

## **Carrier Instructions**

## General Load Instructions:

- Double brokering is not acceptable and will result in non-payment
- All drivers must call for dispatch. Do not send your truck to load before this is signed and emailed back to AAA Logistic Services, LLC.
- We require a check call from all drivers between 8AM to 10AM, or \$50 charge will be imposed
- Late arrivals to an appointment will be subject to a charge of up to \$500 and also any other associated fees imposed by our customer will be imposed on the carrier
- Accessorial charges (lumper, driver assist, etc.) must be approved by AAA Logistic Services, LLC at the time of pick up or delivery
- Driver must report any overages, shortages, or pallet damage immediately
- We must receive signed BOL within 5 days of delivery or a \$50 fee will be imposed
- If documents are not received and consignee is contacted directly by AAA Logistic Services, LLC, a \$50 fee will be imposed

## Payment & Billing:

- You may bring in all paperwork to our office at 9374 Remick Ave, Arleta, CA 91331 during normal business hours
- Please reference "Load #" on all billing invoices
- You may email all paperwork (invoice, signed rate con, BOL, etc.) to: carriers@aaalogisticservices.com
- All carriers must specify on their invoice if they wish to be paid "Net 30" or "Quick Pay" (Quick pay charge is 3%)

AAA Logistic Services, LLC shall at all times, be acting in the capacity of an independent contractor to the Carrier, and doe s not hire, or in any way exercise control, over the carriers drivers or other employees or agent or the Carrier. Carrier will perform transport services for AAA Logistic Services, LLC.; Carrier agrees and understands that they are an "independent contractor" with its own ICC operating authority; Carrier understands that all permits and taxes are its sole responsibility; Carrier agrees that it maintains its own current cargo, liability, and worker's comp insurance; An original certificate of ins. Naming AAA Logistic Services, LLC as a certificate holder, a copy of ICC authority and this contract must be on file before payment can be made. In the event of a cargo claim, carrier will be liable for the full invoice value of the loss. Carrier will bill AAA Logistic Services, LLC directly for all services provided unless otherwise agreed to in writing. Rate is subject to change if there are any service failures and/or missed deliveries. Carriers consent to pick up shipment acknowledges and constitutes carriers acceptance of the terms and conditions outlined herein.

Carrier Name	MC Number	
Authorized Signature	Date	
Printed Name	Title	