**MOHAMMED MOJEED RAMADAN.**

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**PR SUMMARYe**

Telecommunications Engineering graduate with a B.Eng. from Bayero University Kano, skilled in **CRM development**, IT support, and electrical systems. I create custom CRM solutions to improve customer interactions, optimize workflows, and drive business growth. With expertise in **web development** and **technological research**, I'm ready for roles in **ICT, Electrical Engineering, Maintenance, administration**, and **software development**.

**WORK EXPERIENCES**

**Oje’z Nigeria limited ,Ebutte-metta ,Lagos. July 2023- October 2024**

**Role: Electrical Engineer (Maintenace and ICT)s**

* I designed, installed, and maintained electrical systems for optimal energy efficiency and reliability, including troubleshooting and repairing any issues that arose.
* Develop features and functionalities to improve customer tracking, sales processes, and customer service interactions by building and installing CRM and PMS softwares
* I managed the scheduling and coordination of maintenance tasks for electrical and solar power equipment, ensuring minimal downtime and efficient operation of the systems.
* **Monitored and assessed the performance** of networking systems,ICT devices leveraging ICT tools to identify potential issues, optimize system functionality, and recommend proactive upgrades or repairs to ensure continuous and efficient operations.
* Help the compny build and maintain its official website to help improve the online visibility of the business

**Ziroc apartments and suites December 2023 - July 2024**

**Role: Electrical & ICT Engineer**

* **System Management:** Oversee the operation and maintenance of IT infrastructure, electrical and mechanical systems, including network connections, backup generators, and solar power systems.
* · **Technical Support and Troubleshooting:** Provide comprehensive support by diagnosing and resolving issues in hardware, software, and systems to ensure continuous operation and minimal disruption.
* **Performance Monitoring and Optimization:** Monitor and analyze the performance of all systems, implementing adjustments and improvements to enhance efficiency, reliability, and overall effectiveness.

**Amsad Synergy investment, Kano. April 2020 – November 2022**

**Role: Electrical engineer.**

* **Solar Systems Installation:** Led the installation and setup of solar power systems for a diverse range of clients, ensuring efficient and reliable energy solutions tailored to specific needs.
* **System Design and Configuration:** Designed and configured solar power systems, including selecting appropriate components and optimizing system performance to meet client requirements and industry standards.
* **Maintenance and Troubleshooting:** Conducted regular maintenance and troubleshooting of installed solar systems, addressing technical issues promptly to minimize downtime and ensure continuous operation.
* **Client Consultation and Support:** Provided expert consultation to clients on solar technology options, system benefits, and installation processes, offering ongoing support and guidance throughout the project lifecycle.
* **Project Management and Documentation:** Managed solar installation projects from inception to completion, including overseeing schedules, coordinating with vendors, and maintaining detailed documentation of system designs, installations, and performance evaluations.
* Worked as a Maintenance Engineer where I provided technical assistance and troubleshooting for hardware, software, and networking-related issues in the IT department.
* Collaborated closely with system administrators to manage and maintain computer systems, servers, networks, and software applications.
* Conducted periodic checks and performed routine maintenance tasks to ensure the optimal functioning of control room equipment.
* Diagnosed and repaired faulty electronic components, including antennae, to maintain the integrity of the building's communication systems.
* Assisted the information and technology department in the effective operation of the company's digital marketing activities.

**NTA Channels 10,Lagos. November 2019 – January 2020**

**Broadcasting & Maintenance Engineering Trainee (Internship)**

* I ensured that there was perform Transmission of signals for broadcasting
* Carried out periodic checks and routine maintenance in the control room
* Diagnosing and repair of faulty electronic components like antennae

**AK-TEE Electrical Installations, Lagos 2016-2018**

**Apprentice (Trainee)**

* Carried out fault diagnosis and repair of electrical appliances used
* Maintaining and keeping the electronic component in good working condition Electrical installation of appliances

**SAKE Technologies, Lagos 2015-2016**

**Role:Electrical engineer**

* **Design and Configuration of Electrical and Solar Systems:** I was responsible for designing and configuring both traditional electrical systems and solar power systems, ensuring that all components were selected and installed to meet client specifications and industry standards.
* **Installation, Commissioning, and Maintenance:** I actively participated in the installation and commissioning of electrical systems and solar power systems, and performed ongoing maintenance and troubleshooting to ensure optimal performance and reliability of all systems.
* **Technical Support and Troubleshooting:** I provided technical support for various electrical systems, diagnosing and resolving issues in both traditional electrical setups and solar installations to maintain uninterrupted service.

**MASORK Engineering Limited**, **Lagos, 2013-2014**

**Industrial Trainee**

* Performed Electrical Installation of Industrial Buildings
* Performed Maintenance and Electrical Installation of accessories in residential buildings

**TOP TECH engineering services, Ogun State. 2009-2012**

**Apprentice (Trainee)**

* **Assisting with System Design and Configuration:** Supported senior engineers in designing and configuring electrical and solar power systems, gaining hands-on experience in component selection and system layout.
* Performed Basic Electrical Installation and Wiring
* **Learning Maintenance and Troubleshooting:** Observed and assisted in routine maintenance and troubleshooting of electrical and solar systems, developing skills in identifying and resolving technical issues.

**ACADEMIC QUALIFICATIONS**

**BAYERO UNIVERSITY, KANO 2017-2023**

**Major | Telecommunications engineering | Cumulative GPA | 3.88/5**

Key Coursework: Telecommunications engineering | Computer Engineering | Computer programming C | Electrical engineering| Electronics engineering | Network engineering.

**YABA COLLEGE OF TECHNOLOGY, LAGOS. 2012- 2015**

**Major | National Diploma (ND) Elect/Elect Engineering | Cumulative GPA | 3.25/4.0**

Key Coursework: electrical engineering | electronics engineering |electrical installations and maintenance

**IRETI-OLU MODEL COLLEGE, IFO, OGUN STATE 2006 -2012** Senior Secondary School Certificate (SSCE)

**OYES FAITHFUL SCHOOL 2000-2006**

First School Leaving Certificate (FSLC)

**T SKILLS**

* **Solar Power Systems Design and Installation**:Expertise in designing, configuring, and installing solar power systems, including selecting appropriate components and optimizing system performance to meet industry standards and client specifications.
* **Electrical System Troubleshooting and Maintenance**: Proficient in diagnosing, repairing, and performing regular maintenance on electrical systems, including national grid connections, solar inverters, and backup generators, ensuring minimal downtime and efficient operation.
* **Web development skills** which involves but not limited to HTML,CSS,anime.js, vue.js, boostrap, python, tailwind css, SASS, pinia for state mangememt , wix , git version control, Nuxt, Tailwindcss, useof github for team collaboration.
* **Use of tools like Teamviewer and Anydesk** to provide technical support to Team mates and colleagues remotely
* **System Maintenace and Repairs skills** including Laptops repairs , software installations , software cracking and hardwares Driver installations
* Technical support skills: Assisting computer and network users with their IT-related issues by technical support, troubleshooting and problem solving assistance.
* Ability to develop different types of CRM using **softwares like ZOHO and microsoft dynamic 365**
* **Project Management for Electrical and Solar Installations**: Skilled in managing projects from inception to completion, including scheduling, coordinating with vendors, and maintaining documentation for solar and electrical installations, ensuring timely and successful project delivery.
* **Energy Efficiency Optimization**: Experienced in conducting regular inspections and assessments to optimize energy efficiency of electrical and solar power systems, including making adjustments to maximize performance and reduce energy waste.
* **Technical Support and Client Consultation**:Adept at providing technical support and consultation on electrical and solar systems, including diagnosing and resolving technical issues, advising clients on system benefits and options, and offering ongoing support throughout the project lifecycle.
* Well grounded knowledge on use of Microsoft office suites like Microsoft Words , Microsoft Excel and Microsoft power point for preparations of documents, receipts and slides.

**SOFT SKILLS**

1. Good team player.
2. Good communication skills
3. Can easily adapt to varying working pressure and conditions.
4. Good Time management.
5. Attention to details

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**REFEREES WEB DEVELOPMENT PROJECTS**

**Availabe on reuest**

* [www.zirocresidence.com](http://www.zirocresidence.com)
* www.letitcold.com
* [www.ojezhotels.com](http://www.ojezhotels.com)
* [www.mamisub.net.ng](http://www.mamisub.net.ng)
* [www.babsecglobaltech.com](http://www.babsecglobaltech.com).ng
* www.dadiisub.com.ng
* https://mohammedkashimawo.github.io/fortune/
* https://mohammedkashimawo.github.io/LAMBA/
* https://mohammedkashimawo.github.io/dictionary/
* https://mohammedkashimawo.github.io/todoapp/ https://mohammedkashimawo.github.io/finished/
* https://mohammedkashimawo.github.io/cow/