

R Mohan
LEAD SPECIALIST

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PROFILE

Assists the team lead in carrying out Mutual fund companies works closely with the processing lead for operations and others.

SKILLS

TEAM Management

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Javascriipt

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React Is & Node Is & Next Is

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Sql & Excel

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PROJECTS

- Netflix Clone using MERN
- Spotify Clone using React Js
- Youtube Clone using React Js
- Instagram Clone using React Js
- E-commerce Clone using React Js

EDUCATION HISTORY

2017 - 2019

Master of business administration

Annamalai University

- Post Graduated in Financial Management.
- Gained extensive training and successfully accomplished all courses for Finance Management.

BA in Political science

2013 - 2016

Annamalai University

- Academic Excellence in Product Design, English and Mathematics
- President of the graphics designer student's Club Staff
- Member of the Student Government

WORK EXPERIENCE

LEAD SPECIALIST

2024 - Present

Computer Age management service ltd

- Comes up with Queries handling for clients.
- · Works closely with the copywriting team.
- Utilized strong organizational skills to coordinate and schedule meetings, ensuring optimal use of time for both team members and executives.
- Implemented a proactive error tracking system, reducing the average response time to errors by 30% and minimizing the impact on production schedules.

EXECUTIVE

Star Health Insurance

Dec 2018 - Jun 2019

- Processing customer applications
- Sometimes queries complete while calling.