



Unit 1, Iron Bridge Industrial Estate  
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No:  
Date: 157552  
04-Aug-16  
THUR

4 3 PM

MR M BESTA 56 FARROW AVENUE		202755		<b>SERVICE CALL REQUEST</b>	
ETA Please		Tel Home:		078672 62786	
Tel Work:		Date Call Booked For:		04/08/2016	
Booked in by:		Date Booked:		Dish/stb's:	
Laura		Repeat Call:		22/07/2016	
Box No:		No			
Customer Source		BTV Referral CO		TSG Job No.:	
Customer Notes					
Equipment Type:		TV Aerial		Make:	
Inst Eng.:		Date Fitted:		Model:	
In Warranty?:		Purchased from us:		Replacement stb:	
Description of problem:		BTV01 BT VISION RETAIL AERIAL OPTION ROOM			
<b>MUST ETA CUSTOMER</b>					
CALL TYPE		Installation			
MULTIPLEX RECEIVED		MUX 1 MUX 2 MUX 3 MUX 4 MUX 5 MUX 6			
RECEIVED SIGNAL (dBuv)		63 60 63 62 63 53			
Signal @ Dish		H % V %			
Signal @ Receiver		H % V %			
ACTION TAKEN		PART USED			
Site Specific Risk Assessment completed ? YES / NO		28 COG 6' POLE 9x9 BACKET M-HA			
Previous Call History:		ANTENNA LOCATION			
157552 04/08/2016 BTV01 BT VISION RETAIL AERIAL OPTION ROOM		CABLE			
Estimate of Cost:		Pre Paid: £0.00			
Labour £:		Parts £: 40.00			
Payment Received:		For Office Use: Engineer Name:			
De-brief by:		Stb to: OFFICE / UNIT / Not Uplifted			
Update by:		Bill for: STD Call / 1st Line Rep / Parts			
LIMITED DIGITAL SERVICES		ALL DIGITAL SERVICES			