MIRSWAD KY

Birkath Al Awameer, Qatar
■ +974 77022083 | ✉■ mirswadmullurkkara@gmail.com
Nationality: Indian | Visa Status: Under Company

PROFESSIONAL SUMMARY

Dedicated IT Engineer with strong experience in system administration, network support, and hardware maintenance. Proficient in diagnosing and resolving IT infrastructure issues, maintaining uptime, and delivering high-quality user support in fast-paced environments.

PROFESSIONAL EXPERIENCE

IT Engineer
Supplyco AIDC and IT Solutions — Birkath Al Awameer, Qatar
December 2024 – Present
• Install, configure, and maintain IT systems and network infrastructure.
• Provide technical support for desktops, laptops, and peripheral devices.
• Manage LAN/WAN setup, IP configurations, and software deployments.
• Perform preventive maintenance and data backup operations.
• Ensure network security and system performance through regular monitoring.

IT Service Engineer
SFO Technologies — Bangalore, India
August 2022 – February 2023
• Diagnosed and resolved hardware, software, and networking issues for clients.
• Installed and configured operating systems, network devices, and printers.
• Assisted in system upgrades, patching, and routine maintenance.
• Provided end-user training and ensured service quality standards were met.
• Documented troubleshooting procedures and solutions for recurring issues.

EDUCATION

Diploma in Digital Marketing — Unique Occassio Tech, 2024
Diploma in Electronics Engineering — Government Polytechnic College Chelakkara, Thrissur, 2022
THSSLC in Electronics Engineering — Technical High School Shornur, 2019

SKILLS

• System Installation & Troubleshooting
• Network Configuration (LAN/WAN/Wi-Fi)
• Windows & Linux Administration
• CCTV, Printer & POS Setup
• Data Backup & IT Asset Management
• Network Security & Preventive Maintenance
• User Support & Technical Documentation

LANGUAGES

English — Fluent | Malayalam — Native | Hindi — Proficient