 3, 3, 1, 2, NA, NA, 3, NA, 4, 1, 2, 2, 3, NA,...
```

summary(df)

I..INDEX TARGET FixedAcidity VolatileAcidity

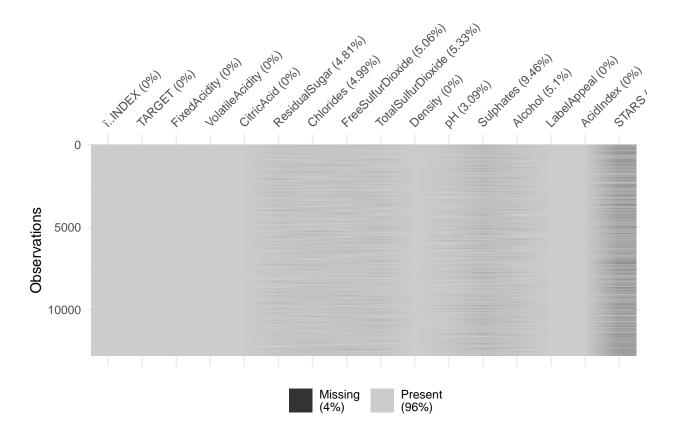
```
:0.000
## Min. : 1
                   Min.
                                  Min. :-18.100
                                                    Min. :-2.7900
  1st Qu.: 4038
                   1st Qu.:2.000
                                  1st Qu.: 5.200
                                                    1st Qu.: 0.1300
                                  Median : 6.900
## Median : 8110
                   Median :3.000
                                                    Median: 0.2800
  Mean : 8070
                   Mean :3.029
                                  Mean : 7.076
                                                         : 0.3241
                                                    Mean
                                  3rd Qu.: 9.500
##
   3rd Qu.:12106
                   3rd Qu.:4.000
                                                    3rd Qu.: 0.6400
                         :8.000
##
   Max. :16129
                   Max.
                                  Max. : 34.400
                                                    Max.
                                                          : 3.6800
##
##
                     ResidualSugar
                                         Chlorides
                                                         FreeSulfurDioxide
     CitricAcid
##
   Min.
          :-3.2400
                     Min.
                          :-127.800
                                       Min.
                                              :-1.1710
                                                         Min.
                                                               :-555.00
##
   1st Qu.: 0.0300
                     1st Qu.: -2.000
                                       1st Qu.:-0.0310
                                                         1st Qu.:
                                                                   0.00
  Median : 0.3100
                     Median : 3.900
                                       Median : 0.0460
                                                        Median: 30.00
   Mean
         : 0.3084
                              5.419
                                       Mean : 0.0548
                                                              : 30.85
##
                     Mean
                                                         Mean
                          :
   3rd Qu.: 0.5800
                     3rd Qu.: 15.900
                                                         3rd Qu.: 70.00
##
                                       3rd Qu.: 0.1530
##
   Max. : 3.8600
                     Max. : 141.150
                                              : 1.3510
                                                        Max.
                                                              : 623.00
                                       Max.
##
                     NA's
                            :616
                                       NA's
                                              :638
                                                         NA's
                                                              :647
##
   TotalSulfurDioxide
                         Density
                                            рΗ
                                                        Sulphates
##
  Min.
          :-823.0
                             :0.8881
                                            :0.480
                                                      Min. :-3.1300
                      Min.
                                      Min.
   1st Qu.: 27.0
                      1st Qu.:0.9877
                                      1st Qu.:2.960
                                                      1st Qu.: 0.2800
## Median: 123.0
                      Median :0.9945
                                      Median :3.200
                                                      Median: 0.5000
                            :0.9942
                                                      Mean : 0.5271
## Mean : 120.7
                      Mean
                                      Mean :3.208
##
   3rd Qu.: 208.0
                      3rd Qu.:1.0005
                                      3rd Qu.:3.470
                                                      3rd Qu.: 0.8600
  Max.
          :1057.0
                      Max. :1.0992
                                      Max.
                                            :6.130
                                                      Max. : 4.2400
   NA's
          :682
                                      NA's
                                             :395
                                                      NA's
                                                           :1210
##
##
      Alcohol
                   LabelAppeal
                                        AcidIndex
                                                           STARS
                         :-2.000000
## Min.
          :-4.70
                   Min.
                                      Min.
                                            : 4.000
                                                             :1.000
                                                       Min.
  1st Qu.: 9.00
                   1st Qu.:-1.000000
                                      1st Qu.: 7.000
                                                       1st Qu.:1.000
## Median :10.40
                   Median : 0.000000
                                      Median : 8.000
                                                       Median :2.000
## Mean
         :10.49
                   Mean :-0.009066
                                      Mean
                                            : 7.773
                                                              :2.042
                                                       Mean
## 3rd Qu.:12.40
                   3rd Qu.: 1.000000
                                      3rd Qu.: 8.000
                                                       3rd Qu.:3.000
                   Max. : 2.000000
                                      Max. :17.000
                                                       Max.
## Max.
          :26.50
                                                              :4.000
                                                       NA's
## NA's
          :653
                                                              :3359
dfc <- df
mylevels <- names(df[,2:15])</pre>
summary_plot <- df %>%
 gather() %>%
 mutate(facet = factor(key, levels=mylevels)) %>%
 ggplot(aes(value)) +
 facet_wrap(~ facet, scales = "free") +
 geom histogram() + theme pander() +
 theme(axis.text.y = element_text(size=7),
       strip.text.x = element text(size= 9),
       axis.text.x = element_text(size=6),
       plot.title = element_text(hjust = 0.5, size=10),
       axis.title.y = element_text(size=8)) +
 labs(x=NULL, title="Wine Data Histograms")
summary_plot
```

Wine Data Histograms

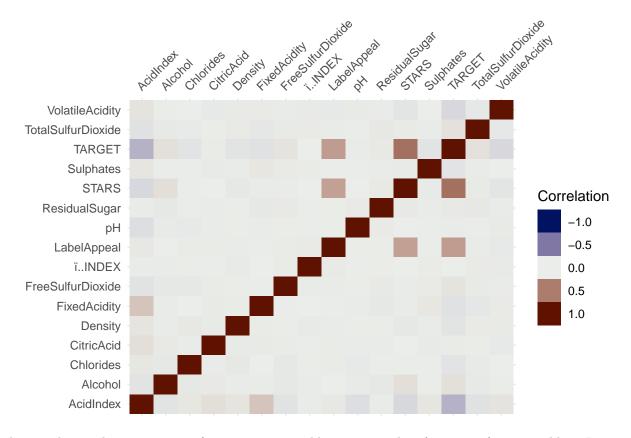


The distirubution of variables mostly on normal. Acid index is right-skewed. When we log it, its distribution appears normal. We maintain acid index as a logged variable. STARS appears in the dataset with a lot of NA entries. With the assumption that an unrated wine is overlooked and is likely to remain overlooked, we assume that rated wines would be more desirable. We imputed all NAs as 0 in our dataset. Below, we see that a simple linear model based on STARS as the independent variable can be improved when the STARS variable is augmented by 0s in place of NA

vis_miss(df)



vis_cor(df)



The correlations between many of our various variables are quite low for most of our variables. In our corrplot, only STARS, label index, alcohol and acid index have any visible correlation with our target. Acid index is negatively correlated, indicting that consumers don't like acidic wines

Data Preprocessing

Impute Missing Value

Imputing the missing value and applying some pre-processing steps to STARS, Acid Index and LabelAppeal variables

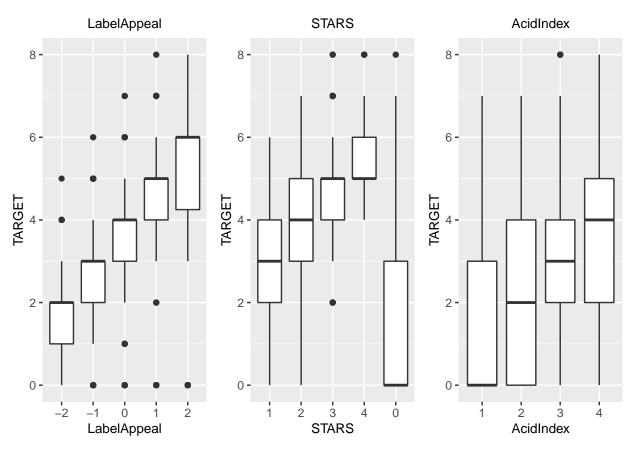
```
# Factors
df <- df %>%
  dplyr::select(-"i..INDEX") %>%
  mutate(STARS = factor(STARS)) %>%
  mutate(STARS = fct_explicit_na(STARS,na_level = "0")) %>%
  mutate(LabelAppeal = factor(LabelAppeal)) %>%
  mutate(AcidIndex = if_else(AcidIndex <= 7,4L,AcidIndex)) %>%
  mutate(AcidIndex = if_else(AcidIndex == 8 | AcidIndex == 9,3L,AcidIndex)) %>%
  mutate(AcidIndex = if_else(AcidIndex == 10 | AcidIndex == 15,2L,AcidIndex)) %>%
  mutate(AcidIndex = if_else(AcidIndex == 16 | AcidIndex == 17 | AcidIndex == 11 | AcidIndex == 12 | AcidIndex == factor(AcidIndex))
```

3. Data Preparation

Analysing different factors using the varibles for prediction models

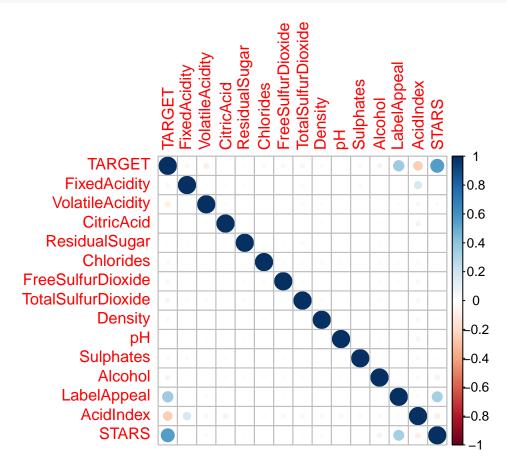
```
tmp_data <- mice(df,maxit=3, method='pmm',seed=20, print=F)</pre>
df <- complete(tmp_data,1)</pre>
df$FixedAcidity <- abs(df$FixedAcidity)</pre>
df$VolatileAcidity <- abs(df$VolatileAcidity)</pre>
df$CitricAcid <- abs(df$CitricAcid)</pre>
df$ResidualSugar <- abs(df$ResidualSugar)</pre>
df$Chlorides <- abs(df$Chlorides)</pre>
df$FreeSulfurDioxide <- abs(df$FreeSulfurDioxide)</pre>
df$TotalSulfurDioxide <- abs(df$TotalSulfurDioxide)</pre>
df$Sulphates <- abs(df$Sulphates)</pre>
df$Alcohol <- abs(df$Alcohol)</pre>
str(df)
## 'data.frame':
                   12795 obs. of 15 variables:
## $ TARGET
                       : int 3 3 5 3 4 0 0 4 3 6 ...
## $ FixedAcidity
                       : num 3.2 4.5 7.1 5.7 8 11.3 7.7 6.5 14.8 5.5 ...
## $ VolatileAcidity : num 1.16 0.16 2.64 0.385 0.33 0.32 0.29 1.22 0.27 0.22 ...
                       : num 0.98 0.81 0.88 0.04 1.26 0.59 0.4 0.34 1.05 0.39 ...
## $ CitricAcid
## $ ResidualSugar
                       : num 54.2 26.1 14.8 18.8 9.4 ...
                       : num 0.567 0.425 0.037 0.425 0.049 0.556 0.06 0.04 0.007 0.277 ...
## $ Chlorides
## $ FreeSulfurDioxide : num 4 15 214 22 167 37 287 523 213 62 ...
## $ TotalSulfurDioxide: num
                              268 327 142 115 108 15 156 551 27 180 ...
                       : num 0.993 1.028 0.995 0.996 0.995 ...
## $ Density
## $ pH
                       : num 3.33 3.38 3.12 2.24 3.12 3.2 3.49 3.2 4.93 3.09 ...
## $ Sulphates
                       : num 0.59 0.7 0.48 1.83 1.77 1.29 1.21 1.54 0.26 0.75 ...
                       : num 9.9 11.5 22 6.2 13.7 15.4 10.3 11.6 15 12.6 ...
## $ Alcohol
                       : Factor w/ 5 levels "-2","-1","0",..: 3 2 2 2 3 3 3 4 3 3 ...
## $ LabelAppeal
                       : Factor w/ 4 levels "1", "2", "3", "4": 3 4 3 4 3 1 3 4 4 3 ...
## $ AcidIndex
                       : Factor w/ 5 levels "1", "2", "3", "4", ...: 2 3 3 1 2 5 5 3 5 4 ...
## $ STARS
summary(df)
##
       TARGET
                    FixedAcidity
                                    VolatileAcidity
                                                       CitricAcid
## Min.
                   Min. : 0.000
                                           :0.0000
                                                          :0.0000
          :0.000
                                    Min.
                                                     Min.
                  1st Qu.: 5.600
                                    1st Qu.:0.2500
  1st Qu.:2.000
                                                     1st Qu.:0.2800
## Median :3.000
                   Median : 7.000
                                    Median :0.4100
                                                     Median :0.4400
## Mean :3.029
                  Mean : 8.063
                                    Mean
                                           :0.6411
                                                     Mean
                                                           :0.6863
## 3rd Qu.:4.000
                   3rd Qu.: 9.800
                                    3rd Qu.:0.9100
                                                     3rd Qu.:0.9700
## Max.
         :8.000
                   Max.
                          :34.400
                                    Max.
                                           :3.6800
                                                     Max.
                                                            :3.8600
## ResidualSugar
                                     FreeSulfurDioxide TotalSulfurDioxide
                      Chlorides
## Min.
          : 0.00
                    Min.
                           :0.0000
                                     Min. : 0.0
                                                       Min. : 0.0
##
  1st Qu.: 3.60
                    1st Qu.:0.0460
                                     1st Qu.: 28.0
                                                       1st Qu.: 100.0
## Median : 13.00
                    Median :0.0980
                                     Median: 56.0
                                                       Median : 154.0
   Mean : 23.42
                    Mean
                          :0.2221
                                     Mean :106.6
                                                       Mean : 204.9
   3rd Qu.: 38.80
                                     3rd Qu.:171.5
                                                       3rd Qu.: 264.0
##
                    3rd Qu.:0.3680
##
          :141.15
                    Max. :1.3510
                                     Max. :623.0
                                                       Max.
                                                             :1057.0
   Max.
                          рΗ
      Density
##
                                      Sulphates
                                                       Alcohol
                                                                    LabelAppeal
## Min.
          :0.8881
                          :0.480
                                           :0.000
                                                    Min. : 0.00
                                                                    -2: 504
                    Min.
                                    Min.
## 1st Qu.:0.9877
                    1st Qu.:2.960
                                    1st Qu.:0.430
                                                    1st Qu.: 9.00 -1:3136
## Median :0.9945
                    Median :3.200
                                    Median :0.590
                                                    Median:10.40
                                                                    0:5617
## Mean :0.9942 Mean :3.208
                                                    Mean :10.52 1:3048
                                    Mean :0.846
```

```
##
    3rd Qu.:1.0005
                      3rd Qu.:3.470
                                      3rd Qu.:1.090
                                                       3rd Qu.:12.40
                                                                        2:490
##
    Max.
           :1.0992
                     Max.
                            :6.130
                                      Max.
                                              :4.240
                                                       Max.
                                                               :26.50
    AcidIndex STARS
##
    1: 514
              1:3042
##
##
    2: 559
              2:3570
##
    3:5569
              3:2212
##
    4:6153
              4: 612
              0:3359
##
##
bp1 <- ggplot(df, aes(LabelAppeal,TARGET)) + geom_boxplot() +</pre>
  theme(axis.title = element_text(size=10),
        plot.title = element_text(hjust= 0.5, size = 10)) +
  labs(title = 'LabelAppeal')
bp2 <- ggplot(df, aes(STARS,TARGET)) + geom_boxplot() +</pre>
  theme(axis.title = element_text(size=10),
        plot.title = element_text(hjust= 0.5, size = 10)) +
  labs(title = 'STARS')
bp3 <- ggplot(df, aes(AcidIndex,TARGET)) + geom_boxplot() +</pre>
  theme(axis.title = element_text(size=10),
        plot.title = element_text(hjust= 0.5, size = 10)) +
  labs(title = 'AcidIndex')
grid.arrange(bp1, bp2, bp3, ncol = 3)
```



The corrplot shows lack of corelation, There does not seem to be any particularly strong correlation between variables.

```
train_data <- dfc[, -1]
corrplot(as.matrix(cor(train_data, use = "pairwise.complete")),method = "circle")</pre>
```



```
train_index <- createDataPartition(df$TARGET, p = .7, list = FALSE, times = 1)
train <- df[train_index,]
test <- df[-train_index,]</pre>
```

```
evaluate_model <- function(model, test_df, yhat = FALSE){
  temp <- data.frame(yhat=c(0:8), TARGET = c(0:8), n=c(0))

if(yhat){
  test_df$yhat <- yhat
} else {
  test_df$yhat <- round(predict.glm(model, newdata=test_df, type="response"), 0)
}

test_df <- test_df %>%
  group_by(yhat, TARGET) %>%
  tally() %>%
  mutate(accuracy = ifelse(yhat > TARGET, "Over", ifelse(yhat < TARGET, "Under", "Accurate"))) %>%
  mutate(cases_sold = ifelse(yhat > TARGET, TARGET, yhat) * n,
```

```
glut = ifelse(yhat > TARGET, yhat - TARGET, 0) * n,
           missed_opportunity = ifelse(yhat < TARGET, TARGET - yhat, 0) * n) %%
    mutate(net_cases_sold = cases_sold - glut,
           adj_net_cases_sold = cases_sold - glut - missed_opportunity)
  results <- test df %>%
    group_by(accuracy) %>%
    summarise(n = sum(n)) %>%
    spread(accuracy, n)
  accurate <- results$Accurate
  over <- results $0 ver
  under <- results$Under</pre>
  cases_sold <- sum(test_df$cases_sold)</pre>
  net_cases_sold <- sum(test_df$net_cases_sold)</pre>
  adj_net_cases_sold <- sum(test_df$adj_net_cases_sold)</pre>
  missed_opportunity <- sum(test_df$missed_opportunity)</pre>
  glut <- sum(test_df$glut)</pre>
  confusion_matrix <- test_df %>%
    bind_rows(temp) %>%
    group_by(yhat, TARGET) %>%
    summarise(n = sum(n)) %>%
    spread(TARGET, n, fill = 0)
  return(list("confusion_matrix" = confusion_matrix, "results" = results, "df" = test_df, "accurate" =
}
```

4. Build Models

The train and test data is splitted by 70/30 ration, the approach to modeling was to make strong use of the factor variable and limited use of the continuous variables given the uncertainty around the negative values. When continuous values were employed the absolute value of the variable is utilized in the model. We also employed three varieties of models in our analysis: Linear, Poisson, Negative Binomial Zero-Inflated.

A manually iterative process was employed to narrow the models down to the five contenders. Model summaries and confusion matrix data is presented for each model. The model evaluation section then picks a winner based upon a variety of factors, including: prediction ability (can the model predict all relevant value ranges), accuracy, AIC, BIC and LogLik.

MODEL 1 - POISSON 1

```
mod1 <- glm(TARGET ~ STARS + AcidIndex + LabelAppeal + Alcohol, family = poisson, train)
summary(mod1)

##
## Call:
## glm(formula = TARGET ~ STARS + AcidIndex + LabelAppeal + Alcohol,
## family = poisson, data = train)
##
## Deviance Residuals:
## Min 10 Median 30 Max</pre>
```

```
## -3.2403 -0.6497 -0.0100 0.4419
                                   3.5922
##
## Coefficients:
               Estimate Std. Error z value Pr(>|z|)
##
## (Intercept)
              ## STARS2
## STARS3
               0.452970 0.018553 24.414 < 2e-16 ***
               ## STARS4
## STARSO
              -0.781756  0.023606  -33.116  < 2e-16 ***
## AcidIndex2
             0.320547 0.059476
                                   5.390 7.07e-08 ***
## AcidIndex3
               ## AcidIndex4
## LabelAppeal-1 0.259745 0.044948
                                  5.779 7.52e-09 ***
## LabelAppeal0
               0.435469 0.043843
                                  9.933 < 2e-16 ***
                         0.044593 12.615 < 2e-16 ***
## LabelAppeal1
               0.562537
## LabelAppeal2
               0.705456
                         0.050303 14.024 < 2e-16 ***
## Alcohol
               0.004194
                         0.001676
                                   2.503 0.0123 *
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for poisson family taken to be 1)
##
##
      Null deviance: 16029.0 on 8957 degrees of freedom
## Residual deviance: 9506.9 on 8945 degrees of freedom
## AIC: 31883
## Number of Fisher Scoring iterations: 6
pred <- predict(mod1, newdata=test, type='response')</pre>
predRound <- as.factor(round(pred,0)-1)</pre>
testData <- as.factor(test$TARGET)</pre>
levels(predRound) <- c("1", "2", "3", "4", "5", "6", "7", "8", "9", "10", "0")</pre>
levels(testData) <- c("0", "1", "2", "3", "4", "5", "6", "7", "8", "9", "10")</pre>
cm <- confusionMatrix(predRound, testData)</pre>
cm$overall[1]
## Accuracy
## 0.2142299
MODEL 2 - LINEAR 1
mod2 <- lm(TARGET ~ STARS + AcidIndex + LabelAppeal + Alcohol, data = train)</pre>
summary(mod2)
##
## lm(formula = TARGET ~ STARS + AcidIndex + LabelAppeal + Alcohol,
##
      data = train)
##
## Residuals:
##
      Min
              1Q Median
                            3Q
                                  Max
## -5.0097 -0.8497 0.0537 0.8263 5.6751
##
```

```
## Coefficients:
                 Estimate Std. Error t value Pr(>|t|)
##
## (Intercept)
                 0.636166
                            0.110001
                                       5.783 7.57e-09 ***
## STARS2
                 1.062783
                            0.038789 27.399 < 2e-16 ***
## STARS3
                 1.641816
                            0.044708 36.723 < 2e-16 ***
## STARS4
                 ## STARSO
                -1.386655
                            0.039322 -35.264 < 2e-16 ***
## AcidIndex2
                 0.454331
                                       4.789 1.70e-06 ***
                            0.094864
                 1.017746
## AcidIndex3
                            0.073200 13.904 < 2e-16 ***
## AcidIndex4
                 1.226141
                            0.073208 16.749 < 2e-16 ***
## LabelAppeal-1 0.429878
                            0.074910
                                       5.739 9.86e-09 ***
## LabelAppeal0
                 0.864475
                            0.073032 11.837 < 2e-16 ***
## LabelAppeal1
                 1.304026
                            0.076194 17.115 < 2e-16 ***
## LabelAppeal2
                            0.100985 19.243 < 2e-16 ***
                 1.943289
## Alcohol
                 0.012843
                            0.003801
                                       3.379 0.00073 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 1.306 on 8945 degrees of freedom
## Multiple R-squared: 0.5416, Adjusted R-squared: 0.541
## F-statistic: 880.8 on 12 and 8945 DF, p-value: < 2.2e-16
mod2_results <- evaluate_model(mod2, test)</pre>
pred <- predict(mod2, newdata=test)</pre>
predRound <- as.factor(round(pred,0))</pre>
levels(predRound) <- levels(as.factor(test$TARGET))</pre>
confusionMatrix(predRound, as.factor(test$TARGET))
## Confusion Matrix and Statistics
##
##
            Reference
## Prediction
                   1
                       2
                           3
                               4
                                   5
                                       6
                                           7
                                               8
##
           0
                   0
                           0
                                   0
##
           1
              80
                  14 16
                           8
                                   0
                                       0
                                               0
                               1
##
           2 388
                  23
                      97 142
                              58
                                  13
                                               0
           3 215
                  24 116 131 51
                                  23
                                       6
                                               1
##
           4 104
                   4 86 240 235
                                  71
                                      11
              26
##
           5
                      23 252 477 263
                                      51
                                               0
                   0
##
           6
               0
                   0
                       0
                          10 125 199 109
                                          19
                                               4
                                          16
                                               2
##
           7
               0
                   0
                       0
                           0
                               6
                                  37
                                      46
##
                       0
                           0
                               0
                                   0
##
## Overall Statistics
##
##
                 Accuracy : 0.2265
##
                   95% CI: (0.2133, 0.2401)
##
      No Information Rate: 0.2484
##
      P-Value [Acc > NIR] : 0.9993
##
##
                    Kappa: 0.0912
##
##
   Mcnemar's Test P-Value : NA
##
```

```
## Statistics by Class:
##
##
                      Class: 0 Class: 1 Class: 2 Class: 3 Class: 4 Class: 5
                      0.004896 0.215385 0.28698 0.16731 0.24659 0.43399
## Sensitivity
## Specificity
                      1.000000 0.972163 0.82109 0.85593 0.82108 0.74219
## Pos Pred Value
                      1.000000 0.117647 0.13416 0.22942 0.31292 0.23996
## Neg Pred Value
                      0.787895 0.986283 0.92261 0.80037 0.76734 0.87486
## Prevalence
                      0.212927 0.016940 0.08809 0.20407 0.24837 0.15794
## Detection Rate
                      0.001042 0.003649 0.02528 0.03414 0.06125 0.06854
## Detection Prevalence 0.001042 0.031014 0.18843 0.14881 0.19573 0.28564
## Balanced Accuracy
                      0.502448 0.593774 0.55404 0.51162 0.53384 0.58809
                      Class: 6 Class: 7 Class: 8
## Sensitivity
                       0.48444 0.37209 0.000000
                       0.90116 0.97601 1.000000
## Specificity
## Pos Pred Value
                       0.23391 0.14953
## Neg Pred Value
                       0.96559 0.99276 0.998176
## Prevalence
                       0.05864 0.01121 0.001824
## Detection Rate
                       0.02841 0.00417 0.000000
## Detection Prevalence 0.12145 0.02789 0.000000
                       0.69280 0.67405 0.500000
## Balanced Accuracy
MODEL 3 - POISSON 2
```

```
mod3 <- glm(TARGET ~ STARS + AcidIndex + LabelAppeal + VolatileAcidity, family = poisson, train)</pre>
summary(mod3)
```

```
##
## glm(formula = TARGET ~ STARS + AcidIndex + LabelAppeal + VolatileAcidity,
     family = poisson, data = train)
##
## Deviance Residuals:
                          3Q
    Min 1Q Median
                                Max
## -3.2579 -0.6564 -0.0194 0.4495
                              3.5575
##
## Coefficients:
##
               Estimate Std. Error z value Pr(>|z|)
               0.008339 0.065150 0.128
## (Intercept)
                                     0.8981
## STARS2
               ## STARS3
               ## STARS4
              0.576489 0.025648 22.477 < 2e-16 ***
## STARSO
              ## AcidIndex2
              0.320105 0.059477
                               5.382 7.37e-08 ***
## AcidIndex3
              ## AcidIndex4
               0.635259 0.048296 13.154 < 2e-16 ***
## LabelAppeal-1
               ## LabelAppeal0
               0.431560 0.043836
                              9.845 < 2e-16 ***
## LabelAppeal1
               0.557880 0.044579 12.514 < 2e-16 ***
## LabelAppeal2
               0.701983
                      0.050307 13.954 < 2e-16 ***
## VolatileAcidity -0.028608 0.011192 -2.556
                                    0.0106 *
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
```

```
## (Dispersion parameter for poisson family taken to be 1)
##
##
      Null deviance: 16029.0 on 8957
                                     degrees of freedom
## Residual deviance: 9506.6 on 8945 degrees of freedom
## AIC: 31883
##
## Number of Fisher Scoring iterations: 6
pred <- predict(mod3, newdata=test, type='response')</pre>
predRound <- as.factor(round(pred,0)-1)</pre>
testData <- as.factor(test$TARGET)</pre>
levels(predRound) <- c("1", "2", "3", "4", "5", "6", "7", "8", "9", "10", "0")
levels(testData) <- c("0", "1", "2", "3", "4", "5", "6", "7", "8", "9", "10")
cm <- confusionMatrix(predRound, testData)</pre>
cm$overall[1]
## Accuracy
## 0.2137086
MODEL 4 - LINEAR 2
mod4 <- lm(TARGET ~ STARS + AcidIndex + LabelAppeal + VolatileAcidity, data = train)
summary(mod4)
##
## Call:
## lm(formula = TARGET ~ STARS + AcidIndex + LabelAppeal + VolatileAcidity,
##
      data = train)
##
## Residuals:
      Min
               1Q Median
                              3Q
                                     Max
## -5.0445 -0.8560 0.0402 0.8300 5.6142
##
## Coefficients:
                 Estimate Std. Error t value Pr(>|t|)
##
## (Intercept)
                  0.84266 0.10372
                                     8.125 5.09e-16 ***
## STARS2
                  ## STARS3
                  1.64551 0.04467 36.841 < 2e-16 ***
## STARS4
                  2.33699 0.07077 33.022 < 2e-16 ***
## STARSO
                 -1.38570 0.03932 -35.242 < 2e-16 ***
## AcidIndex2
                  0.45400 0.09486
                                     4.786 1.73e-06 ***
## AcidIndex3
                  1.22311
                             0.07321 16.706 < 2e-16 ***
## AcidIndex4
                  0.41914
                             0.07488
                                     5.597 2.24e-08 ***
## LabelAppeal-1
## LabelAppeal0
                  0.85383
                             0.07300 11.696 < 2e-16 ***
                             0.07614 16.965 < 2e-16 ***
## LabelAppeal1
                   1.29180
## LabelAppeal2
                   1.93448
                             0.10097 19.159 < 2e-16 ***
## VolatileAcidity -0.09010
                             0.02496 -3.611 0.000307 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 1.306 on 8945 degrees of freedom
## Multiple R-squared: 0.5417, Adjusted R-squared: 0.5411
## F-statistic: 881.1 on 12 and 8945 DF, p-value: < 2.2e-16
```

```
pred <- predict(mod4, newdata=test)</pre>
predRound <- as.factor(round(pred,0))</pre>
levels(predRound) <- levels(as.factor(test$TARGET))</pre>
confusionMatrix(predRound, as.factor(test$TARGET))
## Confusion Matrix and Statistics
##
##
             Reference
                                              7
## Prediction
                    1
                         2
                             3
                                 4
                                     5
                                          6
                                                  8
                             0
                                     0
                                                  0
##
            0
                    0
                         0
                                 0
                                         0
            1
               81
                   15
                                     0
                                                  0
##
                        16
                             8
                                 1
##
            2 380
                   22
                       96 127
                                50
                                    10
                                         1
                                                  0
##
            3 224
                    24 119 149
                                62
                                    26
                                                  1
                       73 222 229
                                    70
##
            4 102
                    4
                                        11
                                                  0
##
            5
               26
                    0
                        34 261 471 266
                                        54
                                                  0
##
                    0
                            16 134 197 112
                                             19
                                                  4
            7
                                                  2
##
                0
                    0
                         0
                             0
                                 6
                                    37
                                        40
                                             16
##
            8
                0
                    0
                             0
                                 0
                                     0
##
## Overall Statistics
##
##
                  Accuracy: 0.2312
##
                    95% CI: (0.2179, 0.2448)
##
       No Information Rate: 0.2484
##
       P-Value [Acc > NIR] : 0.9938
##
##
                      Kappa: 0.0967
##
##
    Mcnemar's Test P-Value : NA
##
## Statistics by Class:
##
                         Class: 0 Class: 1 Class: 2 Class: 3 Class: 4 Class: 5
##
## Sensitivity
                         0.004896 0.230769 0.28402 0.19029
                                                               0.24029 0.43894
## Specificity
                         1.000000 0.971898 0.83138
                                                      0.84709
                                                               0.83287
                                                                         0.73692
                         1.000000 0.123967
                                             0.13994
                                                      0.24188
                                                               0.32208
## Pos Pred Value
                                                                         0.23835
## Neg Pred Value
                         0.787895 0.986545
                                             0.92320
                                                      0.80317
                                                                0.76839
                                                                         0.87505
## Prevalence
                         0.212927 0.016940
                                             0.08809
                                                      0.20407
                                                                0.24837
                                                                         0.15794
## Detection Rate
                         0.001042 0.003909
                                             0.02502
                                                      0.03883
                                                                0.05968
                                                                         0.06932
## Detection Prevalence 0.001042 0.031535
                                            0.17879
                                                      0.16054
                                                               0.18530
                                                                         0.29085
## Balanced Accuracy
                         0.502448 0.601334 0.55770
                                                      0.51869
                                                               0.53658
                                                                         0.58793
##
                         Class: 6 Class: 7 Class: 8
## Sensitivity
                          0.49778 0.37209 0.000000
                          0.89756 0.97760 1.000000
## Specificity
## Pos Pred Value
                          0.23237 0.15842
## Neg Pred Value
                          0.96632 0.99277 0.998176
## Prevalence
                          0.05864
                                  0.01121 0.001824
## Detection Rate
                          0.02919
                                  0.00417 0.000000
## Detection Prevalence 0.12562 0.02632 0.000000
## Balanced Accuracy
                          0.69767 0.67484 0.500000
```

MODEL 5 - Zero-Inflated Negative Binomial (ZINB)

```
mod5 <- zeroinfl(TARGET ~ STARS + LabelAppeal + AcidIndex + TotalSulfurDioxide + VolatileAcidity, data
summary(mod5)
##
## Call:
## zeroinfl(formula = TARGET ~ STARS + LabelAppeal + AcidIndex + TotalSulfurDioxide +
##
      VolatileAcidity, data = train, dist = "negbin")
## Pearson residuals:
        Min
                   10
                         Median
                                       30
## -2.293046 -0.442584 0.006656 0.395610
                                          4.994425
## Count model coefficients (negbin with log link):
##
                       Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                      4.464e-01 6.947e-02
                                             6.427 1.31e-10 ***
## STARS2
                      1.270e-01 1.788e-02
                                             7.107 1.19e-12 ***
## STARS3
                      2.285e-01 1.925e-02 11.870 < 2e-16 ***
## STARS4
                      3.292e-01 2.625e-02 12.538 < 2e-16 ***
## STARSO
                     -6.087e-02 2.558e-02
                                           -2.380
                                                     0.0173 *
## LabelAppeal-1
                      4.646e-01 4.904e-02
                                             9.475 < 2e-16 ***
## LabelAppeal0
                      7.405e-01 4.795e-02
                                            15.443 < 2e-16 ***
                      9.278e-01 4.873e-02 19.038 < 2e-16 ***
## LabelAppeal1
## LabelAppeal2
                      1.091e+00 5.419e-02
                                           20.126 < 2e-16 ***
## AcidIndex2
                     -6.354e-02 6.198e-02
                                            -1.025
                                                     0.3053
## AcidIndex3
                      3.421e-02 5.018e-02
                                             0.682
                                                     0.4954
## AcidIndex4
                      6.663e-02 5.000e-02
                                             1.333
                                                     0.1827
## TotalSulfurDioxide -2.137e-05 3.663e-05
                                           -0.583
                                                     0.5597
## VolatileAcidity
                     -1.395e-02 1.140e-02
                                           -1.224
                                                     0.2208
## Log(theta)
                      1.720e+01 2.124e+00
                                             8.097 5.62e-16 ***
##
## Zero-inflation model coefficients (binomial with logit link):
                       Estimate Std. Error z value Pr(>|z|)
## (Intercept)
                     -1.722e+00 5.635e-01 -3.055 0.002248 **
## STARS2
                     -3.735e+00 3.887e-01 -9.609 < 2e-16 ***
## STARS3
                     -1.842e+01 4.657e+02
                                           -0.040 0.968446
## STARS4
                     -1.862e+01 8.667e+02
                                            -0.021 0.982863
## STARSO
                      2.111e+00 8.980e-02 23.512 < 2e-16 ***
## LabelAppeal-1
                      1.794e+00 5.331e-01
                                            3.365 0.000765 ***
## LabelAppeal0
                      2.544e+00 5.308e-01
                                           4.794 1.64e-06 ***
## LabelAppeal1
                      3.300e+00 5.352e-01
                                             6.167 6.94e-10 ***
## LabelAppeal2
                      3.700e+00 5.873e-01
                                             6.300 2.98e-10 ***
## AcidIndex2
                     -1.517e+00 2.527e-01 -6.002 1.94e-09 ***
## AcidIndex3
                     -2.241e+00 2.053e-01 -10.917 < 2e-16 ***
## AcidIndex4
                     -2.667e+00 2.076e-01 -12.852 < 2e-16 ***
## TotalSulfurDioxide -1.133e-03 2.569e-04 -4.412 1.02e-05 ***
## VolatileAcidity
                      1.002e-01 7.203e-02
                                            1.391 0.164362
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Theta = 29568540.0922
```

Number of iterations in BFGS optimization: 46

Log-likelihood: -1.424e+04 on 29 Df

```
pred <- predict(mod5, newdata=test, type='response')
predRound <- as.factor(round(pred,0))
testData <- as.factor(test$TARGET)
cm <- confusionMatrix(predRound, testData)
cm$overall[1]</pre>
```

```
## Accuracy
## 0.3388064
```

5. Select Model

Based on multiple model performance, the selection process is simple. Only the Zero-Inflated Negative Binomial model (ZINB) was able to meet or prediction ability criteria. Other models doesnt perform good to predict the zero values.

The ZINB model also outperformed all other models in terms of confusion matrix accuracy, AIC, BIC, logLik and length of model name. Summary results are set forth below.

```
# Select Models

mod1_result <- cbind(AIC=AIC(mod1), BIC = BIC(mod1), loglik=logLik(mod1))
mod2_result <- cbind(AIC=AIC(mod2),BIC = BIC(mod2), loglik=logLik(mod2))
mod3_result <- cbind(AIC=AIC(mod3),BIC = BIC(mod3), loglik=logLik(mod3))
mod4_result <- cbind(AIC=AIC(mod4), BIC = BIC(mod4), loglik=logLik(mod4))
mod5_result <- cbind(AIC=AIC(mod5), BIC = BIC(mod5), loglik=logLik(mod5))
model_comp <- rbind(mod1_result, mod2_result,mod3_result,mod4_result,mod5_result)

rownames(model_comp) <- c("mod1_result","mod2_result","mod3_result","mod4_result","mod5_result")
model_comp</pre>
```

```
## MIC BIC loglik
## mod1_result 31883.17 31975.48 -15928.59
## mod2_result 30214.48 30313.89 -15093.24
## mod3_result 31882.84 31975.15 -15928.42
## mod4_result 30212.87 30312.27 -15092.43
## mod5_result 28543.08 28748.99 -14242.54
```

6. Conclusion

ZINB (Zero-Inflated Negative Binomial model) Model Outperformed in missing value scenario when compared to Poisson and Linear Model