Lead Score - Case Study

Problem Statement

An education company named X Education sells online courses to industry professionals. On any given day, many professionals who are interested in the courses land on their website and browse for courses.

The company markets its courses on several websites and search engines like Google. Once these people land on the website, they might browse the courses or fill up a form for the course or watch some videos. When these people fill up a form providing their email address or phone number, they are classified to be a lead. Moreover, the company also gets leads through past referrals. Once these leads are acquired, employees from the sales team start making calls, writing emails, etc. Through this process, some of the leads get converted while most do not. The typical lead conversion rate at X education is around 30%.

There are a lot of leads generated in the initial stage, but only a few of them come out as paying customers. In the middle stage, you need to nurture the potential leads well (i.e. educating the leads about the product, constantly communicating etc.) in order to get a higher lead conversion.

X Education has appointed you to help them select the most promising leads, i.e. the leads that are most likely to convert into paying customers. The company requires you to **build a model** wherein you need to assign a lead score to each of the leads such that the customers with higher lead score have a higher conversion chance and the customers with lower lead score have a lower conversion chance. The CEO, in particular, has given a ballpark of the target lead conversion rate to be around 80%.

Goals of the Case Study

Build a logistic regression model to assign a lead score between 0 and 100 to each of
the leads which can be used by the company to target potential leads. A higher score
would mean that the lead is hot, i.e. is most likely to convert whereas a lower score
would mean that the lead is cold and will mostly not get converted.

All the outcomes and understandings are written in BLUE

```
# Supress Warnings
import warnings
warnings.filterwarnings('ignore')
#Importing required packages
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
```

1: Loading and Cleaning Data

1.1 Import Data

```
# Loading the data using Pandas
df = pd.read csv('C:\Data science Project\Lead+Scoring+Case+Study\Lead
Scoring Assignment\Leads.csv')
                                Prospect ID
                                              Lead Number
0
      7927b2df-8bba-4d29-b9a2-b6e0beafe620
                                                   660737
1
      2a272436-5132-4136-86fa-dcc88c88f482
                                                   660728
2
      8cc8c611-a219-4f35-ad23-fdfd2656bd8a
                                                   660727
3
      0cc2df48-7cf4-4e39-9de9-19797f9b38cc
                                                   660719
4
      3256f628-e534-4826-9d63-4a8b88782852
                                                   660681
5
      2058ef08-2858-443e-a01f-a9237db2f5ce
                                                   660680
6
      9fae7df4-169d-489b-afe4-0f3d752542ed
                                                   660673
7
      20ef72a2-fb3b-45e0-924e-551c5fa59095
                                                   660664
8
      cfa0128c-a0da-4656-9d47-0aa4e67bf690
                                                   660624
9
      af465dfc-7204-4130-9e05-33231863c4b5
                                                   660616
10
      2a369e35-ca95-4ca9-9e4f-9d27175aa320
                                                   660608
11
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                                                   660570
12
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                                                   660562
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                                                   660558
14
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                                                   660553
15
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                                                   660547
16
      3abb7c77-1634-4083-9a9f-861068220611
                                                   660540
17
      e5c3beca-a0b6-4b3f-8c01-0919fb9ca3f2
                                                   660534
18
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                                                   660522
19
      4512c16a-e96a-4459-b9ec-c7d8fe8c4880
                                                   660509
20
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                                                   660479
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      31c326f0-4a9b-43a6-9006-99d3830fbcae
                                                   660447
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9210
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                                                   579833
9211
      8458b410-48fe-4bcd-aecf-5813b6006ee2
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9212
      0c15052a-9f8a-47c4-9fc3-eb20c84ffd74
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9213
      d4587acb-02d1-4c5e-9110-6032d829bac1
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9214
      479a8b1c-d410-4220-a24f-854a376be43d
                                                   579808
9215
      06334ac1-64a8-444c-92a7-117dcd26dea5
                                                   579802
9216
      6da5be9f-3f34-4dc7-9e30-7c26d030372e
                                                   579799
9217
      b8872c12-7534-498d-8f4a-e79a19516db1
                                                   579786
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9218 eee466be-b98c-4126-9220-fc406093b9ce 579784 9219 9c970d5c-2748-4f61-90a6-eafd9ad5a242 579778 9220 679ab5f9-0f85-4f16-a903-821ecd82e731 579769 9221 b92509cd-7f4c-414e-a8af-eb9cf0c89da7 579767 9222 68e53bdc-b66d-48ef-8592-973a8a65377e 579764	
9223 c55de92b-9295-40e1-90e8-a628c349c292 579755 9224 18930f11-41cd-42d1-96d7-34ac870174cb 579753 9225 787ab5f4-6f09-41c0-b083-55521ca23f8a 579744 9226 c3bb1471-53d5-4244-b2e5-4bbb543835c1 579735 9227 ac95586a-506a-4222-9967-17dfe9f82524 579728 9228 40d3b3cf-d939-49ff-bea5-60e8d4025104 579717 9229 5cfdd915-d5a0-4976-b38d-e5f72ec55526 579712 9230 d11c15b7-8056-45a6-8954-771c0d0495fe 579701 9231 4aeae36b-2b57-494f-bdab-dd58844286b4 579697 9232 2d0109e9-dfb2-4664-83de-c2ea75ec7516 579642 9233 3f715465-2546-47cd-afa8-8b8dc63b8b43 579622 9234 c0b25922-511f-4c56-852e-ced210a45447 579615 9235 19d6451e-fcd6-407c-b83b-48e1af805ea9 579564 9236 82a7005b-7196-4d56-95ce-a79f937a158d 579546 9237 aac550fe-a586-452d-8d3c-f1b62c94e02c 579545 9238 5330a7d1-2f2b-4df4-85d6-64ca2f6b95b9 579538 9239 571b5c8e-a5b2-4d57-8574-f2ffb06fdeff 579533	
Lead Origin Lead Source Do Not Emai	l Do Not Call
\ 0 API Olark Chat N	o No
	o No
2 Landing Page Submission Direct Traffic N	o No
3 Landing Page Submission Direct Traffic N	o No
4 Landing Page Submission Google N	o No
	o No
5 API Olark Chat N	
5 API Olark Chat N 6 Landing Page Submission Google N	o No
5 API Olark Chat N 6 Landing Page Submission Google N 7 API Olark Chat N	o No
API Olark Chat N Landing Page Submission Google N API Olark Chat N Landing Page Submission Direct Traffic N	o No o No o No
API Olark Chat N Landing Page Submission Google N API Olark Chat N Landing Page Submission Direct Traffic N API Google N API Google N	o No o No o No o No
API Olark Chat N Landing Page Submission Google N API Olark Chat N Landing Page Submission Direct Traffic N API Google N Landing Page Submission Organic Search N	o No o No o No o No o No

13	Landing	Page	Submission	Organic Search	No	No
14	Landing	Page	Submission	Direct Traffic	Yes	No
15			API	Organic Search	No	No
16			API	Olark Chat	No	No
17			API	Referral Sites	No	No
18	Landing	Page	Submission	Google	No	No
19			API	Organic Search	No	No
20	Landing	Page	Submission	Google	No	No
21			API	Google	No	No
22	Landing	Page	Submission	Google	No	No
23	Landing	Page	Submission	Google	No	No
24			API	Google	No	No
25	Landing	Page	Submission	Google	No	No
26	Landing	Page	Submission	Organic Search	No	No
27	Landing	Page	Submission	Google	No	No
28	Landing	Page	Submission	Direct Traffic	No	No
29			API	Google	No	No
9210	Landing	Page	Submission	Direct Traffic	No	No
9211	Landing	Page	Submission	Direct Traffic	No	No
9212	Landing	Page	Submission	Google	Yes	No
9213	Landing	Page	Submission	Direct Traffic	Yes	No
9214			API	Organic Search	No	No
9215	Landing	Page	Submission	Organic Search	No	No
9216	Landing	Page	Submission	Direct Traffic	Yes	No
9217			API	Olark Chat	No	No

9218	Landing	Page	Submission	Google	Yes	No
9219	Landing	Page	Submission	Direct Traffic	No	No
9220	Landing	Page	Submission	Direct Traffic	No	No
9221	Landing	Page	Submission	Google	No	No
9222			API	Google	No	No
9223			API	Organic Search	No	No
9224	Landing	Page	Submission	Google	No	No
9225	Landing	Page	Submission	Direct Traffic	Yes	No
9226			API	Olark Chat	No	No
9227	Landing	Page	Submission	Google	No	No
9228	Landing	Page	Submission	Google	No	No
9229	Landing	Page	Submission	Organic Search	No	No
9230	Landing	Page	Submission	Google	No	No
9231	Landing	Page	Submission	Google	No	No
9232	Landing	Page	Submission	Direct Traffic	No	No
9233			API	Direct Traffic	No	No
9234	Landing	Page	Submission	Direct Traffic	No	No
9235	Landing	Page	Submission	Direct Traffic	Yes	No
9236	Landing	Page	Submission	Direct Traffic	No	No
9237	Landing	Page	Submission	Direct Traffic	Yes	No
9238	Landing	Page	Submission	Google	No	No
9239	Landing	Page	Submission	Direct Traffic	No	No
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11	1	8.0	1343
12	1	11.0	1538
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14	0	1.0	481
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22	1	1.0	1013
23	0	4.0	771
24	1	6.0	1137
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28	Θ	5.0	182
29	1	3.0	78
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9217	0	0.0	0
9218	0	1.0	149
9219	1	6.0	1389
9220	0	5.0	20
9221	0	4.0	1347
9222	Ö	6.0	228
9223	0	7.0	142
9224	0	4.0	455
9225	0	2.0	74
9226	0	0.0	0
9227	1	5.0	1283
9228	1	4.0	1944
9229	1	13.0	1226
9230	0	2.0	870
9231	1	8.0	1016
9232	0	2.0	1770
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9222	6.00	
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9234		2.50			
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9233 No		2.07			
9236		2.00			
No 9237		2.00			
No		2.00			
9238		3.00			
No 9239		3.00			
No		3.00			
	Lead Profile		City	Asymmetrique	Activity
Index			CITY	Asymmetrique	ACCIVICY
0	Select		Select		02.Medium
1	Select		Select		02.Medium
2	Potential Lead		Mumbai		02.Medium
3	Select		Mumbai		02.Medium
4	Select		Mumbai		02.Medium
5	NaN		NaN		01.High
	Potential Lead		Mumbai		02.Medium
6	rotellitat redu		Mumbai		67.Meataili

7	NaN	NaN	02.Medium
8	NaN	Thane & Outskirts	02.Medium
9	NaN	Mumbai	02.Medium
10	Select	Other Metro Cities	02.Medium
11	Select	Thane & Outskirts	02.Medium
12	Potential Lead	Select	01.High
13	Select	Thane & Outskirts	02.Medium
14	Select	Select	01.High
15	Select	Select	02.Medium
16	NaN	NaN	01.High
17	Select	Select	02.Medium
18	Select	Mumbai	02.Medium
19	Select	Select	02.Medium
20	Select	Mumbai	02.Medium
21	Potential Lead	Select	02.Medium
22	Potential Lead	Mumbai	02.Medium
23	Select	Mumbai	02.Medium
24	Potential Lead	Mumbai	02.Medium
25	Select	Mumbai	02.Medium
26	Potential Lead	Other Cities	03.Low
27	Potential Lead	Mumbai	02.Medium
28	Select	Mumbai	02.Medium
29	Potential Lead	Mumbai	01.High
9210	Potential Lead	Mumbai	02.Medium
9211	Other Leads	Mumbai	02.Medium

9212	Potential Lead	Mumbai	02.Medium
9213	NaN	Mumbai	01.High
9214	NaN	NaN	02.Medium
9215	NaN	Thane & Outskirts	02.Medium
9216	Other Leads	Mumbai	01.High
9217	Potential Lead	Select	02.Medium
9218	NaN	Mumbai	02.Medium
9219	Potential Lead	Other Metro Cities	02.Medium
9220	Potential Lead	Thane & Outskirts	02.Medium
9221	Select	Mumbai	NaN
9222	Potential Lead	Other Cities	02.Medium
9223	Potential Lead	Mumbai	02.Medium
9224	Potential Lead	Mumbai	03.Low
9225	Potential Lead	Mumbai	03.Low
9226	Select	Select	01.High
9227	Potential Lead	Mumbai	02.Medium
9228	Select	Mumbai	NaN
9229	Potential Lead	Mumbai	02.Medium
9230	Potential Lead	Mumbai	02.Medium
9231	Potential Lead	Mumbai	02.Medium
9232	Potential Lead	Mumbai	02.Medium
9233	Select	Select	NaN
9234	Potential Lead	Mumbai	02.Medium
9235	Potential Lead	Mumbai	02.Medium
9236	Potential Lead	Mumbai	02.Medium
9237	Potential Lead	Mumbai	02.Medium

9222			
9224 01.High 12.0 9225 01.High 12.0 9226 02.Medium 16.0 9227 01.High 15.0 NaN NaN NaN 9229 01.High 15.0 9230 01.High 13.0 9231 01.High 15.0 9232 01.High 14.0 9233 NaN NaN NaN 9234 01.High 14.0 9233 NaN NaN NaN 9234 01.High 14.0 9235 01.High 15.0 9236 01.High 15.0 9237 01.High 15.0 9237 01.High 15.0 9238 02.Medium 15.0 9239 01.High 13.0 9239 01.High 15.0 9230 01.High 15.0 9237 01.High 15.0 9238 02.Medium 15.0 9239 01.High 15.0 90 15.0 No 15.0 No 15.0 No 10 15.0 No 10 10 10 10 10 10 10 10 10 10 10 10 10			
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9226	9224	01.High	12.0
9227	9225	01.High	12.0
9228	9226	02.Medium	16.0
9228	9227	01.High	15.0
9230	9228		NaN
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9231	9230		
9232	9231		15.0
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9235 01.High 15.0 9236 01.High 14.0 9237 01.High 13.0 9238 02.Medium 15.0 9239 01.High 15.0 Asymmetrique Profile Score I agree to pay the amount through cheque \ 0 15.0 No 1 15.0 No 1 15.0 No 2 20.0 No 3 17.0 No 4 18.0 No 5 15.0 No 6 20.0 No 7 15.0 No 8 14.0 No 9 16.0 No 10 14.0 No 11 17.0 No 11 17.0 No 11 17.0 No	9233	NaN	NaN
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22	20.0	
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23	18.0	
No No	10.0	
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No No	10.0	
25	16.0	
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9211	15.0	
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9212	20.0	
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9213	15.0	
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9214	15.0	
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9215	17.0	
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9216	18.0	
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9219				18	. 0							
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9233 No				17	. 0							
9236				19	. 0							
No					. •							
9237				20	. 0							
No												
9238				16	. 0							
No 9239				10	0							
9239 No				18	. 0							
NO												
	A fre	е сору	of	Mastering	The			Last	Notab	le Ad	ctivit	у
0						N	lo			Мо	odifie	d
1						N	lo		E	mail	0pene	d

2	Yes	Email Opened
2	No	Modified
4	No	Modified
5	No	Modified
6	No	Modified
7	No	Modified
8	Yes	Email Opened
5 6 7 8 9	No	Email Opened
10	Yes	Email Opened
11	Yes	Page Visited on Website
12	No	Modified
13	Yes	Email Opened
14	No	Email Bounced
15	No	Email Opened
16	No	Modified
17	No	Modified
18	No	Page Visited on Website
19	No	Modified
20	No	Modified
21	No	Modified
22	No	Modified
23	No	Email Link Clicked
24	Yes	Email Opened
25	No	Modified
26	Yes	Email Opened
27	No	Email Opened
28	No	Email Opened
29	No	Unreachable
9210	No	Modified
9211	No	SMS Sent
9212	Yes	Unsubscribed
9213	No	Modified
9214	No	SMS Sent
9215	Yes	Email Opened
9216	Yes	Modified
9217	No	SMS Sent
9218	No	Modified
9219	Yes	Email Opened
9220	Yes	Modified
9221	Yes	SMS Sent
9222	No	Modified Modified
9223	Yes	Modified Modified
9224 9225	No Yes	Modified Modified
9226	No	Modified
9227	No No	Email Opened
9227	Yes	Modified
9229	Yes	Modified
5225	163	Hourited

9230	No	Email Opened
9231	No	Email Opened
9232	Yes	SMS Sent
9233	No	SMS Sent
9234	No	Modified
9235	No	Email Marked Spam
9236	Yes	SMS Sent
9237	Yes	SMS Sent
9238	No	SMS Sent
9239	Yes	Modified
[9240 rows x 37 columns]		

1.2 Inspect the dataframe

This helps to give a good idea of the dataframes.

```
# The .info() code gives almost the entire information that needs to
be inspected, so let's start from there
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 9240 entries, 0 to 9239
Data columns (total 37 columns):
Prospect ID
                                                   9240 non-null object
Lead Number
                                                   9240 non-null int64
                                                   9240 non-null object
Lead Origin
                                                   9204 non-null object
Lead Source
                                                   9240 non-null object
9240 non-null object
Do Not Email
Do Not Call
                                                   9240 non-null int64
Converted
                                                   9103 non-null float64
TotalVisits
Total Time Spent on Website
                                                   9240 non-null int64
Page Views Per Visit
                                                   9103 non-null float64
                                                   9137 non-null object
Last Activity
Country
                                                   6779 non-null object
Specialization
                                                   7802 non-null object
How did you hear about X Education
                                                   7033 non-null object
                                                   6550 non-null object
What is your current occupation
What matters most to you in choosing a course
                                                   6531 non-null object
                                                   9240 non-null object
Search
                                                   9240 non-null object
Magazine
                                                   9240 non-null object
Newspaper Article
                                                   9240 non-null object
X Education Forums
Newspaper
                                                   9240 non-null object
                                                   9240 non-null object
Digital Advertisement
Through Recommendations
                                                   9240 non-null object
                                                   9240 non-null object
Receive More Updates About Our Courses
                                                   5887 non-null object
Tags
```

Lead Quality Update me on Supply Chain Content Get updates on DM Content Lead Profile City Asymmetrique Activity Index Asymmetrique Profile Index Asymmetrique Activity Score Asymmetrique Profile Score I agree to pay the amount through cheque A free copy of Mastering The Interview Last Notable Activity dtypes: float64(4), int64(3), object(30) memory usage: 2.6+ MB	4473 non-null object 9240 non-null object 9240 non-null object 6531 non-null object 7820 non-null object 5022 non-null object 5022 non-null float64 5022 non-null float64 9240 non-null object 9240 non-null object
<pre>#To get the idea of how the table looks or .tail() command df.head()</pre>	like we can use .head()
Prospect ID	Lead Number Lead
<pre>0rigin \ 0 7927b2df-8bba-4d29-b9a2-b6e0beafe620 API</pre>	660737
1 2a272436-5132-4136-86fa-dcc88c88f482 API	660728
2 8cc8c611-a219-4f35-ad23-fdfd2656bd8a Submission	660727 Landing Page
3 Occ2df48-7cf4-4e39-9de9-19797f9b38cc Submission	660719 Landing Page
4 3256f628-e534-4826-9d63-4a8b88782852 Submission	660681 Landing Page
Lead Source Do Not Email Do Not Ca	ll Converted TotalVisits \
	No 0 0.0
3	No 0 5.0
	No 1 2.0 No 0 1.0
	No 1 2.0
·	ws Per Visit
0 0	0.0
1 674	2.5
2 1532	2.0
3 305	1.0
4 1428	1.0

```
Get updates on DM Content
                                Lead Profile
                                                 City \
                                      Select
                                               Select
1
                          No
                                      Select
                                              Select
2
                          No
                              Potential Lead Mumbai
3
                          No
                                      Select
                                              Mumbai
4
                          No
                                      Select Mumbai
  Asymmetrique Activity Index Asymmetrique Profile Index \
0
                     02.Medium
                                                 02.Medium
1
                     02.Medium
                                                 02.Medium
2
                     02.Medium
                                                   01.High
3
                     02.Medium
                                                   01.High
4
                     02.Medium
                                                   01.High
  Asymmetrique Activity Score Asymmetrique Profile Score \
0
                          15.0
                                                      15.0
                          15.0
                                                      15.0
1
2
                          14.0
                                                      20.0
3
                          13.0
                                                      17.0
4
                          15.0
                                                      18.0
  I agree to pay the amount through cheque
0
                                          No
1
                                          No
2
                                          No
3
                                          No
4
                                          No
  A free copy of Mastering The Interview Last Notable Activity
0
                                                        Modified
                                       No
1
                                       No
                                                    Email Opened
2
                                                    Email Opened
                                      Yes
3
                                                        Modified
                                       No
                                       No
                                                        Modified
[5 rows x 37 columns]
# The .shape code gives the no. of rows and columns
df.shape
(9240, 37)
#To get an idea of the numeric values, use .describe()
df.describe()
         Lead Number
                         Converted TotalVisits Total Time Spent on
Website
         9240.000000 9240.000000 9103.000000
count
9240.000000
```

```
0.385390
                                        3.445238
       617188.435606
mean
487.698268
std
        23405.995698
                          0.486714
                                        4.854853
548.021466
min
       579533.000000
                          0.000000
                                        0.000000
0.000000
25%
       596484.500000
                          0.000000
                                        1.000000
12,000000
                          0.000000
50%
       615479.000000
                                        3.000000
248.000000
75%
       637387.250000
                          1.000000
                                        5.000000
936.000000
                          1.000000
       660737.000000
                                      251.000000
max
2272.000000
       Page Views Per Visit
                              Asymmetrique Activity Score \
                 9103.000000
                                                5022.000000
count
                    2.362820
                                                  14.306252
mean
                    2.161418
                                                   1.386694
std
min
                    0.00000
                                                   7.000000
25%
                    1.000000
                                                  14.000000
50%
                    2.000000
                                                  14.000000
75%
                    3.000000
                                                  15.000000
                   55.000000
                                                  18.000000
max
       Asymmetrique Profile Score
                       5022.000000
count
mean
                         16.344883
                          1.811395
std
min
                         11.000000
25%
                         15.000000
50%
                         16.000000
75%
                         18.000000
                         20.000000
max
```

1.3 Cleaning the dataframe

```
Lead Source
                                                     20
Do Not Email
                                                      2
Do Not Call
                                                      2
                                                      2
Converted
TotalVisits
                                                     41
Total Time Spent on Website
                                                   1731
Page Views Per Visit
                                                    114
Last Activity
                                                     17
                                                     38
Country
Specialization
                                                     18
How did you hear about X Education
                                                      9
                                                      6
What is your current occupation
                                                      3
What matters most to you in choosing a course
                                                      2
Search
Magazine
                                                      1
                                                      2
Newspaper Article
                                                      2
X Education Forums
                                                      2
Newspaper
                                                      2
Digital Advertisement
                                                      2
Through Recommendations
Receive More Updates About Our Courses
                                                      1
Tags
                                                     26
Lead Quality
                                                      5
Update me on Supply Chain Content
                                                      1
Get updates on DM Content
                                                      1
                                                      5
Lead Profile
City
                                                      6
Asymmetrique Activity Index
                                                      3
Asymmetrique Profile Index
                                                      3
Asymmetrique Activity Score
                                                     12
                                                     10
Asymmetrique Profile Score
I agree to pay the amount through cheque
                                                      1
A free copy of Mastering The Interview
                                                      2
Last Notable Activity
                                                     16
dtype: int64
# Dropping unique valued columns
df1= df.drop(['Magazine','Receive More Updates About Our Courses','I
agree to pay the amount through cheque', 'Get updates on DM
Content', 'Update me on Supply Chain Content'], axis=1)
# Checking the percentage of missing values
round(100*(df1.isnull().sum()/len(df1.index)), 2)
                                                    0.00
Prospect ID
                                                    0.00
Lead Number
Lead Origin
                                                    0.00
Lead Source
                                                    0.39
Do Not Email
                                                    0.00
Do Not Call
                                                    0.00
```

Converted TotalVisits Total Time Spent on Website Page Views Per Visit Last Activity Country Specialization How did you hear about X Education What is your current occupation What matters most to you in choosing a course Search Newspaper Article X Education Forums Newspaper Digital Advertisement Through Recommendations Tags Lead Quality Lead Profile City Asymmetrique Activity Index Asymmetrique Profile Index Asymmetrique Profile Score Asymmetrique Profile Score	0.00 0.00 0.00 0.00 0.00 36.29 51.59 74.19 39.71 45.65 45.65	
A free copy of Mastering The Interview Last Notable Activity	45.65 0.00 0.00	
dtype: float64		

Removing all the columns that are no required and have 35% null values

df2 = df1.drop(['Asymmetrique Profile Index','Asymmetrique Activity
Index','Asymmetrique Activity Score','Asymmetrique Profile
Score','Lead Profile','Tags','Lead Quality','How did you hear about X
Education','City','Lead Number'],axis=1)
df2.head()

		Prospe	ct ID	L	ead Origin	\
0	7927b2df-8bba-4d29	9 - b9a2 - b6e0bea	fe620		api	
1	2a272436-5132-413	6-86fa-dcc88c8	8f482		api	
2	8cc8c611-a219-4f3			ding page	submission	
3	0cc2df48-7cf4-4e3	9-9de9-19797f9			submission	
4	3256f628-e534-482	6-9d63-4a8b887			submission	
	Lead Source Do	Not Email Do	Not Call	Converted	TotalVisits	\
0	olark chat	no	no	0	0.0	
1	organic search	no	no	0	5.0	
2	direct traffic	no	no	1	2.0	
3	direct traffic	no	no	0	1.0	
4	google	no	no	1	2.0	
7	googte	110	110	-	2.0	

		Spent	on	Website	Page	Views	Per	Visit		Last
Activity 0	\			0				0.0	nane	visited on
website				U				0.0	page	VISICEG OII
1				674				2.5		email
opened										
2				1532				2.0		email
opened										
3	. 7 .			305				1.0		
unreachal	ote			1/20				1.0		converted
4 to lead				1428				1.0		converted
to teau										
		•		What is	your	curre	nt oc	ccupati	on \	
0					•		ur	nemploy	ed	
1		•					ur	nemploy		
2								stude		
3		•						nemploy		
4		•					ur	nemploy	ed	
What ma	atter	s most	tο	you in c	hoosir	na a co	nurse	Searc	h New	snaner
	\	3 11103 €		you in c	.1100311	ig a c	Juije	Jeare	ii itew	эрарст
0	`			better	career	pros	pects	s n	0	
no										
1				better	career	pros	pects	s n	0	
no										
2				better	career	pros	pects	s n	0	
no 3				hottor	625005	nroci	200+0	- n	0	
no				better	career	prosp	bects	s n	U	
4				better	career	prosi	pects	s n	O	
no				20000		ρ. σση	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
			s Ne	ewspaper	Digita	ıl Adve	ertis	sement	Throu	gh
Recommend	dation									
0		n	0	no				no		
no 1		n	^	no				no		
no		11	U	110				110		
2		n	0	no				no		
no				_						
3		n	0	no				no		
no										
4		n	0	no				no		
no										
A free	conv	of Ma	STAI	ring The	Interv	riew La	ast N	Notahle	Acti	vitv
0	СОРУ	O I III	J . C .	2.19 1110	1	no L	.J.C. IV	.5 .45 .6	modi	
1						no		ema	il op	
2						yes			il op	

```
3
                                                        modified
                                       no
4
                                                        modified
                                       no
[5 rows x 22 columns]
# Rechecking the percentage of missing values
round(100*(df2.isnull().sum()/len(df2.index)), 2)
                                                    0.00
Prospect ID
Lead Origin
                                                    0.00
Lead Source
                                                    0.39
Do Not Email
                                                    0.00
Do Not Call
                                                    0.00
Converted
                                                    0.00
TotalVisits
                                                    1.48
Total Time Spent on Website
                                                    0.00
Page Views Per Visit
                                                    1.48
Last Activity
                                                    1.11
Country
                                                   26.63
Specialization
                                                   36.58
                                                   29.11
What is your current occupation
What matters most to you in choosing a course
                                                   29.32
Search
                                                    0.00
Newspaper Article
                                                    0.00
X Education Forums
                                                    0.00
Newspaper
                                                    0.00
Digital Advertisement
                                                    0.00
Through Recommendations
                                                    0.00
A free copy of Mastering The Interview
                                                    0.00
Last Notable Activity
                                                    0.00
dtype: float64
```

There is a huge value of null variables in 4 columns as seen above. But removing the rows with the null value will cost us a lot of data and they are important columns. So, instead we are going to replace the NaN values with 'not provided'. This way we have all the data and almost no null values. In case these come up in the model, it will be of no use and we can drop it off then.

```
df2['Specialization'] = df2['Specialization'].fillna('not provided')
df2['What matters most to you in choosing a course'] = df2['What
matters most to you in choosing a course'].fillna('not provided')
df2['Country'] = df2['Country'].fillna('not provided')
df2['What is your current occupation'] = df2['What is your current
occupation'].fillna('not provided')
df2.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 9240 entries, 0 to 9239
Data columns (total 22 columns):
Prospect ID
9240 non-null object
```

```
Lead Origin
                                                  9240 non-null object
Lead Source
                                                  9204 non-null object
Do Not Email
                                                  9240 non-null object
                                                  9240 non-null object
Do Not Call
Converted
                                                  9240 non-null int64
TotalVisits
                                                  9103 non-null float64
                                                  9240 non-null int64
Total Time Spent on Website
Page Views Per Visit
                                                  9103 non-null float64
                                                  9137 non-null object
Last Activity
Country
                                                  9240 non-null object
                                                  9240 non-null object
Specialization
                                                  9240 non-null object
What is your current occupation
                                                  9240 non-null object
What matters most to you in choosing a course
                                                  9240 non-null object
Newspaper Article
                                                  9240 non-null object
                                                  9240 non-null object
X Education Forums
                                                  9240 non-null object
Newspaper
                                                  9240 non-null object
Digital Advertisement
Through Recommendations
                                                  9240 non-null object
A free copy of Mastering The Interview
                                                  9240 non-null object
Last Notable Activity
                                                  9240 non-null object
dtypes: float64(2), int64(2), object(18)
memory usage: 1.6+ MB
# Rechecking the percentage of missing values
round(100*(df2.isnull().sum()/len(df2.index)), 2)
Prospect ID
                                                  0.00
Lead Origin
                                                  0.00
Lead Source
                                                  0.39
Do Not Email
                                                  0.00
Do Not Call
                                                  0.00
                                                  0.00
Converted
TotalVisits
                                                  1.48
Total Time Spent on Website
                                                  0.00
Page Views Per Visit
                                                  1.48
Last Activity
                                                  1.11
                                                  0.00
Country
Specialization
                                                  0.00
What is your current occupation
                                                  0.00
What matters most to you in choosing a course
                                                  0.00
Search
                                                  0.00
Newspaper Article
                                                  0.00
X Education Forums
                                                  0.00
Newspaper
                                                  0.00
Digital Advertisement
                                                  0.00
Through Recommendations
                                                  0.00
A free copy of Mastering The Interview
                                                  0.00
Last Notable Activity
                                                  0.00
dtype: float64
```

```
df2["Country"].value counts()
india
                         6492
not provided
                         2461
united states
                           69
                           53
united arab emirates
singapore
                           24
saudi arabia
                           21
united kingdom
                           15
australia
                           13
                           10
qatar
                            7
bahrain
                            7
hong kong
france
                            6
                            6
oman
                            5
unknown
nigeria
                            4
                            4
south africa
                            4
kuwait
                            4
germany
                            4
canada
                            3
sweden
                            2
bangladesh
                            2
belgium
                            2
philippines
                            2
ghana
netherlands
                            2
                            2
italy
                            2
china
                            2
asia/pacific region
                            2
uganda
                            1
tanzania
denmark
                            1
switzerland
                            1
                            1
malaysia
                            1
russia
                            1
sri lanka
                            1
vietnam
                            1
kenya
liberia
                            1
indonesia
                            1
Name: Country, dtype: int64
def slots(x):
    category = ""
    if x == "india":
        category = "india"
    elif x == "not provided":
        category = "not provided"
    else:
```

```
category = "outside india"
    return category
df2['Country'] = df2.apply(lambda x:slots(x['Country']), axis = 1)
df2['Country'].value counts()
india
                 6492
not provided
                 2461
outside india
                  287
Name: Country, dtype: int64
# Rechecking the percentage of missing values
round(100*(df2.isnull().sum()/len(df2.index)), 2)
Prospect ID
                                                  0.00
Lead Origin
                                                  0.00
Lead Source
                                                  0.39
Do Not Email
                                                  0.00
Do Not Call
                                                  0.00
Converted
                                                  0.00
TotalVisits
                                                  1.48
Total Time Spent on Website
                                                  0.00
Page Views Per Visit
                                                  1.48
Last Activity
                                                  1.11
                                                  0.00
Country
Specialization
                                                  0.00
What is your current occupation
                                                  0.00
                                                  0.00
What matters most to you in choosing a course
Search
                                                  0.00
Newspaper Article
                                                  0.00
X Education Forums
                                                  0.00
                                                  0.00
Newspaper
Digital Advertisement
                                                  0.00
                                                  0.00
Through Recommendations
A free copy of Mastering The Interview
                                                  0.00
Last Notable Activity
                                                  0.00
dtype: float64
# Checking the percent of lose if the null values are removed
round(100*(sum(df2.isnull().sum(axis=1) > 1)/df2.shape[0]),2)
1.48
df3 = df2[df2.isnull().sum(axis=1) < 1]
# Code for checking number of rows left in percent
round(100*(df3.shape[0])/(df.shape[0]),2)
98.2
```

```
# Rechecking the percentage of missing values
round(100*(df3.isnull().sum()/len(df3.index)), 2)
Prospect ID
                                                0.0
Lead Origin
                                                0.0
                                                0.0
Lead Source
Do Not Email
                                                0.0
Do Not Call
                                                0.0
Converted
                                                0.0
TotalVisits
                                                0.0
Total Time Spent on Website
                                                0.0
Page Views Per Visit
                                                0.0
Last Activity
                                                0.0
                                                0.0
Country
Specialization
                                                0.0
What is your current occupation
                                                0.0
What matters most to you in choosing a course
                                                0.0
Search
                                                0.0
Newspaper Article
                                                0.0
X Education Forums
                                                0.0
                                                0.0
Newspaper
Digital Advertisement
                                                0.0
Through Recommendations
                                                0.0
A free copy of Mastering The Interview
                                                0.0
Last Notable Activity
                                                0.0
dtype: float64
# To familiarize all the categorical values
for column in df3:
    print(df3[column].astype('category').value counts())
print('-----
-----')
fffb0e5e-9f92-4017-9f42-781a69da4154
                                       1
539366d9-f633-455a-99e4-dbc5907db28e
                                       1
53ac14bd-2bb2-4315-a21c-94562d1b6b2d
                                       1
53aabd84-5dcc-4299-bbe3-62f3764b07b1
                                       1
539ffa32-1be7-4fe1-b04c-faf1bab763cf
                                       1
539eb309-df36-4a89-ac58-6d3651393910
                                       1
5398e7ff-74db-4074-89fb-4fd9a603f521
                                       1
53953744-234a-4cb9-9af4-bcc47eb472f4
                                       1
5390c5fe-b12c-4f6e-ae92-908672abb0a1
                                       1
53dbb914-71e7-458a-9749-cfb4d655eac2
                                       1
5379ee79-64b7-44f8-8c56-0e1ca2d5b887
                                       1
537963c8-22d9-459d-8aae-ddac40580ffb
                                       1
53744d5a-0483-42c0-80b0-8990a4d2356d
                                       1
53715ab1-2106-4c4e-8493-81cc465eb9ce
                                       1
536cdc6b-f4c1-449d-bfd8-9ef0ac912dbb
                                       1
53690d88-52f0-4ce5-b6b8-a13570a6db35
                                       1
```

```
53c4e210-3344-4737-813f-74ef9a747ab6
                                         1
53dd16bd-8201-448d-8e20-97de1cf44a7f
                                         1
5464e56f-d39b-49a4-881c-8c6f75f2bbc7
                                         1
54170a0f-0470-4612-b284-3ea12d3a9ea0
                                         1
543892e8-5b9a-4552-99b9-87d57f40552a
                                         1
5434ccf3-9de6-4c72-8dd6-66c2829d0ee2
                                         1
542a0891-2e52-40ba-ab42-e468b9636322
                                         1
54238b21-65ce-4304-98c6-0f8a6b9671e3
                                         1
5420238f-2224-4472-8041-d127c8a5533f
                                         1
5418151f-a055-4e26-b56f-6f1726638b68
                                         1
541325bd-15bb-4b52-8ad9-3fdf3cb1dd55
                                         1
53e64fef-c5c6-4d03-b07a-8ccde69a6218
                                         1
54113bf6-465b-4f6c-b0ee-2a582d37323e
                                         1
540e2e23-517c-4470-b163-6ad9e89b8890
                                         1
aa503b9c-f853-497f-a1cc-97d6b13312d1
                                         1
aa4f0ba5-5985-469f-8cd7-98f7b20d27ea
                                         1
                                         1
aa4180a5-84f1-4e67-8d90-0c8403070a59
                                         1
aa405742-17ac-4c65-b19e-ab91c241cc53
aa27a0af-eeab-4007-a770-fa8a93fa53c8
                                         1
                                         1
aabadcb8-fe4f-4456-b3b5-16e937cef311
aaledcad-f74f-426c-881a-5bbaa5ce717d
                                         1
aa02cd65-92f9-447c-8cc2-44b7b6f817fe
                                         1
a9fab024-c486-4a99-a05d-aba8c6252dc8
                                         1
                                         1
a9f12b1c-c158-4347-a695-9565a947fd55
a9ecd64e-dc3e-4058-8637-fefd2cd72768
                                         1
a9ea3237-c91c-4a93-b7e8-f6550511bff1
                                         1
                                         1
aa5fb614-bf24-408d-9c89-e97b91d9479d
aa5ff9e9-bd5c-4a6e-bc03-e19552725635
                                         1
aa613715-ff22-429d-9fbb-92da56b827aa
                                         1
aa6fc8ca-ae09-4c9e-bae0-0427f5f56a70
                                         1
aa708f29-9cb7-4959-a251-8aff9613b024
                                         1
                                         1
aa7e4871-e2f5-4c6a-887a-040c3a7b80bb
aa7f5fc5-f49a-44a7-b870-e7abfbd0fe76
                                         1
aa897134-688c-45b9-ba5c-33c952dc0199
                                         1
aa978022-96be-45b7-bf9c-e00fec32734e
                                         1
aa994ac7-bf38-4b47-85cd-afbdd9c556b8
                                         1
aa9b208a-31f7-456f-8968-beee2b2ab2c7
                                         1
aaa762ef-af82-45b3-aa72-279403f1dbfd
                                         1
aaa8345c-314b-4a24-aafb-aeb28f65c7ad
                                         1
aaaaf89c-20bc-4974-8d0d-e31f1dc4f562
                                         1
aab11d65-90a3-4f8a-98ac-58cfa19475ba
                                         1
aab516e2-9881-4f4f-901a-cde597f7f9e9
                                         1
aab6143a-424d-4a19-993e-03065412c420
                                         1
000104b9-23e4-4ddc-8caa-8629fe8ad7f4
                                         1
Name: Prospect ID, Length: 9074, dtype: int64
landing page submission
                            4885
```

```
3578
api
lead add form
                     581
lead import
                      30
Name: Lead Origin, dtype: int64
-----
                2873
google
direct traffic
                2543
olark chat
               1753
organic search
               1154
reference
                443
welingak website 129 referral sites 125
facebook
                31
bing
                  6
click2call
                  4
                  2
press release
social media
                  2
                  2
live chat
                  1
pay per click ads
                  1
nc edm
testone
                  1
                  1
welearn
welearnblog home
                  1
                  1
blog
youtubechannel
Name: Lead Source, dtype: int64
_____
no 8358
yes 716
Name: Do Not Email, dtype: int64
------
no 9072
yes
      2
Name: Do Not Call, dtype: int64
  5639
   3435
1
Name: Converted, dtype: int64
______
0.0 2161
2.0 1679
3.0 1306
4.0 1120
5.0 783
```

```
6.0
         466
1.0
         395
7.0
         309
8.0
         224
9.0
         164
10.0
         114
11.0
         86
13.0
         48
12.0
         45
14.0
          36
16.0
          21
15.0
         18
17.0
          16
          15
18.0
         12
20.0
          9
19.0
           6
21.0
23.0
           6
24.0
           5
           5
25.0
           5
27.0
22.0
           3
           2
29.0
           2
26.0
28.0
           2
43.0
           1
115.0
           1
74.0
           1
55.0
           1
54.0
           1
141.0
           1
42.0
41.0
           1
32.0
           1
30.0
           1
251.0
      1
Name: TotalVisits, dtype: int64
0 2165
60
         19
127
         18
75
        18
234
         17
87
        17
74
         17
62
         17
157
         17
69
         16
```

```
213
           16
32
           16
96
           16
12
           15
176
           15
68
           15
94
           15
71
           15
33
           15
           15
247
           14
78
63
           14
139
           14
49
           14
36
           14
2
           14
129
           14
151
           14
14
           14
100
           14
546
            1
544
            1
            1
1214
            1
460
            1
1253
1251
            1
1249
            1
468
            1
            1
1235
            1
1233
483
            1
484
            1
1229
            1
486
            1
495
            1
509
            1
1193
            1
            1
511
512
            1
513
            1
514
            1
            1
1206
522
            1
            1
523
524
            1
528
            1
            1
530
            1
1197
```

```
532 1
2272 1
Name: Total Time Spent on Website, Length: 1717, dtype: int64
0.00 2.
2.00 1794
00 1196
896
651
 ______
      517
5.00
       306
244
241
1.50
6.00
2.50
        133
7.00
3.50
         94
8.00
         86
        66
1.33
        60
59
1.67
2.33
2.67
         54
        45
43
9.00
4.50
         28
1.75
3.33
          27
        25
23
21
19
18
10.00
1.25
5.50
2.25
11.00
        16
13
13
3.67
6.50
1.80
2.75
           12
1.40
          11
       1
1
1
1.31
1.27
1.21
8.21
           1
1.63
           1
3.91
           1
4.17
           1
2.63
           1
24.00
           1
2.57
           1
2.56
           1
2.86
           1
2.45
           1
```

```
2.90
2.38
          1
3.17
         1
2.29
          1
3.29
3.38
          1
3.43
         1
2.14
          1
2.13
          1
3.57
         1
2.08
         1
1.93
        1
1.86
3.80
         1
3.82
         1
3.83
          1
55.00 1
Name: Page Views Per Visit, Length: 114, dtype: int64
                  3432
email opened
olark chat conversation 972
page visited on Website
page visited on website
                           428
converted to lead
email bounced
                           312
email link clicked 267 form submitted on website 116
unreachable
                             90
unsubscribed
                             59
had a phone conversation view in browser link clicked
                             25
                            6
                             5
approached upfront
                             2
email marked spam
                             2
email received
resubscribed to emails
                              1
visited booth in tradeshow 1
Name: Last Activity, dtype: int64
_____
india 6491
not provided 2296
outside india 287
Name: Country, dtype: int64
______
not provided finance management
                                3282
                                959
human resource management
                                 837
```

```
marketing management
                               823
operations management
                               499
business administration
                               399
it projects management
                               366
supply chain management
                               346
banking, investment and insurance
                               335
media and advertising
                               202
travel and tourism
                               202
international business
                               176
healthcare management
                               156
hospitality management
                               111
e-commerce
                               111
retail management
                               100
rural and agribusiness
                               73
e-business
                               57
services excellence
                               40
Name: Specialization, dtype: int64
-----
unemployed 2683 working professional 206
other
                   15
            9
8
housewife
businessman
Name: What is your current occupation, dtype: int64
______
-----
better career prospects 6370
                       2702
not provided
other 1 flexibility & convenience 1
Name: What matters most to you in choosing a course, dtype: int64
______
no 9060
yes 14
Name: Search, dtype: int64
no 9072
    2
yes
Name: Newspaper Article, dtype: int64
no 9073
yes
Name: X Education Forums, dtype: int64
```

```
no 9073
yes 1
Name: Newspaper, dtype: int64
no 9070
Name: Digital Advertisement, dtype: int64
______
no 9067
     7
Name: Through Recommendations, dtype: int64
no 6186
    2888
Name: A free copy of Mastering The Interview, dtype: int64
------
                        3267
modified
email opened
                         2823
                         2152
sms sent
                       318
183
page visited on website
olark chat conversation
email link clicked
                          173
email bounced
                           60
unsubscribed
                           45
unreachable
                           32
had a phone conversation
                           14
                           2
email marked spam
view in browser link clicked 1
resubscribed to emails
                            1
form submitted on website
                            1
email received
approached upfront
Name: Last Notable Activity, dtype: int64
# Removing Id values since they are unique for everyone
df_final = df3.drop('Prospect ID',1)
df_final.shape
(9074, 21)
```

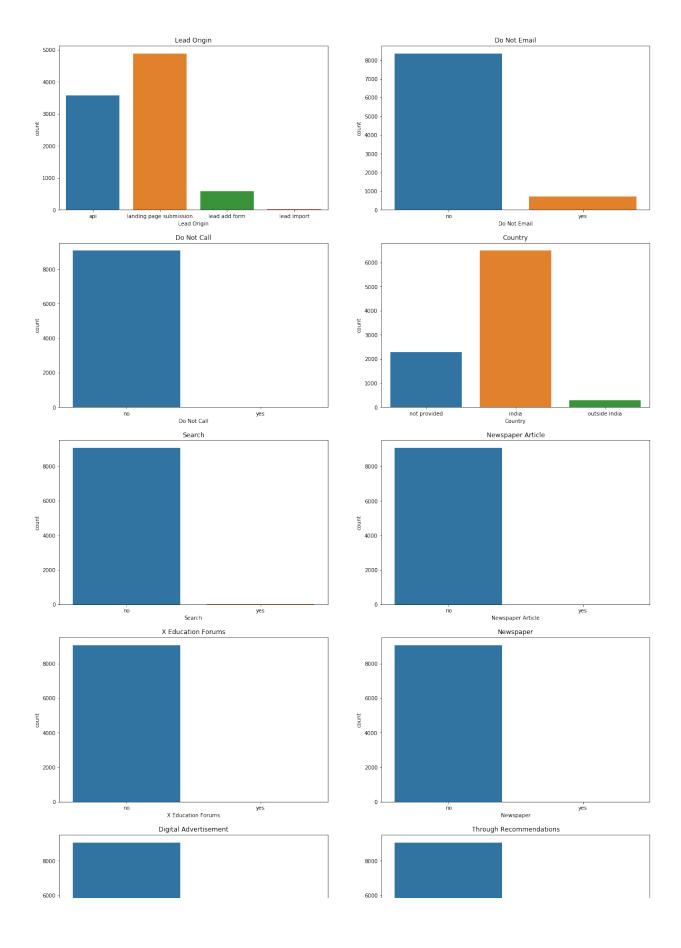
2. EDA

2.1. Univariate Analysis

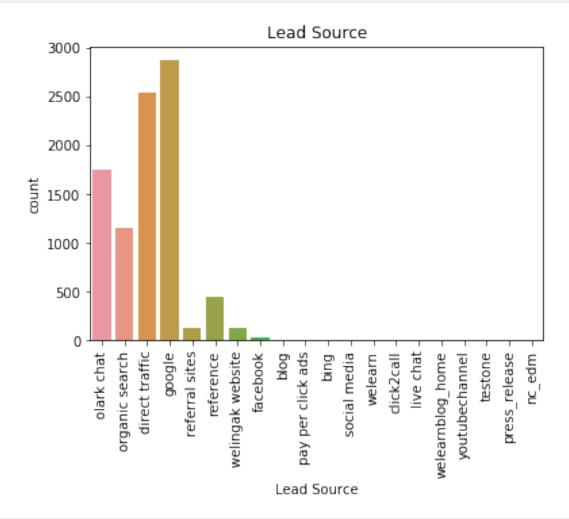
2.1.1. Categorical Variables

```
df final.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 9074 entries, 0 to 9239
Data columns (total 21 columns):
Lead Origin
                                                  9074 non-null object
Lead Source
                                                  9074 non-null object
Do Not Email
                                                  9074 non-null object
Do Not Call
                                                  9074 non-null object
                                                  9074 non-null int64
Converted
                                                  9074 non-null float64
TotalVisits
Total Time Spent on Website
                                                  9074 non-null int64
Page Views Per Visit
                                                  9074 non-null float64
Last Activity
                                                  9074 non-null object
                                                  9074 non-null object
Country
Specialization
                                                  9074 non-null object
What is your current occupation
                                                  9074 non-null object
What matters most to you in choosing a course
                                                  9074 non-null object
                                                  9074 non-null object
Search
                                                  9074 non-null object
Newspaper Article
X Education Forums
                                                  9074 non-null object
                                                  9074 non-null object
Newspaper
                                                  9074 non-null object
Digital Advertisement
Through Recommendations
                                                  9074 non-null object
A free copy of Mastering The Interview
                                                  9074 non-null object
Last Notable Activity
                                                  9074 non-null object
dtypes: float64(2), int64(2), object(17)
memory usage: 1.5+ MB
plt.figure(figsize = (20,40))
plt.subplot(6,2,1)
sns.countplot(df final['Lead Origin'])
plt.title('Lead Origin')
plt.subplot(6,2,2)
sns.countplot(df_final['Do Not Email'])
plt.title('Do Not Email')
plt.subplot(6,2,3)
sns.countplot(df final['Do Not Call'])
plt.title('Do Not Call')
plt.subplot(6,2,4)
```

```
sns.countplot(df final['Country'])
plt.title('Country')
plt.subplot(6,2,5)
sns.countplot(df final['Search'])
plt.title('Search')
plt.subplot(6,2,6)
sns.countplot(df final['Newspaper Article'])
plt.title('Newspaper Article')
plt.subplot(6,2,7)
sns.countplot(df final['X Education Forums'])
plt.title('X Education Forums')
plt.subplot(6,2,8)
sns.countplot(df final['Newspaper'])
plt.title('Newspaper')
plt.subplot(6,2,9)
sns.countplot(df final['Digital Advertisement'])
plt.title('Digital Advertisement')
plt.subplot(6,2,10)
sns.countplot(df final['Through Recommendations'])
plt.title('Through Recommendations')
plt.subplot(6,2,11)
sns.countplot(df_final['A free copy of Mastering The Interview'])
plt.title('A free copy of Mastering The Interview')
plt.subplot(6,2,12)
sns.countplot(df final['Last Notable Activity']).tick params(axis='x',
rotation = 90)
plt.title('Last Notable Activity')
plt.show()
```

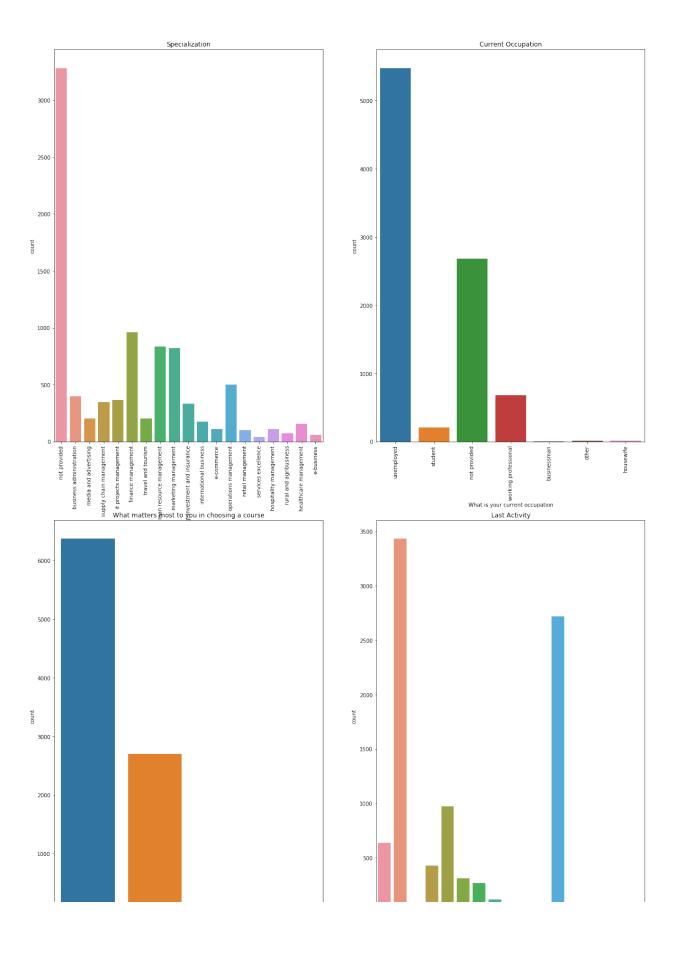


```
sns.countplot(df_final['Lead Source']).tick_params(axis='x', rotation
= 90)
plt.title('Lead Source')
plt.show()
```

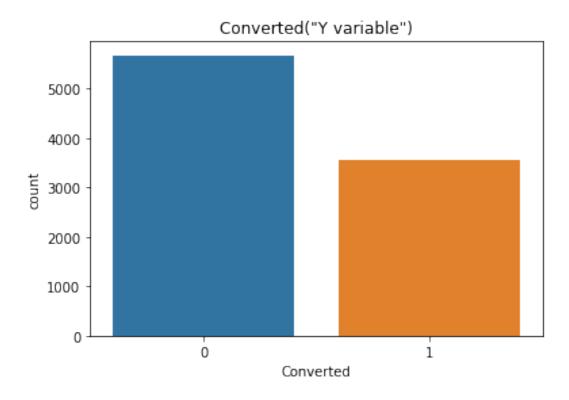


```
plt.figure(figsize = (20,30))
plt.subplot(2,2,1)
sns.countplot(df_final['Specialization']).tick_params(axis='x',
rotation = 90)
plt.title('Specialization')
plt.subplot(2,2,2)
sns.countplot(df_final['What is your current
occupation']).tick_params(axis='x', rotation = 90)
plt.title('Current Occupation')
plt.subplot(2,2,3)
sns.countplot(df_final['What matters most to you in choosing a
course']).tick_params(axis='x', rotation = 90)
plt.title('What matters most to you in choosing a course')
plt.subplot(2,2,4)
```

```
sns.countplot(df_final['Last Activity']).tick_params(axis='x',
rotation = 90)
plt.title('Last Activity')
plt.show()
```



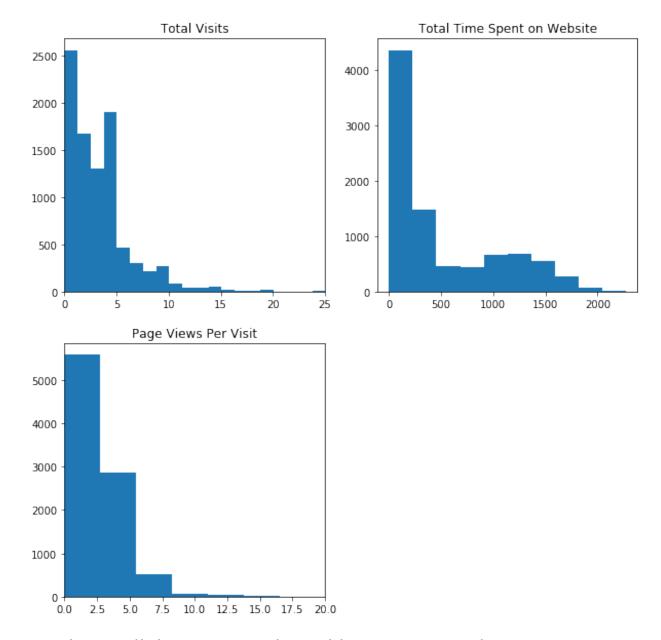
```
sns.countplot(df['Converted'])
plt.title('Converted("Y variable")')
plt.show()
```



2.1.1. Numerical Variables

```
df final.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 9074 entries, 0 to 9239
Data columns (total 21 columns):
Lead Origin
                                                  9074 non-null object
Lead Source
                                                  9074 non-null object
Do Not Email
                                                  9074 non-null object
                                                  9074 non-null object
Do Not Call
                                                  9074 non-null int64
Converted
TotalVisits
                                                  9074 non-null float64
Total Time Spent on Website
                                                  9074 non-null int64
Page Views Per Visit
                                                  9074 non-null float64
                                                  9074 non-null object
Last Activity
Country
                                                  9074 non-null object
Specialization
                                                  9074 non-null object
What is your current occupation
                                                  9074 non-null object
What matters most to you in choosing a course
                                                  9074 non-null object
                                                  9074 non-null object
Search
Newspaper Article
                                                  9074 non-null object
X Education Forums
                                                  9074 non-null object
```

```
Newspaper
                                                  9074 non-null object
Digital Advertisement
                                                  9074 non-null object
Through Recommendations
                                                  9074 non-null object
                                                  9074 non-null object
A free copy of Mastering The Interview
Last Notable Activity
                                                  9074 non-null object
dtypes: float64(2), int64(2), object(17)
memory usage: 1.8+ MB
plt.figure(figsize = (10,10))
plt.subplot(221)
plt.hist(df_final['TotalVisits'], bins = 200)
plt.title('Total Visits')
plt.xlim(0,25)
plt.subplot(222)
plt.hist(df_final['Total Time Spent on Website'], bins = 10)
plt.title('Total Time Spent on Website')
plt.subplot(223)
plt.hist(df_final['Page Views Per Visit'], bins = 20)
plt.title('Page Views Per Visit')
plt.xlim(0,20)
plt.show()
```

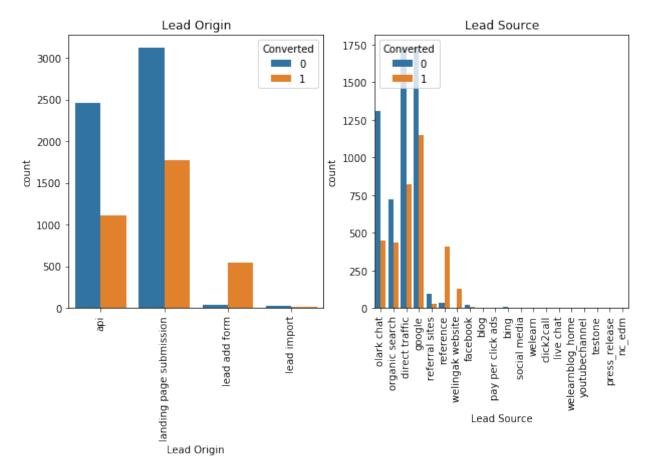


2.1. Relating all the categorical variables to Converted

```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Lead Origin', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Lead Origin')

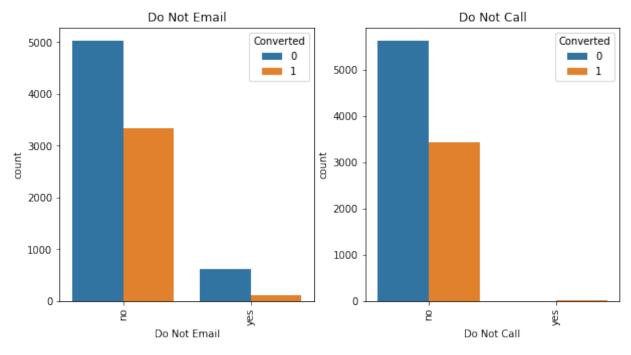
plt.subplot(1,2,2)
sns.countplot(x='Lead Source', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Lead Source')
plt.show()
```



```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Do Not Email', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Do Not Email')

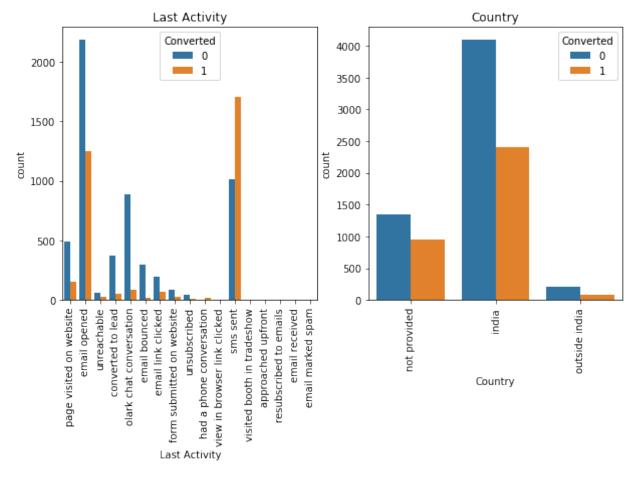
plt.subplot(1,2,2)
sns.countplot(x='Do Not Call', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Do Not Call')
plt.show()
```



```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Last Activity', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Last Activity')

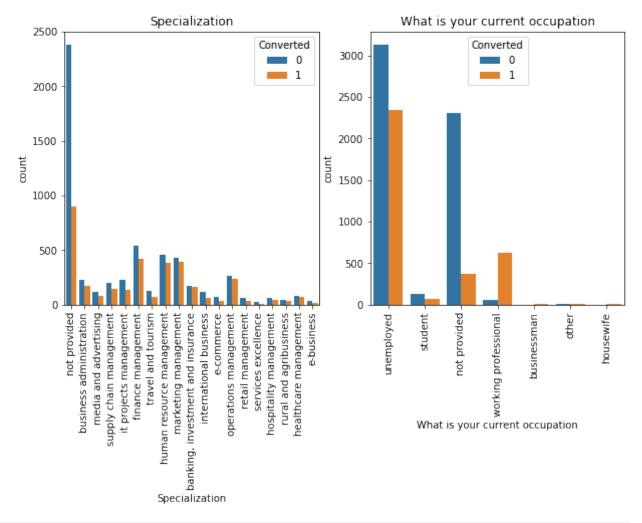
plt.subplot(1,2,2)
sns.countplot(x='Country', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Country')
plt.show()
```



```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Specialization', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Specialization')

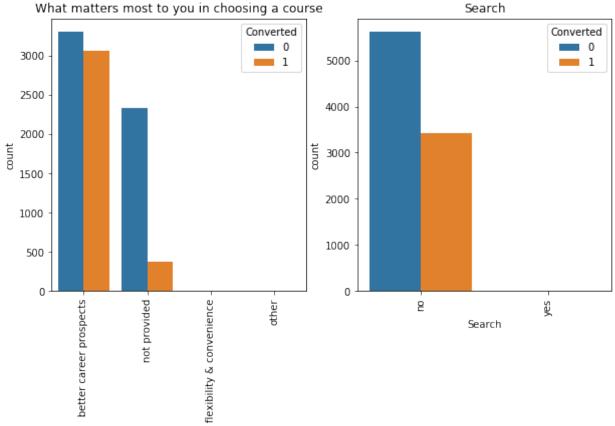
plt.subplot(1,2,2)
sns.countplot(x='What is your current occupation', hue='Converted',
data= df_final).tick_params(axis='x', rotation = 90)
plt.title('What is your current occupation')
plt.show()
```



```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='What matters most to you in choosing a course',
hue='Converted', data= df_final).tick_params(axis='x', rotation = 90)
plt.title('What matters most to you in choosing a course')

plt.subplot(1,2,2)
sns.countplot(x='Search', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Search')
plt.show()
```

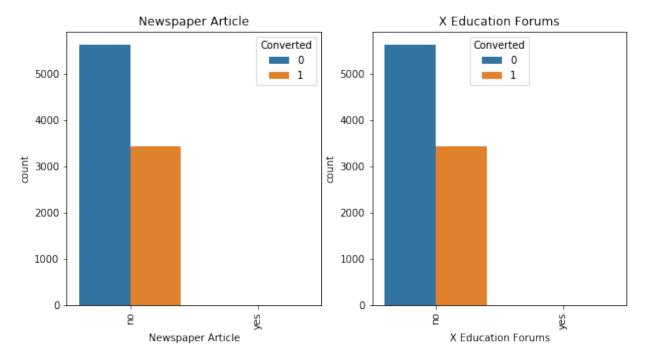


What matters most to you in choosing a course

```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Newspaper Article', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Newspaper Article')

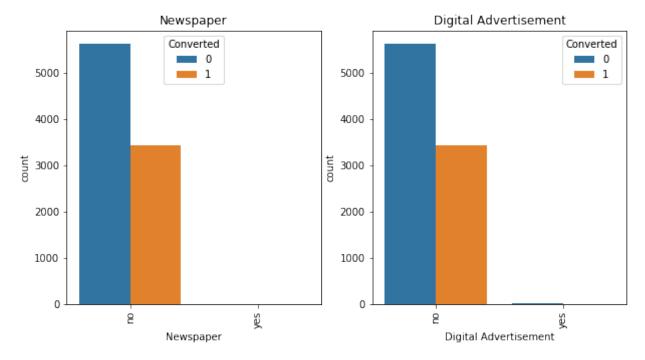
plt.subplot(1,2,2)
sns.countplot(x='X Education Forums', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('X Education Forums')
plt.show()
```



```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Newspaper', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Newspaper')

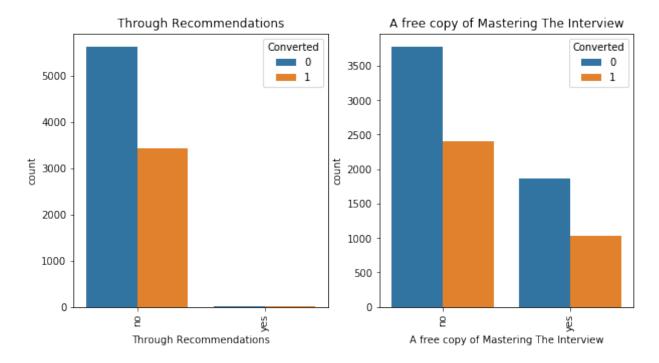
plt.subplot(1,2,2)
sns.countplot(x='Digital Advertisement', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Digital Advertisement')
plt.show()
```



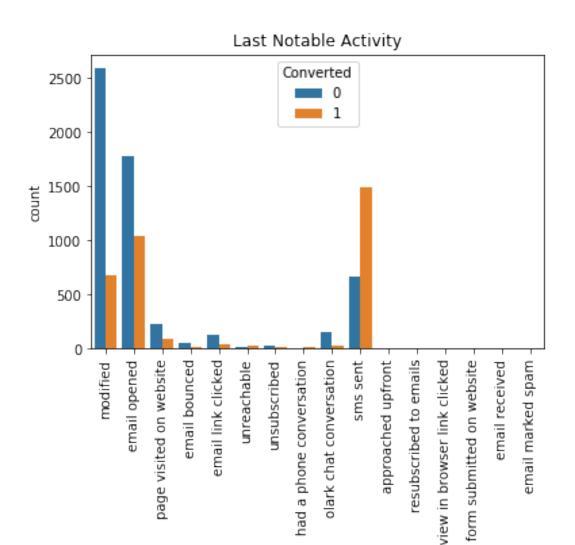
```
plt.figure(figsize = (10,5))

plt.subplot(1,2,1)
sns.countplot(x='Through Recommendations', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Through Recommendations')

plt.subplot(1,2,2)
sns.countplot(x='A free copy of Mastering The Interview',
hue='Converted', data= df_final).tick_params(axis='x', rotation = 90)
plt.title('A free copy of Mastering The Interview')
plt.show()
```

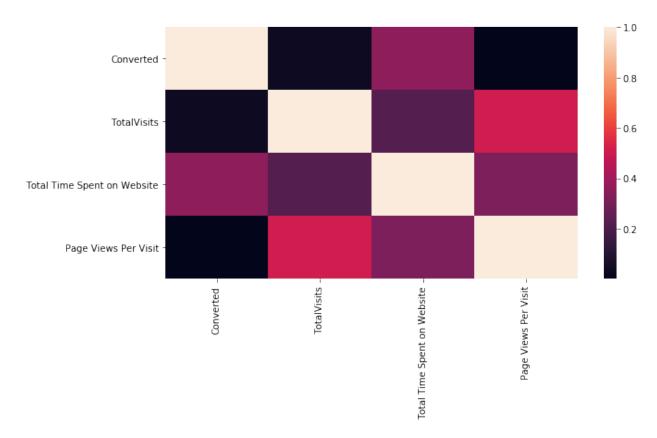


```
sns.countplot(x='Last Notable Activity', hue='Converted', data=
df_final).tick_params(axis='x', rotation = 90)
plt.title('Last Notable Activity')
plt.show()
```



```
# To check the correlation among varibles
plt.figure(figsize=(10,5))
sns.heatmap(df_final.corr())
plt.show()
```

Last Notable Activity



It is understandable from the above EDA that there are many elements that have very little data and so will be of less relevance to our analysis.

```
numeric = df_final[['TotalVisits','Total Time Spent on Website','Page
Views Per Visit']]
numeric.describe(percentiles=[0.25, 0.5, 0.75, 0.9, 0.99])
       TotalVisits
                    Total Time Spent on Website
                                                    Page Views Per Visit
count
       9074,000000
                                      9074.000000
                                                             9074.000000
          3.456028
                                       482.887481
                                                                2.370151
mean
          4.858802
                                       545.256560
                                                                2.160871
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99%
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                                      1839.000000
                                                                9.000000
        251.000000
                                      2272.000000
                                                               55.000000
max
```

There aren't any major outliers, so moving on to analysis

3. Dummy Variables

```
df_final.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 9074 entries, 0 to 9239
Data columns (total 21 columns):
Lead Origin
                                                9074 non-null object
Lead Source
                                                9074 non-null object
Do Not Email
                                                9074 non-null object
                                                9074 non-null object
Do Not Call
                                                9074 non-null int64
Converted
TotalVisits
                                                9074 non-null float64
Total Time Spent on Website
                                                9074 non-null int64
                                                9074 non-null float64
Page Views Per Visit
                                                9074 non-null object
Last Activity
                                                9074 non-null object
Country
                                                9074 non-null object
Specialization
What is your current occupation
                                                9074 non-null object
What matters most to you in choosing a course
                                                9074 non-null object
                                                9074 non-null object
                                                9074 non-null object
Newspaper Article
                                                9074 non-null object
X Education Forums
                                                9074 non-null object
Newspaper
                                                9074 non-null object
Digital Advertisement
                                                9074 non-null object
Through Recommendations
A free copy of Mastering The Interview
                                                9074 non-null object
Last Notable Activity
                                                9074 non-null object
dtypes: float64(2), int64(2), object(17)
memory usage: 1.8+ MB
df final.loc[:, df final.dtypes == 'object'].columns
'What is your current occupation',
       'What matters most to you in choosing a course', 'Search',
       'Newspaper Article', 'X Education Forums', 'Newspaper',
       'Digital Advertisement', 'Through Recommendations',
       'A free copy of Mastering The Interview', 'Last Notable
Activity'],
      dtype='object')
# Create dummy variables using the 'get_dummies'
dummy = pd.get_dummies(df_final[['Lead Origin', 'Specialization' , 'Lead
Source', 'Do Not Email', 'Last Activity', 'What is your current
occupation', 'A free copy of Mastering The Interview', 'Last Notable
Activity']], drop first=True)
# Add the results to the master dataframe
df final dum = pd.concat([df final, dummy], axis=1)
df final dum
                 Lead Origin Lead Source Do Not Email Do Not Call
```

0			api	olark chat	no	no
1			api	organic search	no	no
2	landing	page	submission	direct traffic	no	no
3	landing	page	submission	direct traffic	no	no
4	landing	page	submission	google	no	no
5			api	olark chat	no	no
6	landing	page	submission	google	no	no
7			api	olark chat	no	no
8	landing	page	submission	direct traffic	no	no
9			api	google	no	no
10	landing	page	submission	organic search	no	no
11	landing	page	submission	direct traffic	no	no
12			api	organic search	no	no
13	landing	page	submission	organic search	no	no
14	landing	page	submission	direct traffic	yes	no
15			api	organic search	no	no
16			api	olark chat	no	no
17			api	referral sites	no	no
18	landing	page	submission	google	no	no
19			api	organic search	no	no
20	landing	page	submission	google	no	no
21			api	google	no	no
22	landing	page	submission	google	no	no
23	landing	page	submission	google	no	no
24			api	google	no	no
25	landing	page	submission	google	no	no

26	landing	page	submission	organic search	no	no
27	landing	page	submission	google	no	no
28	landing	page	submission	direct traffic	no	no
29			api	google	no	no
9210	landing	page	submission	direct traffic	no	no
9211	landing	page	submission	direct traffic	no	no
9212	landing	page	submission	google	yes	no
9213	landing	page	submission	direct traffic	yes	no
9214			api	organic search	no	no
9215	landing	page	submission	organic search	no	no
9216	landing	page	submission	direct traffic	yes	no
9217			api	olark chat	no	no
9218	landing	page	submission	google	yes	no
9219	landing	page	submission	direct traffic	no	no
9220	landing	page	submission	direct traffic	no	no
9221	landing	page	submission	google	no	no
9222			api	google	no	no
9223			api	organic search	no	no
9224	landing	page	submission	google	no	no
9225	landing	page	submission	direct traffic	yes	no
9226			api	olark chat	no	no
9227	landing	page	submission	google	no	no
9228	landing	page	submission	google	no	no
9229	landing	page	submission	organic search	no	no
9230	landing	page	submission	google	no	no

9231	landing page	submission	google	no	no
9232	landing page	submission	direct traffic	no	no
9233		api	direct traffic	no	no
9234	landing page	submission	direct traffic	no	no
9235	landing page	submission	direct traffic	yes	no
9236	landing page	submission	direct traffic	no	no
9237	landing page	submission	direct traffic	yes	no
9238	landing page	submission	google	no	no
9239	landing page	submission	direct traffic	no	no
0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 29 29 29 29 29 29 29 29 29 29 29 29	Converted T 0 0 1 1 0 1 0 1 1 0 1 1 1 1 1 0 0 0 1 1 1 1 1 1 0 0 1	OtalVisits 0.0 5.0 2.0 1.0 2.0 0.0 2.0 4.0 8.0 8.0 11.0 5.0 1.0 6.0 6.0 6.0 4.0 1.0 4.0 1.0 4.0 5.0 3.0 4.0 6.0 3.0 3.0 4.0 6.0 3.0	Total Time Spent	on Website \	

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9214 9215	1 0	2.0 8.0	881 397
9216 9217	0 0	6.0 0.0	1679 0
9218 9219	0 1	1.0 6.0	149 1389
9220	0	5.0	20
9221 9222	0 0	4.0 6.0	1347 228
9223 9224	0 0	7.0 4.0	142 455
9225 9226	0 0	2.0	74 0
9227	1	5.0	1283
9228 9229	1 1	4.0 13.0	1944 1226
9230 9231	0 1	2.0 8.0	870 1016
9232 9233	0 1	2.0 13.0	1770 1409
9234 9235	1 1	5.0 8.0	210 1845
9236	0	2.0	238
9237 9238	0 1	2.0 3.0	199 499
9239	1	6.0	1279
Page Country \	Views	Per Visit	Last Activity
0		0.00	page visited on website not provided
1		2.50	email opened india
2		2.00	email opened india
3		1.00	unreachable india
4		1.00	converted to lead india
5		0.00	olark chat conversation not provided
6		2.00	email opened india
7		0.00	olark chat conversation not provided

8	2.00	email opened	india
9	4.00	email opened	india
10	8.00	email opened	india
11	2.67	page visited on website	india
12	11.00	email opened	india
13	5.00	email opened	india
14	1.00	email bounced	outside india
15	6.00	email opened	india
16	0.00	olark chat conversation	not provided
17	6.00	email link clicked	india
18	3.00	page visited on website	india
19	3.00	page visited on website	india
20	1.00	unreachable	india
21	1.33	page visited on website	india
22	1.00	converted to lead	india
23	4.00	email link clicked	india
24	1.50	email opened	india
25	3.00	form submitted on website	india
26	2.00	email opened	india
27	6.00	email opened	india
28	5.00	email opened	india
29	3.00	unreachable	india
9210	4.00	email link clicked	india
9211	4.00	sms sent	india
9212	5.00	unsubscribed	india

9213	2.50	page visited on website	india
9214	2.00	sms sent	india
9215	8.00	email opened	india
9216	6.00	page visited on website	india
9217	0.00	sms sent	not provided
9218	1.00	email bounced	india
9219	6.00	email opened	india
9220	2.50	sms sent	india
9221	2.00	sms sent	india
9222	6.00	sms sent	india
9223	7.00	email opened	india
9224	4.00	form submitted on website	india
9225	2.00	email bounced	outside india
9226	0.00	sms sent	not provided
9227	1.67	email opened	india
9228	2.00	sms sent	india
9229	6.50	sms sent	india
9230	2.00	email opened	india
9231	4.00	email opened	india
9232	2.00	sms sent	india
9233	2.60	sms sent	india
9234	2.50	sms sent	india
9235	2.67	email marked spam	outside india
9236	2.00	sms sent	india
9237	2.00	sms sent	india
9238	3.00	sms sent	india

9239	3.00	sms sent	outside india
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[9074 rows x 100 columns]

df_final_dum = df_final_dum.drop(['What is your current occupation_not
provided','Lead Origin', 'Lead Source', 'Do Not Email', 'Do Not
Call','Last Activity', 'Country', 'Specialization',
'Specialization_not provided','What is your current occupation','What
matters most to you in choosing a course', 'Search','Newspaper
Article', 'X Education Forums', 'Newspaper','Digital Advertisement',
'Through Recommendations','A free copy of Mastering The Interview',
'Last Notable Activity'], 1)
df_final_dum

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	0	1.0				
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5	0	0.0			0	
6	1	2.0			1640	
7	0	0.0			0	
8	0	2.0			71	
9	0	4.0			58	
10	1	8.0			1351	
11	1	8.0			1343	
12	1	11.0			1538	
13	0	5.0			170	
14	0	1.0			481	
15	1	6.0			1012	
16	0	0.0			0	
17	0	6.0			973	
18	1	6.0			1688	
19	0	3.0			98	
20	0	1.0			233	
21	0	4.0			377	
22	1	1.0			1013	
23	0	4.0			771	
24	1	6.0			1137	
25	1	3.0			1068	
26	1	4.0			1000	
27	1	6.0			1315	
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4. Test-Train Split

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# Import the required library
from sklearn.model_selection import train_test_split
X = df final dum.drop(['Converted'], 1)
X.head()
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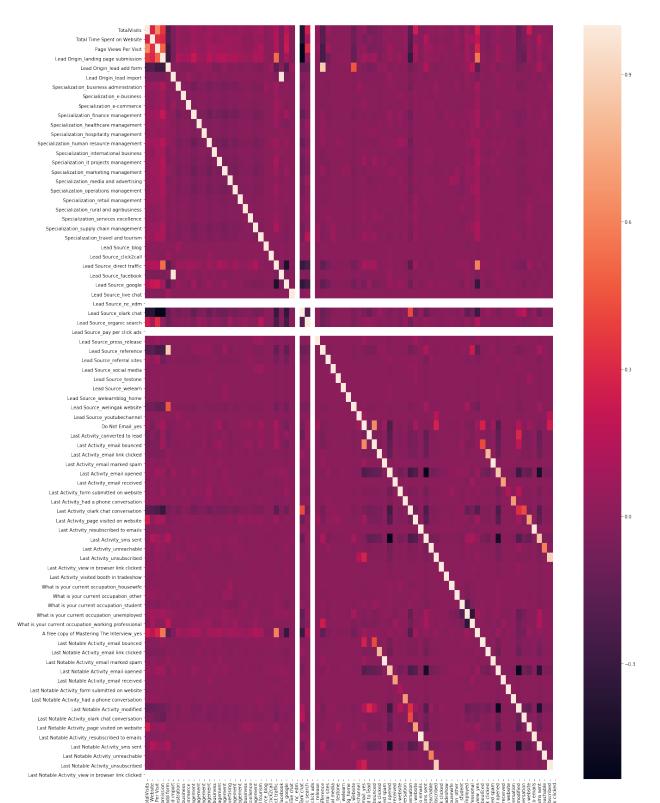
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# Putting the target variable in y
y = df final dum['Converted']
y.head()
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Name: Converted, dtype: int64
# Split the dataset into 70% and 30% for train and test respectively
X_train, X_test, y_train, y_test = train_test_split(X, y,
train size=0.7, test size=0.3, random state=10)
# Import MinMax scaler
from sklearn.preprocessing import MinMaxScaler
# Scale the three numeric features
scaler = MinMaxScaler()
X_train[['TotalVisits', 'Page Views Per Visit', 'Total Time Spent on
Website']] = scaler.fit transform(X_train[['TotalVisits', 'Page Views
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# To check the correlation among varibles
plt.figure(figsize=(20,30))
sns.heatmap(X_train.corr())
plt.show()
```



5. Model Building

```
# Import 'LogisticRegression'
from sklearn.linear model import LogisticRegression
logreg = LogisticRegression()
# Import RFE
from sklearn.feature selection import RFE
# Running RFE with 15 variables as output
rfe = RFE(logreg, 15)
rfe = rfe.fit(X train, y train)
# Features that have been selected by RFE
list(zip(X train.columns, rfe.support , rfe.ranking ))
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 ('Page Views Per Visit', False, 6),
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 ('Lead Origin lead import', False, 46),
 ('Specialization business administration', False, 33),
 ('Specialization e-business', False, 32),
 ('Specialization e-commerce', False, 23),
 ('Specialization_finance management', False, 30),
 ('Specialization healthcare management', False, 25),
 ('Specialization hospitality management', False, 43),
 ('Specialization human resource management', False, 31),
 ('Specialization international business', False, 37),
 ('Specialization_it projects management', False, 28),
 ('Specialization marketing management', False, 22),
 ('Specialization media and advertising'
                                        , False, 40),
 ('Specialization operations management', False, 27),
 ('Specialization_retail management', False, 63),
 ('Specialization rural and agribusiness', False, 24),
 ('Specialization services excellence', False, 21),
 ('Specialization_supply chain management', False, 29),
 ('Specialization travel and tourism', False, 35),
 ('Lead Source blog', False, 41),
 ('Lead Source click2call', False, 61),
 ('Lead Source direct traffic', True, 1),
 ('Lead Source facebook', False, 45),
 ('Lead Source google', True, 1),
 ('Lead Source live chat', False, 48),
 ('Lead Source nc edm', False, 64),
 ('Lead Source_olark chat', False, 19),
 ('Lead Source organic search', True, 1),
 ('Lead Source pay per click ads', False, 65),
```

```
('Lead Source press release', False, 51),
 ('Lead Source reference', False, 18),
 ('Lead Source_referral sites', False, 4),
 ('Lead Source social media', False, 20),
 ('Lead Source_testone', False, 42),
 ('Lead Source_welearn', False, 49),
 ('Lead Source welearnblog home', False, 44),
 ('Lead Source_welingak website', True, 1),
 ('Lead Source youtubechannel', False, 47),
 ('Do Not Email yes', True, 1),
 ('Last Activity converted to lead', False, 14),
 ('Last Activity_email bounced', False, 11),
 ('Last Activity_email link clicked', False, 54),
 ('Last Activity email marked spam', False, 39),
 ('Last Activity email opened', False, 58),
 ('Last Activity email received', False, 56),
 ('Last Activity_form submitted on website', False, 36),
 ('Last Activity_had a phone conversation', False, 5),
 ('Last Activity olark chat conversation', True, 1),
 ('Last Activity_page visited on website', False, 16),
 ('Last Activity resubscribed to emails', False, 15),
 ('Last Activity sms sent', True, 1),
 ('Last Activity unreachable', False, 17),
 ('Last Activity unsubscribed', False, 52),
 ('Last Activity view in browser link clicked', False, 53),
 ('Last Activity visited booth in tradeshow', False, 55),
 ('What is your current occupation_housewife', True, 1),
 ('What is your current occupation other', True, 1),
 ('What is your current occupation student', False, 2),
 ('What is your current occupation_unemployed', False, 3),
 ('What is your current occupation working professional', True, 1),
 ('A free copy of Mastering The Interview_yes', False, 59),
 ('Last Notable Activity email bounced', False, 50),
 ('Last Notable Activity_email link clicked', False, 10),
 ('Last Notable Activity email marked spam', False, 34),
 ('Last Notable Activity email opened', False, 13),
 ('Last Notable Activity email received', False, 60),
 ('Last Notable Activity form submitted on website', False, 57),
 ('Last Notable Activity_had a phone conversation', True, 1),
 ('Last Notable Activity modified', False, 7),
 ('Last Notable Activity olark chat conversation', False, 9),
 ('Last Notable Activity_page visited on website', False, 12),
 ('Last Notable Activity_resubscribed to emails', False, 8),
 ('Last Notable Activity_sms sent', False, 62),
 ('Last Notable Activity_unreachable', True, 1),
 ('Last Notable Activity_unsubscribed', False, 38),
 ('Last Notable Activity view in browser link clicked', False, 66)]
# Put all the columns selected by RFE in the variable 'col'
col = X train.columns[rfe.support ]
```

All the variables selected by RFE, next statistics part (p-values and the VIFs).

```
# Selecting columns selected by RFE
X_train = X_train[col]
# Importing statsmodels
import statsmodels.api as sm
X train sm = sm.add constant(X train)
logm1 = sm.GLM(y_train, X_train_sm, family = sm.families.Binomial())
res = logm1.fit()
res.summary()
<class 'statsmodels.iolib.summary.Summary'>
                Generalized Linear Model Regression Results
Dep. Variable:
                           Converted No. Observations:
6351
                                 GLM Df Residuals:
Model:
6335
Model Family:
                            Binomial Df Model:
Link Function:
                               logit Scale:
1.0000
Method:
                                IRLS Log-Likelihood:
-2741.3
                    Mon, 10 Jun 2019
Date:
                                      Deviance:
5482.6
                            17:10:21 Pearson chi2:
Time:
6.64e + 03
No. Iterations:
                                  22
                                      Covariance Type:
nonrobust
                                                         coef std
                   P>|z| [0.025 0.975]
err z
                                                      -1.2524
const
                     0.000
                                -1.411 -1.094
0.081
        -15.450
TotalVisits
                                                       4.5519
1.398
          3.256
                     0.001
                                 1.812
                                            7.292
Total Time Spent on Website
                                                       4.5660
         28.101
                                4.248
                                            4.884
0.162
                     0.000
Lead Origin lead add form
                                                       2.6773
         11.916
0.225
                     0.000
                                2.237
                                            3.118
Lead Source_direct traffic
                                                      -1.4795
```

```
0.114
         -12.979
                      0.000
                                  -1.703
                                               -1.256
Lead Source google
                                                          -1.1705
0.109
         -10.690
                       0.000
                                  -1.385
                                               -0.956
Lead Source organic search
                                                          -1.2823
          -9.541
                       0.000
                                  -1.546
                                               -1.019
Lead Source welingak website
                                                           2.5984
                                   0.573
                                               4.624
1.033
           2.515
                      0.012
Do Not Email yes
                                                          -1.4076
          -8.387
                                  -1.737
0.168
                       0.000
                                               -1.079
Last Activity olark chat conversation
                                                          -1.4678
          -8.874
                       0.000
                                  -1.792
                                               -1.144
0.165
Last Activity sms sent
                                                           1.3213
          18.222
                       0.000
                                               1.463
0.073
                                   1.179
What is your current occupation housewife
                                                          24.4759
3.07e+04
              0.001
                          0.999
                                 -6.01e+04
                                               6.01e+04
What is your current occupation other
                                                           1.4134
0.760
           1.859
                       0.063
                                  -0.077
                                               2.904
What is your current occupation_working professional
                                                           2.8071
                      0.000
                                   2.428
          14.509
                                               3.186
                                                          24,2053
Last Notable Activity had a phone conversation
                          0.999
2.18e+04
              0.001
                                  -4.28e+04
                                               4.28e+04
Last Notable Activity unreachable
                                                           1.7029
0.610
           2.790
                       0.005
                                   0.507
                                               2.899
# Importing 'variance inflation factor'
from statsmodels.stats.outliers influence import
variance inflation factor
# Make a VIF dataframe for all the variables present
vif = pd.DataFrame()
vif['Features'] = X train.columns
vif['VIF'] = [variance inflation factor(X train.values, i) for i in
range(X train.shape[1])]
vif['VIF'] = round(vif['VIF'], 2)
vif = vif.sort values(by = "VIF", ascending = False)
vif
                                                          VIF
                                               Features
1
                           Total Time Spent on Website
                                                         2.34
0
                                           TotalVisits 2.28
4
                                    Lead Source google 2.04
3
                            Lead Source direct traffic
                                                         1.91
5
                            Lead Source organic search 1.60
9
                                Last Activity sms sent
                                                         1.49
2
                             Lead Origin lead add form
                                                        1.47
6
                          Lead Source welingak website
                                                         1.31
    What is your current occupation working profes...
                                                         1.17
```

```
7
                                     Do Not Email ves
                                                       1.10
8
                Last Activity olark chat conversation
                                                       1.02
11
                What is your current occupation_other
                                                       1.01
                    Last Notable Activity unreachable
14
                                                       1.01
10
            What is your current occupation housewife
                                                       1.00
13
       Last Notable Activity_had a phone conversation 1.00
```

The VIF values seem fine but the p-values aren't. So removing 'Last Notable Activity had a phone conversation'

```
X train.drop('Last Notable Activity had a phone conversation', axis =
1, inplace = True)
# Refit the model with the new set of features
X train sm = sm.add_constant(X_train)
logm2 = sm.GLM(y train, X train sm, family = sm.families.Binomial())
res = logm2.fit()
res.summary()
<class 'statsmodels.iolib.summary.Summary'>
                Generalized Linear Model Regression Results
Dep. Variable:
                           Converted No. Observations:
6351
                                GLM
                                      Df Residuals:
Model:
6336
                            Binomial Df Model:
Model Family:
14
Link Function:
                               logit Scale:
1.0000
Method:
                               IRLS
                                      Log-Likelihood:
-2749.9
                    Mon, 10 Jun 2019
Date:
                                      Deviance:
5499.7
Time:
                            17:10:22
                                      Pearson chi2:
6.64e + 03
No. Iterations:
                                 20 Covariance Type:
nonrobust
                                                        coef std
                   P>|z| [0.025
                                         0.9751
                                                      -1.2492
const
0.081 -15.422 0.000 -1.408 -1.090
```

```
TotalVisits
                                                           4.7231
                                   1.959
1.410
           3.349
                       0.001
                                               7.488
Total Time Spent on Website
                                                           4.5511
          28.089
                                   4.234
                                               4.869
0.162
                       0.000
Lead Origin lead add form
                                                           2.6773
          11.918
                                   2.237
                                               3.118
0.225
                       0.000
Lead Source direct traffic
                                                          -1.4795
         -12.987
0.114
                      0.000
                                  -1.703
                                               -1.256
Lead Source google
                                                          -1.1600
0.109
         -10.611
                       0.000
                                  -1.374
                                               -0.946
Lead Source organic search
                                                          -1.2778
          -9.510
0.134
                                  -1.541
                                               -1.014
Lead Source welingak website
                                                           2.5990
           2.515
                                   0.574
                                               4.624
1.033
                       0.012
Do Not Email yes
                                                          -1.4113
                       0.000
0.168
          -8.413
                                  -1.740
                                               -1.083
Last Activity olark chat conversation
                                                          -1.4730
          -8.908
0.165
                       0.000
                                  -1.797
                                               -1.149
Last Activity sms sent
                                                           1.3132
          18.136
                       0.000
                                   1.171
                                                1.455
0.072
What is your current occupation housewife
                                                          22,4667
1.13e+04
              0.002
                          0.998
                                  -2.21e+04
                                                2.21e+04
What is your current occupation other
                                                           1.4049
           1.848
                       0.065
                                  -0.085
                                               2.895
                                                           2.8013
What is your current occupation working professional
                                   2.422
          14.487
                      0.000
                                               3.180
Last Notable Activity unreachable
                                                           1.6925
0.610
           2.774
                       0.006
                                   0.497
                                                2.888
# Make a VIF dataframe for all the variables present
vif = pd.DataFrame()
vif['Features'] = X train.columns
vif['VIF'] = [variance inflation factor(X train.values, i) for i in
range(X train.shape[1])]
vif['VIF'] = round(vif['VIF'], 2)
vif = vif.sort values(by = "VIF", ascending = False)
vif
                                                         VIF
                                               Features
1
                           Total Time Spent on Website
                                                         2.34
0
                                           TotalVisits
                                                         2.28
4
                                    Lead Source google 2.04
                            Lead Source_direct traffic
3
                                                         1.91
5
                            Lead Source organic search
                                                        1.60
9
                                Last Activity sms sent
                                                         1.49
2
                             Lead Origin lead add form
                                                         1.47
6
                          Lead Source welingak website
                                                         1.31
```

```
12 What is your current occupation working profes...
                                                       1.17
                                    Do Not Email yes
7
                                                      1.10
8
               Last Activity_olark chat conversation
                                                       1.02
11
               What is your current occupation other
                                                       1.01
13
                    Last Notable Activity unreachable
                                                       1.01
10
            What is your current occupation housewife 1.00
```

The VIF values seem fine but the p-values aren't. So removing 'What is your current occupation housewife'

```
X train.drop('What is your current occupation housewife', axis = 1,
inplace = True)
# Refit the model with the new set of features
X train sm = sm.add_constant(X_train)
logm3 = sm.GLM(y train, X train sm, family = sm.families.Binomial())
res = logm3.fit()
res.summary()
<class 'statsmodels.iolib.summary.Summary'>
                Generalized Linear Model Regression Results
Dep. Variable:
                          Converted No. Observations:
6351
                                GLM
                                      Df Residuals:
Model:
6337
                           Binomial Df Model:
Model Family:
13
Link Function:
                              logit Scale:
1.0000
Method:
                               IRLS Log-Likelihood:
-2755.4
                    Mon, 10 Jun 2019
Date:
                                      Deviance:
5510.8
Time:
                           17:10:22
                                      Pearson chi2:
6.65e+03
No. Iterations:
                               7 Covariance Type:
nonrobust
                                                        coef std
                   P > |z| [0.025
                                         0.9751
                                                     -1.2461
const
0.081 -15.396 0.000 -1.405 -1.087
```

```
TotalVisits
                                                           4.6490
                                   1.899
                                               7.399
1.403
           3.314
                       0.001
Total Time Spent on Website
                                                           4.5480
          28.098
                                   4.231
                                               4.865
0.162
                       0.000
Lead Origin lead add form
                                                           2.6841
          11.957
                                   2.244
                                               3.124
0.224
                       0.000
Lead Source direct traffic
                                                          -1.4736
         -12.954
                                               -1.251
0.114
                       0.000
                                  -1.697
Lead Source google
                                                          -1.1551
0.109
         -10.580
                       0.000
                                  -1.369
                                               -0.941
Lead Source organic search
                                                          -1.2633
          -9.426
0.134
                       0.000
                                  -1.526
                                               -1.001
Lead Source welingak website
                                                           2.5921
1.033
           2.509
                                   0.567
                                               4.617
                       0.012
Do Not Email yes
                                                          -1.4146
                       0.000
0.168
          -8.437
                                  -1.743
                                               -1.086
Last Activity olark chat conversation
                                                          -1.4765
          -8.932
0.165
                       0.000
                                  -1.800
                                               -1.152
Last Activity sms sent
                                                           1.3072
          18.070
                       0.000
                                   1.165
                                                1.449
0.072
What is your current occupation other
                                                           1.4003
0.760
           1.842
                       0.066
                                  -0.090
                                                2.890
What is your current occupation working professional
                                                           2.7968
          14.467
                       0.000
                                   2.418
                                               3.176
Last Notable Activity_unreachable
                                                           1.6871
           2.766
                       0.006
                                   0.492
                                                2.883
# Make a VIF dataframe for all the variables present
vif = pd.DataFrame()
vif['Features'] = X train.columns
vif['VIF'] = [variance inflation factor(X train.values, i) for i in
range(X train.shape[1])]
vif['VIF'] = round(vif['VIF'], 2)
vif = vif.sort_values(by = "VIF", ascending = False)
vif
                                               Features
                                                          VIF
1
                           Total Time Spent on Website
                                                         2.34
                                           TotalVisits
0
                                                        2.28
4
                                    Lead Source google 2.04
3
                            Lead Source direct traffic
                                                         1.91
5
                            Lead Source organic search 1.60
9
                                Last Activity sms sent
                                                         1.49
2
                             Lead Origin lead add form
                                                        1.47
                          Lead Source welingak website
6
                                                         1.31
   What is your current occupation_working profes...
11
                                                         1.17
                                      Do Not Email ves
                                                         1.10
```

```
8 Last Activity_olark chat conversation 1.02
10 What is your current occupation_other 1.01
12 Last Notable Activity_unreachable 1.01
```

The VIF values seem fine but the p-values aren't. So removing 'What is your current occupation other'

```
X train.drop('What is your current occupation other', axis = 1,
inplace = True)
# Refit the model with the new set of features
X train sm = sm.add constant(X train)
logm4 = sm.GLM(y train, X train sm, family = sm.families.Binomial())
res = logm4.fit()
res.summary()
<class 'statsmodels.iolib.summary.Summary'>
                Generalized Linear Model Regression Results
Dep. Variable:
                            Converted No. Observations:
6351
                                  GLM Df Residuals:
Model:
6338
                            Binomial Df Model:
Model Family:
12
Link Function:
                               logit Scale:
1.0000
                                IRLS Log-Likelihood:
Method:
-2757.3
Date:
                    Mon, 10 Jun 2019
                                       Deviance:
5514.5
Time:
                             17:10:22
                                       Pearson chi2:
6.65e+03
No. Iterations:
                                   7
                                       Covariance Type:
nonrobust
                                                          coef std
                               [0.025
                    P>|z|
                                          0.9751
const
                                                        -1.2466
                     0.000
0.081
       -15.398
                                 -1.405
                                            -1.088
TotalVisits
                                                        4.7586
1.410
          3.375
                     0.001
                                 1.995
                                             7.522
Total Time Spent on Website
                                                        4.5539
```

```
0.162
          28.136
                       0.000
                                   4.237
                                                4.871
Lead Origin lead add form
                                                           2.6860
0.224
          11.966
                       0.000
                                   2.246
                                                3.126
Lead Source direct traffic
                                                           -1.4706
         -12.929
                       0.000
                                  -1.694
                                               -1.248
Lead Source google
                                                           -1.1564
                                               -0.942
         -10.588
                       0.000
                                  -1.370
0.109
Lead Source organic search
                                                           -1.2631
          -9.416
                                               -1.000
0.134
                       0.000
                                  -1.526
Lead Source welingak website
                                                           2.5923
1.033
           2.509
                       0.012
                                   0.567
                                                4.617
Do Not Email yes
                                                           -1.4186
          -8.461
                       0.000
                                  -1.747
                                               -1.090
0.168
Last Activity olark chat conversation
                                                          -1.4717
0.165
          -8.909
                       0.000
                                  -1.796
                                               -1.148
Last Activity sms sent
                                                           1.3038
0.072
          18.031
                       0.000
                                   1.162
                                                1.445
What is your current occupation_working professional
                                                           2.7934
          14.449
                       0.000
                                   2.414
                                                3.172
Last Notable Activity unreachable
                                                           1.6837
0.610
           2.761
                       0.006
                                   0.488
                                                2.879
# Make a VIF dataframe for all the variables present
vif = pd.DataFrame()
vif['Features'] = X train.columns
vif['VIF'] = [variance_inflation_factor(X_train.values, i) for i in
range(X train.shape[1])]
vif['VIF'] = round(vif['VIF'], 2)
vif = vif.sort values(by = "VIF", ascending = False)
vif
                                               Features
                                                          VIF
1
                           Total Time Spent on Website
                                                         2.33
0
                                            TotalVisits
                                                         2.28
4
                                    Lead Source google 2.04
3
                            Lead Source direct traffic
                                                         1.91
5
                            Lead Source organic search
                                                         1.60
9
                                Last Activity sms sent
                                                         1.49
2
                             Lead Origin lead add form
                                                         1.47
6
                          Lead Source welingak website
                                                         1.31
    What is your current occupation working profes...
10
                                                         1.17
7
                                      Do Not Email yes
                                                         1.10
8
                Last Activity olark chat conversation
                                                         1.02
11
                     Last Notable Activity unreachable
                                                         1.01
```

6. Creating Prediction

```
# Predicting the probabilities on the train set
y train pred = res.predict(X train sm)
y_train_pred[:10]
1289
        0.611739
3604
        0.223294
5584
        0.425011
7679
        0.223294
7563
        0.432202
7978
        0.732762
7780
        0.130274
7863
        0.982565
838
        0.779231
708
        0.132990
dtype: float64
# Reshaping to an array
y train pred = y train pred.values.reshape(-1)
y train pred[:10]
array([0.61173868, 0.22329356, 0.42501069, 0.22329356, 0.43220183,
       0.73276232, 0.13027447, 0.9825646 , 0.77923117, 0.13298976])
# Data frame with given convertion rate and probablity of predicted
ones
y_train_pred_final = pd.DataFrame({'Converted':y train.values,
'Conversion Prob':y train pred})
y train pred final.head()
   Converted Conversion Prob
0
                     0.611739
           1
           0
1
                     0.223294
2
           0
                     0.425011
3
           0
                     0.223294
           0
                     0.432202
# Substituting 0 or 1 with the cut off as 0.5
v train pred final['Predicted'] =
y train pred final. Conversion Prob. map(lambda x: 1 if x > 0.5 else 0)
y train pred final.head()
   Converted Conversion Prob
                                Predicted
0
           1
                     0.611739
           0
                                        0
1
                     0.223294
2
           0
                     0.425011
                                        0
3
                                        0
           0
                     0.223294
4
           0
                     0.432202
                                        0
```

7. Model Evaluation

```
# Importing metrics from sklearn for evaluation
from sklearn import metrics
# Creating confusion matrix
confusion = metrics.confusion matrix(y train pred final.Converted,
y train pred final.Predicted )
confusion
array([[3403, 492],
       [ 729, 1727]], dtype=int64)
# Predicted not churn
                             churn
# Actual
# not churn
                  3403
                             492
# churn
                    729
                             1727
# Check the overall accuracy
metrics.accuracy_score(y_train_pred_final.Converted,
y_train_pred final.Predicted)
0.807746811525744
```

That's around 81% accuracy with is a very good value

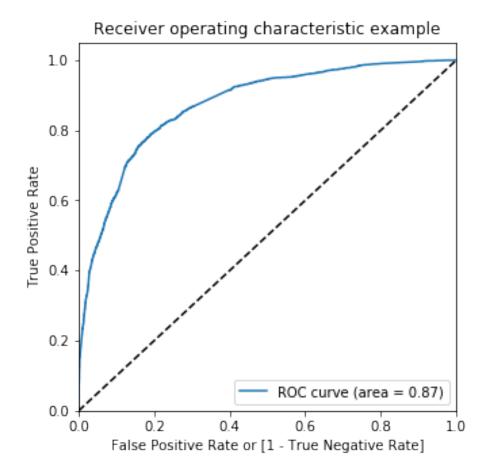
```
# Substituting the value of true positive
TP = confusion[1,1]
# Substituting the value of true negatives
TN = confusion[0,0]
# Substituting the value of false positives
FP = confusion[0,1]
# Substituting the value of false negatives
FN = confusion[1,0]
# Calculating the sensitivity
TP/(TP+FN)
0.7031758957654723
# Calculating the specificity
TN/(TN+FP)
0.8736842105263158
```

With the current cut off as 0.5 we have around 81% accuracy, sensitivity of around 70% and specificity of around 87%.

7. Optimise Cut off (ROC Curve)

The previous cut off was randomely selected. Now to find the optimum one

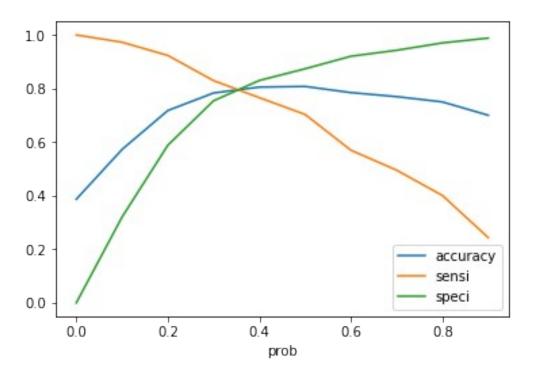
```
# ROC function
def draw roc( actual, probs ):
    fpr, tpr, thresholds = metrics.roc_curve( actual, probs,
                                              drop intermediate =
False )
    auc_score = metrics.roc_auc_score( actual, probs )
    plt.figure(figsize=(5, 5))
    plt.plot( fpr, tpr, label='ROC curve (area = %0.2f)' % auc_score )
    plt.plot([0, 1], [0, 1], 'k--')
    plt.xlim([0.0, 1.0])
    plt.ylim([0.0, 1.05])
    plt.xlabel('False Positive Rate or [1 - True Negative Rate]')
    plt.ylabel('True Positive Rate')
    plt.title('Receiver operating characteristic example')
    plt.legend(loc="lower right")
    plt.show()
    return None
fpr, tpr, thresholds =
metrics.roc curve( y train pred final.Converted,
y_train_pred_final.Conversion_Prob, drop_intermediate = False )
# Call the ROC function
draw roc(y train pred final.Converted,
y train pred final.Conversion Prob)
```



The area under ROC curve is 0.87 which is a very good value.

```
# Creating columns with different probability cutoffs
numbers = [float(x)/10 \text{ for } x \text{ in } range(10)]
for i in numbers:
    y_train_pred_final[i]=
y_train_pred_final.Conversion_Prob.map(lambda x: 1 if x > i else 0)
y_train_pred_final.head()
   Converted Conversion Prob Predicted 0.0 0.1 0.2 0.3
0.6
                      0.611739
0
1
                      0.223294
1
0
2
                      0.425011
0
3
                      0.223294
0
                      0.432202
4
   0.7 0.8 0.9
```

```
0
     0
               0
          0
1
     0
          0
               0
2
     0
          0
               0
3
     0
          0
               0
     0
4
          0
               0
# Creating a dataframe to see the values of accuracy, sensitivity, and
specificity at different values of probability cutoffs
cutoff df = pd.DataFrame( columns =
['prob', 'accuracy', 'sensi', 'speci'])
# Making confusing matrix to find values of sensitivity, accurace and
specificity for each level of probablity
from sklearn.metrics import confusion matrix
num = [0.0, 0.1, 0.2, 0.3, 0.4, 0.5, 0.6, 0.7, 0.8, 0.9]
for i in num:
   cm1 = metrics.confusion matrix(y train pred final.Converted,
y train pred final[i] )
   total1=sum(sum(cm1))
   accuracy = (cm1[0,0]+cm1[1,1])/total1
   speci = cm1[0,0]/(cm1[0,0]+cm1[0,1])
    sensi = cm1[1,1]/(cm1[1,0]+cm1[1,1])
    cutoff_df.loc[i] =[ i ,accuracy,sensi,speci]
cutoff df
     prob
           accuracy
                        sensi
                                  speci
0.0
      0.0
           0.386711
                     1.000000 0.000000
0.1
      0.1 0.572508 0.972720 0.320154
0.2
      0.2 0.717840 0.923453
                              0.588190
     0.3 0.783341 0.829397
0.3
                               0.754300
0.4
      0.4 0.805228 0.765879 0.830039
0.5
           0.807747 0.703176 0.873684
      0.5
0.6
     0.6 0.784758 0.569625 0.920411
0.7
      0.7
           0.769643 0.495114 0.942747
0.8
      0.8
           0.749961 0.400651 0.970218
0.9
     0.9 0.700205 0.243485 0.988190
# Plotting it
cutoff df.plot.line(x='prob', y=['accuracy', 'sensi', 'speci'])
plt.show()
```



From the graph it is visible that the optimal cut off is at 0.35.

У_	<pre>y_train_pred_final['final_predicted'] = y_train_pred_final.Conversion_Prob.map(lambda x: 1 if x > 0.35 else 0)</pre>										
	y_train_pred_final.head()										
0		erted	Con	version_Prob	Predicted	0.0	0.1	0.2	0.3	0.4	0.5
0. 0	0 \	1		0.611739	1	1	1	1	1	1	1
1 1		0		0.223294	0	1	1	1	0	Θ	0
0 2		0		0.425011	0	1	1	1	1	1	0
0					_	_					
3 0		0		0.223294	0	1	1	1	0	0	Θ
4 0		0		0.432202	0	1	1	1	1	1	0
J	0.7	0.0	0 0	final prodic	+04						
0	0.7	0.8	0.9	final_predic	1						
1 2 3	0 0	0 0	0 0		0 1						
3 4	0 0	0 0	0 0		0 1						

```
# Check the overall accuracy
metrics.accuracy score(y train pred final.Converted,
y_train_pred_final.final_predicted)
0.7967249252086286
# Creating confusion matrix
confusion2 = metrics.confusion matrix(y train pred final.Converted,
y train pred final.final predicted )
confusion2
array([[3097, 798],
       [ 493, 1963]], dtype=int64)
# Substituting the value of true positive
TP = confusion2[1,1]
# Substituting the value of true negatives
TN = confusion2[0,0]
# Substituting the value of false positives
FP = confusion2[0,1]
# Substituting the value of false negatives
FN = confusion2[1,0]
# Calculating the sensitivity
TP/(TP+FN)
0.7992671009771987
# Calculating the specificity
TN/(TN+FP)
0.7951219512195122
```

With the current cut off as 0.35 we have accuracy, sensitivity and specificity of around 80%.

8. Prediction on Test set

```
# Scaling numeric values
X_test[['TotalVisits', 'Page Views Per Visit', 'Total Time Spent on
Website']] = scaler.transform(X_test[['TotalVisits', 'Page Views Per
Visit', 'Total Time Spent on Website']])

# Substituting all the columns in the final train model
col = X_train.columns

# Select the columns in X_train for X_test as well
X_test = X_test[col]
# Add a constant to X_test
X_test_sm = sm.add_constant(X_test[col])
X_test_sm
X_test_sm
```

2141 97 7796 2453 8639 4039 7311 3261 8179 6236 5240 7243	1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0	0.014184 0.000000 0.035461 0.035461 0.035461 0.000000 0.014184 0.000000 0.170213 0.000000 0.078014 0.035461		0.190581 0.000000 0.100352 0.169014 0.084067 0.000000 0.186180 0.000000 0.148768 0.000000 0.458627 0.499560	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088 3192 6636 2542 6095 9217 5664 4967 5889 4758 4969 2734 653 124 2172 8016 1681 1593	Lead Orio	gin_lead add	form 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Lead Source_direct traffic \	

7103 2603		0 0		0
8331		0		1
2711 3141		0 0		0
3847		0		0
301		0		0
7883 4182		0 0		0
3071		0		0
6790		0		0
5404 1411		0 0		1 0
2141		0		0
97		0		0
7796 2453		0 0		0 0
8639		0		0
4039		0		0
7311 3261		0 0		1 0
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8308 7212 2085	0 0 0		0 1 0 0 0	
8308 7212 2085 4048 4790 8552 2232	0 0 0 0 0 0		0 1 0 0 0 0 1	
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8308 7212 2085 4048 4790 8552 2232 5259 2399 8018	0 0 0 0 0 0		0 1 0 0 0 1 0 0	
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8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226	0 0 0 0 0 0 0 1 0		0 1 0 0 0 1 0 0 0	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765	0 0 0 0 0 0 0 1 0 1 0		0 1 0 0 0 1 0 0 0 0	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973	0 0 0 0 0 0 0 1 0 1 0		0 1 0 0 0 1 0 0 0 0	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917	0 0 0 0 0 0 0 1 0 1 0 0		0 1 0 0 0 1 0 0 0 0 0	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088	0 0 0 0 0 0 0 1 0 1 0 0 1		0 1 0 0 0 1 0 0 0 0 0 0	
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8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088 3192 6636	0 0 0 0 0 0 0 1 0 0 1 0 0		0 1 0 0 0 0 0 0 0 0 0	
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088 3192	0 0 0 0 0 0 0 1 0 1 0 0 1		0 1 0 0 0 1 0 0 0 0 0 0	

5664	1	0
4967	1	0
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4758	0	1
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2734	0	0
653	0	0
124 2172 8016	1 1 1 0	0 0 0 1
1681	0	0
1593	1	0
7103	0	0
2603	0	1
8331	0	0
2711	1	0
3141	0	0
3847	0	1
301	1	0
7883	1	0
4182	0	0
3071	1	0
6790	0	1
5404	0	0
1411	1	0
2141	1	0
97	0	0
7796	1	0
2453	1	0
8639	1	0
4039	0	0
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3261	0	0
8179	1	0
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2542	0	Θ
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	0	0
9217	0	0
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	0	0
5889	0	0
4758	0	0
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4999	0	Θ
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	U	0
653	0	0
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124	0	Θ
2172	Θ	Θ
8016	0	0
	0	
1681	0	Θ
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1593	0	Θ
7103	0	0
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2603	0	0
	0	1
8331	0	
2711	0	0
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3141	0	Θ
3847	0	0
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3071	0	0
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3071 6790 5404 1411	0 0 0	0 0 1 1 0
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3071 6790 5404 1411 2141 97 7796 2453 8639 4039 7311 3261	0 0 0 0 0 0 0 0 0	0 0 1 1 0 0 0 0 1 0 0 0 0 0
3071 6790 5404 1411 2141 97 7796 2453 8639 4039 7311 3261 8179 6236	0 0 0 0 0 0 0 0 0	0 0 1 1 0 0 0 1 0 0 0 0 0 0
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7243				0		0		
8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088 3192 6636 2542 6095 9217 5664 4967 5889 4758 4999 2734 653	Last	Activity_olark	chat	conversation 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 1 1 0 0 0 1 1 0	Last	Activity_sms	sent 0 1 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0	
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```
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      What is your current occupation_working professional \
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1681 1593 7103 2603 8331 2711 3141 3847 301 7883 4182 3071 6790 5404 1411 2141 97 7796 2453 8639 4039 7311 3261 8179 6236 5240		0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
7243 8308 7212 2085 4048 4790 8552 2232 5259 2399 8018 3221 1226 8914 765 2973 3917 2201 8088 3192 6636 2542	Last Notable Activity_unreachable 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9	

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7311
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3261
8179
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6236
5240
                                         0
7243
                                         0
[2723 rows x 13 columns]
# Storing prediction of test set in the variable 'y test pred'
y test pred = res.predict(X_test_sm)
# Coverting it to df
y_pred_df = pd.DataFrame(y_test_pred)
# Converting y_test to dataframe
y_test_df = pd.DataFrame(y_test)
# Remove index for both dataframes to append them side by side
```

```
y pred df.reset index(drop=True, inplace=True)
y test df.reset index(drop=True, inplace=True)
# Append y_test_df and y_pred_df
y pred final = pd.concat([y test df, y pred df],axis=1)
# Renaming column
y_pred_final= y_pred_final.rename(columns = {0 : 'Conversion Prob'})
y pred final.head()
   Converted Conversion Prob
0
                       0.342925
1
            1
                       0.849219
2
            1
                       0.982565
3
            1
                       0.822258
4
            0
                       0.071883
# Making prediction using cut off 0.35
y pred final['final predicted'] =
y_pred_final.Conversion_Prob.map(lambda x: 1 if x > 0.35 else 0)
y pred final
      Converted
                  Conversion Prob
                                    final predicted
0
               0
                          0.342925
1
               1
                          0.849219
                                                    1
2
               1
                                                    1
                          0.982565
3
               1
                                                    1
                          0.822258
4
               0
                          0.071883
                                                    0
5
                                                    1
               1
                          0.803423
6
               0
                          0.173071
                                                    0
7
               1
                          0.223294
                                                    0
8
               1
                          0.628924
                                                    1
9
                                                    0
               0
                          0.061901
10
                                                    1
               1
                          0.682271
11
               0
                          0.061901
                                                    0
12
                                                    0
               0
                          0.066257
13
               0
                          0.101488
                                                    0
14
                                                    0
               0
                          0.157866
15
                                                    1
               1
                          0.858899
16
                                                    0
               0
                          0.022718
               1
                                                    1
17
                          0.996075
18
               1
                          0.928541
                                                    1
19
               1
                                                    1
                          0.699933
20
               1
                          0.951774
                                                    1
                                                    1
21
               1
                          0.785467
                          0.514295
                                                    1
22
               0
23
                                                    1
               0
                          0.905554
24
               0
                                                    1
                          0.361032
25
               1
                          0.447308
                                                    1
26
               1
                          0.448702
                                                    1
27
               0
                          0.160215
                                                    0
28
               1
                          0.808364
                                                    1
```

```
29
               0
                          0.335224
                                                    0
                          0.734036
2693
               0
                                                    1
2694
               1
                          0.417184
                                                    1
2695
               0
                          0.314921
                                                    0
2696
               0
                          0.223294
                                                    0
                                                    1
2697
               0
                          0.642657
2698
               0
                          0.223294
                                                    0
                                                    1
2699
               0
                          0.809167
2700
               0
                          0.022112
                                                    0
                                                    0
2701
               0
                          0.217639
                                                    0
2702
               0
                          0.223294
2703
               1
                          0.770143
                                                    1
               1
                                                    0
2704
                          0.254385
2705
               1
                          0.865408
                                                    1
                          0.764576
2706
               0
                                                    1
                                                    1
2707
               0
                          0.491460
                                                    0
2708
                          0.051292
               0
                                                    0
2709
               0
                          0.106272
2710
               1
                                                    1
                          0.564526
                                                    0
2711
               0
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                                                    0
2712
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2713
               0
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2714
               0
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2715
               0
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2716
               0
                          0.223294
2717
               0
                          0.141629
                                                    0
2718
               1
                          0.061901
                                                    0
                          0.595864
                                                    1
2719
               0
                                                    0
2720
               0
                          0.223294
2721
               1
                                                    1
                          0.795858
2722
               1
                          0.483521
                                                     1
[2723 rows x 3 columns]
# Check the overall accuracy
metrics.accuracy_score(y_pred_final['Converted'],
y pred final.final predicted)
0.8005875872199779
# Creating confusion matrix
confusion2 = metrics.confusion matrix(y pred final['Converted'],
y pred final.final predicted )
confusion2
array([[1394,
                350],
        [ 193, 786]], dtype=int64)
```

```
# Substituting the value of true positive
TP = confusion2[1,1]
# Substituting the value of true negatives
TN = confusion2[0,0]
# Substituting the value of false positives
FP = confusion2[0,1]
# Substituting the value of false negatives
FN = confusion2[1,0]
# Calculating the sensitivity
TP/(TP+FN)
0.8028600612870276
# Calculating the specificity
TN/(TN+FP)
0.7993119266055045
```

With the current cut off as 0.35 we have accuracy, sensitivity and specificity of around 80%.

9. Precision-Recall

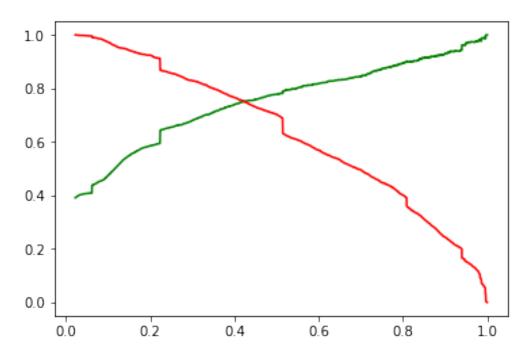
With the current cut off as 0.35 we have Precision around 78% and Recall around 70%

9.1. Precision and recall tradeoff

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G	ĥ	1
-	5 7	
	/	1
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ć	9	0
1	10	1
1	11	1
1	12	1
1	13	0
1	14	1
1	15	0
1	16	0
1	17	0 1
	18	1
1	19	0 1
2	20	1
2	21	1
2	22	0
2	23	1
2	24	0
2	25	0
2	26	0 1
2	27	0
2	28	0
2	29	0
6	5321	1
6	5322	1
6	5323	0
6	5324	0
6	5325	0
6	5326	0
6	5327	0
6	5328	1
6	5329	1
	5330	1
	5331	1
	5332	0
	5333	0
	5334	1
	5335	0
		0
6	5336	U
	5336 5337	1
6	5337	1
6	5337 5338	1 0
6	5337	1
6	5337 5338 5339 5340 5341	1 0 0 1 0
6	5337 5338 5339 5340	1 0 0 1

```
6343
         0
6344
         1
6345
         1
6346
         0
         0
6347
6348
         0
6349
         0
6350
         1
Name: Converted, Length: 6351, dtype: int64, 0 1
2
         0
3
         0
4
         0
5
         1
         0
7
         1
8
         1
9
         0
10
         1
11
         1
12
         0
13
         0
14
         0
15
         0
16
         0
17
         1
18
         0
19
         0
20
         0
21
         1
22
         0
23
         0
24
         0
25
         0
26
         1
27
         0
28
         0
29
         0
        . .
6321
         1
6322
         1
6323
         0
6324
         0
6325
         0
6326
         0
6327
         0
6328
         0
6329
         0
6330
         0
```

```
6331
          0
 6332
          0
 6333
          0
 6334
          1
 6335
          0
 6336
          0
 6337
          1
 6338
          0
 6339
          0
 6340
          1
 6341
          0
 6342
          0
 6343
          0
 6344
          0
 6345
          1
          0
 6346
 6347
          0
 6348
          0
 6349
          0
 6350
 Name: Predicted, Length: 6351, dtype: int64)
p, r, thresholds =
precision_recall_curve(y_train_pred_final.Converted,
y_train_pred_final.Conversion_Prob)
plt.plot(thresholds, p[:-1], "g-") plt.plot(thresholds, r[:-1], "r-")
plt.show()
```



```
y train pred final['final predicted'] =
y train pred final. Conversion Prob. map(lambda x: 1 if x > 0.41 else 0)
y_train_pred_final.head()
   Converted Conversion Prob Predicted 0.0 0.1 0.2 0.3 0.4 0.5
0.6 \
0
                     0.611739
                                                  1
                                                       1
                                             1
1
                     0.223294
1
0
2
                     0.425011
0
3
                     0.223294
0
4
                     0.432202
                                                  1
                                                       1
0
             0.9
                 final predicted
   0.7
        0.8
0
     0
          0
1
     0
          0
               0
                                 0
2
     0
          0
               0
                                 1
3
                                 0
     0
          0
               0
     0
          0
               0
                                 1
# Accuracy
metrics.accuracy score(y train pred final.Converted,
y train pred final.final predicted)
0.8060148008187688
# Creating confusion matrix again
confusion2 = metrics.confusion matrix(y train pred final.Converted,
y train pred final.final predicted )
confusion2
array([[3256, 639],
       [ 593, 1863]], dtype=int64)
# Substituting the value of true positive
TP = confusion2[1,1]
# Substituting the value of true negatives
TN = confusion2[0,0]
# Substituting the value of false positives
FP = confusion2[0,1]
# Substituting the value of false negatives
FN = confusion2[1,0]
# Precision = TP / TP + FP
TP / (TP + FP)
0.7446043165467626
```

```
#Recall = TP / TP + FN
TP / (TP + FN)
0.7585504885993485
```

With the current cut off as 0.41 we have Precision around 74% and Recall around 76%

10. Prediction on Test set

```
# Storing prediction of test set in the variable 'y test pred'
v test pred = res.predict(X test sm)
# Coverting it to df
y_pred_df = pd.DataFrame(y_test_pred)
# Converting y test to dataframe
y test df = pd.DataFrame(y test)
# Remove index for both dataframes to append them side by side
v pred df.reset index(drop=True, inplace=True)
y test df.reset index(drop=True, inplace=True)
# Append y test df and y pred df
y pred final = pd.concat([y test df, y pred df],axis=1)
# Renaming column
y pred final= y pred final.rename(columns = {0 : 'Conversion Prob'})
y pred final.head()
   Converted Conversion Prob
0
                     0.342925
           0
1
           1
                     0.849219
2
           1
                      0.982565
3
           1
                     0.822258
4
           0
                     0.071883
# Making prediction using cut off 0.41
y pred final['final predicted'] =
y pred final.Conversion Prob.map(lambda x: 1 if x > 0.41 else 0)
y_pred final
      Converted Conversion Prob
                                   final predicted
0
              0
                         0.342925
                                                  0
1
              1
                         0.849219
                                                  1
2
              1
                                                  1
                         0.982565
3
              1
                         0.822258
                                                  1
4
                                                  0
              0
                         0.071883
5
              1
                         0.803423
                                                  1
6
                                                  0
              0
                         0.173071
7
              1
                         0.223294
                                                  0
8
                                                  1
              1
                         0.628924
9
                                                  0
              0
                         0.061901
10
              1
                         0.682271
                                                  1
                                                  0
11
              0
                         0.061901
12
              0
                         0.066257
                                                  0
```

13	0	0.101488	0
14	0	0.157866	0
15	1	0.858899	1
16	0	0.022718	0
17	1	0.996075	1
18	1	0.928541	1
19	1	0.699933	1
20	ī	0.951774	1
21	i	0.785467	1
22	0	0.514295	1
23	0	0.905554	1
24	0	0.361032	0
25	1	0.447308	1
26	1	0.448702	1
27	0	0.160215	0
28	1	0.808364	1
29	0	0.335224	0
2693	0	0.734036	1
2694	i	0.417184	1
2695	Ō	0.314921	0
2696	0	0.223294	0
2697	0	0.642657	1
2698	0	0.223294	0
2699	0	0.809167	1
2700	0	0.022112	0
2701	0	0.217639	0
2702	0	0.223294	0
2703	1	0.770143	1
2704	1	0.254385	0
2705	1	0.865408	1
2706	0	0.764576	1
2707	0	0.491460	1
2708	0	0.051292	0
2709	0	0.106272	0
2710	1	0.564526	1
2711	0	0.187313	0
2712	0	0.061901	0
2713	0	0.131017	0
2714	0	0.187775	0
2715	0	0.135711	0
2716	0	0.223294	0
2717	0	0.141629	0
2718	1	0.061901	0
2719	0	0.595864	1
2720	0	0.223294	0
2721	1	0.795858	1
2722	ī	0.483521	1
_,	_	J. 100011	_

```
[2723 rows x 3 columns]
# Check the overall accuracy
metrics.accuracy_score(y_pred_final['Converted'],
y pred final.final predicted)
0.808666911494675
# Creating confusion matrix
confusion2 = metrics.confusion_matrix(y_pred_final['Converted'],
y pred final.final predicted )
confusion2
array([[1465, 279],
 [ 242, 737]], dtype=int64)
# Substituting the value of true positive
TP = confusion2[1,1]
# Substituting the value of true negatives
TN = confusion2[0,0]
# Substituting the value of false positives
FP = confusion2[0,1]
# Substituting the value of false negatives
FN = confusion2[1,0]
# Precision = TP / TP + FP
TP / (TP + FP)
0.7253937007874016
\#Recall = TP / TP + FN
TP / (TP + FN)
0.7528089887640449
```

With the current cut off as 0.41 we have Precision around 73% and Recall around 75%

Conclusion

It was found that the variables that mattered the most in the potential buyers are (In descending order):

- 1. The total time spend on the Website.
- Total number of visits.
- 3. When the lead source was:
- a. Google
- b. Direct traffic
- c. Organic search

d. Welingak website

1. When the last activity was:

a. SMS

b. Olark chat conversation

- 1. When the lead origin is Lead add format.
- 2. When their current occupation is as a working professional. Keeping these in mind the X Education can flourish as they have a very high chance to get almost all the potential buyers to change their mind and buy their courses.