Data Analyst Task

Business Reporting Requirements

S.No	Analysis Request	
1	Total amount spent and the country for the Pending delivery status for each country	
2	Total number of transactions, total quantity sold, and total amount spent for each customer, along with product details	
3	Maximum product purchased for each country	
4	Most purchased product based on age category less than 30 and above 30	
5	Country that had minimum transactions and sales amount	

Concerned Department: Sales

Available Raw Data

Customer.csv

- Customer_ID: unique identifier for each customer
- First: customer's first name
- Age: customer's age in years
- Country: country of residence

Order.csv

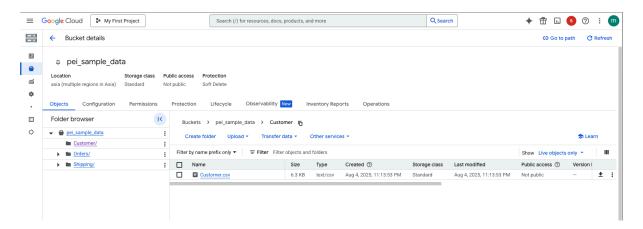
- Order_ID: unique identifier for each order
- Item: product ordered
- Amount: sale amount in currency units.
- Customer_ID: foreign key linking back to Customer.Customer_ID

Shipping.json

- Shipping_ID: unique identifier for each shipping record
- Status: delivery status
- Customer_ID: foreign key linking back to Customer.Customer_ID

Actions Performed On Raw Data

- Cloud Storage Bucket
 - Created a GCS bucket (e.g. pei-project-raw-data) to hold all raw files before ingesting into BigQuery.

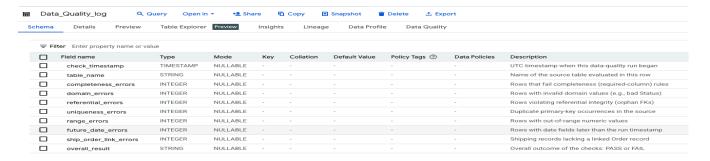


- Staging Environment in BigQuery
 - Created a "PEI_Staging_EXT" dataset to store our raw source data.
 - > Defined three external tables in that dataset, each pointing to the files in Cloud Storage:
 - Customer (backed by Customer.csv)
 - Order (backed by Order.csv)
 - Shipping (backed by Shipping.json)



Data Quality Schema & Tables

- Created a "Data_Quality" dataset alongside staging.
- Built logging tables to capture DQ results:
 - Data_Quality_log completeness, domain, referential, uniqueness, range, future-date, and custom ship-order link checks.



Data-Quality Rule Development

- > Created a unified BigQuery SQL script that, for each of the three source tables, runs:
 - Completeness checks (null or missing values)
 - Domain validity checks (e.g. allowed status values in Shipping)
 - Referential-integrity checks (orphaned Customer_IDs)
 - Uniqueness checks (duplicate primary keys)
 - Range checks (e.g. Age between realistic bounds)
 - Future-date guards (to prevent timestamps beyond today)
 - Custom ship-order linkage checks (ensuring every shipped order matches an Order record)

DQ Automation & Logging

- Carried out each suite of checks in a BEGIN TRANSACTION; ... COMMIT; block to ensure atomic INSERTs.
- Scheduled regularly so our Data Quality logs stay up-to-date.

REFER - EXTtable_Schema_Information.sql

REFER - EXTtable_Data_Quality.sql

Interpretation of the script-1 Schema Info Check

Attribute	Interpretation
table_name	The staging table you're inspecting (Customer, Order, or Shipping)
column_name	The name of the column in that table
data_type	The column's declared data type in BigQuery
is_nullable	YES means the DDL allows NULLs NO means BigQuery schema forbids NULLs
null_count	How many rows in that column are actually NULL
row_count	The total number of rows in the table.

Interpretation of the script-2 Data Quality Check

Attribute	Interpretation
check_timestamp	Declared value of the Time of the scrips run
table_name	source table name
completeness_errors	Number of rows missing one or more required fields
domain_errors	Number of rows whose values fall outside allowed "domains" or enumerations.
referential_errors	Count of orphan-FK violations
uniqueness_errors	Number of duplicate business keys
range_errors	Number of rows with numeric or date values outside expected ranges (e.g. Age <0 or >120, Amount ≤0).
ship_order_link_errors	Specific to Shipping: shipments whose Customer_ID has no matching Order row. Should be 0
overall_result	'PASS' if all the relevant error-counts are zero; otherwise 'FAIL'.

Data Quality Check

Customer

• All 250 rows are complete, unique, and within the age range 0-120.

Order

• 250 unique orders; no negative amounts; 100 % of Customer_IDs can be linked to a customer.

Shipping

- Structural quality is fit (no NULLs, valid statuses).
- 98 / 250 rows (39 %) cannot be tied to any existing order when linked only via Customer_ID.
 - Inference : There are number of shipments to which there is no order element in the ORDERs data
 - Likely root causes
 - 1. Missing Order_ID in the Shipping feed.
 - 2. Orders failed to land in Order.csv but arrived in Shipping.json.

Business Reporting Requirements and Available Data

1. Total amount spent and country for "Pending" delivery status, by country

It is currently not possible to determine the total cost of "Pending" deliveries on a per-country basis. The order details in Order.csv, which would supply the required financial information, are not directly linked to in the Shipping.json file. Furthermore, time-based analysis is limited because shipping status updates lack a timestamp.

2. Per-customer: total number of transactions, total quantity sold, total amount spent, plus product details

It is challenging to create a thorough per-customer profile that includes transaction volume, total quantity purchased, and aggregate spending. Quantity, unit price, and product identification information are not included in the Order.csv file. Time-sensitive evaluations are further limited by the lack of order dates.

3. Maximum product purchased for each country

Because the business question may be seeking the quantity of product in absolute numbers rather than an aggregated monetary term, it is difficult to determine which product is most frequently purchased in each country. Quantity data at the product level and a verified correlation between orders and customer country are absent from the dataset.

4. Most purchased product by age category (< 30 vs. ≥ 30)

The lack of quantity data for individual products makes it challenging to determine which products are most popular among various age groups (<30 vs. >=30).

5. Country with minimum transactions and minimum sales amount

It is impossible to identify the nation with the fewest transactions and the lowest total sales revenue with any degree of accuracy. Quantity and unit price data, which are necessary for figuring out sales totals, are not included in the dataset.

Request/Suggestions to the Data Engineering Team

The field listed below should be added to the source data in order to facilitate the Granular, Temporal, and Dimensional analysis with the requested BPRs and more.

Customer.csv

- Date_of_Birth Replace the drift-prone Age field
- $\bullet \quad \text{Add } \textbf{Country_ISO} \rightarrow \text{standard ISO code}$

Order.csv

- Order_Date Enable all time-series and period-over-period sales analyses
- **Product_ID** to know the constituents of the order
- **Quantity** → required for "total quantity sold"

Shipping.json

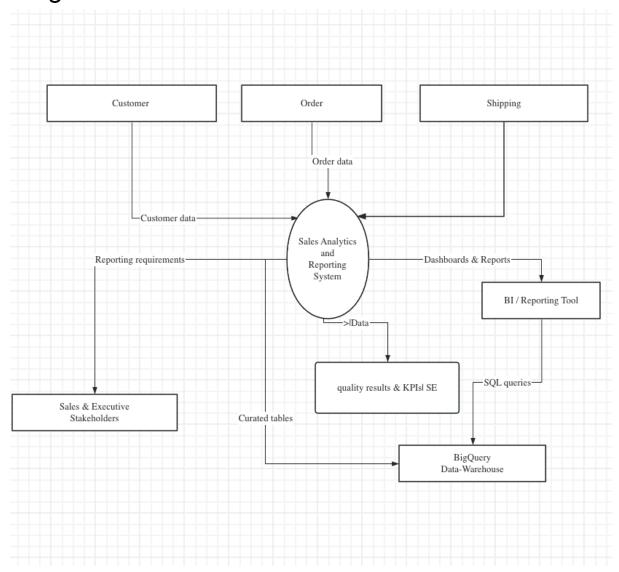
- Order_ID Foreign key → Order.Order ID to link shipments back to orders
- Shipping_Date Timestamp when the shipment left the warehouse
- Status_Update_Date Record each status change "as-of" for accurate snapshot reporting

New Product Dimension

- Product_ID Surrogate key for joins between orders/line-items and products
- Product_Name Human-readable product name
- Cost

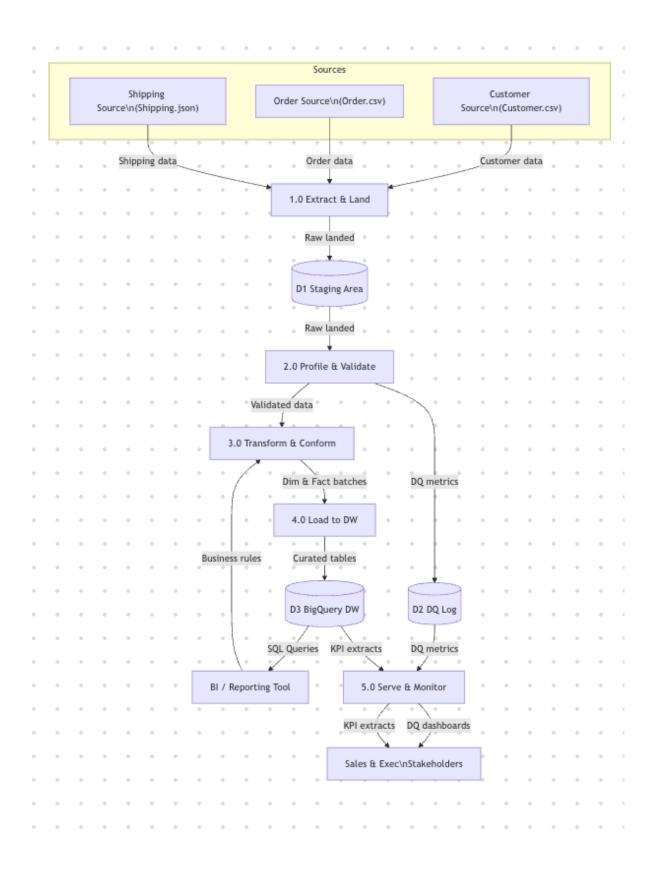
Provided next are the Data Flow Diagrams and the Entity Relation Diagram for the Data modelling for the Business task at hand.

Proposed Iter-1 of Level 0 Contextual Data Flow Diagram



- Three operational feeds arrive daily:
 - o Customer.csv customer master data
 - Order.csv item-level sales transactions
 - o Shipping.json shipment status updates
- The feeds enter a single Sales Analytics & Reporting System (our end-to-end pipeline).
- Stakeholders push reporting requirements into the system; these drive every downstream rule.
- The system produces three outward flows:
 - Fact and dimension tables were curated and uploaded to the BigQuery database.
 - KPI snapshots and data-quality results are sent straight to executive and sales stakeholders and the QA team.
 - The BI tool, which makes real-time queries to BigQuery, produced dashboards and ad hoc reports.

Proposed Iter-1 of Level 1 Data Flow Diagram



1. Extract & Land

• Mount the three files as external tables and record row counts / checksums.

2. Profile & Validate

- Run one SQL script that checks completeness, domain, referential integrity, duplicates, ranges, future-dates and Ship→Order links.
- Populate the **DQ Log**

3. Transform & Conform

- Clean raw data, standardise types and formats.
- Build conformed dimension and fact batches in the staging area and attach surrogate keys.

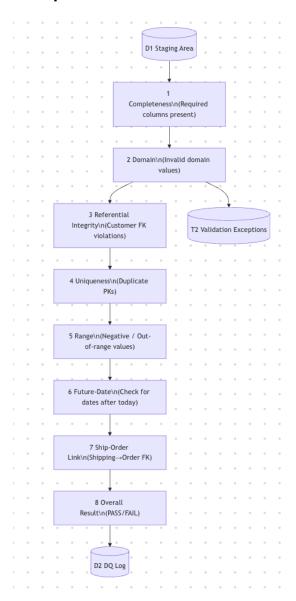
4. Load to DW

- Merge SCD-2 dimensions; upsert fact partitions into the BigQuery warehouse.
- Capture post-load audit counts for reconciliation.

5. Serve & Monitor

- Refresh dashboards, publish KPI extracts, and surface DQ statistics.
- Accept new business rules from stakeholders and feed them back into the validation layer.

Proposed Iter-1 of Level 1.1 Data Flow Diagram



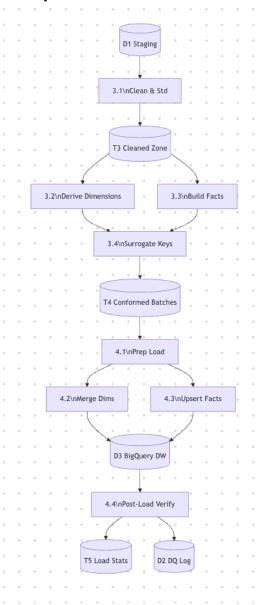
The staging tables pass through eight sequential checks:

- 1. **Completeness** every required column is non-NULL.
- 2. **Domain** values fall within allowed vocabularies.
- 3. **Referential integrity** foreign keys resolve to parent tables.
- 4. **Uniqueness** primary keys are not duplicated.
- 5. **Range** numeric values stay within business limits (e.g., Age 0-120, Amount > 0).
- 6. Future-date date fields are not after today.
- 7. **Ship→Order link** every shipping record matches an order.
- 8. **Overall result** a PASS is recorded only if all preceding checks return zero errors.

Rows that break domain rules branch off to an **exceptions store** for later triage.

The final PASS / FAIL flag is written to the DQ Log and drives the go / no-go decision for the entire run.

Proposed Iter-1 of Level 1.2 Data Flow Diagram

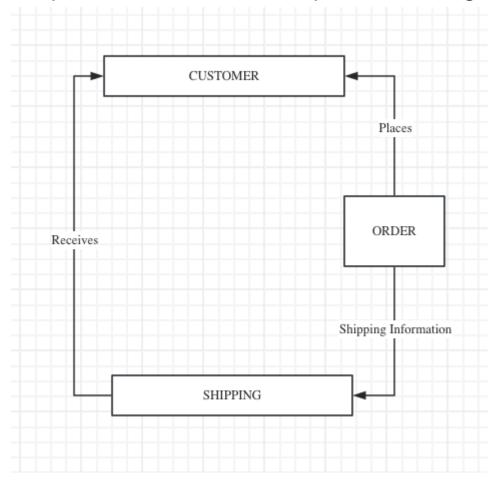


- 3.x: Conformed Batch Prep & Cleaning
- 3.1 Clean & Standardize: cast datatypes, trim strings, and capitalize codes.
- 3.2 Derive Dimensions: Using different item names, generate mini-dims (Country, Age-Band) and the entire Product dimension.
- 3.3 Build Facts: Put together shipment-status and order-line facts (add Quantity default = 1).
- 3.4 Assign Surrogate Keys: Create SKs for each dimension and associate them with natural keys.
- 4.x: Enter Data-Warehouse

Landing conformed batches into temporary DW staging tables is known as prep load (4.1).

- 4.2 Merge Dims: maintain Is_Current flags, close old records, open new ones, and apply SCD-2 logic.
- 4.3 Upsert Facts: enforce the new Ship→Order key, update late-arriving rows, and add new partitions.
- 4.4 Post-Load Verify: restore load statistics to the DQ Log, run FK checks again, and reconcile row counts.

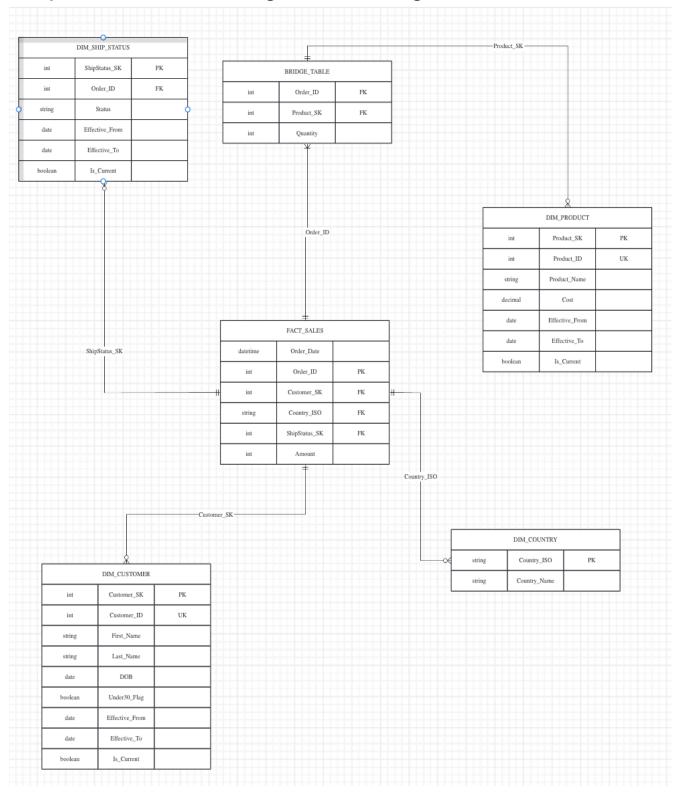
Proposed Iter-1 Of Conceptual ER Diagram



Conceptual model Overview

- Three core entities only:
 - **CUSTOMER** the entity buying from us.
 - **ORDER** a commercial transaction with an entity placed by a customer.
 - **SHIPPING** the physical fulfilment of the order by an entity.
- Simple, business-friendly relationships:
 - A customer places an order (1-to-many).
 - An order results in shipping information (1-to-1 / 1-to-many, depending on split shipments).
 - A customer receives shipments (many-to-one).

Proposed Iter-1 Of Logical ER Diagram



1. Fact Table FACT_SALES

- One row per order
- Columns:
 - Order ID (PK)
 - Order_Date
 - $\bullet \quad \text{Customer_SK} \to \text{DIM_CUSTOMER}$
 - Country ISO → DIM COUNTRY
 - ShipStatus_SK → DIM_SHIP_STATUS
 - Amount

2. Bridge Table BRIDGE_TABLE

- Captures order–product details (many-to-many)
- Columns:
 - Order_ID → FACT_SALES.Order_ID
 - $\bullet \quad \mathsf{Product_SK} \to \mathsf{DIM_PRODUCT.Product_SK} \\$
 - Quantity

3. Dimensions

- **DIM_CUSTOMER** (Type 2 SCD)
 - Customer_SK (PK)
 - Customer_ID (natural key, UK)
 - First_Name, Last_Name, DOB
 - Under30_Flag

(CASE

WHEN DATE_ADD(Date_of_Birth, INTERVAL 30 YEAR) > CURRENT_DATE() THEN TRUE

ELSE FALSE

END AS Under30_Flag)

- Effective_From, Effective_To, Is_Current
- DIM_COUNTRY
 - Country_ISO (PK & natural key)
 - Country_Name
- **DIM_PRODUCT** (Type 2 SCD)
 - Product_SK (PK)
 - Product_ID (natural key, UK)
 - Product_Name, Cost
 - Effective From, Effective To, Is Current
- **DIM_SHIP_STATUS** (Type 2 SCD)
 - ShipStatus_SK (PK)
 - Order_ID (FK for status history)
 - Status
 - Effective From, Effective To, Is Current

4. Relationships & Grain

- 1. FACT_SALES ← DIM_CUSTOMER: 1 customer → many sales
- 2. FACT_SALES ← DIM_COUNTRY: orders tagged by customer's country
- 3. FACT_SALES ← DIM_SHIP_STATUS: each fact carries current status
- 4. BRIDGE TABLE connects FACT SALES to DIM PRODUCT for line-item quantities
- SCD Type 2 in DIM_CUSTOMER, DIM_PRODUCT, DIM_SHIP_STATUS via surrogate keys + Effective_From/To + Is_Current

The Final Physical Model can be prepared once the proposed logical model is agreed upon.

SQL-DDL Statement for Table Creations

Attached .sql file

QA Test Checklist

Attached QA Test File, EXTtable_Schema_Information.sql and EXTtable_Data_Quality.sql file.

Refer Interpretation of the script-1 Schema Info Check and Interpretation of the script-2 Data Quality Check

Schema Validation

- 1. Execute the query INFORMATION_SCHEMA.COLUMNS.
- 2. Each of the eight fields (Date_of_Birth, Country_ISO, Order_Date, Product_ID, Quantity, Order_ID, Shipping_Date, and Status_Update_Date) should have exactly one row with the appropriate data_type and is_nullable flags.
- 3. Any missing row \Rightarrow columns were either incorrectly named or not added.

Orphan Shipments

- 1. Calculate the number of orphan shipments.
- 2. A single row should appear: orphan_shipments = >0 ⇒ there are shipments that don't map to any sale.

Orphan Orders \rightarrow Customers

- 1. Run the orphan-orders-customers anti-join.
- 2. **Expect** orphan_orders_customers = 0
- 3. $>0 \Rightarrow$ some orders point at non-existent customers.

Orphan Bridge → **Product**

- 1. Run the bridge-product anti-join.
- 2. Expect orphan bridge products = 0
- 3. >0 ⇒ there are (Order_ID,Product_ID) pairs not found in DIM_PRODUCT.

SCD-Type-2 Versioning

- 1. Run the "versions >1" query on DIM_CUSTOMER.
- 2. **Initial load** \Rightarrow **0 rows** (no history yet).
- 3. After applying your change ⇒ exactly the Customer_ID(s) you updated, each with version_count = number of versions.
- 4. **Unexpected rows** or **wrong counts** ⇒ your history-tracking logic malfunctioned.

Under30_Flag Validation

- 1. Run the Under30_Flag != expected_flag query.
- Expect 0 rows (every Under30_Flag must match DATE_DIFF(CURRENT_DATE(),DOB,YEAR)<30).
- 3. **Any rows** ⇒ those Customer_SK have incorrect flags and need correction.