Akshay Arrati

+916305519945 | akshayarrati31@gmail.com | Hyderabad

Summary

- ➢ 3+ years of experience in Manual and Automation Testing using Selenium WebDriver with C#, focusing on delivering high-quality software in Agile environments.

- ➢ Strong domain expertise in Healthcare and Insurance, with hands-on testing of Salesforce-based applications, Medicare platforms, and complex user workflows.

- ➢ Skilled in Designing, Executing, and Reviewing Test Cases to validate UI, functional, regression, and end-to-end scenarios.

- ➢ Experienced in Page Object Model (POM) and BDD (SpecFlow) frameworks for building maintainable and scalable automation suites.

- ➢ Proficient in XPath and CSS selector techniques, with strong ability to identify complex UI elements efficiently.

- ➢ Expertise in developing, executing, and maintaining Automation Scripts, including batch file creation for running test suites.

- ➢ Good working knowledge of Postman for API testing and validation.

- ➢ Solid understanding of SDLC, STLC, defect life cycle, test strategy, test planning, and Agile Scrum processes.

- ➢ Ability to analyze functional requirements, prepare high-quality test cases, consolidate test results, and track defects effectively.

- ➢ Fast learner with strong analytical thinking, proactive testing approach, and the ability to adapt quickly to meet organizational goals.

PROFESSIONAL EXPERIENCE

Capgemini Technology Services – Hyderabad (Jan 2022 – Till Date)

Project 4: Manage Services – Banner Health (Feb 2024 – Present)

Tools: Selenium C#, SpecFlow BDD, Azure DevOps, Postman
Role: Senior Consultant
Description:
Banner Health is a health system in the United States, Based in Phoenix, Arizona., Having 28 hospitals and several specialized facilities across 6 states. Banner Health project contains different applications such as OneBanner, PPME, Genesys, Marketing Personalization project, Marketing Automation, Notifications etc., OneBanner Application is basically for the appointment booking for patient along with the Medical Group, Specialty, Appointment Category etc., Depending on protocols listed/ Created.

Key Responsibilities:

- Performed functional, regression, smoke, and end-to-end testing for large-scale healthcare applications across multiple Banner Health systems.
- Developed and maintained automation scripts using Selenium WebDriver, C#, SpecFlow BDD, and Visual Studio.
- Executed test cases, tracked defects, prepared test reports, and collaborated closely with cross-functional teams.
- Participated in Agile ceremonies including Sprint Planning, Backlog Refinement, Daily Stand-ups, Reviews & Retrospectives.
- Worked on CI/CD pipelines using Azure DevOps and improved automation stability across releases.

- Validated appointment booking workflows, Salesforce modules, and multiple healthcare applications under Banner Health.
- Contributed to test planning, created regression suites, and ensured maximum test coverage.

Project 3: Second Opinion – Banner Health (Mar 2023 – Feb 2024)

Tools: Azure DevOps, Postman
Role: Consultant
Description:
Second Opinion project will connect patients seeking a Second Opinion on Their Medical diagnosis/recommendations to Banner physicians and ensure a Continuum of care across Sofia's journey, By this Sofia will get the recommended action from a concerned physician. This process involves different profiles like Sofia(Patient), InternalCoordinator, AdminUser, Internal Provider (Physician), External Provider (Physician).

Key Responsibilities:

- Performed functional, regression, and E2E testing for a multi-profile healthcare platform (Patient, Admin, Internal Provider, External Provider).
- Designed and executed test cases, managed defects, and supported sprint-level regression cycles.
- Collaborated with BA, developers, Scrum Master to ensure requirement clarity and test completeness.
- Participated actively in all Agile ceremonies and contributed to sprint planning and quality improvements.
- Validated patient-doctor communication workflow and ensured accuracy in medical advisory features.

Project 2: Banner Health – Insurance Division (May 2022 – Mar 2023)

Tools: Azure DevOps
Role: Associate Consultant
Description:
It is a Health care platform that manages the Medicare Enrollment, On boarding Agents and creating Specific Hierarchy for Agents and Creating commissions based of different types of agents in Salesforce and Insurance information of the users.

Key Responsibilities:

- Tested Medicare Enrollment, Agent On boarding, Salesforce hierarchies, and commission logic.
- Performed smoke, regression, functional testing, and requirement analysis for multiple releases.
- Executed test cases, analyzed defects, retested fixes, and ensured high-quality deliverables.
- Participated in Daily Scrum, Sprint Reviews, Retrospective meetings, and provided testing insights.
- Coordinated with BA, developers, and stakeholders to validate business workflows and agent policies.

Project 1: Consumer Applications – Room Service & Delivery (Jan 2022 – May 2022)

Tools: Jira
Role: Senior Analyst

Description:
The Project is Launch User Service website for Room Service and Delivery which is having room service and Food Order And Delivery. It allows to user to raise service request and ordering food, delivering as well.

Key Responsibilities:

- Analyzed user stories, created test cases, and executed functional, regression, and compatibility testing.
- Validated room service, food ordering, and delivery workflows across different browsers.
- Reported defects, tracked bugs, updated status reports, and maintained detailed documentation.
- Ensured end-to-end validation of customer service request flows.

Skills

Automation Testing, C# (Programming Language), Selenium WebDriver, PAGE OBJECT MODEL Framework (POM), Generating scripts, Postman, Software Development Life Cycle (SDLC), Testing Strategy, Testing Life Cycle (STLC), Defect Life Cycle, Agile methodology, Testing methodologies, Functional Testing, Acceptance Testing, System Testing, Regression Testing, Defect Tracking, BDD Spec flow

Education

MBA(Finance) From Osmania University, Hyderabad

Achievements

Received "Rock Star" award in recognition of outstanding performance in 2025

Certificates

- ISTQB Certification (Foundation Level)

- Automation Specialist Level–1

- Automation Specialist Level–2

- Google Cloud : Generative AI Leader Certificate

- Gen AI Learn-A-Thon 2024

- Generative AI Bullseye Challenge

- Google Cloud : Introduction To Generative AI

- Google Cloud : Introduction To Responsible AI

- Quality Engineering & Testing PT Level – 1

- QA Performance – PT