Carpool Mobile App

UX Challenge

MOHAN PATCHA



One of the MNC company feels that their employees are facing problem to commute daily to office on-time

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Company employees, Admin People, Software Engineers, etc.,

My research points after understanding the scope

Process Step 1:

- Money management Lots of time management Missing important meetings
- Company can provide transport facility Need a safety commute

Heavy crowded & Lot of pollution

No gender safety

No entertainment

- Price constraints
- Don't need to search people who are going to my way
- Need to have a selection of gender
- Need a space (no sound pollution) for taking official calls
- Before commute, I should know about co-passengers
- Escalate safety concerns (SOS)
- A chance to change environment

Empathise



Process Step 2:

 Employees daily transport problem Safety problem Sound pollution problem Time management problem

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Solution:

- Carpooling can solve all major problem
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- There should be a mobile app to access for commute
 App can be accessed by internal employees only
- Company can track their employees (for safety)

Selected Personas

3 User Groups

3 Personas for each group

HR Developers Sr/Jr Manager