# **MOHAMMED** JASEEM KUNNAH



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Al Qusais 1,DUBAI (United Arab Emirates)

#### PERSONAL DETAILS

DATE OF BIRTH: 20TH APR 2002

**GENDER: MALE** 

NATIONALITY : INDIAN MARITAL STATUS :SINGLE

#### **EDUCATION**

2021-2024

#### **SRINIVAS UNIVERSITY**

Bachelor of business administration Aviation and Logistics Management

2019-2021

#### **GHHS SCHOOL KUTTIPPURAM**

Computer science

## **SKILLS**

- Microsoft office
- Microsoft word
- Excel Power point
- Adobe photoshop
- Bookkeeping
- Amedus
- expertise Call center experience

#### PROFESSIONAL SUMMARY

To obtain a position that challenge me and provides me the opportunity to reach my full potentialprofessionally and personally utilizing my abilities and one in which practices collaborative leadership, integrity and honesty

### **WORK EXPERIENCE**

# SALES OPERATION EXECUTIVE Akbar Travels PVT LTD

#### Job Description: -

- Maintain regular communication with customers prior
- to departure to provide updated travel information, including delayed departures and earlier flight availability.
- Responsible for collecting and recording deposit and final payments.
- Verify customer passport, visas and state IDs and ensure proper identification for passage to foreign countries.
- Created travel itineraries and made adjustments to meet client specification.
- Handled travel arrangements for groups, couples executives and special needs clients.
- Investigated customer complaints with transportation accommodations and various travel-related providers.
- Liaised with hotels and air, bus and cruise lines to determine availability and book passage orstays.

#### PERSONAL ASSESMENT

- Flexibility, adaptability and the willingness to learn new skills
- Excellent communicator with the unique to work alone or in team
- Ability to deal with sensitive people management issues Effectively