

# **Premier Banking**

#### **Premier Bank Account**

14 May - 15 Jun 2016

#### Mrs S Ravindra & Mr MM Besta

- Sort Code 20-72-91
- Account no. 30604119
- SWIFTBIC BARCGB22
- IBAN GB54 BARC 2072 9130 6041 19

At a glance	
Start balance	£5,745.47
Money in	£2,811.07
Money out	£6,000.12
End balance	£2,556.42

## Your arranged limits

Emergency	
Borrowing	£0

Your deposit is eligible for protection by the Financial Services Compensation Scheme.

S RAVI & MM BEST 56 FARROW AVENUE HAMPTON VALE PETERBOROUGH PE7 8HT

# Your Premier Bank Account statement

### **Current Account Statement**

Your	transactions			
_	nding Order ATM Cash Machine III) Cor oit Card Giro Bank Giro — Other	ntactless ወ	Direct Debit	
Date	Description	Money out	Money in	Balance
14 May	Start balance			5,745.47
16 May	Card Payment to Tesco Store 3023 on 13 May	2.24		
	Card Payment to Sainsburys S/Mkts on 14 May	2.80		
	Card Payment to KFC on 13 May	3.00		
	Card Payment to Wilko Retail Limit on 15 May	3.00		
	Card Payment to Boots,Peterborough on 12 May	3.69		
	Card Payment to Marks&Spencer PLC on 14 May	4.20		
	Card Payment to Pharmacy First on 15 May	5.48		
	Card Payment to ASDA Stores on 14 May	6.90		
	Card Payment to B and Q 1061 on 11 May	10.00		
	Card Payment to Islamic Internatio on 15 May	12.91		
	Card Payment to Primark 666 on 14 May	18.80		
	Card Payment to Woodston Service S on 11 May	20.00		
	Card Payment to I.E.P Wholesale LT on 15 May	30.00		

# Your transactions

Date	Description	Money out	Money in	Balance
16 May	Card Payment to Tesco - Lakeland on 12 May	39.98		
	Card Payment to Lakeland Limited on 14 May	43.93		
	Card Payment to Ikea on 14 May	78.10		
	*Argosdirec Luxembourg on 12 May	166.94		
	Card Payment to Ikea on 14 May	219.25		
	Card Payment to Tesco - Seller_Ist on 13 May	429.99		
	ATM Cash Machine Withdrawal at Notemachine RBS Peterborough Timed at 14.00 on 16 May	20.00		4,624.26
17 May	Card Payment to Primark 666 on 15 May	31.50		
	ATM Cash Machine Withdrawal at Lloyds Bank Peterborgh West GT Timed at 21.21 on 16 May	80.00		4,512.76
18 May	Card Payment to Boots,Peterborough on 17 May	7.48		
	Card Payment to Dental Access Cent on 17 May	19.70		
	Card Payment to Dsa on 17 May	62.00		4,423.58
19 May	Card Payment to Greencore Food to on 18 May	2.60		
	Card Payment to Sainsbury's S/Mkt on 18 May	6.00		
	Card Payment to Sainsbury's S/Mkt on 18 May	16.25		
	Card Payment to Marks&Spencer PLC on 18 May	19.03		
	<ul><li>Card Payment to WM Morrisons on 18 May</li></ul>	20.75		
	ATM Cash Machine Withdrawal at Halifax PLC Peterborough City Timed at 08.52 on 19 May	250.00		4,108.95
20 May	Card Payment to Tesco Stores-3009 on 19 May	1.00		
	Card Payment to Lebara on 19 May	5.00		4,102.95
23 May	Card Payment to Sainsburys S/Mkts on 22 May	2.00		
	Card Payment to Budgens on 21 May	3.85		
	Card Payment to Poundland Ltd 1347 on 21 May	4.00		
	Card Payment to Tesco Stores 4472 on 22 May	5.94		
				Continued

#### Your transactions **Date Description Money out Money in Balance** 23 Card Payment to Islamic Internatio 14.45 May on 22 May Card Payment to Sainsburys 15.05 S/Mkts on 22 May Card Payment to Dominos Pizza 19.99 Vall on 21 May Card Payment to Jtf Wholesale Ltd 40.99 on 22 May Card Payment to Jtf Wholesale Ltd 78.93 on 20 May ATM Cash Machine Withdrawal at 70.00 3,847.75 Lloyds Bank Peterborgh West GT Timed at 18.19 on 21 May 25 May 🗀 Card Payment to Boots Company 4.35 PLC on 24 May Card Payment to Tesco Stores 5.85 3,837.55 3009 on 24 May 26 May Card Payment to Megabite on 25 4.99 May Card Payment to Burger King on 24 6.39 3,826.17 27 May ATM Cash Machine Withdrawal at 20.00 Lloyds Bank Peterborgh West GT Timed at 08.43 on 27 May )) Card Payment to McDonalds on 26 2.18 ))) Card Payment to McDonalds on 26 4.49 May Card Payment to W M Morrison 26.75 PLC on 26 May **Giro** Received from Mastercard Prepaid 1,494.57 5,267.32 Ref: A390 00062697 10.00 31 May Direct Debit to Virgin Mobile Ref: fa64713557 This is a new Direct Debit Payment Card Payment to Ikea on 30 May 2.10 Card Payment to Sainsburys 9.15 S/Mkts on 28 May Card Payment to ASDA Stores on 10.18 30 May Card Payment to The Range on 29 42.45 May Card Payment to B & Q 1061 on 28 93.22 Card Payment to Ikea on 30 May 129.05 70.00 ATM Cash Machine Withdrawal at Sainsburys Bank Peterborough Timed at 17.50 on 28 May Card Payment to Ikea on 30 May 2.10

#### Your transactions **Description Money out Date Money in Balance** 31 Card Payment to IZ \*Lunch 3.25 Wrapped on 27 May May Card Payment to McDonalds on 27 4.09 Card Payment to Islamic Internatio 26.55 on 29 May **STO** Received from Tanever Solu 813.00 5,678.18 Ref: A001 SALARY 1 Jun Direct Debit to Halifax 1.075.03 Ref: 1052107104030000 This is a new Direct Debit Payment Direct Debit to Explore Learning 104.00 Ref: Iz267696 Card Payment to The Childcare 319.36 4,179.79 Corp on 31 May Card Payment to Tesco Stores 2 Jun 17.00 3009 on 01 Jun ATM Cash Machine Withdrawal at 40.00 Tesco Personal Finance Tesco Peterbor Ext Timed at 12.44 on 02 Jun Card Payment to Boots Company 1.99 PLC on 01 Jun Blue Rewards Fee 3.00 4,117.80 3 Jun Card Payment to Jtf Wholesale Ltd 3.59 on 02 Jun Card Payment to ASDA Superstore 13.09 4 on 02 Jun Card Payment to Tesco-Stores 1.40 4472 on 02 Jun Refund from ASDA Superstore 4 16.00 4,115.72 on 02 Jun 6 Jun Card Payment to Tesco Stores 5.78 3009 on 04 Jun Card Payment to Tesco 6.37 Stores-3009 on 05 Jun Card Payment to Next Retail Ltd on 13.00 05 Jun Card Payment to Gap 2031 on 05 17.80 Card Payment to Skechers USA Ltd 22.49 on 05 Jun Card Payment to Eleganze on 05 25.00 Card Payment to Smp Foods Ltd on 31.42 Card Payment to Cotton Traders 32.55 on 05 Jun Card Payment to Piccadilly Cine on 36.00 04 Jun

#### Your transactions **Date Description Money out Money in Balance** Card Payment to Tesco 37.50 6 Jun Stores-3009 on 03 Jun Card Payment to Eleganze on 05 62.10 ATM Cash Machine Withdrawal at 30.00 Lloyds Bank Peterborgh West GT Timed at 20.41 on 04 Jun **ATM** Cash Machine Withdrawal at 20.00 Lloyds Bank Peterborgh West GT Timed at 09.15 on 05 Jun 30.00 ATM Cash Machine Withdrawal at Cardtronics UK Ltd City Hospital Timed at 14.47 on 06 Jun Card Payment to Tesco-Stores 1.40 4472 on 05 Jun Card Payment to MY Store on 02 12.55 Card Payment to Milans Dhosa 19.99 Expre on 04 Jun Refund from Cotton Traders on 05 32.50 3,744.27 7 Jun Card Payment to Marks&Spencer 45.05 PLC on 06 Jun Card Payment to Peterborough 3.50 3,695.72 City on 06 Jun 8 Jun **ATM** Cash Machine Withdrawal at 30.00 Cardtronics UK Ltd Woodston Services Timed at 12.27 on 08 Jun Card Payment to Aldi on 07 Jun 5.81 3,659.91 9 Jun Card Payment to ASDA Superstore 5.58 4 on 08 Jun Card Payment to ASDA Superstore 17.01 3,637.32 4 on 08 Jun 10 Jun Card Payment to Argos Ltd on 09 14.99 Jun Card Payment to Matalan on 09 15.00 Card Payment to Argos Ltd on 09 15.98 ATM Cash Machine Withdrawal at 20.00 Notemachine BHS - Peterborough Timed at 11.33 on 10 Jun Giro Received from Deposit Protection 400.00 3,971.35 Ref: Dps/013571712 Card Payment to BHS 115 on 12 1.25 13 Jun Card Payment to BHS 115 on 11 23.00

Continued

46.40

Card Payment to Primark 666 on

11 Jun

# Your transactions

Date Description Money out Money in  13 Jun Card Payment to Sportsdirect 54 on 12 Jun  Card Payment to Marks&Spencer PLC on 11 Jun  Card Payment to TK Maxx on 12 122.45 Jun  Card Payment to Dunelm Ltd on 10 738.07 Jun  Card Payment to Tesco Stores 3.00 3023 on 11 Jun  Card Payment to Tesco Stores 3.00 3023 on 11 Jun  Card Payment to Hobbycraft Ltd 14.25 on 12 Jun  Card Payment to H&M on 11 Jun 14.97  Card Payment to Sportsdirect 54 16.50 on 12 Jun  Card Payment to Islamic Internatio 16.63 on 12 Jun  Card Payment to McDonalds on 12 19.01 Jun  Refund from Primark 666 on 11 Jun 10.00  Refund from Marks&Spencer PLC 45.00 on 13 Jun  Card Payment to Newby Bridge SS 1.49 on 13 Jun  Card Payment to Barnsdale Barr Nth on 13 Jun  Card Payment to Primark 666 on 10.50 12 Jun  Card Payment to Primark 666 on 10.50 12 Jun  Card Payment to Primark 666 on 3.00	Data				
on 12 Jun  Card Payment to Marks&Spencer 91.00 PLC on 11 Jun  Card Payment to TK Maxx on 12 122.45 Jun  Card Payment to Dunelm Ltd on 10 738.07 Jun  Card Payment to Tesco Stores 3.00 3023 on 11 Jun  Card Payment to Tesco Stores 3.00 3023 on 11 Jun  Card Payment to Hobbycraft Ltd 14.25 on 12 Jun  Card Payment to H&M on 11 Jun 14.97  Card Payment to Sportsdirect 54 16.50 on 12 Jun  Card Payment to Islamic Internatio 16.63 on 12 Jun  Card Payment to McDonalds on 12 19.01 Jun  Refund from Primark 666 on 11 Jun 10.00  Refund from Marks&Spencer PLC 45.00 on 10 Jun  Card Payment to Newby Bridge SS 1.49 on 13 Jun  Card Payment to Barnsdale Barr 8.78 Nth on 13 Jun  Card Payment to Primark 666 on 10.50 12 Jun	Date	Description	Money out	Money in	Balance
PLC on 11 Jun  Card Payment to TK Maxx on 12 122.45 Jun  Card Payment to Dunelm Ltd on 10 738.07 Jun  Card Payment to Tesco Stores 3.00 3023 on 11 Jun  Card Payment to Tesco Stores 13.65 Boots, Peterborough on 11 Jun  Card Payment to Hobbycraft Ltd 14.25 on 12 Jun  Card Payment to Sportsdirect 54 16.50 on 12 Jun  Card Payment to Islamic Internatio 16.63 on 12 Jun  Card Payment to McDonalds on 12 19.01 Jun  Refund from Primark 666 on 11 Jun 10.00  Refund from Marks&Spencer PLC 45.00 on 13 Jun  Card Payment to Newby Bridge SS 1.49 on 13 Jun  Card Payment to Barnsdale Barr 8.78 Nth on 13 Jun  Card Payment to Primark 666 on 10.50 12 Jun	13 Jun		83.98		
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Jun    Jun			122.45		
3023 on 11 Jun    IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		_	10 738.07		
Boots,Peterborough on 11 Jun     Card Payment to Hobbycraft Ltd			3.00		
on 12 Jun    IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII			13.65		
Card Payment to Sportsdirect 54 on 12 Jun  Card Payment to Islamic Internatio on 12 Jun  Card Payment to McDonalds on 12 Jun  Refund from Primark 666 on 11 Jun Refund from Marks&Spencer PLC on 10 Jun  Card Payment to Newby Bridge SS on 13 Jun  Card Payment to Barnsdale Barr Nth on 13 Jun  Card Payment to Primark 666 on 10.50 12 Jun			14.25		
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on 12 Jun    Card Payment to McDonalds on 12			16.50		
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on 13 Jun  Card Payment to Barnsdale Barr Nth on 13 Jun  Card Payment to Primark 666 on 12 Jun			С	45.00	2,822.19
Nth on 13 Jun  Card Payment to Primark 666 on 10.50 12 Jun	14 Jun		SS 1.49		
12 Jun		•	8.78		
Card Payment to Lakeside Piers on 33.00		-	າ 10.50		
13 Jun			on 33.00		
ATM Cash Machine Withdrawal at Notemachine Westmoreland Timed at 11.48 on 14 Jun  50.00		Notemachine Westmoreland	50.00		
Card Payment to M&S Simply Food 1.00 on 13 Jun		Tour and a grander to made our april 1	ood 1.00		2,717.42
15 Jun Direct Debit to Peterboroughcc 111.00 Ref: 0000503626085 This is a new Direct Debit Payment	15 Jun	Ref: 0000503626085	111.00		
ATM Cash Machine Withdrawal at Link 50.00 Fort William Timed at 21.04 on 14 Jun		Fort William	sk 50.00		2,556.42
15 Jun End balance	15 Jun	End balance			2,556.42

► Anything wrong? If you've spotted any incorrect or unusual transactions, see the next page for how to get in touch with us.

# **Credit interest rates**

This account does not pay credit interest

#### How it works

#### **Dispute resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

# Important information about compensation arrangements

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors – including most individuals and businesses – are covered by the scheme.

In respect of deposits, an eligible depositor is entitled to claim up to £75,000. For joint accounts each account holder is treated as having a claim in respect of their share so, for a joint account held by two eligible depositors, the maximum amount that could be claimed would be £75,000 each (making a total of £150,000). The £75,000 limit relates to the combined amount in all the eligible depositor's accounts with the bank, including their share of any joint account, and not to each separate account. Barclays Bank PLC may also accept deposits under the following trading names: Barclays, Barclays Bank, Barclaycard, Barclays Business, Barclays Capital, Barclays Corporate, Barclays Stockbrokers, Barclays UK & Ireland Private Bank, Barclays International Private Banking, Barclays Premier, Barclays Private Bank, Barclays Wealth and Woolwich Mortgages. Deposits accepted from an eligible depositor under these trading names are combined for the purposes of deposit compensation from the FSCS. The FSCS is not applicable to deposits held at branches in the Channel Islands or the Isle of Man

We periodically issue the FSCS information sheet and exclusions list which set out in detail what is, and is not, covered by the FSCS.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk.

# Using your Barclays debit card - what costs and what doesn't

If you use your debit card in the UK: Barclays will not charge you for using your debit card in the UK when making purchases, withdrawing cash, or when buying travellers' cheques or foreign currency. A small number of ATM providers may charge a transaction fee but they should tell you about this on-screen before you commit to any transaction.

If you use your debit card abroad or pay in a currency other than sterling (either abroad or in the UK): Barclays will charge you a 2.99% Non-Sterling Transaction Fee for using your debit card abroad when making purchases, withdrawing cash, or when you are being refunded. This fee will also apply whenever you do not pay in sterling, for example when you shop online at a non-UK website. On top of

this, if you're getting cash over the counter at a bank abroad (including Barclays), or using an ATM other than a Barclays ATM or an ATM at a Global Alliance member bank, you'll also be charged a £1.50 Non-Sterling Cash Fee and the ATM provider may apply other charges. To see a full list of Global Alliance member banks and countries go to barclays.co.uk/globalalliance. Visa converts transactions into sterling using the Visa Exchange Rate on the day it processes the transaction. This date may be different to the day on which the transaction took place. Historic exchange rate information is available on visaeurope.com. For more info please go to barclays.co.uk/debitcardsabroad

#### Transferring money between countries

If you need to transfer money between countries, you may be asked for your SWIFTBIC (Bank Identification Code) and IBAN (International Bank Account Number). These are on the front of your statement and you'll need them so that international banks can identify your account correctly. Full details are on: business.barclays.co.uk/bb/iban

#### How we pay interest

If your account pays interest and is in credit, we work out your interest on the balance of your account at the close of business every day. Interest is calculated on the statement balance or the cleared balance, depending on the type of account you have. Where credit interest rate(s) are shown on your statement, these are current at the time of printing the statement and may have changed during the statement period. Unless we say otherwise, any interest rates we show are gross annual rates.

If you are a UK taxpayer you may have to pay tax on interest earned in excess of your Personal Savings Allowance (with the exception of interest earned on ISAs, which continue to be free from UK tax for eligible customers). For information and guidance please refer to HMRC's website www.gov.uk/hmrc/savingsallowance.

The management of your tax affairs is your responsibility, including making any required declarations to HMRC.

# If you go into overdraft or Emergency Borrowing

If your account is overdrawn, and you don't pay off the full amount you owe, any credits paid into your account go first to pay off any fees. Once these are paid, your payments go towards repayment of your Emergency Borrowing (if you've used it) and finally towards repayment of your overdraft.

To help avoid going overdrawn or into your Emergency Borrowing and to understand payment cut-off times, go to barclays.co.uk/bankingcharges. For more information about overdrafts, Emergency Borrowing and daily fees, go to barclays.co.uk/overdraft or ask in branch for a copy of 'Our Bank Charges Explained'.

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#### Get in touch

- ➤ Our main number 0800 111 777 24 hours
- From abroad +44 161 869 8012 7am - 11pm
- ► Write to us Barclays, Leicester LE87 2BB
- ▶ Find a branch 0800 111 777 24 hours
- ► Your home branch Romford Branch
- ► Online banking help 0345 600 2323 7am - 11pm
- ► Lost and stolen cards 01604 230 230 24 hours

#### Tell us straight away if:

- you do not receive a Barclays card you were expecting
- any of your cards are lost, stolen or damaged
- you think someone else may know your PIN.

Call charges will apply (please check with your service provider). We may monitor or record calls for quality, security, and training.

## How it works continued

#### **Getting information from Barclays**

We send information to customers with their statements about relevant new offers and products, and about how to get the best from their existing Barclays accounts. If you don't get these messages and you'd like to, or if you do and you'd rather you didn't, you can call 0800 111 777, go to barclays.co.uk/premierbanking, or contact your Premier Banking Manager. And if you change your mind at any time, just get in touch.

For a Braille, large print or audio version of your statement call 0800 400 100 (via TextDirect if appropriate) or contact your branch