



R Mohan

LEAD SPECIALIST

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PROFILE

- Team Leadership:** Effectively lead a team to achieve project goals, ensuring timely delivery and high-quality outcomes.
- Client Handling:** Manage client relationships with a focus on understanding their needs, providing solutions, and ensuring satisfaction.
- MIS (Management Information Systems):** Oversee and optimize MIS processes to support decision-making and enhance operational efficiency.

SKILLS

TEAM Management



Master Javascript



React Js - Node Js - Next Js



SQL & MongoDB



Excel

PROJECTS

- Zoom App - MERN
- Netflix Clone - MERN
- Inventory App - MERN
- Spotify Clone - React Js
- Youtube Clone - React Js
- Instagram Clone - React Js
- E-commerce Clone - Redux

EDUCATION HISTORY

Master of business administration 2017 - 2019

Annamalai University

- Post Graduated in Financial Management.
- Gained extensive training and successfully accomplished all courses for Finance Management.

BA in Political science 2013 - 2016

Annamalai University

- Academic Excellence in Product Design, English and Mathematics
- President of the graphics designer student's Club Staff
- Member of the Student Government

WORK EXPERIENCE

Lead Specialist Jun 2019 - 2024 Present

Computer Age management service ltd

- Retrieving data through a query based on client & team requirements.
- Gain a complete understanding of the client's new process, including the specific tasks and outcomes they want to achieve through ITNET automation.
- Optimized SQL queries for error data retrieval, reducing execution time by 30% and enabling faster root cause analysis during system failures.
- Developed and executed complex SQL queries to meet diverse client requirements, enhancing data accuracy and providing actionable insights.
- Utilized advanced Excel functions and features such as PivotTables, VLOOKUP to efficiently pull and analyze data for comprehensive reporting.

EXECUTIVE Dec 2018 - Jun 2019

Star Health Insurance

- Processing customer applications
- Sometimes queries complete while calling.

EXECUTIVE Jan 2015 - Dec 2018

Computer Age management service ltd

- Dynamic professional with expertise in inward processes at Union MF, adept at efficiently managing and leading the inward team.
- Proven track record in maintaining seamless operations, optimizing workflows, and ensuring accuracy in processing.