

# ANUSHA MOHANAN

Senior AR Analyst

Varathayangar Palayam, Coimbatore 641110 | 9043613144 | anu12198@gmail.com

## Professional Summary

To be a part of organization where get a chance to use my knowledge and skills to contribute in the progress of the organization as well as myself.

## Skills

- Training and mentoring
- Performance tracking
- Team work
- Quality management
- Team support
- Senior leadership support
- Self-motivation
- Production
- Time management

## Work History

### Senior Client Specialist

05/2022 - 02/2025

#### Logix Health Solutions Pvt, Ltd. – Coimbatore

- Working in Provider Reimbursement team as Senior Client Specialist
- Working for denials to get the payment from the insurance to the provider, when the insurance unable to pay for the claims some reason
- Taking the responsibilities for reports are sharing to the team like hourly production, weekly production, internal error feedback on a regular basis
- I have taken an OJT - On Job Training to freshers and I am taking training section about updates received from the client
- Working as an acting SME for last 6 months and sharing allocation to the users to achieve daily targets
- Making audits to the new users worked vouchers for finding the mistakes what they did and taking a section to clearing their doubts for avoiding the error in future
- Calling to the insurance to check the patient eligibility or policy coverage details or other primary insurance details
- Making a call to Veterans insurance for the authorization number of the patient for rebill the claims with required details for getting payments
- Working on the provider issue denials calling to the insurance to get the provider credential details

### Senior Client Partner

11/2021 - 05/2022

#### Integra Global Solutions – Coimbatore

- Working in Denial Management Team as a Senior Client Partner
- Worked for denials and properly set follow up for the claims, further action, end to end navigation on a website's of all type of carrier like online submission of claims, uploading medical records through website as well as any claim reopen through website for reprocessing
- Worked for refunds/transfers or adjustments if it is mentioned in the EOB for balancing the patient account
- Posted electronic, Zero pays and Manual Payments as per Explanation of benefit
- Working from the providers behalf and get the payment for the services done by the provider to patient

### Senior Client Partner

07/2018 - 11/2021

#### Access Health Care Pvt, Ltd. – Coimbatore

- Worked in Denial Management Team as a Senior Client Partner

- Working denials need to check if any attachment requested from insurance company, if need it means resubmit the claim a long with that
- Verify the insurance details and checking the eligibility for the insurance & taking action related to the report
- Supported and trained process for new hiring associates to ensure they are working in accurately
- Well performer in Production, quality, time managing and team support

## Education

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**B.COM:** Computer Application 01/2015 - 04/2018  
**C.M.S College of Science & Commerce** - Coimbatore  
GPA: 85%

**MBA:** Human Resource Management 01/2019 - 04/2021  
**Bharathiar University of Distance Education** - Coimbatore  
GPA: 75%

## Languages

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English: Malayalam:  
Tamil:

## Personal Information

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- Date of Birth: 12/01/98
- Gender: Female
- Nationality: Indian
- Marital Status: Single

## Disclaimer

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Hereby declare that the above written particulars are genuine to the best of my knowledge and belief.