CHALLENGE

Invoice Processign System
UX Challenge

A company is getting invoice from multiple locations, in multiple ways with multiple formats. Company wants to have centralised location, where user can submit invoices in easy manner by avoiding the different invoice formats. Also making sure the invoice processing is very smooth

Process Step 1 :
Empathise

My research points after understanding the scope

• Getting invoice in multiple formats

• Some venders sending same invoice multiple ways

• If there is options for venders to create invoices easily

• System should provide a template of invoice where company can accept

• Processing manager should receive a notification about new invoices, Invoice status

• Time to reduce for processing a invoice

• Vender should know about invoices payment states

• Need to have 360 Degree view of invoice for every user

Users

Venders, Finance people, Invoice processing people