

INFORMATION SYSTEMS AUDIT  
AND CONTROL ASSOCIATION®



CERTIFIED INFORMATION  
SYSTEMS AUDITOR™

2003 EXAM  
BULLETIN OF INFORMATION

REGISTRATION DEADLINES:

EARLY: 5 FEBRUARY 2003

FINAL: 2 APRIL 2003

EXAM DATE:  
14 JUNE 2003

## Table of Contents

Gain Worldwide Recognition with CISA® . . . . .	1
Becoming a New CISA . . . . .	2
The CISA Exam . . . . .	2
Preparing for the CISA Exam . . . . .	3
Maintaining CISA Certification . . . . .	4
Registering for the CISA Exam . . . . .	4
Exam Administration . . . . .	6
Test Results . . . . .	6
Instructions for Completing the Registration Form . . .	7
2003 CISA Examination Registration Form . . . . .	9
Fee Remittance Schedule . . . . .	10
Test Center Locations . . . . .	11
ISACA Local Chapter Locations . . . . .	12

*“Globalization has further enhanced the value of the CISA designation by demonstrating that it is truly a world-recognized credential.”*

# Gain Worldwide Recognition with CISA

The mark of excellence for a professional certification program is the value and recognition it bestows on the individual who achieves it. Since 1978, the Certified Information Systems Auditor (CISA) program, sponsored by the Information Systems Audit and Control Association® (ISACA™), has been the globally accepted standard of achievement among information systems (IS) audit, control and security professionals.

The technical skills and practices that CISA promotes and evaluates are the building blocks of success in the field. Possessing the CISA designation demonstrates proficiency and is the basis for measurement in the profession. With a growing demand for professionals possessing IS audit, control and security skills, CISA has become the certification program preferred by individuals and organizations around the world. CISA certification signifies commitment to serving an organization and the IS audit, control and security industry with distinction. In addition, it presents a number of professional and personal benefits.

## Identification as a Consummate Professional

Earning the CISA designation helps assure a positive reputation as a qualified IS audit, control and/or security professional. Whether you wish to enhance your on-the-job performance or secure a promotion or new position, becoming a CISA will distinguish you from other candidates and provide a competitive advantage.

## Credentials That Employers Seek

Because the CISA program certifies individuals who demonstrate proficiency in today's most sought-after skills, employers prefer to hire and retain those who achieve and maintain their designation. The CISA designation assures employers that their staff have met the current educational and experience criteria necessary for successful on-the-job performance.

## Worldwide Recognition

Although certification may not be mandatory for you at this time, a growing number of organizations are recommending employees become certified. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted technical practices. CISA delivers such a program. CISA is recognized worldwide, by all industries, as the preferred designation for IS audit, control and security professionals.



*“In four letters CISA can say to a potential employer,  
I have sound IS audit knowledge and experience.’  
CISA gives candidates an edge in the market.”*

ROBERT COLES, CISA, KPMG, UK

# Becoming a New CISA

---

The CISA program is designed to assess and certify individuals in the IS audit, control and security profession who demonstrate exceptional skill and judgment. To earn the CISA designation, candidates are required to:

- Successfully complete the CISA examination
- Adhere to the Information Systems Audit and Control Association's *Code of Professional Ethics*, which is included in the *Candidate's Guide to the CISA Examination* and provided to each registered exam candidate
- Submit evidence of a minimum of five (5) years of professional IS auditing, control or security work experience. Substitution and waivers of such experience may be obtained as follows:
  - A maximum of one year of IS audit, control or security experience may be substituted for:
    - one full year of non-IS audit experience
    - one full year of information systems experience
    - an associate's degree (60 semester college credits or its equivalent)
  - Two years of IS audit, control or security experience may be substituted for a bachelor's degree (120 semester college credits or its equivalent)
  - One year of IS audit, control or security experience may be substituted for each two years of experience as a full-time university instructor in a related field (i.e., computer science, accounting, IS auditing). No maximum limitation applies (i.e., six years of university instructor experience is equal to three years of IS auditing, control or security experience).

Experience must have been gained within the 10-year period preceding the application for certification or within five (5) years from the date of initially passing the examination. Application for certification must be submitted within five (5) years from the passing date of the CISA exam. All experience will be verified independently with employers.

*It is important to note that many individuals choose to take the CISA exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CISA designation will not be awarded until all requirements are met.*

## The CISA Exam

---

The CISA examination is offered each year in June and consists of 200 multiple-choice questions, administered during a four-hour session. The purpose of the examination is to test a candidate's knowledge, evaluation and application of IS audit principles and practices and technical content areas. These areas and their definitions are as follows:

### Process-based Area

- *The IS Audit Process*—Conduct IS audits in accordance with generally accepted IS audit standards and guidelines to ensure that the organization's information technology and business systems are adequately controlled, monitored and assessed.






### Content Areas

- *Management, Planning and Organization of IS*—Evaluate the strategy, policies, standards, procedures and related practices for the management, planning and organization of IS.
- *Technical Infrastructure and Operational Practices*—Evaluate the effectiveness and efficiency of the organization's implementation and ongoing management of technical and operational infrastructure to ensure that they adequately support the organization's business objectives.
- *Protection of Information Assets*—Evaluate the logical, environmental and IT infrastructure security to ensure that it satisfies the organization's business requirements for safeguarding information assets against unauthorized use, disclosure, modification, damage or loss.
- *Disaster Recovery and Business Continuity*—Evaluate the process for developing and maintaining documented, communicated and tested plans for continuity of business operations and IS processing in the event of a disruption.
- *Business Application System Development, Acquisition, Implementation and Maintenance*—Evaluate the methodology and processes by which the business application system development, acquisition, implementation and maintenance are undertaken to ensure that they meet the organization's business objectives.
- *Business Process Evaluation and Risk Management*—Evaluate business systems and processes to ensure that risks are managed in accordance with the organization's business objectives.

CISA examination questions are developed and maintained carefully to ensure they accurately test an individual's proficiency in IS audit, control and security practices. A scaled correct score of 75 is required to pass the examination. Because the CISA designation is recognized around the world, the exam is offered in the following languages: Chinese (Mandarin Simplified), Chinese (Mandarin Traditional), Dutch, English, French, German, Hebrew, Italian, Japanese, Korean and Spanish.

# Preparing for the CISA Exam

Passing the CISA exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers several study aids and review courses to exam candidates (see [www.isaca.org/bk\\_cisa.htm](http://www.isaca.org/bk_cisa.htm) for more details).

- The *Candidate's Guide to the CISA Examination* is supplied to individuals upon receipt of the CISA exam registration form and payment. This guide provides a detailed outline of the process and content areas covered on the examination, a suggested list of reference materials, a list of acronyms commonly used on the exam and a sample copy of the answer sheet used for the exam. 
- The *CISA Review Manual 2003* is updated extensively each year to reflect current and changing industry principles and practices. It is a comprehensive study guide that assists individuals in preparing for the CISA exam. It includes a thorough explanation of the structure and content of the examination, tips on how to develop a study plan and provides guidance and coverage of technical matter outlined in the process and content areas of the exam. Also provided are updated definitions and practical examples, as well as references to other helpful study material and a glossary of terms commonly found on the exam. In addition, review questions are provided at the end of each chapter to acquaint candidates with question structure. This manual can be used as a stand-alone document for individual study or as a guide or reference for study groups and chapters conducting local review courses. **(Available: October 2002)** 
- The *CISA Review Questions, Answers & Explanations Manual 2003*, consists of 500 multiple-choice study questions arranged in the same proportion as the CISA "job analysis." Many of these items appeared in previous CISA Review Questions, Answers and Explanations manuals published in 2001 and 2002, but have been rewritten to be more representative of actual exam items and to provide further clarity or a change in practice. In addition, several new items have been added to provide broader topical coverage. Questions are sorted by CISA process and content areas and a sample test is provided. This publication is ideal for use in conjunction with the *CISA Review Manual 2003*. **(Available: October 2002)** 
- The *CISA Review Questions, Answers & Explanations Manual 2003 Supplement*, developed each year by ISACA, includes 100 new sample questions, answers and explanations for the candidates to use in preparation for the CISA exam. This year the 2003 supplement was created using a similar process for item development as is used for actual exam items. This publication is ideal to use in conjunction with the *CISA Review Manual 2003* and the *CISA Review Questions, Answers & Explanations Manual 2003*. **(Available: November 2002)** 
- *CISA Review Questions, Answers & Explanations CD-ROM 2003* consists of the same 600 questions, answers and explanations included in the *CISA Review Questions, Answers & Explanations Manual 2003* and the *CISA Review Questions, Answers & Explanations Manual 2003 Supplement*. With this product, CISA candidates can identify strengths and weaknesses by taking various length random sample exams and breaking the results down by area. Sample exams also can be chosen by area allowing for concentrated study, one area at a time, and other sort features, such as the omission of previous correctly answered questions. Also included are *Information Systems Control Journal* articles referenced in the *CISA Review Manual 2003*. **(Available: December 2002)** 
- CISA review courses are conducted by many ISACA chapters. Exam candidates should contact the ISACA chapter in their area to find out if a review course is being offered. These courses are often taught by current CISAs who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings are available at [www.isaca.org/chap1.htm](http://www.isaca.org/chap1.htm) and [www.isaca.org/cisarevw.htm](http://www.isaca.org/cisarevw.htm) respectively. A two-day review course also is planned for the ISACA EuroCACS conference (23-26 March 2003) and North America CACS conference (27 April – 1 May 2003).

*No representation or warranties are made by the Information Systems Audit and Control Association or the Certification Board in regard to these or other association publications or courses assuring candidates' passage of the examination.*



# Maintaining CISA Certification

---

A major strength of any professional designation is a program of continuing professional education the individual must follow to retain certification. To maintain CISA certification, individuals must comply with a continuing professional education policy and abide by ISACA's *Code of Professional Ethics*. Together, these programs help assure that CISAs remain current with technical and industry advances and demonstrate high professional principles.

The *Continuing Professional Education Policy* requires the individual to earn and submit a minimum number of continuing professional education (CPE) hours and to pay a maintenance fee each year. In addition, a minimum number of CPE hours must be earned and submitted during a fixed three-year certification period. Failure to comply with this policy will result in revocation of an individual's certification.

For the past five years, more than 93 percent of all CISAs have remained certified. This is an exemplary statistic demonstrating the desire by CISAs to retain their CISA credential.

*“I believe it is critical for professionals to remain current, especially considering the rapid changes in technology. Maintaining my professional education hours for continuing my CISA certification is a professional responsibility that I take very seriously.”*

MICHAEL P. CANGEMI, CISA, PRESIDENT AND CHIEF OPERATING OFFICER, ETIENNE AIGNER GROUP, INC., NEW JERSEY, USA

# Registering for the CISA Exam

---

## Examination Date

The CISA examination will be administered on **Saturday, 14 June 2003**, unless specified otherwise in this brochure on page 11.

## ISACA Membership

While ISACA membership is not required to take the exam, you can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits complete the membership section of the CISA exam registration form. For additional member benefits see page 7.

## Registration Form

Complete both sides of the registration form provided in this brochure or a clear photocopy or obtain a copy of the registration form from the ISACA web site, [www.isaca.org/cisaexam.htm](http://www.isaca.org/cisaexam.htm). Print or type clearly in **black ink in block letters**. Be sure to include your test center and language preference.

## Register Online

To register online visit the ISACA web site, [www.isaca.org/cisaexam.htm](http://www.isaca.org/cisaexam.htm)

## Registration Fees and Payment

	<u>ISACA member</u>	<u>Non-ISACA member</u>	NOTE: Payment <u>must</u> accompany the registration form
Early registrations received before 5 February 2003	US \$295.00	US \$415.00	
Final registrations received by 2 April 2003	US \$345.00	US \$465.00	

Enclose the appropriate payment amount by cheque or draft amount in US dollars drawn on a US bank, provide your credit card information or indicate payment by bank transfer on the registration form. **DO NOT SEND CASH.**

For payments received in 2003, pricing is based on the registrant's member status as of the examination date (June 2003). Additional non-member fees will be added to member pricing for all registrants paying in 2003, whose membership is not renewed as of June 2003. Any remaining balance due as a result of a change in membership status will be invoiced, and must be paid in full before test results will be released.

A US \$50 fee is required for all changes to CISA examination registration information received between 18 April 2003 through 2 May 2003. **NO CHANGES WILL BE ACCEPTED AFTER 2 May 2003.**

## Due Dates

Mail or fax the registration form to ISACA. **DO NOT DO BOTH.** To qualify for the early registration fee, the registration form and payment must be postmarked or received by fax on or before 5 February 2003. Final registration forms and payment must be postmarked or received by fax on or before 2 April 2003. **BOTH SIDES OF THE REGISTRATION FORM MUST BE RECEIVED TO COMPLETE A REGISTRATION.**

## Acknowledgment of Registration and Receipt of *Candidate's Guide to the CISA Examination*

A letter acknowledging your CISA examination registration and a *Candidate's Guide to the CISA Examination* will be mailed to you within six weeks upon completed processing of your registration form and payment unless you fail to sign your registration form. An acknowledgement also will be sent via e-mail.

## Refund and Deferral of Fees

**Refunds:** Candidates unable to take the exam are eligible for refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 18 April 2003. All requests for a refund after this date will be denied.

**Deferral:** Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2004, if such a request is received in writing on or before 18 April 2003. Deferrals to 2004 are nonrefundable and will require a US \$50 re-registration fee to be paid at the time of registration for the 2004 exam. All requests for a deferral after this date will be denied. **NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS OR FOR ASSOCIATED TAXES OR SHIPPING AND HANDLING CHARGES.**

## Assignment of Test Centers

ISACA will make every effort to assign you to the test center of your choice. However, if a test center is cancelled, you will be assigned to the nearest available test center. Should you not wish to sit for the examination at the newly assigned test center, you may receive a full refund or deferral of the examination fee.

## Request for Additional Test Centers

If a test center is not available within 100 miles (160 kilometers) of the location in which you want to be tested and if there are five or more candidates who wish to enter as a group at this location, you may request that a new test center be established. Written requests for establishment of new test centers including a minimum of five **paid** registration forms must be received at the ISACA international headquarters no later than 17 January 2003. While there is no guarantee that a new test center can be arranged, every attempt will be made to provide one.

## Special Arrangements

Upon request, ISACA will make reasonable accommodations in its examination procedures for candidates with documented disabilities or religious requirements. Candidates may request consideration for reasonable alterations in examination format, presentations, food or drink in the test site, or scheduling to accommodate a documented disability which would impede performance on an examination, but would not alter the measurement of skills or knowledge the examination is intended to test, or to accommodate a religious requirement. Requests for food or drink at the test site must be accompanied by a doctor's note, otherwise **NO FOOD OR DRINKS ARE ALLOWED INTO ANY TEST SITES.** You must submit your request in writing, accompanied by the documentation, no later than 2 April 2003.

## ISACA Member Benefits

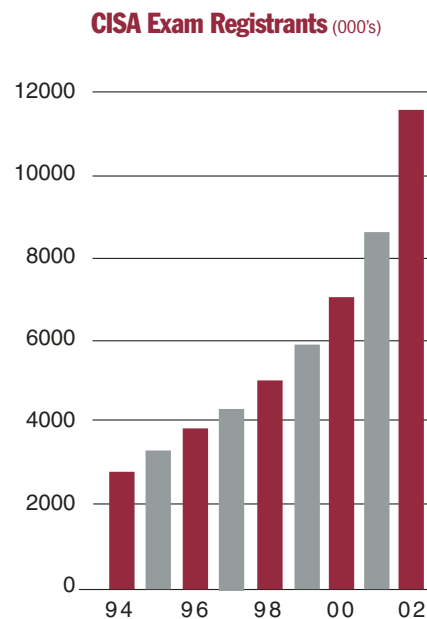
By joining ISACA now, you can immediately take advantage of a variety of cost savings available to you. If you are a nonmember paying the higher rate for the CISA exam, you can apply the difference between the member and nonmember registration fee (US \$120) towards an ISACA membership. Simply indicate PENDING on item 1 of the registration form and include the total association membership dues (including local chapter dues) on the remittance schedule located on page 2 of the registration form. In addition to a lower fee for the CISA exam, you will also enjoy immediate benefit through reduced costs for your CISA study aids.

## ISACA Contact Numbers

If you have any questions, please contact the CISA certification department by telephone +1.847.253.1545, ext. 471 or 474; fax +1.847.253.1443 or e-mail [certification@isaca.org](mailto:certification@isaca.org).

Please direct membership questions to [membership@isaca.org](mailto:membership@isaca.org) or by telephone at +1.847.253.1545, ext. 470. For CISA study aid questions, contact [bookstore@isaca.org](mailto:bookstore@isaca.org) or by telephone at +1.847.253.1545, ext. 401.

*The CISA certification and exam continues to grow in popularity year after year!*



# Exam Administration

---

## Admission Ticket

Approximately two to three weeks prior to the CISA examination date, you will receive a physical admission ticket from the testing agency and an e-ticket from ISACA. Tickets will indicate the date, registration time and location of your examination, schedule of events for that day and materials you must bring with you to take the CISA examination. It is imperative that you note the specific registration and examination time on your admission ticket. **NO CANDIDATE WILL BE ADMITTED TO THE TEST CENTER ONCE THE CHIEF EXAMINER BEGINS READING THE ORAL INSTRUCTIONS, APPROXIMATELY 30 MINUTES BEFORE THE EXAMINATION BEGINS.** You can use your admission ticket only at the designated test center on your admission ticket.

You will be admitted to the test center only if you have a valid admission ticket and an acceptable form of identification. Examples of acceptable identification include those with a photograph (such as a passport, photo driver's license) or other identification with your signature and descriptive information, such as height, weight and eye color, (such as a nonphoto driver's license).

If you have not received your admission ticket by 2 June 2003, please contact the CISA certification department immediately.

## Security

Candidates, who are discovered engaging in any kind of misconduct (such as giving or receiving help, using notes, papers or other aids), attempting to take the examination for someone else or removing the examination booklet, answer sheet or notes from the testing room will be disqualified. The testing agency will report such irregularities to the ISACA CISA Certification Board.

# Test Results

---

## Receiving Your Score Report

**Approximately 10 weeks after the test date**, score reports will be mailed to candidates. To ensure the confidentiality of scores, test results will not be reported by telephone, fax or e-mail. However, with your consent to item #28 on the registration form, a pass/fail score can be sent via e-mail to you.

## Reporting of Your Test Results

CISA candidates will receive a report indicating their examination score. This score is a scaled score from one (1) to one hundred (100) that is derived from an arithmetic process that converts raw scores to scaled scores based on the results of all candidates that sat for the exam and the pass point. It is not an arithmetic average. The pass point is derived from an equating process used by the independent testing agency that compares current exam results to those from past exams.

Candidates receiving a score of 75 or more will pass the exam and can then apply for CISA certification. A candidate receiving a score of 74 or less must retake the exam. To assist with future study those receiving a score of 74 or less will receive a score analysis, by process and content area, included in the results letter.

## Retaking the CISA Examination

Candidates receiving a score of 74 or less may register for the CISA exam again during any future exam administration.

*“Holding the CISA designation is required to be a member in good standing of the information systems auditing group.”*

AKIRA MATSUO, CISA, SENIOR PARTNER, CHUO AUDIT CORPORATION, JAPAN



## Membership Has Its Benefits

As a member of ISACA, you will be part of a worldwide community of IT professionals—executive, management and practitioner—serving in a variety of industries. You will have access to an unsurpassed network of peers that you can call upon for the critical information and insight you need to achieve and maintain a competitive advantage.

### ISACA Offers a Broad Range of Benefits to Increase Your Knowledge and Know-How

- Discounts on CISA examination fee and study materials
- A subscription to the *Information Systems Control Journal*
- Discounts on ISACA bookstore publications
- Discounts on leading-edge managerial and technical conferences and workshops
- Full access to K-NET, a Global Knowledge Network for IT Governance, Control and Assurance—an Internet based compendium of reference material on topics of concern to IS auditors, control and security professionals, IT executives and others impacted by IT governance
- Discount on the purchase of COBIT® (*Control Objectives for Information and related Technology*) 3<sup>rd</sup> Edition®
- Information exchange and unsurpassed local and international networking opportunities

*and much more ...*

For more information on joining ISACA please contact [membership@isaca.org](mailto:membership@isaca.org), visit [www.isaca.org/membership](http://www.isaca.org/membership) or phone +1.847.253.1545, ext. 470.

## Instructions for Completing the CISA Exam Registration Form

**Register online**—To register online, visit the ISACA web site [www.isaca.org/cisaexam.htm](http://www.isaca.org/cisaexam.htm).

To be properly registered and to avoid any delay or the possibility of your registration being cancelled, it is extremely important that the registration form be completed carefully and correctly. **Please use black ink and print in block letters or type legibly.**

1. **MEMBERSHIP #**—If you are currently a member of Information Systems Audit and Control Association (ISACA) please enter your member number on the line provided. This will ensure that both your membership and CISA exam records are updated properly. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are taking action to join ISACA at this time, please write PENDING on the line provided.**
2. **NAME**—Please indicate the appropriate salutation (above). Your name should be entered as follows: First Name, Middle Initial, Last or Family Name.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Use the area provided to enter your home address. Please make sure that your home, city, state or province, country and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers including all area codes, country codes or other international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Use the areas provided to enter your business address. Please make sure that your company's city, state or province, country and postal code are recorded in the proper field.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers including all area codes, country codes or other international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. This is important as notification of registration, an admission ticket and pass/fail results can be distributed via e-mail to all candidates who provide us with a valid e-mail address.

11. **SEND MAIL TO**—Check the appropriate box where all CISA exam correspondence and results are to be mailed.
12. **BIRTHDATE**—Enter your birthdate in the following format: month, day, year.
13. **EMPLOYMENT CATEGORY**—Indicate your current employment category:
- |                         |                           |                                   |                |
|-------------------------|---------------------------|-----------------------------------|----------------|
| 1. Financial            | 6. Government/National    | 11. Public Accounting             | 16. Law        |
| 2. Banking              | 7. Government/State/Local | 12. Manufacturing                 | 17. Healthcare |
| 3. Insurance            | 8. Consulting             | 13. Mining/Construction/Petroleum | 99. Other      |
| 4. Transportation       | 9. Education/Student      | 14. Utilities                     |                |
| 5. Retail and Wholesale | 10. Education/Instructor  | 15. Other Service Industry        |                |
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university level education:
- |                     |                      |                    |           |
|---------------------|----------------------|--------------------|-----------|
| 1. One year or less | 4. Four years        | 7. AS/Associates   | 10. Ph.D. |
| 2. Two years        | 5. Five years        | 8. BA/BS Bachelors | 99. Other |
| 3. Three years      | 6. Six or more years | 9. MS/MBA/Masters  |           |
15. **WORK EXPERIENCE**—Indicate the number of years of information systems audit, control and/or security work experience:
- |                  |              |                     |
|------------------|--------------|---------------------|
| 1. No experience | 3. 4-7 years | 5. 10-13 years      |
| 2. 1-3 years     | 4. 8-9 years | 6. 14 or more years |
16. **CURRENT PROFESSIONAL ACTIVITY**—Select the one job title that most closely describes your own:
- |                                       |                         |                                    |                         |
|---------------------------------------|-------------------------|------------------------------------|-------------------------|
| 1. CEO                                | 5. IS Security Director | 10. External Audit Partner/Manager | 14. IS Consultant       |
| 2. CFO                                | 6. IS Audit Manager     | 11. External Auditor               | 15. IS Vendor/Supplier  |
| 3. CIO/IS Director                    | 7. IS Security Manager  | 12. Internal Auditor               | 16. IS Educator/Student |
| 4. Audit Director/<br>General Auditor | 8. IS Manager           | 13. IS Security Staff              | 99. Other               |
|                                       | 9. IS Auditor           |                                    |                         |
17. **SIZE OF ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:
- |                               |                     |                      |                            |
|-------------------------------|---------------------|----------------------|----------------------------|
| 1. Fewer than<br>50 employees | 2. 50–100 employees | 3. 101–500 employees | 4. More than 500 employees |
|-------------------------------|---------------------|----------------------|----------------------------|
18. **SIZE OF YOUR PROFESSIONAL AUDIT STAFF**—Indicate the size of your professional audit staff (*local office*):
- |                 |                    |                     |                      |                             |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
| 1. 1 individual | 2. 2–5 individuals | 3. 6–10 individuals | 4. 11–25 individuals | 5. More than 25 individuals |
|-----------------|--------------------|---------------------|----------------------|-----------------------------|
19. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:
- |                                |                     |                                   |
|--------------------------------|---------------------|-----------------------------------|
| 1. Recommend products/services | 2. Approve purchase | 3. Recommend and approve purchase |
|--------------------------------|---------------------|-----------------------------------|
20. **EDUCATION COURSES ATTENDED ANNUALLY**—Indicate the number of education courses you attend annually:
- |         |      |        |        |                |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2–3 | 4. 4–5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
21. **CONFERENCES ATTENDED ANNUALLY**—Indicate the number of conferences you attend annually:
- |         |      |        |        |                |
|---------|------|--------|--------|----------------|
| 1. None | 2. 1 | 3. 2–3 | 4. 4–5 | 5. More than 5 |
|---------|------|--------|--------|----------------|
22. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the examination you desire. **English will be assigned if no preference is indicated.**
23. **TEST CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 11.
24. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select the code that indicates how you heard about the CISA examination:
- |                                |                    |               |             |                                 |
|--------------------------------|--------------------|---------------|-------------|---------------------------------|
| 1. ISACA International mailing | 2. Chapter mailing | 3. Conference | 4. Magazine | 5. ISACA international web site |
| 6. Chapter web site            | 7. Supervisor      | 8. Co-worker  | 9. Friend   | 99. Other                       |
- NOTE:** Please indicate conference sponsor, magazine name or explain other on line provided.
25. **AUTHORIZATION TO RELEASE TEST RESULTS**—Indicate yes or no authorizing your release of having passed the CISA exam. No results will be released for candidates who fail the exam.
26. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Indicate yes or no authorizing release of your name and address information to a local ISACA chapter for the purpose of promoting chapter sponsored activities including study courses.  
(Not applicable to ISACA members or individuals joining at this time.)
27. **IS CERTIFICATION REQUIRED FOR YOUR PRESENT POSITION OR FOR PROMOTION?**—Enter Y for yes, N for no.
28. **DO YOU WISH TO BE NOTIFIED OF A PASS/FAIL RESULT BY E-MAIL?**—Enter Y for yes, N for no.
29. **SIGNATURE**—Be sure to **sign your form**. Failure to do so will result in your not being able to sit for the exam.

**2003 CISA Examination Registration Form**Please use black ink and  
print in block letters or type

Order No. \_\_\_\_\_

(Register online—To register online visit the ISACA web site [www.isaca.org/cisaexam.htm](http://www.isaca.org/cisaexam.htm))**Examination Date: Saturday, 14 June 2003**Date \_\_\_\_\_  
MONTH/DAY/YEAR☐ MR. ☐ MS. ☐ MRS. ☐ MISS ☐ OTHER \_\_\_\_\_ 1. ISACA Membership# \_\_\_\_\_ Indicate "PENDING" if you are applying for membership at this time.2. Name \_\_\_\_\_  
FIRST MIDDLE LAST/FAMILY3. \_\_\_\_\_  
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE

4. Certifications you currently hold: CPA \_\_\_\_\_ CIA \_\_\_\_\_ CA \_\_\_\_\_ CISSP \_\_\_\_\_ Other (Specify) \_\_\_\_\_

5. Residence address \_\_\_\_\_  
STREET

CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone \_\_\_\_\_ Residence fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name \_\_\_\_\_

8. Business address \_\_\_\_\_  
STREET

CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone \_\_\_\_\_ Business fax \_\_\_\_\_  
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER10. E-mail \_\_\_\_\_ 11. Send mail to ☐ Home ☐ Business12. Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ 13. Employment 14. Education 15. Work 16. Professional  
MO DAY YR Category \_\_\_\_\_ Level \_\_\_\_\_ Exp \_\_\_\_\_ Activity \_\_\_\_\_

17. Size of organization: \_\_\_\_\_ 18. Size of your professional audit staff? \_\_\_\_\_ 19. Level of purchasing authority \_\_\_\_\_

20. Education courses attended annually \_\_\_\_\_ 21. Conferences attended annually \_\_\_\_\_

22. Exam Language Preference:  
☐ Chinese (Mandarin Traditional) ☐ Chinese (Mandarin Simplified) ☐ Dutch ☐ English ☐ French ☐ German  
☐ Hebrew ☐ Italian ☐ Korean ☐ Japanese ☐ Spanish

23. Test Center Code \_\_\_\_\_ Test Center Location Name \_\_\_\_\_

24. How did you hear \_\_\_\_\_ Indicate conference sponsor,  
about the exam? \_\_\_\_\_ magazine name or explain other \_\_\_\_\_25. Authorization to release test results (Y or N) \_\_\_\_\_  
The CISA Certification Board may inform appropriate parties of my having passed the exam.26. Authorization to release contact information to the local ISACA chapter (Y or N) \_\_\_\_\_  
(Not applicable to ISACA members or individuals joining at this time)

27. Is certification required for your current position or promotion? (Y or N) \_\_\_\_\_

28. Do you wish to be notified a pass/fail score via e-mail? (Y or N) \_\_\_\_\_ (be sure you have included your e-mail address)

I hereby apply to the Information Systems Audit and Control Association for examination by the Association in the form of the Certified Information Systems Auditor ("CISA") Examination **and/or** for membership in the Association. By registering to take the CISA Exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISA exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISA Exam and/or nullification of any Exam score in the event that any statement or information provided by me to the Association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the Exam. By applying for membership in the Association, I certify that I will abide by the Association's Code of Professional Ethics.

I hereby agree to hold the Association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the Association, and (2) any action or omission in connection with my registration to take the CISA Exam, any Exam given by the Association; and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISA exam **and/or** I am accepted as a member of the Association, rests solely with the Association. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISA Exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

29. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(For your registration to be complete you must sign on the line above.)

NAME: \_\_\_\_\_ (Please use black ink and print in block letters or type)

## Fee Remittance Schedule

1. 2003 CISA Certification Examination Fee
- |                                | ISACA member | Non-ISACA member |
|--------------------------------|--------------|------------------|
| Early deadline 5 February 2003 | US \$ 295    | US \$ 415        |
| Final deadline 2 April 2003    | US \$ 345    | US \$ 465        |
- (included in the fee is a copy of the *Candidate's Guide to the CISA Examination*)

**NOTE:** Sales tax & shipping charges do not apply to exam fees

### STUDY AIDS: (See page 3 for product descriptions)

#### ENGLISH

2. CISA Review Manual 2003 (**CRM-3**) (Available October 2002) US \$ 100 US \$ 125
3. CISA Review Questions, Answers & Explanations Manual 2003 (500 questions) (**QAE-3**) (Available October 2002) US \$ 90 US \$ 115
4. CISA Review Questions, Answers & Explanations Manual 2003 Supplement (100 Questions) (**QAE-S5**) (Available November 2002) US \$ 30 US \$ 45
5. CISA Review Questions, Answers & Explanations CD-ROM 2003 (600 Questions) (**CDR-3**) (Available December 2002) US \$ 140 US \$ 170

#### NON-ENGLISH

6. CISA Review Manual 2003
- ☐ JAPANESE (**CRM-3J**) (Available February 2003) US \$ 100 US \$ 125
- ☐ SPANISH (**CRM-3S**) (Available January 2003) US \$ 100 US \$ 125
7. CISA Review Questions, Answers & Explanations Manual 1998
- ☐ JAPANESE (200 questions) (**QAE-J**) (Available now) US \$ 50 US \$ 65
8. CISA Review Questions, Answers & Explanations Manual Supplements
- ☐ SPANISH 2001 Supplement (100 questions) (**QAE-SS3**) (Available now) US \$ 30 US \$ 45
- ☐ SPANISH 2002 Supplement (100 questions) (**QAE-SS4**) (Available now) US \$ 30 US \$ 45

### ALL STUDY AID SALES ARE FINAL NO REFUNDS OR EXCHANGES

#### Shipping & Handling Rates for Study Aid Orders

Amount of Line A	Outside USA & Canada	Within USA & Canada
Up to US \$30.00	\$ 7.00	\$ 4.00
US \$30.01 - \$50.00	\$ 12.00	\$ 6.00
US \$50.01 - \$80.00	\$ 17.00	\$ 8.00
US \$80.01 - \$150.00	\$ 22.00	\$ 10.00
Over US \$150.00	15% of Line A	10% of Line A

For payments received in 2003, pricing is based on the registrant's member status as of the examination date (June 2003). Additional non-member fees will be added to member pricing for all registrants paying in 2003, whose membership is not renewed as of June 2003. Any remaining balance due as a result of a change in membership status will be invoiced, and must be paid in full before test results will be released.

**Refund and Deferral Policy—Refunds:** Candidates unable to take the exam are eligible for refund of registration fees, less a US\$100 processing fee, if such a request is received in writing on or before 18 April 2003. All requests after that date will be denied. **Deferral:** Candidates unable to take the exam are also eligible for a one-time deferral of registration fees to the year 2004, if such a request is received in writing on or before 18 April 2003. Deferrals to 2004 are non-refundable and will require a US\$50 re-registration fee to be paid at the time of registration for the 2004 exam. All requests after that date will be denied.

**NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS OR FOR ASSOCIATED TAXES OR SHIPPING AND HANDLING CHARGES OR MEMBERSHIP FEES.**

**YES! I wish to become an ISACA member NOW... and realize the benefits immediately.**

**Membership in ISACA is not required, but just look at the benefits—See page 7 for details**

Local chapter membership is required unless you live and work more than 50 miles/80km from a local chapter.

Chapter number \_\_\_\_\_ (see page 12)

#### Payment Calculation

Association dues

**OR** student dues \$60\*

Chapter dues (see page 12.)

New member processing fee (waived for students)

US \$120.00  
US \$ \_\_\_\_\_  
US \$ \_\_\_\_\_  
US \$ 30.00

Total Membership fees F US \$ \_\_\_\_\_

\*Students must provide verification of full-time status along with their registration form.  
☐ I do not wish to be included on a mailing list other than for association mailings.

## Method of Payment

**Please note, your registration is not complete unless you have signed page 1 of the registration form.**

CISA Exam Fee and Study Aid Total (E) \$ \_\_\_\_\_

ISACA Membership Fee Total (if applicable) (F) \$ \_\_\_\_\_

Total Remitted (E + F) US \$ \_\_\_\_\_

☐ Cheque payable in US dollars, drawn on US bank

☐ Bank Transfer (see below) Date of transfer (mm/dd/yy) \_\_\_\_\_

☐ MasterCard ☐ VISA ☐ American Express ☐ Diners Club

All payments by credit card will be processed in US \$'s

Account number \_\_\_\_\_

Print Name of Cardholder \_\_\_\_\_

Expiration Date \_\_\_\_\_

MONTH/YEAR

Signature \_\_\_\_\_

Cardholder billing address if different than address provided on previous page: \_\_\_\_\_

Bank Transfer Information: LaSalle National Bank, Chicago, Illinois USA

ABA No. 071000505 SWIFT Code: LASLUS44

ISACA a/c 22-7157-8

(Indicate candidate's name in transfer information)

Please fax or mail the completed registration form including payment (payable in US dollars) to:  
**Information Systems Audit and Control Association • 135 S. LaSalle, Dept. 1055, Chicago, IL 60674-1055 USA • Telephone +1.847.253.1545 • Fax +1.847.253.1443**



# Test Center Locations

(Dates listed next to the exam site indicate the CISA Exam date for that exam site)

<b>ARGENTINA</b> 6151 Buenos Aires	<b>CHILE</b> 6651 Santiago	<b>GERMANY</b> 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg	<b>JAPAN</b> 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka	<b>NIGERIA</b> 8551 Lagos	<b>SCOTLAND</b> 9604 Edinburgh	<b>TANZANIA</b> 9375 Dar Es Salaam
<b>AUSTRALIA</b> 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	<b>CHINA</b> 6620 Beijing 6635 Guangzhao 6650 Shanghai 6680 Shenzhen City	<b>GREECE</b> 7381 Athens	<b>JORDAN</b> 8001 Amman	<b>NORWAY</b> 8601 Oslo	<b>SINGAPORE</b> 8901 Singapore	<b>TURKEY</b> 9450 Istanbul
<b>AUSTRIA</b> 6226 Vienna	<b>COLOMBIA</b> 6702 Bogota	<b>HONG KONG</b> 7401 Kowloon	<b>KENYA</b> 8050 Nairobi	<b>OMAN</b> 8651 Muscat	<b>SLOVAK REPUBLIC</b> 8975 Bratislava	<b>UNITED ARAB EMIRATES</b> 9501 Dubai 9502 Abu Dhabi
<b>BAHRAIN</b> 6251 Manama	<b>COSTA RICA</b> 6801 San Jose	<b>HUNGARY</b> 7351 Budapest	<b>KUWAIT</b> 8101 Al Kuwayt (13 June 2002)	<b>PAKISTAN</b> 8675 Karachi	<b>SLOVENIA</b> 8951 Ljubljana	<b>UNITED KINGDOM</b> 9601 London 9602 Manchester 9603 Birmingham
<b>BELGIUM</b> 6301 Antwerp 6302 Brussels	<b>CZECH REPUBLIC</b> 6625 Prague	<b>INDIA</b> 7501 Madras 7502 Mumbai 7503 New Delhi 7504 Calcutta 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin	<b>LATVIA</b> 8151 Riga	<b>PANAMA</b> 8701 Panama City	<b>SOUTH AFRICA</b> 6101 Johannesburg 6102 Capetown 6103 Durban 6104 Kimberley	<b>URUGUAY</b> 9651 Montevideo
<b>BERMUDA</b> 6451 Hamilton	<b>DENMARK</b> 6901 Copenhagen	<b>INDONESIA</b> 7601 Jakarta	<b>LEBANON</b> 9801 Beirut	<b>PAPUA NEW GUINEA</b> 8401 Port Morsby	<b>SPAIN</b> 9101 Madrid 9102 Barcelona 9103 Valencia	<b>VENEZUELA</b> 9701 Caracas
<b>BOLIVIA</b> 6520 La Paz	<b>DUTCH WEST INDIES</b> 6851 Wilmssted Curacao	<b>IRELAND</b> 9605 Dublin	<b>LUXEMBOURG</b> 8171 Luxembourg	<b>PERU</b> 8710 Lima	<b>SRI LANKA</b> 9151 Colombo	<b>WEST INDIES</b> 9751 Trinidad 9752 Barbados
<b>BOTSWANA</b> 6475 Gaborone	<b>EGYPT</b> 7001 Cairo	<b>ISRAEL</b> 7701 Tel Aviv (9 June 2002)	<b>MALAYSIA</b> 8201 Kuala Lumpur	<b>PHILIPPINES</b> 8726 Manila	<b>RUSSIA</b> 9950 Moscow	<b>ZAMBIA</b> 9850 Lusaka
<b>BRAZIL</b> 6501 Rio de Janeiro 6502 Sao Paulo	<b>ESTONIA</b> 7025 Tallinn	<b>ITALY</b> 7801 Milan 7802 Rome	<b>MAURITIUS</b> 8250 Port Louis	<b>POLAND</b> 8735 Warsaw	<b>SAUDI ARABIA</b> 8801 Dhahran (13 June 2002) 8802 Riyadh 8803 Jeddah (13 June 2002)	<b>ZIMBABWE</b> 9901 Herare
<b>CANADA</b> 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax	<b>FINLAND</b> 7101 Helsinki	<b>JAMAICA</b> 7850 Kingston	<b>MEXICO</b> 8303 Mexico City 8304 Monterrey 8305 Merida Yucatan	<b>QATAR</b> 8751 Doha	<b>SWEDEN</b> 9201 Stockholm	
	<b>FRANCE</b> 7201 Paris		<b>NETHERLANDS</b> 6402 Heerlen 6401 Utrecht	<b>RUSSIA</b> 9950 Moscow	<b>SWITZERLAND</b> 9301 Zurich	
			<b>NEW ZEALAND</b> 8501 Auckland 8502 Wellington		<b>TAIWAN</b> 9351 Taipei	
					<b>THAILAND</b> 9401 Bangkok	

<b>UNITED STATES</b>	<b>FLORIDA</b> 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	<b>KENTUCKY</b> 1601 Louisville	<b>NEW JERSEY</b> 2401 Montclair	<b>PUERTO RICO</b> 3201 San Juan
<b>ALABAMA</b> 0101 Birmingham	<b>GEORGIA</b> 0901 Atlanta	<b>LOUISIANA</b> 1701 Baton Rouge 1702 New Orleans	<b>NEW MEXICO</b> 2501 Albuquerque	<b>SOUTH CAROLINA</b> 3301 Greenville
<b>ALASKA</b> 0150 Anchorage	<b>HAWAII</b> 1001 Honolulu	<b>MARYLAND</b> 1801 Baltimore	<b>NEW YORK</b> 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	<b>TENNESSEE</b> 3401 Memphis 3402 Nashville 3403 Knoxville
<b>ARIZONA</b> 0201 Phoenix	<b>IDAHO</b> 1101 Boise	<b>MASSACHUSETTS</b> 1901 Boston	<b>NORTH CAROLINA</b> 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	<b>TEXAS</b> 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio
<b>ARKANSAS</b> 0301 Little Rock	<b>ILLINOIS</b> 1201 Chicago 1202 Springfield	<b>MICHIGAN</b> 2001 Detroit 2002 Grand Rapids	<b>OHIO</b> 2801 Cincinnati 2802 Cleveland 2803 Columbus	<b>UTAH</b> 3601 Salt Lake City
<b>CALIFORNIA</b> 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	<b>INDIANA</b> 1301 Indianapolis 1302 South Bend	<b>MINNESOTA</b> 2101 Minneapolis	<b>OKLAHOMA</b> 2901 Oklahoma City 2902 Tulsa	<b>VIRGINIA</b> 3701 Richmond 3702 Roanoke
<b>COLORADO</b> 0501 Denver	<b>IOWA</b> 1401 Des Moines 1425 Davenport	<b>MISSISSIPPI</b> 2150 Jackson	<b>OREGON</b> 3001 Portland	<b>WASHINGTON</b> 3801 Seattle 3802 Olympia
<b>CONNECTICUT</b> 0601 Hartford	<b>KANSAS</b> 1501 Kansas City	<b>MISSOURI</b> 2201 St. Louis	<b>PENNSYLVANIA</b> 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown	<b>WISCONSIN</b> 3901 Milwaukee
<b>DISTRICT OF COLUMBIA</b> 0701 Washington, DC		<b>NEBRASKA</b> 2301 Omaha		
		<b>NEVADA</b> 4000 Las Vegas		



# ISACA Local Chapter Locations

U.S. dollar amounts listed below are for local chapter dues. While correct at the time of printing, chapter dues are subject to change without notice. Please include the appropriate chapter dues amount with your remittance.

For current chapter dues, or if the amount is not listed below, please visit the web site [www.isaca.org/mem\\_app.htm#dues](http://www.isaca.org/mem_app.htm#dues) or contact your local chapter at [www.isaca.org/chap1.htm](http://www.isaca.org/chap1.htm).

Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues
<b>ASIA</b>			German	104	\$80	Minnesota (Minneapolis)	07	\$30	<b>Southwestern United States</b>		
Hong Kong	64	\$40	Athens, Greece	134	\$10	Omaha, NE	23	\$30	Central Arkansas (Little Rock)	82	\$60
Bangalore, India	138	\$0	Budapest, Hungary	125	\$50	Central Ohio (Columbus)	27	\$25	Central Mississippi (Jackson)	161	\$0
Cochin, India	176	\$10	Irish	156	\$40	Greater Cincinnati, OH	03	\$20	Denver, CO	16	\$35
Coimbatore, India	155	\$10	Tel-Aviv, Israel	40	*	Northeast Ohio (Cleveland)	26	\$30	Greater Kansas City, KS	87	\$0
Hyderabad, India	164	\$17	Milano, Italy	43	\$26	Kettle Moraine, WI (Milwaukee)	57	\$25	Baton Rouge, LA	85	\$25
Kolkata, India	165	*	Kenya	158	\$40	Quad Cities	169	\$25	Greater New Orleans, LA	61	\$20
Madras, India (Chennai)	99	\$10	Latvia	139	\$10	<b>Northeastern United States</b>			St. Louis, MO	11	\$25
Mumbai, India	145	*	Netherlands	97	\$50	Greater Hartford, CT (Southern New England)	28	\$40	New Mexico (Albuquerque)	83	\$25
New Delhi, India	140	\$10	Lagos, Nigeria	149	\$20	Central Maryland (Baltimore)	24	\$25	Central Oklahoma (OK City)	49	\$30
Pune, India	159	\$17	Oslo, Norway	74	\$50	New England (Boston, MA)	18	\$30	Tulsa, OK	34	\$25
Indonesia	123	*	Warsaw, Poland	151	\$30	New Jersey (Newark)	30	\$40	Austin, TX	20	\$25
Nagoya, Japan	118	\$130	Moscow, Russia	167	\$0	Central New York (Syracuse)	29	\$0	Greater Houston Area, TX	09	\$40
Osaka, Japan	103	*	Romania	172	\$50	Hudson Valley, NY (Albany)	120	\$0	North Texas (Dallas)	12	\$30
Tokyo, Japan	89	\$130	Slovenia	137	\$50	New York Metropolitan	10	\$50	San Antonio/So. Texas	81	\$25
Korea	107	\$30	Slovensko	160	\$40	Western New York (Buffalo)	46	\$30	<b>Western United States</b>		
Malaysia	93	\$10	South Africa	130	\$50	Harrisburg, PA	45	\$25	Anchorage, AK	177	*
Muscat, Oman	168	*	Barcelona, Spain	171	\$110	Lehigh Valley (Allentown, PA)	122	\$35	Phoenix, AZ	53	\$30
Karachi, Pakistan	148	\$15	Madrid, Spain	112	*	Philadelphia, PA	06	\$40	Los Angeles, CA	01	\$25
Manila, Philippines	136	\$0	Sweden	88	\$45	Pittsburgh, PA	13	\$20	Orange County, CA (Anaheim)	79	\$30
Jeddah, Saudi Arabia	163	\$0	Switzerland	116	\$35	National Capital Area, DC	05	\$40	Sacramento, CA	76	\$20
Riyadh, Saudi Arabia	154	\$0	Tanzania	174	\$40	<b>Southeastern United States</b>			San Francisco, CA	15	\$45
Singapore	70	\$10	London, UK	60	\$75	North Alabama (Birmingham)	65	\$30	San Diego, CA	19	\$25
Sri Lanka	141	\$15	Central UK	132	\$55	Jacksonville, FL	58	\$30	Silicon Valley, CA (Sunnyvale)	62	\$25
Taiwan	142	\$50	Northern UK	111	\$50	Central Florida (Orlando)	67	\$30	Hawaii (Honolulu)	71	\$30
Bangkok, Thailand	109	\$10	Scottish, UK	175	*	South Florida (Miami)	33	\$40	Boise, ID	42	\$30
UAE	150	\$10	<b>NORTH AMERICA</b>			West Florida (Tampa)	41	\$35	Willamette Valley, OR (Portland)	50	\$30
<b>CENTRAL/SOUTH AMERICA</b>			<b>Canada</b>			Atlanta, GA	39	\$30	Utah (Salt Lake City)	04	\$30
Buenos Aires, Argentina	124	\$35	Calgary, AB	121	\$0	Charlotte, NC	51	\$35	Mt. Rainier, WA (Olympia)	129	\$20
Mendoza, Argentina	144	*	Edmonton, AB	131	\$25	Research Triangle (Raleigh, NC)	59	\$25	Puget Sound, WA (Seattle)	35	\$25
São Paulo, Brazil	166	\$25	Vancouver, BC	25	\$15	Piedmont/Triad (Winston-Salem, NC)	128	\$30	<b>OCEANIA</b>		
LaPaz, Bolivia	173	*	Victoria, BC	100	\$0	Greenville, SC	54	\$30	Adelaide, Australia	68	\$0
Santiago de Chile	135	\$40	Winnipeg, MB	72	\$15	Memphis, TN	48	\$45	Brisbane, Australia	44	\$16
Bogotá, Colombia	126	\$50	Nova Scotia	105	\$0	Middle Tennessee (Nashville)	102	\$45	Canberra, Australia	92	\$0
San José, Costa Rica	31	\$33	Ottawa Valley, ON	32	\$10	Virginia (Richmond)	22	\$30	Melbourne, Australia	47	\$25
Mérida, Yucatán, México	101	\$50	Toronto, ON	21	\$25	<b>EUROPE/AFRICA</b>			Perth, Australia	63	\$5
Mexico City, México	14	\$65	Montreal, PQ	36	\$20	Austria	157	\$45	Sydney, Australia	17	\$30
Monterrey, México	80	\$0	Quebec City, PQ	91	\$35	Belux (Belgium and Luxembourg)	143	\$45	Auckland, New Zealand	84	\$25
Panamá	94	\$25	<b>Islands</b>			Croatia	170	\$50	Wellington, New Zealand	73	\$22
Lima, Perú	146	\$15	Bermuda	147	\$25	Czech Republic	153	\$110	Papua New Guinea	152	\$0
Puerto Rico	86	\$30	Trinidad & Tobago	106	\$25	Denmark	96	*			
Montevideo, Uruguay	133	\$15	<b>Midwestern United States</b>			Estonian	162	\$10			
Venezuela	113	\$30	Chicago, IL	02	\$50	Finland	115	\$70			
			Illini (Springfield, IL)	77	\$30	Paris, France	75	*			
			Central Indiana (Indianapolis)	56	\$0						
			Michiana (South Bend, IN)	127	\$25						
			Iowa (Des Moines)	110	\$25						
			Kentuckiana (Louisville, KY)	37	\$30						
			Detroit, MI	08	\$35						
			Western Michigan (Grand Rapids)	38	\$25						

\*Contact chapter for information



# Always Timely

**A**ccess to relevant, reliable and timely knowledge is crucial to achieving not only the goals of an entity, but for personal professional goal achievement as well.

Formerly known as the Global Information Repository (GIR), K-NET contains:

- 12 subject areas
- Over 100 topic areas
- More than 2000 knowledge references

As a member of ISACA you have immediate access to a compendium of Internet-based knowledge that has been sought, identified and peer reviewed, then organized into logical categories of interest and concern, reducing the necessary time to research answers to your professional questions.

With notification (push) technology, K-NET will automatically e-mail you on a weekly basis of new database references within the topic areas you have specified.

If you are not a member of ISACA, and being able to fully access a knowledgebase covering a broad range of professional IS control, security, assurance and IT governance topics is of interest, you should consider a membership in ISACA. For membership information visit [www.isaca.org/membership](http://www.isaca.org/membership).

K-NET, knowledge that is always timely.

**K-NET, a Global Knowledge Network  
for IT Governance, Control and Assurance**



[www.isaca.org/knet](http://www.isaca.org/knet)

A product of Information Systems  
Audit and Control Association®  
3701 Algonquin Road, Suite 1010  
Rolling Meadows, Illinois 60008 USA



Telephone: +1.847.253.1545  
Fax: +1.847.253.1443  
E-mail: [certification@isaca.org](mailto:certification@isaca.org)  
Web site: [www.isaca.org](http://www.isaca.org)



*Information Systems  
Audit and Control  
Association*

3701 Algonquin Road, Suite 1010  
Rolling Meadows, Illinois 60008 USA

PRST STD  
U.S. POSTAGE  
**PAID**  
PERMIT No. 141  
Batavia, IL  
60510