

MONARCH PRATCHA

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Below results are after verifying with the user. I used task-based method for testing and feedback method for gathering the views.

More details not presented here.

Final outcome can't present here. Because of NDA



The task was solved correctly without problems



Problems occurred which delayed the test participant in carrying out the task.



The test participant encountered considerable problems but eventually succeeded in completing the task correctly.



The test participant was unable to complete the task or arrived at a result that deviated significantly from the correct result.



The test participant arrived at a result that posed an existential threat to the test participant or other human beings.

Task	Details	P1	P2	P3	P4	P5
1	Log in with your company employe credentials	✔	✔	✔	✔	✔
2	Search for a ride, Locate current location	✔	!	!	✔	✔
3	Are search results appropriate?	✔	!	✔	✔	✖
4	Select rider with whom you want to ride	✔	✖	✖	!	!
5	Did you get prior ride notification	✔	✖	!	✔	✔
6	Able to find rider ratings?	✖	✖	✖	✖	✖

- Business Goals (Can come from Project Requirement)
- Market Segment (Can come from User/Organisation chart, Job descriptions)
- General Tasks [from Project Requirements, Business Processes or task-flow diagrams, Training Materials, Procedure/Job-Aids, Screen Shots of existing or related Systems, incident or Error reports]
- Constraints (Tech/other) [Can come from legal Regulations/Requirements, s/w requirements]
- Marketing/Branding [Target User demographics, guideline's]

