

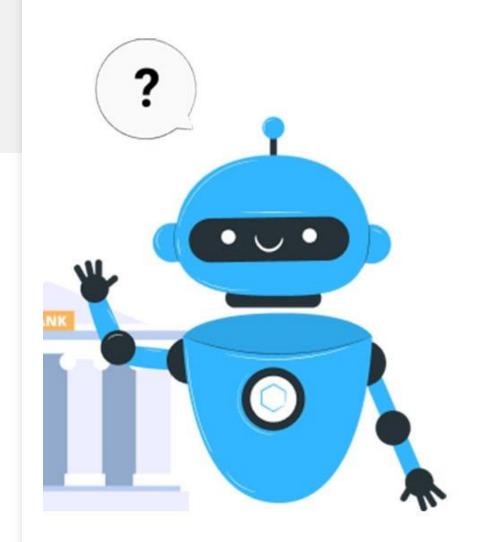
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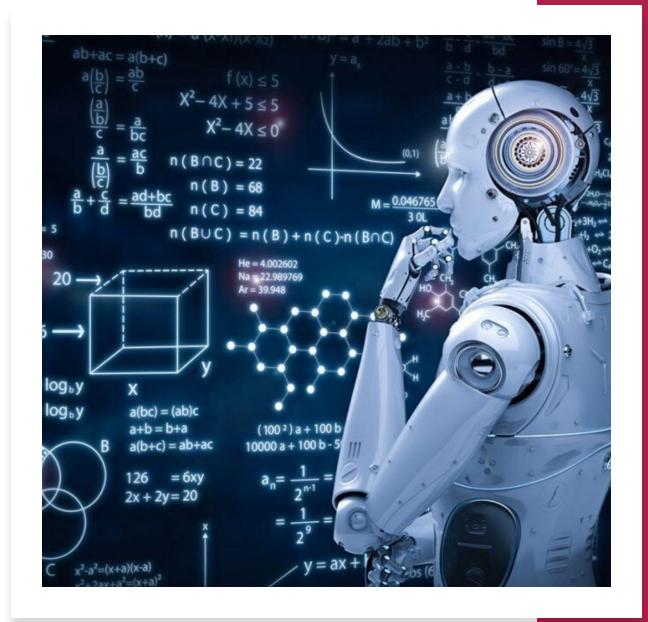
### **OVERVIEW**

BANKING CHATBOT using NLP and Machine Learning is a project aimed at developing a chatbot system for banks that can assist customers with their inquiries, account information, and transactions. This system will utilize Natural Language Processing (NLP) and Machine Learning (ML) algorithms to provide an intelligent and personalized customer experience. Developing a chatbot system that meets these requirements presents several challenges.

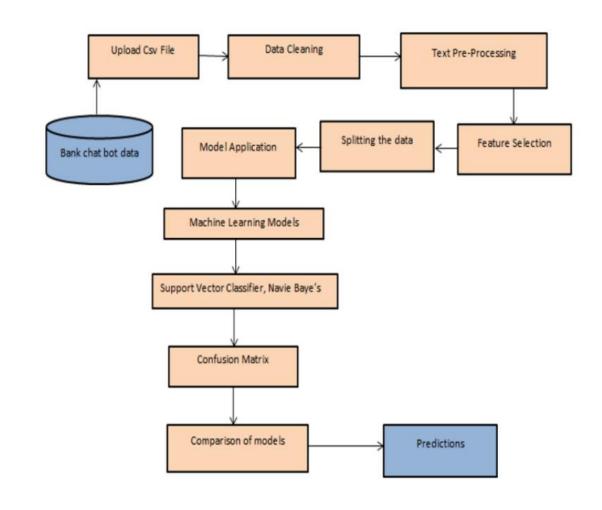


# TECHNOLOGY USED

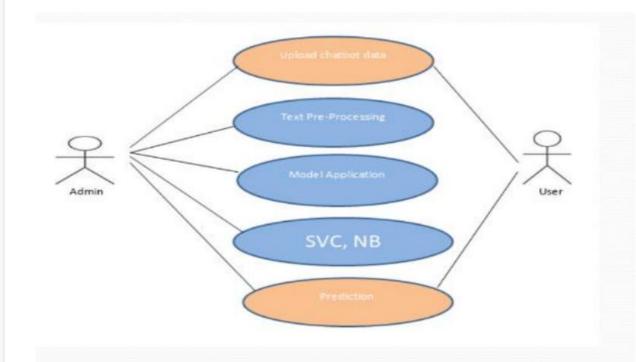
- DATA SET INFORMATION
- PYTHON PROGRAMMING
- JUPYTER NOTEBOOK
- NUMPY
- PANDAS
- SCIKIT-LEARN
- NATURAL LANGUAGE PROCESSING
- SUPPORT VECTOR CLASSIFIER
- NAIVE BAYES
- STREAMLIT

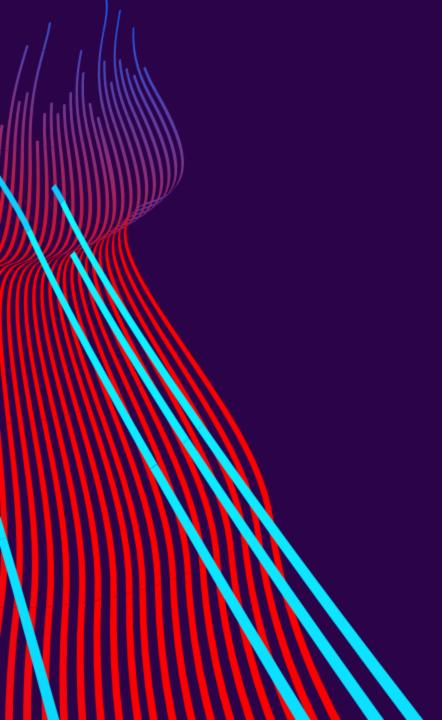


### SYSTEM ARCHITECTURE



### USE CASE DIAGRAM





### AI FEATURES IN BOT



Intelligent Expense Tracking



Fraud Detection and Prevention



Personalized Rewards and Offers



Smart Savings Suggestions

## THANK YOU

