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Your Statement

Mr M M Besta
18 Wye Valley Road
Peterborough
PE2 9SP



Account Summary

Opening Balance	1,482.68
Payments In	15,313.00
Payments Out	15,293.38
Closing Balance	1,502.30

2 July to 1 August 2015

Account Name
Mr Murali Mohan Besta & Mrs Swetha Ravindra

International Bank Account Number
GB68MIDL40205530040630

Branch Identifier Code
MIDLGB2193U

Sortcode	Account Number	Sheet Number
40-20-55	30040630	142

Your Bank Account details

Date	Payment type and details	Paid out	Paid in	Balance
01 Jul 15	BALANCE BROUGHT FORWARD			1,482.68
03 Jul 15	BP V KOMATIGANTA FOR FRIEND	500.00		982.68
06 Jul 15	DD BRGAS-ENERGY	97.00		885.68
07 Jul 15	DD QCL	12.25		
	BP AARON HOWSHAM FOR SWETHA TESTS	25.00		
	VIS PRODUCT SUPPORT AG 0844 800 6080	2.00		846.43
08 Jul 15	DD PAYPAL PAYMENT	5.00		
	VIS BILSBY FILLING STA ALFORD Lincs	21.04		820.39
12 Jul 15	CR RAVINDRA S MURALI HSBC PER		12,500.00	13,320.39
13 Jul 15	TFR 402055 10107425 INTERNET TRANSFER	1,200.00		
	TFR 402055 10107425 INTERNET TRANSFER	10,800.00		1,320.39
14 Jul 15	ATM CASH INFOCSH JUL14 MORRISONS PE@19:55	30.00		1,290.39
20 Jul 15	VIS MATALAN PETERBOROUGH	8.00		
	VIS ASDA SUPERSTORE 4 PETERBOROUGH	9.47		
	VIS TESCO STORES 4472 PETERBOROUGH	2.95		1,269.97
25 Jul 15	ATM CASH BNK IRE JUL25 PO EASTFIELD@10:17	20.00		1,249.97
	BALANCE CARRIED FORWARD			1,249.97

2 July to 1 August 2015

Your Statement

Account Name
Mr Murali Mohan Besta & Mrs Swetha Ravindra

Sortcode 40-20-55 **Account Number** 30040630 **Sheet Number** 143

Your Bank Account details

Date	Payment type and details	Paid out	Paid in	Balance
	BALANCE BROUGHT FORWARD			1,249.97
27 Jul 15	DD HSBC CREDIT CARD	511.78		
	TFR 402055 10107425			
	INTERNET TRANSFER		2,000.00	
	BP BELVOIR CLIENT ACC			
	2395 -18 VALLEY RD	725.00		2,013.19
29 Jul 15	VIS THE CHILDCARE CORP			
	BASINGSTOKE	1,238.40		774.79
30 Jul 15	CR A001 SALARY			
	TANEVER SOLU		813.00	
	VIS TESCO-STORES 4472			
	CAMBRIDGE	35.49		1,552.30
01 Aug 15	ATM CASH RAPHAEL AUG01			
	Kings Cross @11:37	50.00		1,502.30
01 Aug 15	BALANCE CARRIED FORWARD			1,502.30

Credit Interest Rates	balance	AER variable
Credit interest is not paid		

Overdraft Interest Rates	balance	EAR variable
Overdraft interest		19.90 %

Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, eg, Basic Bank Account, HSBC Passport, Bank Account and HSBC Advance). Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

The following references regarding debit cards only apply to personal customers, commercial customers please refer to your terms and conditions.

Your debit card

When you use your card abroad, your statement will show where the transaction took place, the amount spent in local currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently.

Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any non-sterling debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made.

For non-Sterling (foreign currency) transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Non-Sterling Transaction Fee'.

Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of [hsbc.co.uk](https://www.hsbc.co.uk) or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day.

Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

Recurring Transaction

A recurring transaction, sometimes called a continuous payment authority, is a series of payments collected with your agreement from your card by a retailer or supplier (for example, insurance cover). This is an agreement between you and the retailer. The Direct Debit Guarantee does not cover these transactions. If you wish to cancel a recurring transaction you can do this with the retailer or us. We can cancel the payment, however contacting the retailer allows you to also deal with the agreement you have with them and you can make other arrangements for the payment or cancellation of the goods or services. If you cancel with the retailer, we recommend you keep evidence of the cancellation. Once you have cancelled with the retailer or us, if the retailer does try to collect any future payments under the recurring transaction agreement, we will treat these as unauthorised. If we miss any of the cancelled transactions, please contact us.

The following references apply to all customers

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

The Financial Ombudsman Service does not apply to customers of our branches in the Channel Islands and Isle of Man, but you could be entitled to refer your complaint to the Financial Services Commissions in Jersey or Guernsey or the Financial Services Ombudsman Scheme in the Isle of Man. Please contact your branch for further details.

Telephone Banking Service

Customer representatives are available from 8am – 10pm everyday and 24 hours a day for HSBC Advance customers. Calls may be monitored or recorded for quality purposes. Alternatively for all your banking needs go to [hsbc.co.uk](https://www.hsbc.co.uk).

Disabled Customers

We offer a number of services such as statements in Braille or large print. Please contact us to let us know how we can serve you better.

Lost and stolen cards

If any of your cards issued by us are lost or stolen please call our 24-hour service immediately on **03456 007 010** or if you are calling from abroad, please call us on **44 1442 422 929**.