#### Master of Technology in Knowledge Engineering

#### **Text Mining**

# **Advanced Topics in Text Mining**

#### Rajaraman Kanagasabai

**Institute for Infocomm Research** 

email: kanagasa@i2r.a-star.edu.sg

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#### **Overview**

- Introduction to Advanced Text mining
  - » The Semantic Gap in Text mining
  - » Traditional Approaches to Text Mining
    - ♦ Keywords, NLP, & Ontologies
  - » The Deep Learning Approach
- Text Mining with Deep Learning
  - » Background
  - » Major DL Approaches to Text Mining
- Case studies
- Workshop
  - » Hands-on Exercises with Word2Vec





### What is Text Analytics?

"discovery of <u>new</u> previously unknown information, by
 <u>automatically</u> extracting information from a usually <u>large</u>

 <u>amount</u> of different unstructured textual resources"

#### • Other definitions

- » Use of <u>computational techniques</u> to extract high quality information from text
- » Extract and discover knowledge hidden in text **automatically**



### **Key Text Analytics Problems**

- Analyze Document Collections
  - » Information Retrieval
  - » Classification (Supervised Learning)
  - » Clustering (Unsupervised Learning)
- Analyze Document
  - » Summarization
  - » Information Extraction: Extract Names, Relations, Facts
- Analyze Sentence
  - » Sentiment Analysis
  - » Co-reference Resolution





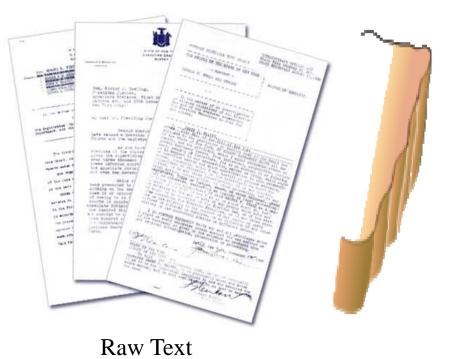
### Why not just apply standard DA?

"Text expresses a vast, rich range of information, but encodes this information in a form that is difficult to decipher automatically."

-- Marti A. Hearst, "Untangling Text Data Mining," 1999

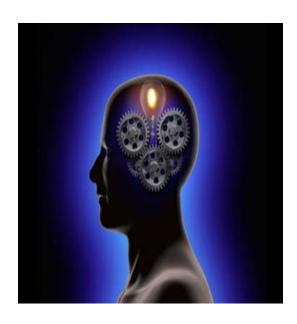


# **Key Issue**



Semantic Gap





Text Understanding



### Example 1

• It would be a great <u>help</u> if you can <u>assist</u> me, and I will appreciate the <u>favor</u>

=> *Known as Synonymy* 

### Example 2

• "I <u>banked</u> on him to meet at the Deutche <u>Bank</u> located near the river <u>bank</u>", said Mr. <u>Banks</u>.

=> Known as Polysemy

# **Overview of Approaches**

### **Approaches**

- Keywords-based
  - » Statistical
  - » Zero semantics approach
- NLP based
  - » Language parsing
  - » Syntactic approach
- Ontology based
  - » Uses formal logic representations
- Deep Learning based
  - » Deep neural architectures & ML



Decreasing Semantic Gap Increasing Accuracy

Increasing Complexity
Decreasing Scalability

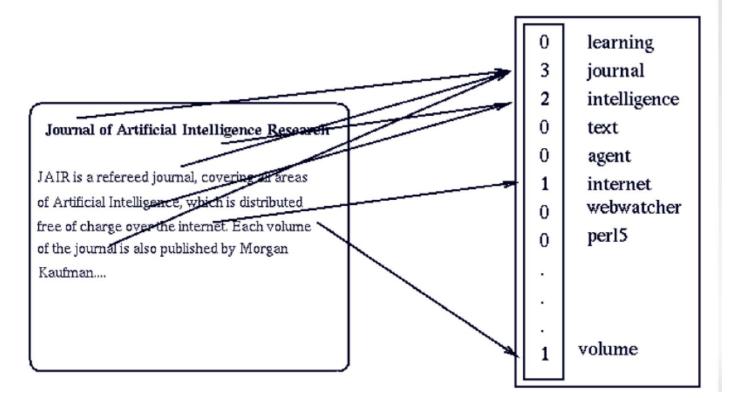






# **Keywords-based Approach**

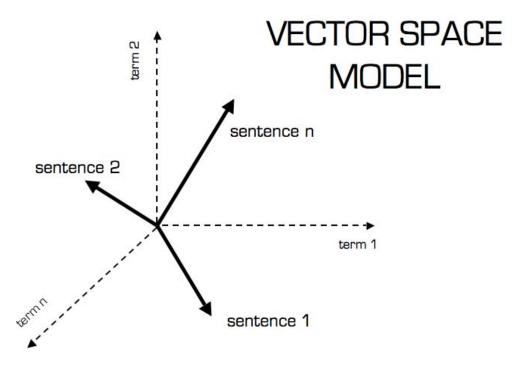
# Bag-of-words document representation



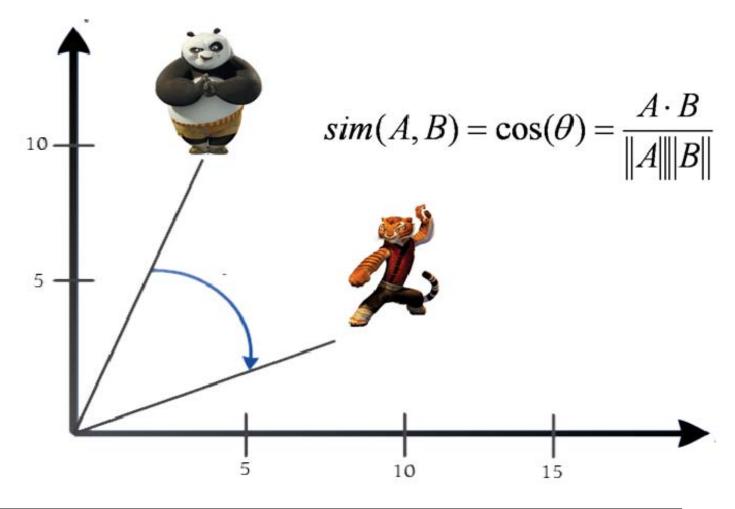


### **Bag of words Representation**

- Texts are treated as a "bag" of words or terms
- Any document can be represented as a vector: a list of <u>terms</u> and their associated <u>weights</u>
  - $\rightarrow$  D= {(t<sub>1</sub>,w<sub>1</sub>),(t<sub>2</sub>,w<sub>2</sub>),....
  - » t<sub>i</sub>: i-th term
  - » w<sub>i</sub>: weight for the i-th term



### **Cosine Similarity**





### **Problems with Keywords**

- Bag of words approach
  - » Is both the **advantage** and **disadvantage**
- Often results in <u>huge semantic gap</u>
  - A positive or negative sentiment word may have opposite orientations in different application domains. ("This camera sucks." -> negative;
     "This vacuum cleaner really sucks." -> positive)
  - A sentence containing sentiment words may not express any sentiment.(e.g. "Can you tell me which Sony camera is good?")
  - » Sarcastic sentences with or without sentiment words are hard to deal with. (e.g. "What a great car! It stopped working in two days."



# **NLP-based Approach**

### Natural Language Processing (NLP)

- NLP: is a field of computer science, artificial intelligence, and linguistics, concerned with the interactions between computers and human (natural) languages.
- Major NLP applications
  - » Part-of-speech tagging (POS tagging)
  - » Relationship extraction
  - » Sentiment analysis
  - » Topic segmentation and recognition
  - » Machine translation



#### **Shallow NLP**

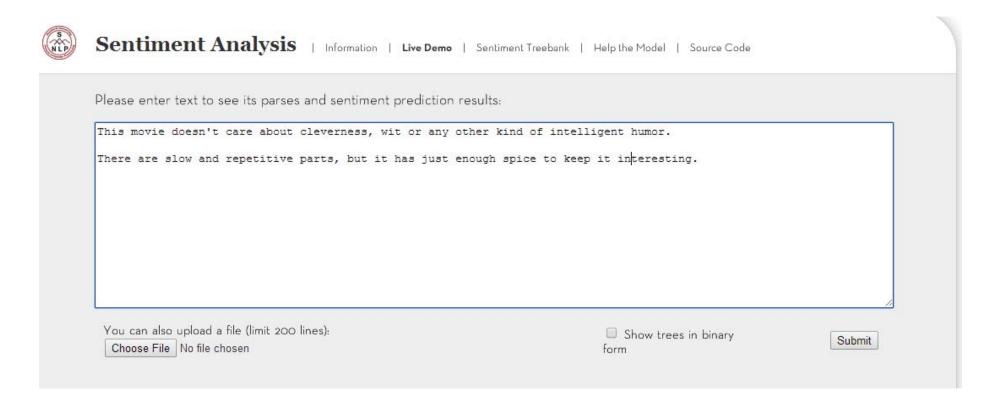
- Part-of-Speech (POS)
  - » Identify Nouns, Verbs, Tenses, Prepositions, etc.
- Morphology
  - » Do stemming the right way
- Syntax
  - » Extract sentence structure





#### Demonstration: Sentence-level Sentiment – 1/3

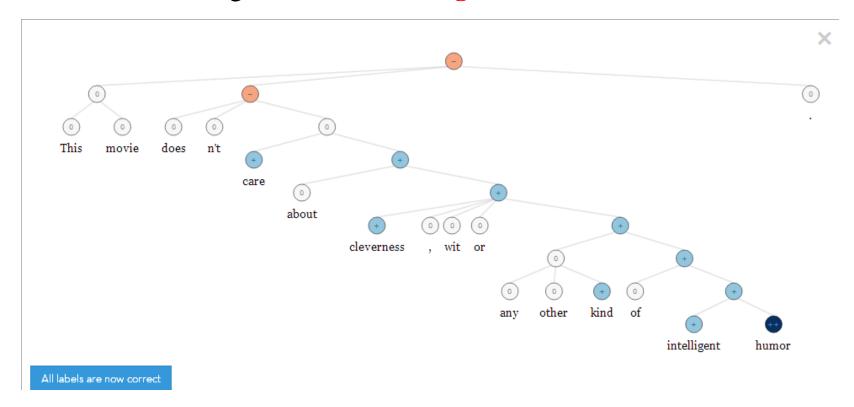
- Stanford Sentiment Analyzer
  - » <a href="http://nlp.stanford.edu:8080/sentiment/rntnDemo.html">http://nlp.stanford.edu:8080/sentiment/rntnDemo.html</a>





#### Demonstration: Sentence-level Sentiment -2/3

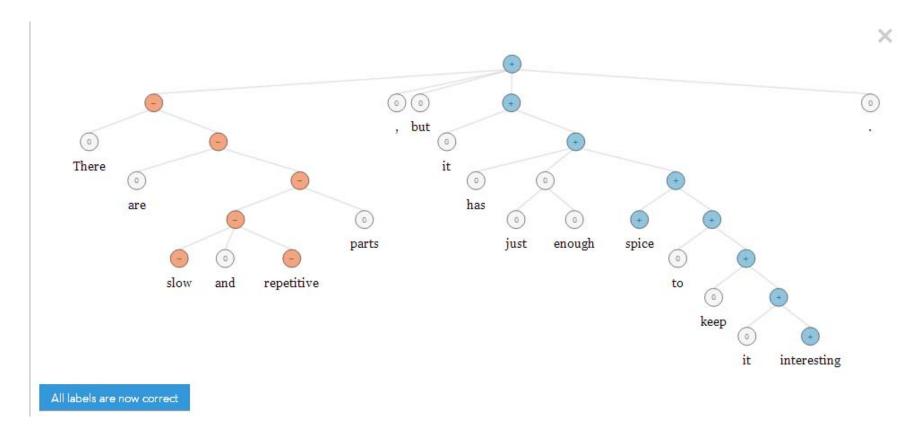
• Review 1: This movie doesn't care about cleverness, wit or any other kind of intelligent humor. -> Negative





#### Demonstration: Sentence-level Sentiment – 3/3

• There are slow and repetitive parts, but it has just enough spice to keep it interesting. -> **Positive** 





#### **Problems with NLP**

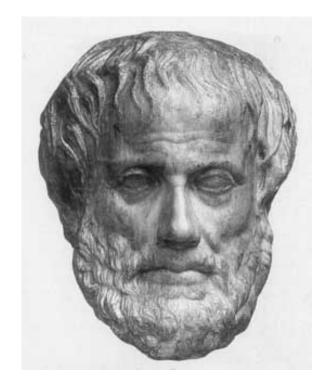
- Better than Bag-of-words but still not the best
  - » synonymy and polysemy not entirely overcome
  - » Basically, a syntactic approach
- Examples
  - » "I studied in Cambridge" (Which Cambridge?)
  - "I live in Singapore" (Do you live in Asia?)



# **Ontology-based Approach**

### What Is An Ontology?

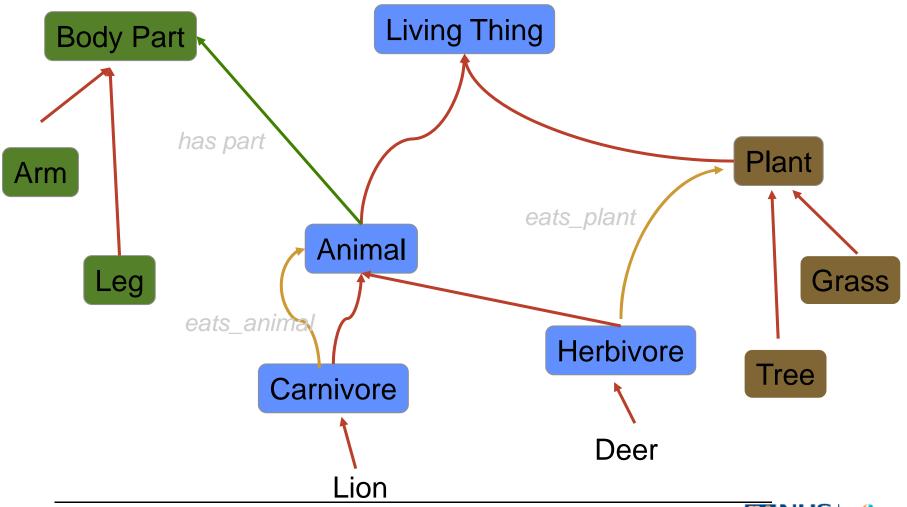
- Ontology (Socrates & Aristotle 400-360 BC)
- Word borrowed by computing for the explicit description of the conceptualisation of a domain:
  - » concepts
  - » properties and attributes of concepts
  - » constraints on properties and attributes
  - » Individuals (often, but not always)
- An ontology defines
  - » a common vocabulary
  - » a shared understanding
- E.g.: Wiki/Yahoo categories, WordNet
- Backbone of semantic web







### A simple ontology: Animals







### How is it useful for Text Mining?

"XYZ announced profits in Q3, planning to build a \$120M plant in Bulgaria, ..... more and more text..."



#### **Information Extraction**

"XYZ announced profits in Q3, planning to build a \$120M plant in Bulgaria, ..... more and more text..."



XYZ Q3 \$120M Bulgaria

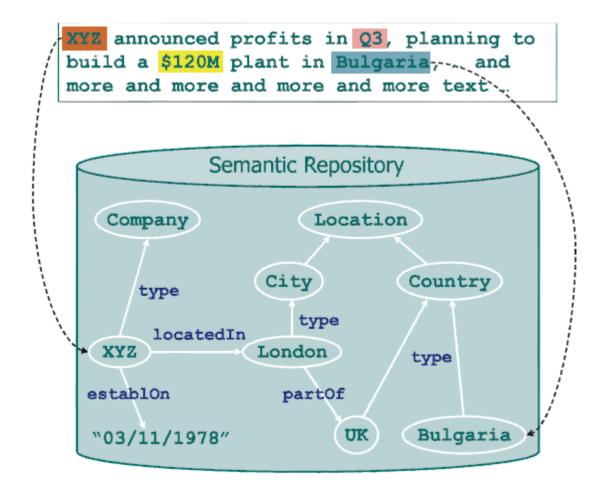
Loosely structured.. "Semantic Gaps"

OK for simple scenarios, but messy in larger applications!





### With Proper Semantics



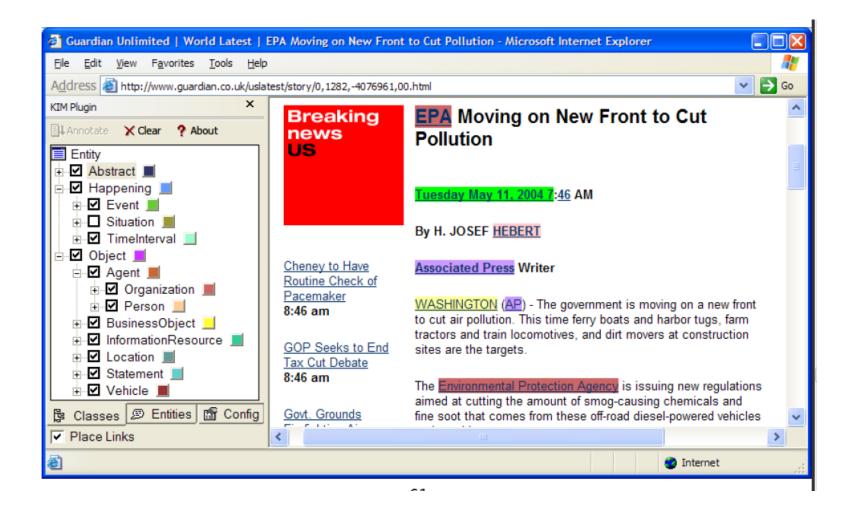


# What can we do with ontologies? (1/2)

- Semantic Annotation: represent metadata/keywords with proper semantics
  - » to represent 'Cambridge' as a UK location, link it to an ontology instance 'Cambridge, UK' rather than 'Cambridge, Massachusetts'
  - » Link synonyms to the ontology, e.g. link 'heart attack' to 'myocardial infarction'



### **Example**



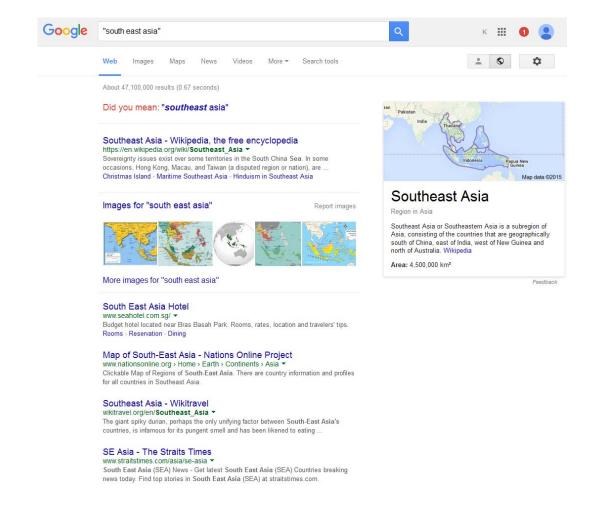




# What can we do with ontologies? (2/2)

- Semantic Search: Use proper semantics captured in ontologies to retrieve more relevant results
  - » search for 'heart attack' retrieves documents containing 'myocardial infarction'
  - » search for 'South East Asia' retrieves documents that contain 'Singapore' or 'Thailand'

### Google's Semantic Search





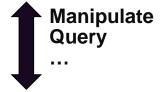


### **Semantic Analytics Framework**





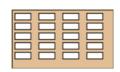
#### **Applications**

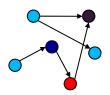




#### **Data represented in abstract format**











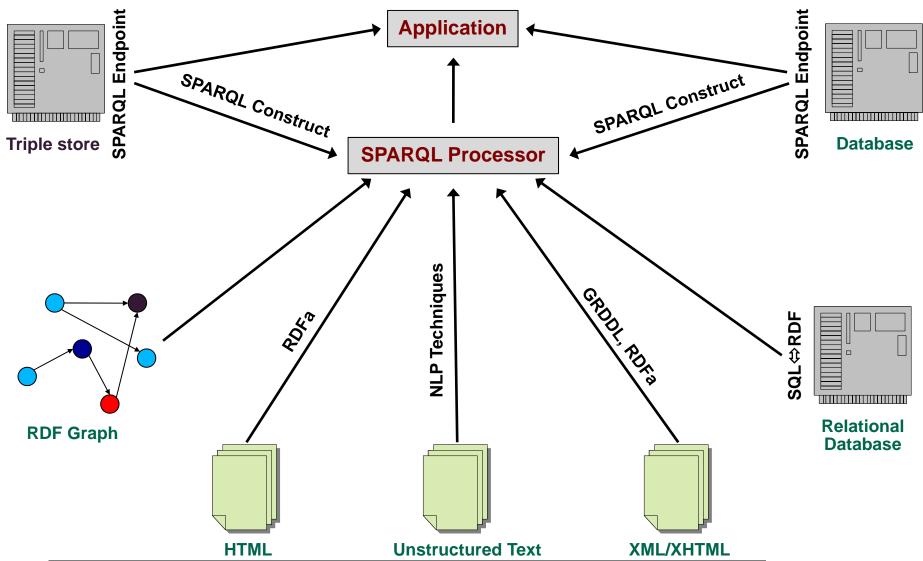


**Data in various formats** 





# **Data Linking & Integration**







### Summary

- Addressing the Semantic Gap is the key to effective Text Mining
- Keyword approach leads to a huge semantic gap, and hence often a big limitation in real life
- NLP addresses it somewhat but is still a syntactic approach
- Knowledge representations, as modeled by Ontologies, can bridge the Semantic gap but require a lot of manual effort in ontology construction

