

Market Research Report

Query: AI Chatbot Business in India

Executive Summary:

- game-changer, enabling companies to provide instant, personalized, and scalable communication across industries.
- India's e-commerce sector shows the highest chatbot adoption rates globally 1 .
- WhatsApp, Facebook And Instagram users in India can now access the Meta AI chatbot that lets you create images, answer queries and even help you make a quick search for a restaurant and more.
- in sectors like banking, retail, and healthcare, where chatbots are becoming essential tools for improving operational efficiency and customer experience.
- AI subscription available in the country was AI Pro, which was priced at ■1,950 per month (\$21.69).

Competitors For Ai Chatbot Business In India

- game-changer, enabling companies to provide instant, personalized, and scalable communication across industries.
- custom enterprise-grade chatbots, others on domain-specific solutions like healthcare bots, fintech assistants, or e-commerce automation tools.

Sources:

- <https://www.linkedin.com/pulse/top-17-ai-chatbot-development-companies-india-rachel-grace-4smnc>
- <https://www.linkedin.com/pulse/top-17-ai-chatbot-development-companies-india-rachel-grace-4smnc>

Market Size Of Ai Chatbot Business In India

- India's e-commerce sector shows the highest chatbot adoption rates globally 1 .
- Try different keywords or browse our categories Kindly complete the form below to receive a free sample of this Report * Please use a valid business email Leading companies partner with us for data-driven Insights We do not share your information with anyone.

Sources:

- <https://research.aimultiple.com/chatbot-companies-in-india/>
- <https://www.marketresearchfuture.com/reports/ai-chatbots-market-38337>

Pain Points Related To Ai Chatbot Business In India

- WhatsApp, Facebook And Instagram users in India can now access the Meta AI chatbot that lets you create images, answer queries and even help you make a quick search for a restaurant and more.
- Get a fast audit of your SEO performance and how AI tools perceive your brand.

Sources:

- <https://www.news18.com/tech/meta-now-brings-ai-chatbot-to-all-whatsapp-facebook-users-in-india-know-more-8942387.html>
- <https://www.appearonline.co.uk/blog/buyer-pain-points>

Opportunities And Gaps For Ai Chatbot Business In India

- in sectors like banking, retail, and healthcare, where chatbots are becoming essential tools for improving operational efficiency and customer experience.
- India's chatbot market has been growing rapidly, driven by increasing digital adoption, rising internet penetration, and the widespread use of artificial intelligence (AI) across various sectors.

Sources:

<https://www.kenresearch.com/industry-reports/india-chatbot-market>

<https://dev.to/ezeelive/chatbot-market-in-india-growth-trends-and-future-prospects-1m8i>

Pricing Info For Ai Chatbot Business In India

- AI subscription available in the country was AI Pro, which was priced at ₹1,950 per month (\$21.69).
- Posted: Google on Wednesday launched its more affordable AI Plus plan in India as it seeks to compete on pricing with other low-cost AI offerings, like OpenAI's ChatGPT Go subscription.

Sources:

<https://techcrunch.com/2025/12/10/google-launches-sub-5-ai-plus-plan-in-india-to-compete-with-chatgpt-go/>

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